Dial 2-1-1
Alternate number: 1-877-541-7905
Online Community Resource Directory:
www.tarrantcounty211.org

Free and Confidential Community Information & Referral Service Available 24 Hours a Day by Phone

Trained information and referral specialists will help you find answers.

• Aging Resources
• Caregiver Issues
• Child Care
• Counseling
• Disaster Resources
• Education
• Employment
• Food & Clothing
• Health Services
• Housing
• In-Home Services
• Recreation
• Support Groups
• Transportation
• And more
FOREWORD

211 Texas at United Way of Tarrant County is pleased to make available this downloadable edition of the *2015 Blue Book Directory of Community Resources*.

It is our hope that this directory will continue to facilitate accurate and easy referral of persons in need of services to the nonprofit and governmental agencies which can be accessed by Tarrant County residents. Preparation of this publication is a cooperative effort of the agencies and organizations listed. Numerous attempts are made to eligible agencies to ensure their inclusion in the directory. We wish to thank all those who responded in a timely manner to our request to review and update their agency’s data. Some services may have been omitted inadvertently or for lack of information at publication deadline, and this we regret.

We urge each agency to report changes or additions to 2-1-1 which helps us to keep the public up-to-date on the many services that exist in our community. Revisions may be reported by phone, mail, fax or online at www.tarrantcounty211.org. All inquiries regarding this directory may contact:

Pat Toles, Resource Coordinator

211 Texas at United Way of Tarrant County

401 W Sanford #2600, Arlington TX 76010

Phone 817-635-4202 / Fax 817-635-4230

pat.toles@unitedwaytarrant.org
A Word from United Way’s CEO:

United Way’s mission to improve lives in the local community through education, income and health has always been built on the dedication of Tarrant County residents to work together. People from all walks of life invest their time, money and talent in United Way because they want the best possible lives for those who call this area home.

This spirit of collaboration is also evident in hundreds of other health and human service organizations that selflessly serve people in need. United Way and its 2-1-1 information and referral service publish the Blue Book Directory of Community Resources to provide a current and comprehensive overview of the assistance these organizations provide. Along with United Way, they are creating a stronger and healthier community.

Sincerely,

Tim McKinney
President and CEO
United Way of Tarrant County
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NEW HOPE CENTER

DESCRIPTION: Distribution of food and clothing to those in need in HEB area.

INTAKE PROCEDURE: Apply in person - must arrive at least 30 minutes before closing

FEES: None

DOCUMENTS REQUIRED: Picture ID, proof of residency

ELIGIBILITY: Those in need who live in HEB area

HOURS: Mon 10:00am - 5:30pm, Tues 3:00pm - 6:00pm; Wed 10:00am - 1:00pm; Sat 9:00am - Noon (services)

LANGUAGES: Spanish

AREA SERVED: Serves Hurst-Euless-Bedford area

COMMUNITY POWERED REVITALIZATION (CPR)

DESCRIPTION: Community Powered Revitalization (CPR) is a partnership of the cities of Euless, Hurst and Bedford along with various businesses, nonprofit organizations and churches helping people and homes in need. Services provided include painting, landscaping, cleaning, light construction, etc.

INTAKE PROCEDURE: Call for information

FEES: None

ELIGIBILITY: Residents of HEB area in need of minor home repairs

HOURS: Mon - Thurs 9:00am - 5:00pm (office)

AREA SERVED: Hurst, Euless and Bedford

HEB TRANSIT

DESCRIPTION: This agency participates as a transportation provider for transportation disadvantaged residents in Hurst, Euless and Bedford by providing access to destinations, primarily employment, in those three cities and the TRE stations at Hurst (Bell) and CentrePort.

INTAKE PROCEDURE: Call to determine eligibility

FEES: None

ELIGIBILITY: Residents of Hurst, Euless or Bedford who do not qualify for other transportation services

HOURS: Mon - Sat 6:00am - 12:00am (HEB Transit service hours)

A FAMILY AFFAIR SUPERVISED VISITATIONS AND PARENTING SERVICES

904 Acorn
Bedford, TX  76022
1624 Dent St
Garland, TX  75042
(214) 206-1855 Service/Intake
(877) 354-6894 Toll Free
(214) 422-6099 24 Hour Hotline
(214) 432-4140 Fax
www.afamilyaffairoftexas.com
admin@afamilyaffairoftexas.com
Cynthia Burleson, Director

DESCRIPTION: Supervised visitations (on and off site), therapeutic visitation and safe exchanges, parenting classes, drug and alcohol awareness, Batterer's Intervention & Prevention Program, Anger Management classes/counseling, Life skills training, Co-Parenting classes, Safe Haven Love and Logic classes, also offer counseling for area residents.

INTAKE PROCEDURE: All intake paperwork is located on web site: afamilyaffairoftexas.com

FEES: Fees start at $50.00 per hour; administrative fee for intake and paperwork completed; financial assistance may be available based on income - call for information

DOCUMENTS REQUIRED: Court orders, intake paperwork

ELIGIBILITY: No restrictions

HOURS: Mon - Sun 8:00am - 9:00pm based on appointment

LANGUAGES: Spanish

AREA SERVED: Dallas, Denton, Johnson, Rockwall, Eastland, Ellis, Parker, Hunt, and Tarrant counties

A WISH WITH WINGS INC

3751 West Freeway
Fort Worth, TX  76107
(817) 469-9474 Main
(817) 731-3399 Fax
www.awishwithwings.org
wish@awishwithwings.org
A WISH WITH WINGS INC...

Judy Youngs, Executive Director

Services

DESCRIPTION: Grants wishes for children 3-18 years who have life-threatening conditions.
INTAKE PROCEDURE: Call/write for information or visit website at awishwithwings.org to download a Wish Request Form
FEES: None
DOCUMENTS REQUIRED: Copy of child’s birth certificate and copy of parents’ driver’s license attached to Wish Request Form
ELIGIBILITY: Children between 3-18 years of age who have a medical diagnosis of a life-threatening condition; who reside in or are currently being treated in Texas; and who have not received a wish from another wish-granting organization
HOURS: Mon - Fri 9:00am - 5:00pm (office)
LANGUAGES: All languages (need advance notice)
AREA SERVED: State of Texas

ABILITY RESOURCES INCORPORATED (ARI)

6040 Camp Bowie Blvd Suite #31
Fort Worth, TX 76116
(817) 377-1046 Main
(817) 377-0799 Fax
(817) 377-1056 Alternate
resourcesincari@aol.com

Suzanne Marsden, Executive Director

Services

DESCRIPTION: Nonprofit organization established for the purpose of providing and maintaining affordable housing accessible to disabled persons. Homes in the city of Fort Worth are leased to low income individuals with disabilities. The residences are renovated to provide accessibility features such as: wheelchair ramps, roll-in showers, widened doorways and hallways and more as needed. Family units are available for families with Section 8 voucher and one family member with a disability.
INTAKE PROCEDURE: Call for information or appointment; walk-ins accepted
FEES: Rent based on income
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Low income individuals with disabilities or families with at least one member with a disability

ACH CHILD AND FAMILY SERVICES

3712 Wichita St
Fort Worth, TX 76119
(817) 335-4673 Main - /HOPE
(888) 296-8099 Toll Free
(817) 413-9466 Fax
www.achservices.org
help@achservices.org
Wayne Carson LCSW, PhD, CEO

Services

ADOPTION

DESCRIPTION: ACH partners with the Texas Department of Family and Protective Services to find adoptive families for children. ACH provides services for families until adoptions are finalized. ACH also provides post-adoption support, as needed. Visit experiencefostercare.org for more information.
INTAKE PROCEDURE: 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org
FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Mon - Fri 8:00am - 5:00pm (office)
AREA SERVED: Dallas, Denton, Hood, Johnson, Parker, Tarrant and Wise counties

SAFE PLACE

DESCRIPTION: Locally-administered, national program designed to provide access to immediate help and safety to youth in trouble. Safe Place sites are developed in partnership with business and community locations that are easily accessible to youth. Provides response to youth at Safe Place locations as well as transportation to ACH’s Emergency Youth Shelter, if needed. Safe Place site locator available at safeplacesforkids.org
INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org; Safe Place site locator available at safeplacesforkids.org
FEES: None
ELIGIBILITY: Call for information
HOURS: Call for information
AREA SERVED: Tarrant County

<continued...>
ASSESSMENT, INTERVENTION AND REFERRAL SERVICES (AIRS)

DESCRIPTION: Assessment, Intervention and Referral Services (AIRS) provides 24-hour crisis call response and is a centralized assessment and intake department for ACH programs.

INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 1-888-296-8099 or email help@achservices.org

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: None

HOURS: Mon - Fri 8:00am - 5:00pm (office, walk-in services); Assessment, Intervention & Referral Services (AIRS) phones answered 24 hours a day, 7 days a week

LANGUAGES: Spanish

AREA SERVED: Hill, Johnson, Palo Pinto, Parker and Tarrant counties

CRISIS INTERVENTION COUNSELING (STAR)

DESCRIPTION: Provides crisis intervention and family preservation counseling services to children, ages 0-17, and their families. Services are provided at school or at various office locations for up to 90 days.

INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org

FEES: None

ELIGIBILITY: Call for information

HOURS: Call for information

AREA SERVED: Hill, Johnson, Palo Pinto, Parker and Tarrant counties

FOSTER CARE

DESCRIPTION: Basic and therapeutic foster care. Recruitment, training and licensing of foster parents to meet the physical, cultural, emotional and spiritual needs of the children in the care of Child Protective Services. Visit experiencefostercare.org for more information.

INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org

FEES: None

ELIGIBILITY: Call for information

HOURS: Mon - Fri 8:00am - 5:00pm (office)

AREA SERVED: Dallas, Denton, Hood, Johnson, Parker, Tarrant and Wise counties

FAMILIES TOGETHER

DESCRIPTION: Parent-child transitional housing. Offers homeless, or at risk of homelessness, single-parent families, a transitional housing environment while they work to overcome the crisis that led to their homelessness and return to independent living. Short-term, basic and therapeutic services in safe residential care are provided to maintain the family unit as well as promote and encourage family independence within 9-12 months, long term self-sufficiency and family stability.

INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org

FEES: None

ELIGIBILITY: Call for information

HOURS: Call for information

AREA SERVED: Tarrant County

LIFE PROJECT

DESCRIPTION: Learning Independence From Experience (LIFE)/ Supervised Independent Living for foster youth ages 18 up to 21 who are still in CPS custody anywhere in the state or who were in custody on their 18th birthday. The LIFE Project promotes self-confidence and self-sufficiency for youth aging out of the foster care system by providing independent living housing options and skills development in CPS Region 3.

INTAKE PROCEDURE: Youth must complete an application (CPS Form 2605); CPS caseworker or PAL staff will review the application and submit it to the State Office SIL Coordinator; ACH cannot accept applications that come directly from youth or CPS/PAL staff; all applications must be submitted and approved through the State Office SIL Coordinator; for more information contact Tracey McConduit at 888.296.8099 or tmcconduit@ACHservices.org

FEES: None

ELIGIBILITY: Call for information

HOURS: Call for information

AREA SERVED: Hood, Johnson, Palo Pinto, Parker, Tarrant and Wise counties (within CPS Region 3 area)

SKILL BUILDER CLASSES

DESCRIPTION: Provides curriculum-based services for at-risk youth and their parents. Curriculum includes classes in the following: First Offenders Program; Too Good for Drugs & Violence; WhyTry; Safe Dates; Life Skills Training; Youth Social Leadership Camps; Raising Resilient Youth; and Parenting Wisely.

INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org

FEES: None

ELIGIBILITY: Call for information

HOURS: Call for information

AREA SERVED: Johnson and Tarrant counties

BEHAVIORAL CARE

DESCRIPTION: Therapeutic residential services for children with behavior problems which teaches adaptive behaviors, supports successful child development, promotes family reunification when possible and secures the optimal level of living for each child.

INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org
ACH CHILD AND FAMILY SERVICES

FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Call for information
AREA SERVED: Tarrant County

WEDGWOOD RESIDENTIAL PROGRAM
DESCRIPTION: Offers safe, stable and nurturing homes for children and youth, ages 4-18, unable to live with their families. Provides basic and therapeutic residential services that assist children, youth and their families through crises and promotes family reunification, when possible as well as secures and/or provides the optimal level of living for each child.
INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org
FEES: None
ELIGIBILITY: Call for information
HOURS: Call for information
AREA SERVED: Tarrant County

CAMPUS RESPITE
DESCRIPTION: Provides weekend residential care for children, ages 4-18. Offers primary caregivers and foster parents a planned and therapeutic weekend break from care giving for their children by providing a safe, structured environment supervised by trained staff.
INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org.
FEES: None
ELIGIBILITY: Serves children ages 4-18
HOURS: Call for information

EMERGENCY YOUTH SHELTER
DESCRIPTION: Offers homeless and runaway youth, ages 10-17, emergency housing and care while ACH works to reunite them with their families, or find safe and meaningful alternative living arrangements.
INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org
FEES: None
ELIGIBILITY: Call for information
HOURS: Call for information
AREA SERVED: Tarrant County

AGING AND DISABILITY RESOURCE CENTER OF TARRANT COUNTY (ADRC)

1300 Circle Dr
Fort Worth, TX 76119
(888) 730-2372 /ADRC - Main
www.tarrantcountyadrc.org
tarrantcountyadrc@gmail.com
Ashley Perry, Administrator

Services
DESCRIPTION: The Aging and Disability Resource Center (ADRC) of Tarrant County helps people with disabilities of all ages, older adults, caregivers and families who have multiple needs requiring multiple services. Specially trained resource coaches help develop plans to meet needs by connecting to the right resources. In addition, the ADRC provides professional and community trainings and is a resource library with books, tapes, videos and brochures on topics related to aging, disability and caregiving. The ADRC can provide screening and access to respite programs, caregiver support and education programs, attendant care services, in-home care programs, healthy aging programs as well as access to benefits assistance.
INTAKE PROCEDURE: By phone or in person - walk-ins are welcome
FEES: None for ADRC services
ELIGIBILITY: Open to community but access to certain services are specific to individuals with a disability (physical, mental health or MR/IDD), to older adults 60+ and to their family and caregivers.
HOURS: Mon - Fri 9:00am - 4:00pm
LANGUAGES: Spanish; staff also has access to a language line
AREA SERVED: Tarrant County

AIDS OUTREACH CENTER

400 N Beach St
Suite 100
Fort Worth, TX 76111
(817) 335-1994 Main
(817) 335-3617 Fax
(817) 916-5208 Service/Intake
Geisel-Morris Dental Clinic
(817) 916-4660 Fax - Geisel Morris Dental Clinic
www.aoc.org
Shannon Hilgart, Executive Director

<continued...>
AIDS OUTREACH CENTER...

**Services**

**DESCRIPTION:**  
* SERVICES (Men, women and children with HIV and family members):  Licensed medical case management, nutrition center and nutritional counseling, legal services, licensed mental health counseling, transportation, housing assistance, emergency financial assistance, peer advocate support, insurance continuation program, prevention, outreach, support groups and education, confidential and anonymous testing.  
* EDUCATION (People at risk of HIV infection and general public): peer and general outreach, counseling, support groups, information line, community programs, workplace seminars, professional training, awareness events, website.  
* ADVOCACY: Education, voter registration.

**INTAKE PROCEDURE:**  
Call 817-335-1994 to schedule an intake appointment for services or free HIV/syphilis testing or see website at aoc.org for walk-in testing times; for community education services call 817-916-5229

**FEES:**  
Medicare/Medicaid, private insurance, sliding scale fee; No one denied any service due to inability to pay

**DOCUMENTS REQUIRED:**  
SSN, DL, medical documentation of diagnosis

**ELIGIBILITY:**  
Any man, woman or child infected with, at risk for, or touched by HIV in designated counties

**HOURS:**  
Mon Thur 8:30am - 5:00pm; Tues Wed 8:30am - 6:00pm; Fri 8:30am - 4:00pm

**LANGUAGES:**  
Spanish, French, Portuguese, German and Italian

**AREA SERVED:**  
Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise Counties

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**GEISEL MORRIS DENTAL CLINIC**

**DESCRIPTION:**  
Provides on-going maintenance, routine and specialty dental services to facilitate continual health improvement and reduce infection. Services include root canals, extractions, dentures, partials and fillings.

**INTAKE PROCEDURE:**  
Call for appointment

**FEES:**  
Reasonable fees - call for information; sliding scale fees based on income; Medicaid not accepted

**DOCUMENTS REQUIRED:**  
Call for information

**ELIGIBILITY:**  
Must be HIV positive

**HOURS:**  
Mon - Thurs 8:00am - 4:00pm (service)

**LANGUAGES:**  
Spanish

**AREA SERVED:**  
Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise Counties

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**ALLIANCE FOR CHILDREN**

908 Southland Avenue  
Fort Worth, TX 76104

(817) 335-7172 Main  
(817) 335-8482 Fax

www.allianceforchildren.org  
info@allianceforchildren.org

Julie Evans, Executive Director

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<continued...>
ALLIANCE FOR CHILDREN

Services

DESCRIPTION: THIS AGENCY WORKS WITH CLIENTS BUT DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC. The mission of Alliance For Children is to protect Tarrant County children from child abuse through teamed investigations, healing services and community education. Alliance for Children provides child-centered environments where abused children and their families can go for evaluation, crisis intervention, on-site group counseling as well as child abuse counseling referrals, case management and evidence gathering. The centers co-house representatives from law enforcement, Child Protective Services and the District Attorney's office to conduct teamed investigations of child abuse. Alliance for Children also provides a variety of child abuse preventive programs and is the administrator of the Tarrant County Baby Moses Program.

INTAKE PROCEDURE: Referral by Child Protective Services or local police department. Call 24hr hotline to report suspected child abuse (800-252-5400).

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Must be referred by police or Child Protective Services

HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SITES: 1 2 3

P.S. IT'S MY BODY!

DESCRIPTION: P.S. It's My Body! is a personal safety program that empowers children to recognize, resist and report child abuse. Through interactive games and activities, P.S. It's My Body! reinforces important personal safety issues like identifying a trusted adult, resisting peer bullying and identifying your own personal safety zone.

INTAKE PROCEDURE: Call for information.

FEES: None

DOCUMENTS REQUIRED: None

ELIGIBILITY: Targeting schoolage children

HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SITES: 1 2 3

Netsmartz

DESCRIPTION: NetSmartz is an interactive educational safety resource that teaches children and teens the importance of making good decisions in order to stay safe on the internet. The program addresses the issues of on-line predators, sharing too much information and cyberbullying. Both of the programs for children are age appropriate and can be done in one or multiple presentations.

INTAKE PROCEDURE: Call for information.

FEES: None

DOCUMENTS REQUIRED: None

ELIGIBILITY: Students in kindergarten through high school

HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SITES: 1 2 3

Prevent Now

DESCRIPTION: Prevent Now is an hour long program designed to raise awareness of the need for child sexual abuse prevention training in our community. Prevent Now uses a documentary style format told from the perspective of adult survivors of child sexual abuse that emphasizes the devastating effects this epidemic can have on victims and their families. The program also educates on the economic impact child sexual abuse can have on the entire community.

INTAKE PROCEDURE: Call for information.

FEES: Call for information

DOCUMENTS REQUIRED: None

ELIGIBILITY: No restrictions

HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SITES: 1 2 3

Stewards of Children

DESCRIPTION: Stewards of Children is a 2 ½ hour training that uses adult survivors and professionals in the fields of education, law enforcement and psychology to educate adults to prevent, recognize, and react responsibly to child sexual abuse. The program is designed for parents and organizations that serve children as well as any and all adults interested in protecting children.

INTAKE PROCEDURE: Call for information.

FEES: Call for information

DOCUMENTS REQUIRED: None

ELIGIBILITY: Organizations that serve children as well as all adults interested in protecting children

HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SITES: 1 2 3
ALLIANCE FOR CHILDREN...

1. ALLIANCE FOR CHILDREN
   908 Southland Avenue
   Fort Worth, TX 76104
   (817) 335-7172 Main
   (817) 335-8482 Fax

   Julie Evans, Executive Director

2. ALLIANCE FOR CHILDREN - ARLINGTON
   1320 W Abram
   Arlington, TX 76013
   (817) 795-9992 Main
   (817) 795-9997 Fax

3. ALLIANCE FOR CHILDREN - NORTHEAST
   625 Grapevine Hwy.
   Hurst, TX 76054
   (817) 427-3110 Main
   (817) 427-3113 Fax

---

ALLIANCE FOR INFANT SURVIVAL

Catholic Charities Diocese of Fort Worth
249 W Thornhill Dr
Fort Worth, TX 76115
PO Box 15610
Fort Worth, TX 76119
(817) 534-0814 Main
(800) 650-7437 Toll Free - /SIDS (for TX only)
(817) 535-8779 Fax
www.infantsurvival.org
Patricia L McGrew, MA, Program Specialist

Services

DESCRIPTION: To provide emotional and informational support to anyone affected by the loss of a child age two and under to SIDS and other sudden, unexpected or accidental causes; to educate the public about (and advocate for) SIDS risk reduction methods and other safe, healthy childrearing practices; and to support approved SIDS research. Also provide referrals to other grief services.

INTAKE PROCEDURE: Call for information
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Anyone affected by the loss of a young child to Sudden Infant Death Syndrome or Sudden Unexpected Death; or general community desiring information and training
HOURS: Mon - Fri 7:30am - 4:00pm

LANGUAGES: Staff speaks primarily English; materials available in Spanish
AREA SERVED: DFW & 46 counties in North Texas

ALTAMESA MOBILE PANTRY

6717 S Hulen
Fort Worth, TX 76133

Services

DESCRIPTION: Altamesa Mobile Pantry is hosted by Altamesa Church of Christ in collaboration with several local agencies to provide fresh food as well as some shelf staples to the public. Recipients are asked to bring a bag or box to carry food.

INTAKE PROCEDURE: Open to public - first come, first served.
FEES: None
DOCUMENTS REQUIRED: None
ELIGIBILITY: No restrictions
HOURS: 2nd Sat 9:30 am - 11:30 am
AREA SERVED: No restrictions

ALZHEIMER’S ASSOCIATION - NORTH CENTRAL TEXAS CHAPTER

2630 W Frwy Ste 100
Fort Worth, TX 76102
(800) 272-3900 24 Hour Helpline
(817) 336-4949 Main
(817) 336-4966 Fax
www.alz.org/northcentraltexas
nctexas@alz.org
Theresa Hocker, Executive Director

Services

REACH (RESOURCES FOR ENHANCING ALZHEIMER’S CAREGIVER HEALTH)

DESCRIPTION: REACH (Resources for Enhancing Alzheimer’s Caregiver Health) is designed to offer complimentary in-home supportive services to family caregivers in Tarrant County. Goal is to empower caregivers with knowledge and skills to better assist them while they care for their loved ones in the home, including access to respite.

INTAKE PROCEDURE: Call or email REACH@alz.org
FEES: Call for information
ELIGIBILITY: Call for information
HOURS: Call for information
AREA SERVED: Tarrant County

<continued...>
THE FAMILY CARE PROGRAM

DESCRIPTION: The Family Care Program provides case management to help clients make informed choices and decisions concerning care and helps arrange services needed by the client. Other services include the telephone helpline; education programs; information and referral; quarterly newsletter; and Safe Return, an identification program for patients who wander and become lost.

INTAKE PROCEDURE: Call for information

FEES: There is no charge for information or support provided to families/individuals caring for Alzheimer's patients. Contributions are welcomed.

DOCUMENTS REQUIRED: Call office for information

ELIGIBILITY: Anyone wanting more information about the disease; Alzheimer's patients and their families; and professionals

HOURS: Mon - Fri 9:00 am - 5:00 pm

LANGUAGES: Language assistance available for over 140 languages / dialects through 24 hr helpline

AREA SERVED: 40-county area in North Central Texas, including Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise counties

AMERICAN CANCER SOCIETY NORTH TEXAS REGION - FORT WORTH

3301 W Frwy
Fort Worth, TX 76107
(817) 773-9990 Office
(800) 651-5199 Office - Toll Free
(800) 227-2345 Patient Services
(817) 737-9977 Fax
www.cancer.org
volunteermtx@cancer.org
Amy Schisler, Senior Director

PATIENT SERVICES

DESCRIPTION: The American Cancer Society in North Texas offers cancer patients and caregivers information, education, support programs and resource referral, including: patient-to-patient visitation programs; printed materials; transportation to treatment; esophageal speech lessons and gift items (such as wigs and turbans). Tobacco cessation referral and education as well as a speakers bureau for educational presentations on cancer-related issues for adults, youth, service clubs, worksites and faith-based organizations are available.

Support and education programs (such as "I Can Cope" which helps patients learn about living with cancer or Look Good Feel Better offering women classes on dealing with the physical side effects of cancer treatment) - Patient Navigation - connecting patients with the resources they need to help them through the cancer treatment and recovery - Patient referrals to cancer screening programs and much more. Programs are subject to change. For more information call our information line available 24/7 at 1-800-227-2345, visit cancer.org or fightcancermtx.org.

INTAKE PROCEDURE: Call for information; walk-ins accepted - ask for Patient Services or Health Initiatives Specialist

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Cancer patient, loved ones, health care professionals, general public

HOURS: Mon - Fri 8:00am - 4:30pm

LANGUAGES: Spanish; able to accommodate other languages as well

AREA SERVED: Tarrant and Denton counties and several surrounding counties

AMERICAN HEART ASSOCIATION - TARRANT COUNTY

2630 W Freeway Ste 250
Fort Worth, TX 76102
(817) 698-5400 Main
(877) 242-4277 (4CPR) Info on CPR classes
(817) 698-5401 Fax
http://www.heart.org/HEARTORG/
sarah.bowen@heart.org
Katie Sperry, Executive Director

Services

DESCRIPTION: NOTE: THIS AGENCY DOES NOT PROVIDE MEDICAL OR FINANCIAL ASSISTANCE OR PHYSICIAN REFERRALS. CAN NOT GIVE MEDICAL ADVICE; PLEASE CONSULT PHYSICIAN. DOES NOT ACCEPT DONATED GOODS SUCH AS CLOTHING, MEDICAL EQUIPMENT OR FURNITURE.

Provides educational material for children and adults. Topics include CPR, high blood pressure, cholesterol, weight reduction, nutrition, exercise, stop smoking, signs of a heart attack and stroke and controlling stress. Children programs are for pre-K, elementary and secondary school children to include Jump Rope for Heart, Hoops for Heart and Childhood Obesity program. Literature available on the risk factors of cardiovascular disease and stroke for individuals, heart and stroke patients, and health fairs. Outreach to African American and Hispanic
AMERICAN HEART ASSOCIATION - TARRANT...

communities. Accepts automobile donations but DOES NOT provide cars to general public for use.

**INTAKE PROCEDURE:** Call for information; walk-ins accepted

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** None

**HOURS:** Mon - Fri 8:30am - 5:00pm

**LANGUAGES:** Staff speaks no language other than English. Printed material available in Spanish.

**AREA SERVED:** Erath, Hood, Johnson, Parker, Palo Pinto, Somervell, Tarrant & Wise Counties and Wichita Falls area

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**AMERICAN RED CROSS CHISHOLM TRAIL CHAPTER**

1515 S Sylvania Ave
Fort Worth, TX  76111

(817) 335-9137 Main
(817) 336-8516 Fax
(800) 733-2767 Toll Free - Health & Safety
(877) 272-7337 Service to the Armed Forces
(866) 505-4801 After Hours - Disaster Dispatch

http://www.redcross.org/tx/dallas-fort-worth

T D Smyers, Regional Chief Executive Officer

**DISASTER SERVICES**

**DESCRIPTION:** Provides emergency assistance to persons affected by disaster or threat of disaster, such as a house fire, flood, tornado or explosion. Assistance may be in the form of fixed or mobile feeding stations, clothing, shelter and provision for other basic emergency needs. Also offers a Safe & Well database that the Red Cross uses to help disaster victims communicate from inside disaster-affected areas to loved ones outside.

**INTAKE PROCEDURE:** Call for information

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Disaster victims in designated areas

**HOURS:** 7 days / 24 hours

**LANGUAGES:** Spanish (Mon - Fri 8:30am - 5:00pm)

**AREA SERVED:** Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant counties; prepared to serve all other counties working in cooperation with other Red Cross chapters and regions as needed

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**HEALTH & SAFETY SERVICES**

**DESCRIPTION:** Provides first aid instruction, CPR/AED, water safety, swimming lessons, caregiver training, babysitter’s training and other health and safety education programs. Developed in conjunction with medical and aquatics experts, each program delivers the latest information and lifesaving techniques.

**INTAKE PROCEDURE:** Call for information

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information

**HOURS:** Mon - Fri 8:30am - 5:00pm; call for course schedules

**LANGUAGES:** Spanish

**AREA SERVED:** Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant counties; prepared to serve all other counties working in cooperation with other Red Cross chapters and regions as needed

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**SERVICE TO THE ARMED FORCES**

**DESCRIPTION:** Emergency communications between military families; tracing and verification of persons in foreign countries missing due to war or other changing world conditions. In addition the American Red Cross sponsors a Safe and Well Web site (redcross.org/safeandwell) to provide families with a tool to exchange welfare information with loved ones and friends in the immediate aftermath of a disaster. The site allows a disaster victim to select and post standard messages for friends and family that indicate the victim is safe and well and will make contact when they are able. Those worried about the safety of a victim can access the site, enter either the name and telephone number or name and complete address of the person in question, and view their “safe and well” messages.

**INTAKE PROCEDURE:** Call 1-877-272-7337

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information

**HOURS:** 24 hours a day

**LANGUAGES:** Spanish (Mon - Fri 8:30am - 5:00pm)

**AREA SERVED:** Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant counties; prepared to serve all other counties working in cooperation with other Red Cross chapters and regions as needed

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**VOLUNTEER SERVICES**

**DESCRIPTION:** Recruits, trains, and places volunteers in community service positions to serve as health services instructors, disaster service workers, social service casework aides, clerical aides, etc. Opportunities available for youth volunteers. Also will accept donations of durable goods, including cars and mobile homes.

**INTAKE PROCEDURE:** Call for information

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information

<continued...>
HOURS: Mon - Fri 8:30am - 5:00pm
LANGUAGES: Spanish.
AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant counties; prepared to serve all other counties working in cooperation with other Red Cross chapters and regions as needed.

ARBORLAWN UNITED METHODIST CHURCH FOOD PANTRY

4917 Briarhaven Rd
Fort Worth, TX 76109
(817) 529-0195 Main - Food Pantry
(817) 731-0701 Church Office
(817) 738-2732 Fax
arborlawnumc.org
office@arborlawnumc.org
DeAndrea Dare, Associate Minister

DESCRIPTION: Provides limited emergency non-perishable food through food pantry.
INTAKE PROCEDURE: Walk-in with required documentation
FEES: None
DOCUMENTS REQUIRED: Drivers license or picture ID and proof of residence
ELIGIBILITY: Must live in designated service area
HOURS: Mon - Thur 9:00am - 12:00pm (service hours)
LANGUAGES: Spanish (limited) - call for information
AREA SERVED: 76109, 76110, 76132 & 76133

AREA AGENCY ON AGING TARRANT COUNTY

1500 N Main
Fort Worth, TX 76164
PO Box 4448
Fort Worth, TX 76164-0448
(817) 258-8082 Administration
(888) 730-2372 Main - Intake
(817) 258-8074 Fax
(817) 258-8125 Benefits Assistance
www.unitedwaytarrant.org
tarrantcountyadrc@gmail.com
Don Smith, Director

DESCRIPTION: Administers and monitors federal Older Americans Act funds (and related funding) for services to persons age 60 and older and their caregivers. Services include training and individual counseling for caregivers. Assesses needs of the older adult population and sets priorities for services. Advocates for older adults through legislative advocacy, public testimony and sponsorship of the bi-yearly Texas Silver-Haired Legislature election. Provides funding for a variety of services/programs for older adults including congregate meals, home delivered meals, medical transportation and more through partnerships with many community organizations. Administers the Service Navigation Program and Benefits Counseling Services Program. Convenes Coalition for Aging and Disabilities Services meetings and monthly Senior Advocacy Coalition meetings for case managers of various agencies. Presentations are available to community groups on senior benefits, legal awareness issues and caregiving.
INTAKE PROCEDURE: Call 1-888-730-2372 for information
FEES: Services delivered on a contribution basis
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Age 60+, family members; information free to anyone concerned about aging issues
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish
AREA SERVED: Tarrant County

CONSUMER HEALTH INSURANCE MARKETPLACE ENROLLMENT SERVICES (CHIMES)

DESCRIPTION: Provides information and application assistance for people who seek insurance coverage through the Affordable Care Act and who have special needs, such as disabilities, literacy and language challenges or transportation and mobility needs. Navigators will meet face-to-face (as necessary) with consumers who have been unsuccessful in enrolling via the national website or thru the national call center. The navigators will educate and support these individuals about their options but will not advocate for a particular plan. In addition, navigators can offer in-home assistance with applications for state benefits such as CHIP, Medicaid, SNAP and TANF.
INTAKE PROCEDURE: Call 817-258-8188 to schedule an appointment with a navigator or email marketplace@unitedwaytarrant.org
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must live in Tarrant County and have at least one of the following: language barriers; low-literacy levels; low computer literacy; and transportation or mobility challenges.
HOURS: Mon - Fri 8:00 am - 5:00 pm
LANGUAGES: Spanish, Vietnamese (also access to language line)

<continued...>
AREA SERVED: Counties: Tarrant County

RESPITE CARE
DESCRIPTION: Respite for caregivers of loved ones who need help with 2 or more activities of daily living (ADLs). Services are provided up to two months for 8 hours per week and can include health maintenance supplies and grab bars. The goal of the program is to keep persons out of nursing homes for those caregivers who have thought about placing their loved ones in a facility or their loved one is at risk of nursing home placement.
INTAKE PROCEDURE: Call ADRC at 1-888-730-ADRC/2372 for information and/or intake
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Care recipient must be Tarrant County resident, aged 60+ and have need for help with two or more activities of daily living (ADLs)
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish
AREA SERVED: Tarrant County

RESIDENTIAL REPAIR
DESCRIPTION: Funds for grab bars and hand rails for disabled persons 60 years and older.
INTAKE PROCEDURE: Call intake at 1-888-730-2372
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Tarrant County residents 60 or older AND need assistance w/at least 2 activities of daily living (ADLs: bathing, dressing, transferring to/from the bed/chaire/room, walking, toileting, and eating). No services will be provided if client does not need help in any of these areas.
HOURS: Mon - Fri 8:00am-5:00pm
LANGUAGES: Spanish
AREA SERVED: Tarrant County

DURABLE MEDICAL EQUIPMENT
DESCRIPTION: Durable medical equipment provided to patients if needed, if resources are available. Services include grab bars, incontinent supplies and nutritional supplements.
INTAKE PROCEDURE: Call 888-730-2372
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Tarrant County resident 60 years and older need help with two or more activities of daily living (ADL) - ADL includes bathing, dressing, transferring to/from the bed/chaire/room, walking, toileting and eating.
HOURS: Mon - Fri 8:00 am - 5:00 pm
LANGUAGES: Spanish
AREA SERVED: Tarrant County

SERVICE NAVIGATION
DESCRIPTION: Short-term case management services (2 months) to residents of Tarrant County, 60 years or older, who have experienced a recent health care crisis or have two or more unmet activities of daily living needs; or services for caregivers caring for persons over 60. Case management staff make home visits to conduct comprehensive evaluations and develop care plans. Includes arrangement/purchase of services and ongoing monitoring to assure older persons maintain health and safety in their own homes.
INTAKE PROCEDURE: Call 1-888-730-2372 for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Tarrant County resident age 60+ and their caregivers
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish (can accommodate others)
AREA SERVED: Tarrant County

BENEFITS COUNSELING
DESCRIPTION: Staff and volunteer benefits counselors provide information and assistance on public benefits such as Social Security, Medicare, Medicaid, Medicare supplemental insurance and other long term services and support. Legal Awareness Program schedules group presentations which provide information and education to older adults and their caregivers about benefits and issues affecting their lives.
INTAKE PROCEDURE: Call (817) 258-8125 for information
FEES: No fees but contributions are accepted
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Tarrant County resident age 60 years of age or older and their caregivers and all Medicare recipients; under age 60 and disabled.
HOURS: Mon - Fri 8:00am-5:00pm
LANGUAGES: Spanish
AREA SERVED: Tarrant County

LONG TERM CARE OMBUDSMAN PROGRAM
DESCRIPTION: State certified staff and volunteer ombudsmen advocate for quality care of residents in nursing homes and assisted living facilities; investigate and resolve complaints; educate about resident rights; support resident and family councils; provide information for selecting a long term care facility. A special Mental Health Ombudsman advocates for persons with mental illness living in small group homes.
INTAKE PROCEDURE: Call office
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: None
HOURS: Mon - Fri 8:00 am - 5:00 pm
LANGUAGES: Spanish
AREA SERVED: Tarrant County
ARLINGTON ADULT DAY HEALTH CARE CENTER

2117 Roosevelt Dr Ste B
Arlington, TX  76013
(817) 795-8066 Main
(817) 275-3561 Fax
www.aadhc.org
Ivana Paul, Director

Services

DESCRIPTION: Adult day care center and respite care services for any resident over 18 years - Medicaid certified - will accept Alzheimer's and dementia patients on an individual basis. Meals and activities included. Transportation available primarily in Arlington. Limited transportation available in Grand Prairie.

INTAKE PROCEDURE: Call for appointment; accepts agency referrals and walk-ins
FEES: Accepts Medicaid and VA benefits; Costs per day: minimum of four hours up to 4 hours = $30 up to 6 hours = $35 more than 6 hours= $40

DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Limited in ability to function independently but does not require total care; over 18 years old; able to participate and behave in a socially accepted manner; not harmful to self or others, subsidized by Texas HHSC
HOURS: Mon - Fri 7:30am - 5:30pm
LANGUAGES: Spanish, Tagalog (Filipino), Vietnamese, Portuguese
AREA SERVED: Tarrant County

ARLINGTON ALLIANCE FOR YOUTH

PO Box 13579
Arlington, TX  76094
www.arlingtonalliance4youth.org
Alliance4Youth@sbcglobal.net
Craig Wietz, President

Services

DESCRIPTION: The Arlington Alliance for Youth, composed of youth advocates in Arlington, helps mobilize both citizens and key agencies around the five promises embraced by America's Promise (www.americaspromise.org). These five promises encourage communities to support their youth by providing caring adults, safe places with structured activities, healthy start and lifestyles, effective education, and opportunities for community service. The five promises are promoted through its following signature programs: Arlington’s Annual Youth Collaboration Breakfast, Small Grants Program, Global Youth Service Day, Extra Mile Awards, Sheris Growe Youth Service Leader of the Year Awards, Best Service Project of the Year, Jerry Cooper Service Learning Scholarship, Arlington Fatherhood Initiative, Champions for Youth Honor Roll, and the Little Red Wagon Express newsletter.

INTAKE PROCEDURE: Visit web site (www.arlingtonalliance4youth.org) for information; Signature programs and related grants are announced annually at Arlington's Youth Collaboration Breakfast (Friday following MLK Day)
FEES: None

DOCUMENTS REQUIRED: Review website for information
ELIGIBILITY: Review web-based application for eligibility information
HOURS: Review website for information
AREA SERVED: Arlington and neighboring cities that have youth groups composed of youth from Arlington or attending AISD

ARLINGTON CHARITIES INC

811 Secretary Dr
Arlington, TX  76015
(817) 275-1511 Main
(817) 275-1448 Fax
wefeed@att.net
Melanie Gibson, Executive Director

Services

DESCRIPTION: Emergency food and clothing. Seasonal programs include Thanksgiving baskets, Christmas baskets and school supplies. Supplemental food program for elderly and/or disabled. No financial assistance.

INTAKE PROCEDURE: Call 8:00 am - 9:00 am for same day appointment for food and clothing; call for information on other services
FEES: None

DOCUMENTS REQUIRED: Proof of ID and address
ELIGIBILITY: Any eligible resident in need residing within Arlington ISD
HOURS: Mon, Tues, Wed, Fri 9:00 am - 12:00 pm; Thur 10 am - 1:00 pm (service hours) - must call 8:00 am - 9:00 am for same day appointment
LANGUAGES: Spanish
AREA SERVED: City of Arlington
**Services**

**DESCRIPTION:** Food and clothing assistance for Arlington residents in need.  
**INTAKE PROCEDURE:** Walk-ins accepted - must complete application  
**FEES:** None  
**DOCUMENTS REQUIRED:** Proof of residency (utility bill); proof of ID for household; income verification for last 30 days  
**ELIGIBILITY:** Arlington ISD residents only  
**HOURS:** Mon - Fri 9:00am - 11:00am (screening/service) - best to arrive early because only a limited number can be served each day; Sat 10:00am - 11:30am (limited service) - no clothing on Saturday  
**LANGUAGES:** Spanish (available on limited basis)  
**AREA SERVED:** Arlington

**Low Income Rental Housing Assistance**

**DESCRIPTION:** Arlington Housing Authority administers the Section 8 Housing Choice Voucher program, various rental housing assistance for persons who are homeless, the Homeless/Eviction Prevention Program, the Housing Rehabilitation Program, Tenant Based Rental Assistance Program, and the Mortgage Credit Certificate Program.  
**INTAKE PROCEDURE:** Rental assistance applicants submit initial application and updated information via web site at arlingtonhousing.us; applicants are selected from the waiting list in the order of their date of application and established local preferences. For intake information about this and other housing services go to the web site at www.arlingtonhousing.us  
**FEES:** No fee for any housing services. Rental assistance participants pay approximately 30% of household income toward rent - Arlington Housing Authority pays the balance. For information about other housing services go to the web site at www.arlingtonhousing.us  
**DOCUMENTS REQUIRED:** Social Security card, Photo ID, address verification, employment and income verification  
**ELIGIBILITY:** Participants must have a total family income at the time of application that does not exceed the "Low Income" level of HUD Income Limits; a schedule of maximum income limits is available at arlingtonhousing.us  
**HOURS:** Mon - Fri 8:00am - 5:00pm (office); Mon - Thur 9:00am - 5:00pm, Fri 9:00am - 12:00pm (lobby)  
**LANGUAGES:** Spanish (accommodation for other languages provided upon request)
ARLINGTON HOUSING AUTHORITY...

AREA SERVED: City of Arlington

ARLINGTON INDEPENDENT SCHOOL DISTRICT

1203 W Pioneer Pkwy
Arlington, TX  76013
(682) 867-4611 Main
www.aisd.net
Marcelo Cavazos, Superintendent

Services

DESCRIPTION: Local administrative office responsible for leadership and guidance in meeting the educational needs of students attending schools in Arlington, Dalworthington Gardens, Grand Prairie and Pantego.

INTAKE PROCEDURE: Call for information

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information

HOURS: Mon - Fri 8:00am - 4:30pm (office); Mon - Thu 7:30am - 5:30pm (summer hours)

LANGUAGES: Spanish, Vietnamese (most languages as needed - advance notice is needed)

AREA SERVED: 76006, 76010, 76011, 76012, 76013, 76014, 76015, 76016, 76017, 76018, 76001, 76002, 75050, 75051, 75052

SITE: 1

VENTURE SCHOOL

DESCRIPTION: Venture School originated in the fall of 1987 with 55 students, as an alternative educational program for grades 9-12 that offers self-paced, individualized and computer assisted academic instruction. The school is a drop out prevention and recovery program designed to assist young people in achieving their high school diploma or a General Educational Development (GED). Support services include transportation, social services, school age parent program including child care, and health care services provided by school nurse. Venture school is an extension of the six AISD high schools, and diplomas are awarded through each student's home campus after successful completion of all credits and exams required for graduation.

INTAKE PROCEDURE: Contact high school counselor if currently enrolled in school; if not enrolled in school, call or visit Venture School

FEES: No fees for classes; fee for GED test

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Students must be at least 16 years of age at the beginning of the school year, and two years have elapsed since the student first enrolled in the ninth grade; students under the age of 18 must have written permission from a parent or guardian; a student must have less then six high school credits; a court order for students on probation will supercede the above eligibility requirements

HOURS: Mon - Fri 8:00am - 3:15pm, Tues Thu 4:30pm - 8:30pm (classes)

SITE: 3

PREGNANCY RELATED SERVICES

DESCRIPTION: Support services for school-age (male or female) pregnant/parenting students

INTAKE PROCEDURE: Call for referral to appropriate AISD campus

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Any pregnant/parenting student enrolled in Arlington ISD

HOURS: Mon - Fri 7:30am - 4:00pm

LANGUAGES: Spanish

AREA SERVED: Arlington ISD

SITE: 2

SITES

1. ARLINGTON INDEPENDENT SCHOOL DISTRICT
   1203 W Pioneer Pkwy
   Arlington, TX  76013
   (682) 867-4611 Main
   Marcelo Cavazos, Superintendent

2. PREGNANCY RELATED SERVICES AISD
   4814 W Arkansas Ln
   Arlington, TX  76016
   (682) 867-7668 Main
   (817) 492-3388 Fax
   Tori Sisk, Coordinator

3. VENTURE SCHOOL
   4900 W Arkansas Ln
   Arlington, TX  76016
   (682) 867-6400 Main
   Beverly McReynolds, Principal

ARLINGTON LIFE SHELTER

325 W Division St
Arlington, TX  76011
(817) 548-9885 Main
(817) 548-1609 Fax
www.arlingtonlifeshelter.org
info@arlingtonlifeshelter.org

<continued...>
ARLINGTON LIFE SHELTER

Becky Orander, Executive Director

**Services**

**DESCRIPTION:** Shelter, meals and rehabilitative services for homeless men, women and children. Program emphasis is assisting clients towards self-sufficiency through case management services, structured employment programs and mandatory classes four days per week focusing on life and job skills. Self-help groups (AA/NA) and educational groups, substance abuse assessments, mental health referrals, employment preparation including job training, searching and coaching.

**INTAKE PROCEDURE:** Check-in begins at 4:00pm every afternoon; first come first serve.

**FEES:** None

**DOCUMENTS REQUIRED:** Must have state or government issued picture identification for criminal background check

**ELIGIBILITY:** Homeless men, women and children - all adults must be able and willing to seek employment; persons with a felony conviction of a crime against another person in the past 5 years or a felony conviction of a crime against a child at any time are not eligible

**HOURS:** Mon - Fri 9:00am - 5:00pm (office); Mon - Fri 4:00pm - 7:00am; Sat Sun 4:00pm - 8:00am (shelter)

**LANGUAGES:** Spanish

**AREA SERVED:** Arlington and the Metroplex

**BOB DUNCAN CENTER**

**DESCRIPTION:** The Bob Duncan Center is a 7,500 square foot facility with meeting rooms, a main hall and fully equipped kitchen. The center provides the flexibility to accommodate a variety of events and is open for room reservations seven days a week during and after business hours. Event planning staff available to provide information and help with reservations.

**INTAKE PROCEDURE:** Call for information

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information

**HOURS:** Mon - Fri 8:00am - 5:00pm or by appointment

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** Arlington and the Metroplex

**RECREATION CENTERS**

**DESCRIPTION:** Multi-purpose recreation centers featuring a variety of services: gymnasium, weight room, classrooms, and more. The center has space to rent seven days a week depending on availability.

**INTAKE PROCEDURE:** Call for information

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information

**HOURS:** Vary by center

**LANGUAGES:** Spanish

**AREA SERVED:** Arlington and the Metroplex

**SITES:** 4 5 6 7 8

**SENIOR CENTERS**

**DESCRIPTION:** Various social and educational activities such as dancing, exercise, table games and needle craft club. A wide assortment of classes including painting, ceramics, Tai Chi, yoga, computer classes, strength training and mature driving classes. Informal use of centers, exercise equipment and common areas. Nutritional programs/meals served Monday through Friday (donations accepted). Facilities include a variety of multipurpose meeting rooms with a full service kitchen. Space is available to rent 7 days a week depending on availability and may be rented for all types of events including organization meetings, sporting events and special occasions.
ARLINGTON PARKS & RECREATION DEPARTMENT...

INTAKE PROCEDURE: Call for information
FEES: Nominal fee for classes and structured activities
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Vary by site
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Arlington and the Metroplex

SITES: 7 10 11

ARLINGTON TENNIS CENTER
DESCRIPTION: Tennis facility with 26 outdoor lighted tennis courts which includes six courts for children ages 10 and under; a full-service pro shop; concession area; and locker room with showers.
INTAKE PROCEDURE: Register at center
FEES: Fees for classes
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Facility card required. Patron cards and Gold cards available.
HOURS: Mon - Thur 8:00 am - 9:30 pm; Fri - Sat 8:00 am - 8:00 pm; Sun 12:00 pm - 8:00 pm
LANGUAGES: Call for information
AREA SERVED: Arlington and the Metroplex
SITE: 2

RIVER LEGACY LIVING SCIENCE CENTER
DESCRIPTION: River Legacy Living Science Center serves as the gateway to the adjacent 1,300-acre River Legacy Parks. This 12,000-square foot nature center offers interactive exhibits, terrariums, aquariums, nature trails, and Saturday events. The Center also offers a variety of environmental educational programming for children and adults. River Legacy Parks offer picnic areas, Legacy Pavilion, paved hike/bike trails, a meditation area, river overlooks, multipurpose areas, water fountains, restrooms, a playground and canoe launch.
INTAKE PROCEDURE: Call for information
FEES: None
HOURS: Mon - Sat 9:00am - 5:00pm; Exhibit Hall may be closed to the public during weekday school programming; Exhibit Hall closed Sundays and holidays.
SITE: 9

Sites

1. ARLINGTON PARKS & RECREATION DEPARTMENT
   717 W Main St
   Arlington, TX  76013
   (817) 459-5474 Main
   (817) 459-5495 Fax

2. ARLINGTON TENNIS CENTER
   500 W Mayfield Rd
   Arlington, TX  76014
   (817) 459-6163 Main

3. BOB DUNCAN CENTER
   2800 S Center St
   Arlington, TX  76014
   (817) 465-6661 Main
   (817) 467-3067 Metro
   (817) 465-6663 Fax

4. CLIFF NELSON RECREATION CENTER
   4600 W Bardin Rd
   Arlington, TX  76017
   (817) 561-2819 Main
   (817) 483-2317 Fax

5. DOTTIE LYNN RECREATION CENTER
   3200 Norwood Ln
   Arlington, TX  76013
   (817) 277-5001 Main
   (817) 860-9599 Fax

6. ELZIE ODOM ATHLETIC CENTER
   1601 NE Green Oaks Blvd
   Arlington, TX  76006
   (817) 459-6434 Main
   (817) 459-6448 Fax

7. HUGH SMITH RECREATION CENTER
   1815 New York Ave
   Arlington, TX  76010
   (817) 275-1351 Main
   (817) 860-9495 Fax

8. MEADOWBROOK RECREATION CENTER
   1300 E Dugan St
   Arlington, TX  76010
   (817) 459-5463 Main
   (817) 548-9321 Fax

9. RIVER LEGACY LIVING SCIENCE CENTER
   701 NW Green Oaks Blvd
   Arlington, TX  76006

<continued...>
10. SENIOR RECREATION CENTER - EUNICE
   1000 Eunice St
   Arlington, TX 76010
   (817) 277-8091 Main
   (817) 548-8782 Fax

11. SENIOR RECREATION CENTER - NEW YORK
   2015 Craig Hanking St
   Arlington, TX 76010
   (817) 460-5009 Main
   (817) 276-1030 Fax

ARLINGTON POLICE DEPARTMENT

620 W Division St
Arlington, TX 76011
(817) 459-5700 Main - 24 hrs (Front Desk Officer)
(817) 459-5339 Victim Services
(817) 459-5697 Youth and Family
www.arlingtonpd.org

DESCRIPTION: The local agency that is responsible for enforcing all laws and ordinances; preventing crime; investigating criminal activity; apprehending, arresting and detaining suspects; presenting evidence; regulating traffic; investigating traffic accidents and engaging in other activities that protect lives and property and preserve peace in the community.

INTAKE PROCEDURE: Call for information
FEES: None
HOURS: 24 Hrs
AREA SERVED: City of Arlington

YOUTH AND FAMILY SPECIALIST
DESCRIPTION: Information and referral for children/youth and their families when a child is involved with the criminal justice system as a victim or suspect in a criminal case investigated by the Arlington Police Department. Short-term crisis case management and follow-up. Assistance to parents of children/youth exhibiting at-risk behavior.

INTAKE PROCEDURE: Call for information
FEES: None
ELIGIBILITY: Children, youth and families involved with the criminal justice system or at risk of involvement due to child’s behavior
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish
AREA SERVED: City of Arlington

ARLINGTON PUBLIC LIBRARY

George W Hawkes Central Library
101 East Abram St
Arlington, TX 76010
(817) 459-6900 Main
(817) 459-6902 Fax
www.arlingtonlibrary.org
Cary Siegfried, Director Of Libraries

DESCRIPTION: Programs for adults, teens and children. Youth programs, story times, meeting rooms, telephone reference, internet reference, computerized access to periodicals and newspapers, public access internet computers, photocopiers, interlibrary loan. Collections include books, periodicals, newspapers, videos, downloadable audiobooks and e-books, CD-Roms, books on CD, music CDs, business information, career sources, deafness, foreign language, genealogy, government documents and large print. Volunteer opportunities.

INTAKE PROCEDURE: Must complete registration form at any Arlington Public Library location to obtain library card.

FEES: Call for information
DOCUMENTS REQUIRED: For library card must provide ID & proof of address - DL with current address or current utility, lease, or property tax
ELIGIBILITY: Anyone may visit Arlington Public Libraries; applications for children under 18 must be completed by a parent or legal guardian.

HOURS: Vary by site

LANGUAGES: Spanish, Vietnamese; Language Line available for other languages

AREA SERVED: No restrictions.

SITES: 1 2 3 4 5 6 7

**ARLINGTON READS**

DESCRIPTION: Provides free literacy classes to English-speaking adults. Also provides Pre-GED & GED preparation to English-speaking adults who want to improve in Reading, Writing, Math and/or Social Studies so they might perform successfully in final GED coaching and preparation. Limited child care available. Limited transportation available within Arlington.

INTAKE PROCEDURE: Call or email for details

FEES: None

DOCUMENTS REQUIRED: None

ELIGIBILITY: Literacy program serves English-speaking adults who need to improve or learn to read and write; students must be fluent English speakers and be able to attend classes twice per week (Tues & Thur) with regularity

HOURS: Mon - Fri 9:00am - 5:00pm (Arlington Reads Office); Mon - Thur 10:00am - 9:00pm; Fri - Sat 10:00am - 6:00pm (Literacy House); classes are held throughout the week on a semester-basis - call for details

LANGUAGES: English is the primary language of instruction, but staff members speak Spanish, Vietnamese and French

AREA SERVED: Primary service area is Arlington but classes are open to all subject to capacity limits

SITE: 8

**LITERACY/TUTORING SERVICES**

DESCRIPTION: Provides tutoring for students in 1st - 3rd grades. The students will meet once a week for one hour with a tutor to help with homework and participate in literacy activities.

INTAKE PROCEDURE: Parent must enroll child at the East Arlington Branch Library

FEES: None

ELIGIBILITY: Children in Grade Levels 1-3

HOURS: Call for information

AREA SERVED: Arlington

SITE: 2

Sites

1. ARLINGTON PUBLIC LIBRARY
   101 E Abram St
   Arlington, TX  76010
   (817) 459-6900 Main
   (817) 459-6902 Fax
   Cary Siegfried, Director Of Libraries

2. ARLINGTON PUBLIC LIBRARY - EAST ARLINGTON BRANCH
   1624 New York Avenue
   Arlington, TX  76010
   (817) 459-6900 Main
   (817) 795-0726 Fax

3. ARLINGTON PUBLIC LIBRARY - LAKE ARLINGTON BRANCH
   4000 W Green Oaks Blvd
   Arlington, TX  76016
   (817) 459-6900 Main

4. ARLINGTON PUBLIC LIBRARY - NORTHEAST BRANCH
   1905 Brown Blvd
   Arlington, TX  76006
   (817) 459-6900 Main

5. ARLINGTON PUBLIC LIBRARY - SOUTHEAST BRANCH
   900 SE Green Oaks Blvd
   Arlington, TX  76018
   (817) 459-6900 Main

6. ARLINGTON PUBLIC LIBRARY - SOUTHWEST BRANCH
   3311 SW Green Oaks Blvd
   Arlington, TX  76017
   (817) 459-6900 Main

7. ARLINGTON PUBLIC LIBRARY - WOODLAND WEST BRANCH
   2837 W Park Row Dr
   Arlington, TX  76013
   (817) 459-6900 Main

<continued...>
8. ARLINGTON READS
101 E North St
Arlington, TX  76010
(817) 459-6985 Main

ARLINGTON SEVENTH-DAY ADVENTIST CHURCH
4409 Pleasantview Dr
Arlington, TX  76017
(817) 483-4837 Main
(817) 483-0132 Fax
www.arlingtonadventist.com
contact@arlingtonadventist.com
Ashley Ortiz, MSW, Revive Community Care Director

Services

DESCRIPTION:  Provides perishable as well as non-perishable food items to the general public
INTAKE PROCEDURE:  Walk-ins accepted.  ID requested but not required.
FEES:  None
ELIGIBILITY:  No restrictions
HOURS:  Wed 12:00pm - 2:00pm (service); Mon - Fri 9:00am - 4:00pm (office)
LANGUAGES:  Staff speaks no language other than English
AREA SERVED:  No restrictions

ARLINGTON URBAN MINISTRIES
701 Dugan St
Arlington, TX  76010
(817) 861-8585 Main
(817) 861-8898 Fax
www.arlingtonurbanministries.org
a_u_m@sbcglobal.net
Joan Church, Executive Director

Services

DESCRIPTION:  Provides emergency assistance with TXU or Reliant Energy electric bills for Arlington residents.  Also will assist with antibiotics.
INTAKE PROCEDURE:  Client must stop by the office or go online to arlingtonurbanministries.org to complete an application.  Once an application is completed, the client will be contacted for an appointment.  Appointments are scheduled on a first come, first served basis.
FEES:  None
DOCUMENTS REQUIRED:  Picture ID; current utility bill with name of client, or documentation showing client's name at that address; one month's proof of income for all in the household; proof of any governmental services client is receiving (e.g. food stamps, Section 8, SSI Disability, unemployment, TANF); antibiotic prescription
ELIGIBILITY:  Arlington residents only; can only receive financial assistance once every 12 months
HOURS:  Mon - Thur  9:00 am - 5:00 pm
LANGUAGES:  Spanish
AREA SERVED:  City of Arlington
SITE:  1

MOBILE FOOD PANTRY
DESCRIPTION:  Administers mobile food pantry on the 1st Wednesday of each month from 9:30am - 11:30am.  Food includes fresh food and refrigerated items as available and is distributed directly to the public in an outdoor setting. Participants are asked to bring enough bags to carry away approx. 35-45 lbs. of food.  There are no restrictions on who may participate.
INTAKE PROCEDURE:  Open to public
FEES:  None
DOCUMENTS REQUIRED:  Picture ID preferred but not required.
ELIGIBILITY:  No restrictions
HOURS:  1st Wed 9:30 am - 11:30 am
AREA SERVED:  No restrictions
SITE:  2

NU2U RESALE STORE
DESCRIPTION:  Resale offers new and gently used clothing, furniture, books and household items.
INTAKE PROCEDURE:  Call or visit
DOCUMENTS REQUIRED:  None
ELIGIBILITY:  None
HOURS:  Mon - Sat  10:00 am - 5:00 pm; donations received Mon - Fri 10:00 am - 3:00 pm; Sat 10:00 am - 4:00 pm
AREA SERVED:  No restrictions
SITE:  3

Sites

1. ARLINGTON URBAN MINISTRIES
701 Dugan St
Arlington, TX  76010
(817) 861-8585 Main
(817) 861-8898 Fax
Joan Church, Executive Director

<continued...>
2. ARLINGTON URBAN MINISTRIES MOBILE FOOD PANTRY
2201 E Park Row
Wesley United Methodist Church
Arlington, TX  76010
(817) 861-8585 Main

3. NU2U RESALE STORE
2220-B W Park Row
Arlington, TX  76013
(817) 795-6379 Main

ARTS COUNCIL NORTHEAST
2819 R D Hurt Pkway
Bedford, TX  76021
PO Box 210816
Bedford, TX  76095
(817) 283-3406 Main
(817) 283-5522 Fax
www.artscouncilnortheast.org
info@artscouncilnortheast.org
Lee Koch, President

Services

DESCRIPTION: With a vision of access to the arts for all, mission is to provide artistic, cultural, and educational opportunities to improve the quality of life in our communities. Provides Arts Education programs, Community Arts program for at risk youth, the Very Special Arts program for persons with disabilities, Masterworks Music Series and Summer Arts College. The Summer Arts College provides day camps for youth ages 6-16 with emphasis on the performing and visual arts and art classes.

INTAKE PROCEDURE: Call or write
FEES: Annual membership dues $40; scholarships available for Summer Arts College; call for additional information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Call for information
AREA SERVED: The program serves seven Northeast Tarrant County school districts and the communities of Bedford, Colleyville, Euless, Grapevine, Haltom City, Haslet, Hurst, Keller, N Richland Hills, Richland Hills, Roanoke, Saginaw, Southlake, Trophy Club, Watauga and Westlake.

AUSTIN ADVOCATES SERVICES
1838 Manor Ridge Way
Fort Worth, TX  76120
(817) 319-0101 Main
(817) 465-4212 Fax
www.austinadvocates.org
gonzalezccc22@aol.com
Francisco G Gonzalez, Program Director

Services

DESCRIPTION: Parenting/counseling/character self-development program to improve communication, social and coping skills of at-risk children and their parents. Program addresses the various needs through a series of group classes in which parents and children must attend together. Classes are held in either five-week or eight-week sessions at one location: 1801 Harrington Street in north Fort Worth.

INTAKE PROCEDURE: Agency referral required
FEES: None
ELIGIBILITY: Serves children ages 9-18 and their parents
HOURS: Mon - Thur 8:00am - 4:00pm (office); Wed 6:00pm - 8:00pm (classes)
LANGUAGES: Spanish
AREA SERVED: No restrictions on who can attend classes

AZLE CHURCH OF CHRIST
336 Northwest Parkway
Azle, TX  76020
PO Box 226
Azle, TX  76098
(817) 444-4202 Main
www.azlechurchofchrist.com
Ian Mostert, Minister

Services

DESCRIPTION: Provides limited food assistance through food pantry.

INTAKE PROCEDURE: Prefer call first - must complete intake form
FEES: None
DOCUMENTS REQUIRED: Driver’s license and Social Security card (or must know #s); proof of residence (ie: current utility bill)
ELIGIBILITY: Must reside in designated service area 76020, 76098 or children must attend Azle schools
HOURS: Mon Wed - Fri 9:00am - 5:00pm (office); Thur 10:00am - Noon (food pantry)
LANGUAGES: Spanish (limited)
AREA SERVED: 76020, 76098, 76135 (Azle ISD)

AZLE INDEPENDENT SCHOOL DISTRICT

300 Roe St
Azle, TX 76020
(817) 444-3235 Main
(817) 444-1465 Fax
www.azleisd.net
Ray Lea, Superintendent

DESCRIPTION: Local administrative office responsible for leadership and guidance in meeting the educational needs of students attending schools located in portions of Tarrant, Parker and Wise counties. The Azle ISD includes the incorporated cities of Azle, Lakeside, Reno, Pelican Bay and Sanctuary and is located approximately 15 miles northwest of downtown Fort Worth.

INTAKE PROCEDURE: Call for information
FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Call for information
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Tarrant County

BATTERED WOMEN'S FOUNDATION

4166 Willman
Richland Hills, TX 76180
PO Box 54888
Hurst, TX 76054
(817) 284-8464 Intake
(817) 284-1880 Fax
www.bwf1.com
batteredwomensfoundation@hotmail.com
Sally Daniels, Executive Director

DESCRIPTION: 1. Free clothing - for battered women and their children - includes coats, blankets and other miscellaneous items
2. Emergency food pantry - free canned goods and pastries provided as supplies are available
3. Counseling services available
4. Referrals to other agencies based on client needs
5. Job lead referrals
6. Budget classes
7. School supplies drive
8. Christmas Angel program
9. High School Diploma through Texas Star Point Academy taught on property

INTAKE PROCEDURE: Call for information/appointment
FEES: None
DOCUMENTS REQUIRED: TX drivers license or TX ID card; food stamp & TANF cards; copy of lease; proof of income
ELIGIBILITY: Single female recently battered with or without children - (no married women); must attend counseling and be active in BWF program
HOURS: Mon, Fri 10:00am - 3:30pm; Thur 10:00am - 3:30pm (food pantry opens at noon on Thur); Tues 1:00pm - 8:00pm; classes available evenings and Sat (child care available) - call for details; counseling offered to all clients by appointment
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Tarrant County

BEAUTIFUL FEET MINISTRIES

1709 E Hattie St
Fort Worth, TX 76104
PO Box 6212
Fort Worth, TX 76115
(817) 536-0505 Main
www.thefeet.org
streetfeet@aol.com
Mike Myers, Director

DESCRIPTION: Hot noon meal served daily. Health clinic for homeless individuals providing basic medical services - available once a week on Wednesday. Dental services for homeless individuals provided by volunteer dentists twice a month on Friday - call Friday am to see if volunteer dentist will be available. Clothing also distributed every Sunday.

INTAKE PROCEDURE: Walk-ins accepted
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Meals provided for any hungry individual. Medical and dental services provided for homeless only.
HOURS: Mon - Fri 9:00am - 1:00pm (office); Mon - Sat 11:30am - 12:30 (lunch); Sun 8:00am breakfast & 11:00am (lunch); Wed 1:00pm - 3:00pm (medical...
BEDFORD PUBLIC LIBRARY

2424 Forest Ridge Dr
Bedford, TX 76021
(817) 952-2350 Main
www.bedfordlibrary.org

Maria Redburn, Library Director

Services

DESCRIPTION: The Bedford Public Library contains over 100,000 items available for public use including adult and children's classics, modern best sellers, paperbacks, magazines, DVDs, music CDs, large print and audio books. The Library acts as a bridge for the digital divide by providing public computers, online databases, ebooks, free wireless Internet access and basic computer classes. The Youth Services Division provides a host of program opportunities including toddler and preschool story times, Library Buddies teen tutoring and Bookworms Book Club. Various adult programs are offered.

INTAKE PROCEDURE: Register in person by visiting the Information Desk - to expedite the process you may want to download the application form, fill it out and bring it with to the library; or apply online and receive a temporary library card that will allow you to place holds and access some online databases.

FEES: Library cards are free to all Texas residents.

DOCUMENTS REQUIRED: Valid photo identification and proof of current address - a Texas state-issued driver's license or ID is preferred.

ELIGIBILITY: Texas resident age 18 or older; a parent or legal guardian must apply for a card for their own child up to eighteen years of age; Minors, ages 16 - 17 years of age, who present a government-issued ID may sign up for a card with a checkout limit.

HOURS: Mon Wed Thur 10:00am - 9:00pm; Tues 10:00am - 6:00pm; Fri Sat 10:00am - 5:00pm; Sun 1:00pm - 5:00pm

LANGUAGES: Call for information

AREA SERVED: Texas

BEDFORD SENIOR CENTER

2817 RD Hurt Parkway
Bedford, TX 76021
2000 Forest Ridge Dr
Bedford, TX 76021
(817) 952-2325 Main
(817) 952-2329 Alternate
(817) 952-2395 Fax
www.ci.bedford.tx.us
Cathy Haskell, Manager

Services

DESCRIPTION: Community center offering services for seniors. Regular activities include dances, exercise, games, arts & crafts, NARFE & AARP meetings, travel opportunities, special events and field trips. No transportation available.

INTAKE PROCEDURE: Walk-in, telephone

FEES: $5.00 per year membership fee for residents of Bedford; others pay $10 per year

DOCUMENTS REQUIRED: None

ELIGIBILITY: 50 years and older

HOURS: Mon - Fri 8:00am - 5:00pm; Mon 7:00pm - 9:30pm (dances)

LANGUAGES: Spanish (need advance notice)

AREA SERVED: Bedford and surrounding cities

BETTER BUSINESS BUREAU OF FORT WORTH AND TARRANT COUNTY INC

1300 Summit Ave Ste 700
Fort Worth, TX 76102
(800) 621-8566 Toll Free
(817) 332-7585 Main
(817) 882-0566 Fax
www.fwbbb.org
info@fwbbb.org

Services

DESCRIPTION: Works to maintain ethical practices in advertising, selling of products, and services by businesses; combats consumer fraud. Answers inquiries; checks advertising; handles complaints; informs consumers; reports on solicitations.

INTAKE PROCEDURE: BBB accreditation application by invitation

FEES: None for services to public

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: None

HOURS: Mon - Fri 8:30am - 4:30pm (office)

LANGUAGES: Translation services available for more than 40 languages
AREA SERVED: Tarrant, Johnson, Hood, Wise, Erath, Parker, Somervell, and Palo Pinto counties

BIG BROTHERS BIG SISTERS LONE STAR ADMINISTRATION

450 E John Carpenter Frwy Ste 300
Irving, TX 75062
(888) 887-2447 Regional Toll-Free
(972) 421-1770 Main
www.bbbstx.org

Services

DESCRIPTION: Big Brothers Big Sisters provides a proven mentoring program that helps children develop good character, self-worth and a positive outlook on life. Volunteers establish a friendship with an individual child and become a special one-to-one mentor and positive role model. Agency programs focus on development of good character, prevention of juvenile delinquency and overall preparation of children for adulthood. Special programs are also offered to address the different needs of children: One program called Amachi Texas mentors a child who has a family member incarcerated, on parole or on probation. Another program called the Military Mentoring Program joins children who have parents in the military with mentors who are in the military, ROTC or military school. Others include African-American Mentoring; LATN Hispanic Mentoring; Generatons; Deaf of Hard of Hearing Mentoring; and more. All programs may not be available in all areas.

INTAKE PROCEDURE: Individuals interested in enrolling a child into the program or serving as a volunteer should contact the office; all calls received through the Irving headquarters office (regardless of phone number called) are assigned to a region as appropriate.

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Boys and girls from ages 7-14 who demonstrate a need for a mentor for initial intake into the program; service may be extended to children up to age 18 once in the program; volunteers must be 16 years or older

HOURS: Mon - Fri 8:30am - 5:00pm (Additional hours are scheduled to accommodate the needs of clients and volunteers)

LANGUAGES: Spanish

AREA SERVED: Collin, Cooke, Dallas, Delta, Denton, Ellis, Erath, Fannin, Franklin, Grayson, Hood, Hopkins, Hunt, Jack, Johnson, Kaufman, Lamar, Palo Pinto, Parker, Red River, Rockwall, Somervell, Tarrant, Titus and Wise counties

SITES: 1 2

1. BIG BROTHERS BIG SISTERS LONE STAR ADMINISTRATION

   450 E John Carpenter Frwy Ste 300
   Irving, TX 75062
   (888) 887-2447 Regional Toll-Free
   (972) 421-1770 Main

2. BIG BROTHERS BIG SISTERS TARRANT COUNTY

   205 W Main St
   Arlington, TX 76010
   (817) 277-1148 Main
   (817) 265-4785 Fax

BIRCHMAN BAPTIST CHURCH

9100 N Normandale St
Fort Worth, TX 76116
(817) 244-6590 Main
(817) 560-3159 Fax
www.birchman.org
elisa.randall@birchman.org
Victor Ashford, Director

Services

CORNERS OF THE FIELD

DESCRIPTION: Food and clothing assistance provided through a program called Corners of the Field - primarily canned goods (meat, fresh fruit & vegetables when available); clothing available in all sizes. Food assistance is available four times and then limited to once per month. Clothing assistance is available twice and then limited to once every two months. No financial assistance provided.

INTAKE PROCEDURE: Walk-in

FEES: None

DOCUMENTS REQUIRED: Proof of residency and picture ID for each person in household

ELIGIBILITY: No eligibility guidelines

HOURS: Thurs 1:00pm - 3:00pm (service hrs) - doors open at 12:45 and close at 2:45

LANGUAGES: Staff speaks no language other than English

AREA SERVED: 76108, 76116 or 76126 only
EL CIVICS PROGRAM
DESCRIPTION: Provides literacy services thru ESL (English as a Second Language) and civic classes.
INTAKE PROCEDURE: Call 817-547-4911 and leave a message with your name and phone number and we will return the call as soon as possible.
FEES: Free
DOCUMENTS REQUIRED: None
ELIGIBILITY: Age 18 and older
HOURS: Mon - Fri 8:00am - 3:30pm (office hours); Mon Wed or Tues Thur 6:00pm - 9:00pm (ESL and civic classes)
LANGUAGES: Spanish
AREA SERVED: Tarrant County
SITE: 2

GENERAL SERVICES
DESCRIPTION: Local administrative office responsible for operating schools in the City of Richland Hills and parts of Colleyville, Fort Worth, Haltom City, Hurst, North Richland Hills and Watauga.
INTAKE PROCEDURE: Call for information
FEES: Call for information
ELIGIBILITY: Call for information
HOURS: Call for information
AREA SERVED: Richland Hills and parts of Colleyville, Fort Worth, Haltom City, Hurst, North Richland Hills, and Watauga
SITE: 1

Sites
1. BIRDVILLE INDEPENDENT SCHOOL DISTRICT
   6125 E Belknap St
   Haltom City, TX 76117
   (817) 547-5700 Main
   (817) 547-5530 Fax

2. BIRDVILLE ISD - EL CIVICS
   2600 Solona St
   Haltom City, TX 76117
   (817) 547-4911 Main
   Silvia Ura Lugo, Administrator

BOYS & GIRLS CLUBS OF ARLINGTON INC

DESCRIPTION: The Boys & Girls Clubs of Arlington, Inc provide diverse activities to meet the needs and interests of youth ages 6 to 18 at five branch locations and 13 school sites. Boys & Girls Clubs of Arlington offers five core program areas: Character and Leadership Development; Education and Career Development; Health and Life Skills; The Arts and Sports; and Fitness & Recreation. These programs engage young people in activities with caring adults, peers and family members and are designed to build character and strengthen life skills. Core programs support three key outcome areas of Boys & Girls Clubs, Inc: Academic Success, Healthy Lifestyles, and Character & Leadership/Citizenship Programs.
INTAKE PROCEDURE: Call for information; walk-ins accepted
FEES: $30 to get started for traditional branch locations, $35 for school site programs; may be additional cost for certain activities of fee based programs and licensed childcare sites; scholarships available for those in need
DOCUMENTS REQUIRED: Membership application, other documents (when applicable)
ELIGIBILITY: Youth ages 6 - 18 years
HOURS: School Year: Mon - Fri 3:00pm - 6:30pm with extended hours at branch locations; Summer Program: Mon - Fri 7:30am - 6:00pm at certain locations with an additional fee for hours 7:30am - 9:00pm; Early, extended or weekend hours vary from site to site - call for additional information
LANGUAGES: Spanish
AREA SERVED: Arlington, Mansfield
SITES: 1 2 3 4 5

<continued...>
**Sites**

1. **BOYS & GIRLS CLUBS OF ARLINGTON - DONALD KROMER BRANCH**  
   200 E Cravens Park Dr  
   Arlington, TX 76018  
   (817) 557-4553 Main  
   (817) 861-4922 Fax

2. **BOYS & GIRLS CLUBS OF ARLINGTON - EAST BRANCH**  
   2011 Wynn Terrace  
   Arlington, TX 76010  
   (817) 460-5088 Main  
   (817) 861-4922 Fax

3. **BOYS & GIRLS CLUBS OF ARLINGTON - ROQUEMORE BRANCH**  
   2001 Van Buren Dr  
   Arlington, TX 76011  
   (817) 504-2787 Main  
   (817) 861-4922 Fax

4. **BOYS & GIRLS CLUBS OF ARLINGTON - SOUTH DAVIS BRANCH**  
   2001 S Davis Dr  
   Arlington, TX 76013  
   (817) 275-0956 Main  
   (817) 861-4922 Fax

5. **BOYS & GIRLS CLUBS OF ARLINGTON INC - MAIN BRANCH**  
   608 N Elm St  
   Arlington, TX 76011  
   (817) 701-1100 Main  
   (817) 861-4922 Fax  
   (817) 265-7211 Alternate  

   Steve Wurm, President

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**BOYS & GIRLS CLUBS**

**DESCRIPTION:** Supervised youth development programs. Six locations in Fort Worth provide space for youth ages 6-18 years to learn, create and attain their best in academics, athletics and more. Clubs and programs help change lives by caring for the whole child, addressing their educational, social, psychological and physical needs. Supportive services supplement core programs by addressing members' basic physical and psychological needs. Outreach programs assist youth in achieving educational success, as well as learning how to make good life decisions. Recreational activities include game room, library, arts and crafts, special interest groups, and special events. Educational activities and services include computer instruction, tutorials, SAT preparation, financial aid/scholarship research. After school program. Athletics (all major sports) including aquatic instruction and learn-to-swim programs.

**INTAKE PROCEDURE:** Apply in person; membership application must be signed by a parent/guardian who must attend orientation.

**FEES:** $10/year; inability to pay does not exclude participation

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Boys and girls, ages 6-18, will be accepted in common membership; Alumni memberships available for those over 18; use of facility depends on regular membership schedules.

**HOURS:** Winter: Mon - Fri 2:30pm - 7:00pm; Holidays: 9:00am - 6:00pm; Summer: Mon - Fri 9:00am - 6:00pm

**LANGUAGES:** Spanish at most sites - call for information

**AREA SERVED:** Call for information

**SITES:** 1 2 3 4 5 6 7

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**DEPARTMENT OF EDUCATION TRIO PROGRAMS**

**DESCRIPTION:** Funded by the U.S. Department of Education, Educational Talent Search (ETS) provides youth and their parents with free college, career, and financial aid information. Beginning with 6th-grade students, ETS identifies and selects youth who want to attend college. These students are provided with the motivation and support to stay in school and enroll in post-secondary education. ETS provides assistance with college and financial aid applications; academic advisement services; career information; exposure to cultural events; visits to colleges and universities, and individual assistance to ensure college enrollment. An ETS Precollege Advisor is based at the Panther Branch (817-726-4470), the North Fort Worth Branch (817-726-4174), and the Eastside Branch (817-726-4198), however, services are available to youth at all six branch locations. Upward Bound (UB) is a college preparatory program for high school students in grades 9-12. Funded by

<continued...>
the U.S. Department of Education, Upward Bound prepares participants to attend and graduate from college by providing year-round academic activities and services. This program offers academic preparation for college through supplemental instruction, after-school tutorials, and a six-week summer component on the campus of Texas Wesleyan University. Upward Bound provides low-income and potential first-generation students with academic advising services; college and career exploration; preparation for college entrance exams; and individual assistance with college admissions and financial aid applications.

**INTAKE PROCEDURE:** Apply in person; membership application must be signed by the parent or guardian

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Members who are in grades 6 -12

**HOURS:** Vary - call for more information

**LANGUAGES:** Spanish

**AREA SERVED:** Call for information

**SITES:** 1 2 3 4 5 6

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**COMIN' UP**

**DESCRIPTION:** Comin' up provides needs-based services and activities as part of the overall community collaborative effort to reduce gang violence in Fort Worth. Mission is to identify gang members in need of this program's services by seeking referrals from police stations, juvenile probation and other appropriate agencies and organizations.

**INTAKE PROCEDURE:** Call 817-877-3729 for information

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information

**HOURS:** Call for information

**LANGUAGES:** Spanish at most sites - call for information

**AREA SERVED:** Call for information

**SITES:** 3 4 5 6 8 9 10 11 12

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**TOO GOOD FOR DRUGS**

**DESCRIPTION:** Too Good For Drugs teaches health risks concerning alcohol, tobacco, and other drugs, as well as self-esteem, goal setting, making good decisions, and peer pressure refusal skills. This program is available for all youth ages 6 -18 in our branches.

**INTAKE PROCEDURE:** Apply in person; membership application must be signed by the parent or guardian

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Boys and girls, ages 6-18, will be accepted in common membership; Alumni memberships, over 18; use of facility depends on regular membership schedules

**HOURS:** Winter: Mon - Fri 2:30pm - 8:00pm; Summer: Mon - Fri 9:00am - 6:00pm

**LANGUAGES:** Spanish

**AREA SERVED:** Call for information

**SITES:** 1 2 3 4 5 6 8 9 11

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### Sites

1. **BOYS & GIRLS CLUBS - BUTLER BRANCH**
   1250 I. M. Terrell Circle N
   Fort Worth, TX  76102
   (817) 335-2338 Main
   (817) 877-0309 Fax

2. **BOYS & GIRLS CLUBS - EASTSIDE BRANCH**
   4651 Ramey Ave
   Fort Worth, TX  76105
   (817) 534-1777 Main
   (817) 536-0704 Fax

3. **BOYS & GIRLS CLUBS - J.A. CAVILE BRANCH**
   5021 Avenue G
   Fort Worth, TX  76105
   (817) 535-7880 Main
   (817) 536-0817 Fax

4. **BOYS & GIRLS CLUBS - NORTH FORT WORTH BRANCH**
   2000 Ellis Ave
   Fort Worth, TX  76106
   (817) 624-8406 Main
   (817) 625-6677 Fax

5. **BOYS & GIRLS CLUBS - PANTHER BRANCH**
   1500 Hemphill St
   Fort Worth, TX  76104
   (817) 923-1915 Main
   (817) 920-0537 Fax

6. **BOYS & GIRLS CLUBS - SAFE HAVEN MARTIN BRANCH**
   3123 Avenue G
   Fort Worth, TX  76106
   (817) 413-8222 Main - Safe Haven / Comin' Up
   (817) 534-5168 Fax

7. **BOYS & GIRLS CLUBS OF GREATER FORT WORTH - ADMINISTRATIVE SITE**
   3218 E Belknap Street
   Fort Worth, TX  76111-4739
   (817) 834-4711 Main
   (817) 222-0911 Fax

Daphne Barlow Stigliano, President

<continued...>
8. COMIN’ UP - DIAMOND HILL SITE (DIAMOND HILL REC CENTER)
   1701 NE 36th St
   Fort Worth, TX  76106
   (817) 625-1505 Main

9. COMIN’ UP - NEAR SOUTHEAST SITE (HILLSIDE COMMUNITY CENTER)
   1201 E Maddox Ave
   Fort Worth, TX  76104
   (817) 878-2488 Main

10. COMIN’ UP - RIVERSIDE SITE (CENTRO CHRISTIANO LA PUERTA HERMOSA)
    2717 E Belknap St
    Fort Worth, TX  76111
    (817) 877-3729 Main

11. COMIN’ UP - SOUTHSIDE SITE (EL BUEN PASTOR BAPTIST CHURCH)
    4800 Merida Ave
    Fort Worth, TX  76115
    (817) 877-3729 Main - Administration

12. COMIN’ UP ADMINISTRATIVE OFFICE
    403 N Sylvania Ste 7
    Fort Worth, TX  76111
    (817) 877-3729 Main
    (817) 834-4711 Alternate

BREAD BASKET MINISTRIES

2809 Mansfield Hwy
Fort Worth, TX  76119

PO Box 244
Fort Worth, TX  76101

(817) 535-2323 Main
(817) 535-2548 Fax

www.breadbasketministries.org
contact_us@breadbasketministries.org

Mark Berry, Director
Public transportation accessible.

Services

DESCRIPTION:  Emergency and supplemental food provided to persons age 55+ and/or disabled by appointment ONLY.  Prayer counseling also provided.

INTAKE PROCEDURE:  Must call on Mondays between 8:30am and noon for appointment - call early because schedule fills up quickly.  Check in with clerk and present required documentation upon arrival

FEES:  None

DOCUMENTS REQUIRED:  Present Social Security card, picture I.D. and proof of residence

ELIGIBILITY:  Persons age 55+ and/or disabled; income meets federal poverty guidelines

HOURS:  Tues - Thur 8:30am - 3:00pm (office)

LANGUAGES:  Spanish

AREA SERVED:  No restrictions

BROADWAY COMMUNITY CENTER

305 W Broadway Ave
Fort Worth, TX  76104

(817) 336-7464 Ext. 8254 Main
(817) 336-8740 Fax
(817) 336-5761 Alternate

www.broadwaybc.org
info@broadwaybc.org

Rev Dan Freemyer, Director Of Community Ministries

Services

DESCRIPTION:  * May Street Market pantry provides groceries for residents in designated service area (76104 West of I-35). Assistance available every 30 days. Must bring photo ID, SS card for each household member and recent verification of address and income. Downtown Mobile Food Pantry is hosted at Broadway the third Wednesday of each month form 9am-10am. ID is requested not required. Please bring box or bags to carry food items. Other food assistance includes sack lunches on a first-come, first-served basis on Tuesday, Thursday and Friday mornings for homeless and day laborers beginning at 9am. Also a family style meal is served every Thursday evening at 6pm to the first 175 guests - tickets available at 5pm inside the Community Center. No ID required. No one will be admitted after 6pm. The meal is followed by a worship service for those who wish to stay.
* CLOTHING: Adult clothing available Tuesday and Thursday at 9am to the first thirty (30) people on a first-come, first-served basis. No restrictions on zip codes. Must bring ID. Eligible to receive clothes once every two months.
* PRESCRIPTIONS: Limited funds ($50 maximum per person) available for prescription assistance - limited to antibiotics only. Must provide ID and written prescription. A voucher will be written to one of the pharmacies located near Broadway Community Center. No JPS prescriptions. * FINANCIAL ASSISTANCE: Emergency assistance with rent and utilities is provided for individuals who live in the designated service area (76104 zip code West of I-35). $75 maximum per person one time assistance for
either rent or utilities. The $75 must represent the remaining balance of the bill. Must provide photo ID, bill or notice of termination, proof of address and proof of income.

* Referral Services: Referral services are offered to those who are outside the designated service area.

**Intake Procedure:** Intake requirements vary according to service

**Fees:** None

**Documents Required:** Call for information

**Eligibility:** Residents within designated service area (West of I-35 in 76104 zip code)

**Hours:** Mon Tues Thur Fri 9:00am - 12:00pm, Wed 3:00pm - 5:00pm (service hours); May Street Market (food pantry) is closed on Thursdays; Mon - Thur 9:00am - 5:00pm; Fri 8:00am - Noon (office)

**Languages:** Staff speaks no language other than English

**Area Served:** Designated service area is West of I-35 in 76104 zip code

**School Clothing Program**

**Description:** Children may receive clothes three times a year. Uniforms are only available at the beginning of the school year with referral from school counselor. Regular clothing is available throughout school year each Monday starting at 9:00am.

**Intake Procedure:** Service provided on first come, first served basis (will serve first 75 children in line)

**Fees:** None

**Documents Required:** Need SS card or birth certificate for each child receiving clothes; photo ID for guardian & proof of address.

**Eligibility:** Ages 18 months thru 18 years who reside in designated service area may receive clothes

**Hours:** Mondays 9:00am - 11:00am

**Languages:** Staff speaks no language other than English

**Area Served:** 76104, 76109, 76110, 76115, 76123, 76132, 76133 and 76134. School uniforms provided for students of designated schools within the service area.

**Burleson Independent School District**

1160 SW Wilshire Blvd
Burleson, TX  76028

(817) 245-1000 Main
(817) 447-5737 Fax

www.burlesonisd.net

Bret Jimerson, Superintendent

**CALL A RIDE OF SOUTHLAKE (C.A.R.S.)**

PO Box 92683
Southlake, TX  76092

(817) 798-4022 Main

www.callaridesouthlake.org
cellaride@hotmail.com

Eirk Phelps, Executive Director

**Services**

**Description:** C.A.R.S. (Call A Ride Southlake) is a nonprofit corporation whose purpose is to provide free, non-emergency transportation to Southlake seniors and disabled adults for medical, dental, social, business, shopping and personal needs. Transportation is limited within a 25-mile radius of Southlake for medical purposes and within a 7-mile radius for other listed purposes. Clients are transported in the personal vehicles of C.A.R.S. volunteers. Volunteer opportunities available - call for information.

**Intake Procedure:** Must complete an application - call for information

**Fees:** None; donations accepted

**Documents Required:** Call for information

**Eligibility:** Must be age 55 or older or disabled adult citizen of Southlake

**Hours:** Mon - Fri 8:00am - 5:00pm (office)

**Languages:** Staff speaks no language other than English

**Area Served:** City of Southlake
CAMP FIRE FIRST TEXAS

2700 Meacham Blvd
Fort Worth, TX 76137
(817) 831-2111 Main
(817) 831-5060 Child Care Resource & Referral
(817) 831-5050 Child Development Center
(817) 831-5070 Fax
www.campfirefw.org
info@campfirefw.org

Zem Neill, President/CEO

Services

CAMP FIRE AFTER SCHOOL
DESCRIPTION: After school programs, school break and summer child care programs serving select schools in Fort Worth ISD, Aledo ISD and private schools. Call for dates, times, and locations. Some special features include: Thrive Methodology applied; homework assistance as well as leadership development.
INTAKE PROCEDURE: Call for information
FEES: Fees vary
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Youth ages 5 - 13
HOURS: Call for information
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Select private schools, Fort Worth ISD and Aledo ISD elementary schools
SITE: 3

CAMP FIRE CAMP EL TESORO
DESCRIPTION: Camp El Tesoro, a traditional overnight camp experience for boys and girls age 6 - 16, offers a full spectrum of activities such as archery, hiking, canoeing, kayaking, horseback riding, swimming, arts and crafts, and more. A range of summer camp sessions are available from 3 days to 2 weeks and more. A day camp and week-long horse camp are also available. Throughout the year the camp hosts family/group camping, corporate and private events. A counselor-in-training program is available to campers entering 11th and 12th grades. The final week of every summer is set aside for El Tesoro de la Vida, a special grief camp for children who have experienced the death of a loved one. An inclusion program is also available for persons with disabilities - details available at website (www.campfirefw.org).
INTAKE PROCEDURE: Details and online registration available at campeltesoro.org for camp. For grief camp, an application and interview is required; visit website for more information at www.campfirefw.org.
FEES: Fees vary, scholarships available
FEES: Fees vary, scholarships available
DOCUMENTS REQUIRED: Available online at campeltesoro.org
ELIGIBILITY: Girls and boys entering grades 1-10 and/or ages 6-16
HOURS: Call for information
LANGUAGES: Staff speaks no language other than English. Other languages spoken on case-by-case basis.
AREA SERVED: No restrictions
SITE: 1

CHILD CARE TRAINING
DESCRIPTION: Camp Fire promotes the growth and development of young children (0-5) by helping improve the quality of child care in Texas which significantly influences children’s early learning and development. Child care providers need to have the skills, knowledge and resources to properly meet the social-emotional, physical health and educational needs of young children. Camp Fire offers an array of professional development services to child care providers to support them in meeting the individual needs of children and families, including: workshops on early care and education topics; onsite mentoring and training for child care centers and family home providers; Child Development Associate credential and Director Certification credential; nutrition education and food subsidies for family home providers; CPR, First Aid and Pre-Service classes. Also available are professional development courses for those who work with school age (5-13) programs through Youth Work Methods.
INTAKE PROCEDURE: All classes and professional development opportunities are listed online at campfirefw.org or child care providers may call for information
FEES: Fees vary
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Mon - Fri 8:30 am - 5:00 pm (office); professional development/training occurs at various times - call for information.
LANGUAGES: Spanish
AREA SERVED: Tarrant and surrounding counties
SITE: 3

CAMP FIRE CHILD DEVELOPMENT CENTER
DESCRIPTION: Camp Fire’s Child Development Center is a demonstration school and a NAC Accredited program providing comprehensive early childhood care and education for children from six weeks old through pre-k. Implementing a developmentally-appropriate curriculum, including Conscious Discipline and Frog Street Press, teachers are able to facilitate the physical, social/emotional and cognitive growth of each child in their care. Licensed by the Texas Department of Family and Protective Services as a child care facility.
INTAKE PROCEDURE: Call for information (some ages/rooms have a wait list) or visit online at campfirefw.org/child for a registration packet.
FEES: Fees vary depending upon age and which room child is in.
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Infants thru pre-kindergarten children regardless of race, religion, socioeconomic status, ability and other aspects of diversity.
HOURS: Mon - Fri 6:30 am - 6:00 pm
LANGUAGES: Spanish; Sign Language
AREA SERVED: Greater Fort Worth
SITE: 3

CAMP FIRE DIAMOND HILL STATION
DESCRIPTION: Offers after-school, school break, and summer child care programs serving Diamond Hill and some additional Northside neighborhoods. Transportation is provided from designated schools to Camp Fire Diamond Hill Station during school year. Please call for pick up details. Summer field trip transportation is provided by Camp Fire Diamond Hill Station.
INTAKE PROCEDURE: Call for information at 817-831-2111
FEES: Fees vary - sliding scale / Scholarships available.
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: Youth ages 4 - 13.
HOURS: Call for information
LANGUAGES: Spanish
AREA SERVED: Fort Worth (Diamond Hill area and select Northside area neighborhoods)
SITE: 2

CHILD CARE RESOURCE & REFERRAL
DESCRIPTION: Refers parents to child care programs and offers supplemental information on child development and parenting. Child Care Resource and Referral services are also available to employees at no cost if their employers become members of Camp Fire's Child Care Network.
INTAKE PROCEDURE: Call for information at 817-831-5060; e-mail CCRR@CampFireFW.org
FEES: Prices vary on this fee-based referral service depending on specific client needs. Call 817-831-5060 for more information.
ELIGIBILITY: None
HOURS: Mon- Fri 9:00 am - 5:00 pm
LANGUAGES: Spanish
AREA SERVED: North & West Central Texas Counties
SITE: 2

STEP UP PROGRAM
DESCRIPTION: The goal of the Step Up Program is to reduce truancy, build leadership and life skills, and goal setting for students at Northside High School. The Step Up Program helps these students and the community in which they live by offering the following services: intensive case management, support groups, life-skills training, tutoring and mentoring in a safe environment.
INTAKE PROCEDURE: Call the office to speak to Step Up Program specialist.
FEES: None
CANCER CARE SERVICES

623 S Henderson St
Fort Worth, TX 76104

(817) 921-0653 Main
(800) 789-9944 Toll Free
(817) 921-1701 Fax

www.cancercareservices.org
info@cancercareservices.org

Melanie Wilson, President/CEO

CANCER CRISIS PROGRAM

DESCRIPTION: Cancer Care Services is a non-profit organization that provides financial, emotional, spiritual and social assistance to cancer patients and their families. Using a sliding scale, the Financial Assistance Program assists cancer patients with a monthly allowance for cancer related prescription medications; liquid nutritional supplement; dental services (includes volunteer dentists who will perform cleaning, extractions, etc. prior to beginning treatment); transportation; rental or purchase of medical equipment when prescribed by a physician; cancer related supplies including oxygen, ostomy, breast prosthesis and bras; emergency funds for one time assistance with rent, utilities, food, etc. based on social worker's assessment; and COBRA or medical health insurance premiums. Cancer Care Services does not pay hospital or professional bills but will provide assistance in dealing with these issues. Each cancer patient will receive a needs assessment and case management with a social worker. Emotional, spiritual and social support services are offered to all cancer patients and their families at no charge regardless of their income. Individuals with cancer and their families can participate in a variety of services and activities to strengthen and improve coping with a cancer diagnosis. Activities include weekly support groups, individual and/or family counseling, children's program, educational seminars, social events, exercise classes and more. All activities are offered free of charge and conducted by professionals. A resource center located in Cancer Care Services offers books, audiotapes, CD's, videos and an Internet-ready computer for cancer patients to utilize free of charge for research and information.

INTAKE PROCEDURE: In person, by telephone/fax or by referral

FEES: None

DOCUMENTS REQUIRED: Proof of income

ELIGIBILITY: For financial assistance must be a cancer patient within one year of cancer diagnosis and receiving treatment (surgery, chemotherapy or radiation therapy); residence in Tarrant, Hood or Parker County; emotional and social programs are available to anyone regardless of county of residence

HOURS: Mon - Fri 8:00am - 5:00pm; emotional, educational, and social programs held evenings and weekends

LANGUAGES: Spanish

AREA SERVED: Tarrant, Hood and Parker Counties

CARROLL INDEPENDENT SCHOOL DISTRICT

2400 N Carroll Ave
Southlake, TX 76092

(817) 949-8222 Main
(817) 949-8228 Fax

www.southlakecarroll.edu
David Faltys Ed.D., Superintendent

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CARROLL INDEPENDENT SCHOOL DISTRICT...

Services

DESCRIPTION: Local administrative office responsible for operating schools in the City of Southlake as well as portions of Trophy Club, Colleyville, and a larger portion of west Grapevine.

INTAKE PROCEDURE: Call for information

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information

HOURS: Call for information

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

CARTER BLOODCARE

2205 Highway 121
Bedford, TX  76021

(817) 412-5000 Administration
(800) 366-2834 Appointments - /DONATE-4

www.carterbloodcare.org

bookablooddrive@carterbloodcare.org

Dr. Merlyn Sayers, Chief Executive Officer

HISTOCOMPATIBILITY LABORATORY (HLA LAB)

DESCRIPTION: Supplies blood and transfusion services to hospitals and medical facilities in more than 50 Texas counties. Recruits blood donors, assists organizations in conducting blood drives, tests blood for type and safety, manages regional blood inventory for hospitals and medical facilities. Meets special blood needs as required by the medical community. Performs specialized patient care services. Operates blood donation facilities. Provides speakers on topics relating to blood, the community blood supply and blood center operations.

INTAKE PROCEDURE: To find the location of a neighborhood donor center near you, call 1-800-366-2834 or carterbloodcare.org

FEES: Fees for processing blood products charged to the medical facilities on a cost-recovery basis, fees cover Carter BloodCare's cost of donor recruitment, testing, processing, and distribution

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Medical eligibility

HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Staff speaks no language other than English


CASA OF TARRANT COUNTY

Malick Tower
101 Summit Ave Ste 505
Fort Worth, TX  76102

(817) 877-5891 Main
(817) 877-3200 Fax

www.speakupforachild.org
info@casatc.org

Rebecca Farrow, Executive Director

DESCRIPTION: CASA of Tarrant County speaks up for abused and neglected children by training court-appointed volunteers to make recommendations for safe, permanent homes where these children can thrive.

INTAKE PROCEDURE: Volunteer inquiries can be done by phone, in person, or on the website

FEES: $20 application processing fee which includes a mandatory background check

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Children must be in the protective care of the state; CASA volunteers must be at least 21 years of age, complete an application process, pass a background check and complete 30 hours of training

HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

CASSATA HIGH SCHOOL

1400 Hemphill St
Fort Worth, TX  76104

(817) 926-1745 Main
(817) 926-3132 Fax

www.cassatahs.org

Susan Flood, President

<continued...>
CASSATA HIGH SCHOOL

DESCRIPTION: Offers an educational program for people who have not attained a high school diploma or an equivalency certificate (GED) or who have difficulty with reading, writing, math, or the English language. Assists students who have had difficulty in traditional schools and face serious obstacles to completing their education. Cassata’s primary activity is its High School Program, which is fully accredited by the Southern Association of Colleges and Schools and the Texas Catholic Conference.

INTAKE PROCEDURE: Call for orientation dates

FEES: Sliding scale tuition; scholarships available

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: High school students, out-of-school youth and adults

HOURS: Mon - Fri 8:00am - 4:00pm

LANGUAGES: Spanish

AREA SERVED: No restrictions

CASTLEBERRY INDEPENDENT SCHOOL DISTRICT

5228 Ohio Garden Rd
Fort Worth, TX 76114

(817) 252-2000 Main
(817) 738-1062 Fax

www.castleberryisd.net

Gary S. Jones, Superintendent

FINANCIAL ASSISTANCE

DESCRIPTION: Provides utility assistance to eligible households depending on availability of funds. Specific funding is available for TXU Energy, Reliant Energy, Atmos Energy and city of Arlington water customers. In addition to providing financial assistance, case managers facilitate referrals to financial education services for achieving economic self-sufficiency to prevent re-occurring financial crisis.

INTAKE PROCEDURE: Call intake at 817-534-0814 or walk in for application information

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Eligible households must be within 200% of federal poverty level

CATHOLIC CHARITIES FORT WORTH

249 W Thornhill Dr
Fort Worth, TX 76115

PO Box 15610
Fort Worth, TX 76119

(817) 534-0814 Main - Central Intake
(866) 727-1494 Toll Free for those outside Tarrant County
(817) 535-8779 Fax

www.catholiccharitiesfortworth.org
centralintake@ccdofw.org

Heather Reynolds, President/CEO

Public transportation accessible.

DESCRIPTION: Catholic Charities Fort Worth offers comprehensive social service programming to residents throughout its 28-county diocese. Services include financial assistance, clinical counseling, immigration and refugee services, abuse and neglect intervention, translation/interpretation services and much more.

INTAKE PROCEDURE: Contact Central Intake at 817-534-0814 to determine eligibility for programs

FEES: Varies by program - call for information

DOCUMENTS REQUIRED: Varies by program - call for information

ELIGIBILITY: Varies by program

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Multi-lingual; languages vary by program; interpreting services may be arranged as required


SITE: 4
HOURS: By appointment only
LANGUAGES: Spanish (also access to translation and interpreting services in 60+ languages)
SITES: 3 4 5

FAMILIES FIRST
DESCRIPTION: Families First provides free assessment, parenting education and support services to strengthen families using an evidence-based curriculum. Families that benefit from this program include those who would like to strengthen their relationships and improve parenting skills, and/or who are experiencing one or more of the following risk factors:
• Those who are having difficulty managing their child’s behavior,
• Live in a high stress environment,
• Struggle with depression or anxiety,
• Experienced divorce/separation,
• Non-traditional family structure,
• Teen parent
• Limited support systems
• Low-income or homeless
Services include parenting education (group setting), in-home intervention, resource development and/or attainment, community referrals, child care during group parenting sessions and limited transportation to group sessions. Bilingual (Spanish-speaking) staff and curriculum are available.
INTAKE PROCEDURE: For information or to make a referral, contact Anne Marie Croft at 817-289-3895
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must have a child in the home 18 months to 12 years of age and reside in Tarrant County; cannot have an open CPS case; and must be voluntarily participating in services
HOURS: Mon - Fri 8:00 am - 5:00 pm (office hours)
LANGUAGES: Spanish
AREA SERVED: Tarrant County
SITES: 3 4

CLINICAL COUNSELING
DESCRIPTION: Provides services to children, adolescents, adults, couples, families and groups. Therapeutic services include: individual, marital, family, and group therapy; grief and bereavement counseling; play therapy; counseling for victims and perpetrators of domestic violence; counseling for sexual abuse victims; substance abuse counseling; management of severe behavioral issues; parenting education; and counseling for depression, anxiety, and other mental health issues. Counseling services are also offered through therapeutic workshops and group counseling. Licensed professionals provide or oversee all services.
INTAKE PROCEDURE: Call 817-289-3809 for appointment
FEES: Operates on a sliding scale fee (fees are determined when services are requested).
DOCUMENTS REQUIRED: None
ELIGIBILITY: No restrictions
HOURS: Mon - Fri 8:00 am - 5:00 pm; evenings by appointment
LANGUAGES: Spanish (with access to translation and interpreting services in more than 60 languages)
AREA SERVED: Tarrant County
SITES: 3 4

DENTAL CLINIC
DESCRIPTION: The dental clinic provides general dental services to low income residents of the Diocese of Fort Worth. Treatment plans are based solely on patient needs. All procedures under the scope of general dentistry are provided including extractions, dentures, fillings, crowns, root canals, etc.
INTAKE PROCEDURE: Must call the dental clinic (817-289-3882) to schedule an eligibility screening with a member of the dental staff; patients are responsible to pay for treatment at the time of service; cost based on services performed; no walk-ins accepted
FEES: Reduced rate from usual and customary fees; no sliding scale
DOCUMENTS REQUIRED: Photo ID, proof of monthly income and proof of residence
ELIGIBILITY: Must reside within one of the 28 counties served by the Diocese of Fort Worth; must have a household income at or below 200% of the federal poverty guidelines; dental services not restricted in regard to religious affiliation, race, ethnicity, gender or disability
HOURS: By appointment only
LANGUAGES: Call for information.
SITE: 4

ESG (EMERGENCY SOLUTIONS GRANT)
DESCRIPTION: Provides rental assistance, rental arrears, case management and credit counseling for those in imminent risk of becoming homeless.
INTAKE PROCEDURE: Call 817-534-0814 for information
FEES: None
DOCUMENTS REQUIRED: Must have an eviction notice or court ordered eviction dated within the last two weeks
ELIGIBILITY: Eligibility is determined on a case by case basis; must not have any resources to prevent eviction
HOURS: Mon - Fri 8:00 am - 5:00 pm
LANGUAGES: Spanish (also access to translation and interpreting services in more than 60 languages)
AREA SERVED: City of Fort Worth
SITE: 4

RENTAL ASSISTANCE
DESCRIPTION: Provides financial assistance for rent for eligible Hood County and Tarrant County residents depending on availability of funds. In addition to providing financial assistance, case managers facilitate referrals to financial education services for achieving economic self-sufficiency to prevent reoccurring financial crisis.
INTAKE PROCEDURE: Call intake line at 817-534-0814 or walk in for application
FEES: None
ELIGIBILITY: Must live in designated service area; must be within 200% of federal poverty income guidelines; and must have had a financial crisis within the last 180 days (defined as a loss of income that was unforeseen, unavoidable and a situation in which pre-planning was not possible)
HOURS: Mon - Fri 8:00 am - 5:00 pm
LANGUAGES: Spanish (access to translation and interpretation in more than 60 languages)
AREA SERVED: 76034, 76035, 76048, 76049, 76051, 76092, 76099, 76180, 76182, 76243, 76244, 76248, 76462, 76467, 76476
SITES: 4 5

FINANCIAL STABILITY
DESCRIPTION: Provides information and skills to enable individuals and families to manage their financial resources wisely, create positive relationships with financial institutions, and make informed decisions regarding their personal finances. The following comprehensive services are offered: financial coaching; credit counseling; housing counseling as well as financial education/classes.
INTAKE PROCEDURE: Call 817-289-0495 or email financialeducation@ccmoney.org to learn more or schedule an appointment
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Individuals and families who make less than $50,000 per year and live in counties of Denton, Hood, Johnson, Parker, Tarrant, Wichita or Wise are eligible for one-on-one financial coaching, credit counseling and housing counseling; financial classes (Money School) are available to anyone
HOURS: By appointment only
LANGUAGES: Spanish, Swahili
AREA SERVED: Denton, Hood, Johnson, Parker, Tarrant, Wichita and Wise counties
SITES: 3 4

ST. JOSEPH HEALTH CARE TRUST
DESCRIPTION: The St. Joseph Health Care Trust provides financial assistance with basic primary health care needs for persons who are medically uninsured or under insured. Health Systems Navigators assist clients with connecting to primary medical care providers to diagnose and treat illness at its earliest stages. Health Systems Navigators also connect clients to prevention services and health education services to help prevent disease and provide information that can lead to living a healthier lifestyle. The following services are provided: prescription assistance, physician visit, vision services, hearing services, counseling services, durable medical goods and health screenings. St. Joseph Health Care Trust does not pay insurance co-payments or JPS Connection co-payments. Services are disseminated through Catholic Charities.
INTAKE PROCEDURE: Call 817-534-0814 for information
FEES: Minimum co-payment of $10 required; co-payment may be higher depending on the type of service and client income
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Medically uninsured/under insured who reside in one of the 28 counties of the Diocese of Fort Worth whose income falls at or below 200% of the Federal Poverty Guidelines (includes undocumented individuals)
HOURS: Mon - Fri 8:00 am - 5:00 pm (office)
LANGUAGES: Spanish
SITES: 3 4

PHARMACEUTICAL ASSISTANCE PROGRAM
DESCRIPTION: In addition to financial assistance with primary medical care the St. Joseph Health Care Trust assists clients with the application process to apply for free and reduced cost pharmaceutical offer by pharmaceutical companies. This program assists patients in obtaining medications available through the indigent patient programs of the pharmaceutical companies. No funds are available to purchase prescriptions. This program assists persons with long term prescription needs. The length of time required to obtain the medication varies from two weeks to eight weeks, depending upon the pharmaceutical company that manufactures the
CATHOLIC CHARITIES FORT WORTH...

product.  

INTAKE PROCEDURE: Call 817-534-0814 for information  
FEES: None  
DOCUMENTS REQUIRED: Call for information  
ELIGIBILITY: Medically uninsured/underinsured who meet eligibility guidelines (includes undocumented individuals)  
HOURS: Mon - Fri 8:00am - 5:00pm  
LANGUAGES: Staff speaks no language other than English (access to translation and interpreting services in more than 60 languages)  
SITE: 4

STREET OUTREACH SERVICES

DESCRIPTION: Provides outreach, engagement and intensive case management services to the unsheltered homeless population of Tarrant County. In partnership with other public and private organizations, SOS seeks to meet the needs of vulnerable clients who live in places not meant for human habitation: in encampments, in abandoned buildings, under bridges, in automobiles and on the street. Some services include: material needs such as water and food; hygiene kits; underwear and socks; blankets; bus passes; hats and gloves; insect repellent and more.  
INTAKE PROCEDURE: Call for information at 877-414-8345 (message only) or email SOS@ccdofw.org  
FEES: None  
ELIGIBILITY: Must be unsheltered homeless individual or family  
HOURS: Mon - Fri 7:00am - 1100pm  
LANGUAGES: Spanish  
AREA SERVED: Tarrant County  
SITE: 4

CASA, INC.

DESCRIPTION: Provides subsidized housing (independent living) for elderly persons.  
INTAKE PROCEDURE: Call office  
FEES: No more than 30% of gross adjusted income for rent  
DOCUMENTS REQUIRED: Verification of income, assets and medical expenses, proof of age and/or proof of disability  
ELIGIBILITY: For low income seniors, 62 yrs of age or older who can live independently and must make less than the 50% median income  
HOURS: Mon - Fri 8:00am - 5:00pm  
LANGUAGES: Spanish (also access to translation and interpreting services in more than 60 languages)  
AREA SERVED: No restrictions  
SITE: 2

NUESTRO HOGAR

DESCRIPTION: Provides subsidized housing for elderly for those who can live independently. Also has a social case manager on staff to help facilitate the needs of the residents.  
INTAKE PROCEDURE: Call office  
FEES: No more than 30% of adjusted gross income for rent  
DOCUMENTS REQUIRED: Verification of income, assets and medical expenses, proof of age  
ELIGIBILITY: Low income seniors, 62 yrs of age or older who can live independently and whose income does not exceed the 50% median income  
HOURS: Mon - Fri 8:00am - 5:00pm  
LANGUAGES: Access to translation services  
AREA SERVED: No restrictions  
SITE: 6

URBAN MANOR

DESCRIPTION: Affordable and safe apartments with on-site supportive services for low-income individuals and families who want to achieve long-term self-sufficiency in housing. Housing vouchers are not accepted.  
INTAKE PROCEDURE: Call for information.  
FEES: Call for rental rates; 10% discount for all veterans or seniors 55 years or older.  
DOCUMENTS REQUIRED: Call for information  
ELIGIBILITY: Applicants must consent to a rental history, credit history and criminal background check; no applicants with a history of violent or sexual crime will be accepted; all tenants must be working or enrolled in a CCFW or partner agency case management program.  
HOURS: Mon - Fri 9:00 am - 6:00 pm (office)  
AREA SERVED: Tarrant County  
SITE: 7

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VETERAN SERVICES

DESCRIPTION: Case management program designed to promote housing stability among very low-income veteran families. Services include: outreach; case management; assistance in obtaining VA benefits and other public benefits; temporary financial assistance for rent and utilities.

INTAKE PROCEDURE: Call 817-413-3921 for a screening.

FEES: None.

DOCUMENTS REQUIRED: DD Form 214 (copy 4); copies of lease or eviction notice and current utility bill (if applicable); landlord statement/account ledger; certification of homelessness (if applicable); income verification for household for last 30 days; picture ID (all adult household members) and Social Security card (all household members).

ELIGIBILITY: Must have a veteran or active military personnel as head of household, household income does not exceed 30% of area median income, must have eviction notice or currently homeless, household must be living in permanent housing or have the goal of obtaining permanent housing, must meet criteria to apply for rental assistance to prevent homelessness (and not seeking help on utilities only), must be willing to participate in case management; case management limited to 1 year.

HOURS: Mon - Fri 8:00am - 4:30pm.

AREA SERVED: Tarrant, Denton and Wichita.

SITE: 4

IMMIGRATION SERVICES

DESCRIPTION: Legal assistance is provided to individuals who are eligible to apply to the US government for immigration benefits. Services include personal consultations, evaluation of eligibility for benefits, preparation of applications and ongoing representation. Areas of service include petitions for alien relatives, adjustment of status (Green Card), consular processes, naturalization (Citizenship), work permits, Temporary Protected Status, immigration status for victims of domestic violence, visa renewals, representation in immigration court, asylum cases and other matters of family-based immigration.

INTAKE PROCEDURE: Walk-ins encouraged - first come, first served; cannot provide any information or advice over the phone, as every case is unique.

FEES: $30 for initial consultation, including a determination of eligibility; additional fees vary based on the services desired and will be quoted during the consultation.

DOCUMENTS REQUIRED: Determined at consultation.

ELIGIBILITY: Must be eligible for immigration services under the United States Immigration Laws and live within service area.

HOURS: Mon - Sat 7:30am - 4:30am.

LANGUAGE: Spanish and Vietnamese (also access to translation and interpreting services in more than 60 languages).


SITE: 4

REFUGEE SERVICES

DESCRIPTION: Provides resettlement, English classes, cultural orientation classes, cash assistance, job placement, case management and other supportive services to refugees, asylees and victims of trafficking and their families.

INTAKE PROCEDURE: Call central intake for information at 817-534-0814.

FEES: None.

DOCUMENTS REQUIRED: I-94, asylum letter or SIV visa.

ELIGIBILITY: Must have an immigration status of refugee or asylee, or meet the legal definition of a victim of trafficking, or hold a Special Immigrant Visa (SIV); for most services must be within 5 years of the date of first arrival in the US.

HOURS: Mon - Fri 8:00am - 5:00pm (hours may vary by service).

LANGUAGE: Access to interpretation in more than 60 languages; call for current language availability.

AREA SERVED: Tarrant County, with some services in Denton County.

SITE: 4

VOLUNTEER INCOME TAX ASSISTANCE (VITA)

DESCRIPTION: VITA (Volunteer Income Tax Assistance) provides free tax preparation for low and moderate income families in Tarrant County. Catholic Charities’ onsite VITA program is designated as a “super” site because it is open year round, not just during tax season. In the off season, VITA sites also provide Individual Taxpayer Identification Numbers (ITINs) and assist with amending tax returns.

INTAKE PROCEDURE: May-December: call VITA intake (Abby Gamboa/817-289-3804) to schedule appointment; Jan-April: call 211 to schedule an appointment; walk-ins also accepted.

FEES: None.

DOCUMENTS REQUIRED: Following items are needed to prepare tax returns:
1) Proof of identification (includes US driver license, birth certificate, passport, school ID, military ID, employer ID, US state identification card).
2) Social Security cards for self, spouse and dependents and/or SSN verification letter from Social Security Administration (Please note that filing taxes electronically on a married filing joint tax return.

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requires both spouses must be present to sign the required forms.)
3) Individual Taxpayer Identification Number
   assignment letter for self, spouse and dependents
4) Wage and earning statements from all employers
   (Form W-2, W-2G, 1099-R)
5) Interest and dividend statements from banks (Form 1099)  
6) Last year’s tax return
7) Birth dates for self, spouse and dependents on tax return
8) Proof of bank account routing numbers and account numbers for direct deposit, ie. blank check
9) Total paid for child care and child care provider’s tax identifying number (provider’s Social Security number or the provider’s business Employer Identification Number)

**ELIGIBILITY:** Eligible households must live in Tarrant County and make less than $53,000 per year
**HOURS:** Mon - Fri 8:00am - 5:00pm
**LANGUAGES:** Spanish, and access to translation services
**AREA SERVED:** Tarrant County
**SITE:** 4

**MEDICAL TRANSPORTATION**
**DESCRIPTION:** Transportation provided to transportation-disadvantaged individuals for non-emergency medical purposes. Trips must begin and end in Tarrant County, and riders cannot be eligible under another service/program. Trips are provided on a case by case basis as space and scheduling availability allows.
**INTAKE PROCEDURE:** Call 817-336-8714 for information or to register; first-time callers will be screened for eligibility as well as complete an application via phone
**FEES:** None
**DOCUMENTS REQUIRED:** Call for information
**ELIGIBILITY:** Tarrant County resident who is ineligible for other transportation assistance
**HOURS:** Mon - Fri 6:00 am - 6:00 pm (office)
**LANGUAGES:** Access to translation services
**AREA SERVED:** Tarrant
**SITE:** 4

**TRANSLATION & INTERPRETATION NETWORK (TIN)**
**DESCRIPTION:** Services include interpretation face to face, over the phone and by video; document translation is provided as well. Face to face interpretation is only offered in specified service areas.
**INTAKE PROCEDURE:** Call 817-289-0050 for information or go online to tintranslation.com
**FEES:** Fees are per hour or word and vary based on language, with a minimum of two hours for interpretation; various volume discounts are available with contracts
**DOCUMENTS REQUIRED:** Call 817-289-0050 for information or go online to tintranslation.com

**ELIGIBILITY:** No restrictions
**HOURS:** Mon - Fri 8:00am - 5:00pm (office), service hours are 24 hours a day, 7 days a week
**LANGUAGES:** Call for current language availability - over 70 languages available
**AREA SERVED:** State-wide phone and video interpretation & translation; Dallas-Fort Worth Metro and Austin-San Antonio Metro for face-to-face interpreting
**SITE:** 4

**HEB TRANSIT**
**DESCRIPTION:** Transportation provided to transportation disadvantaged individuals in the cities of Hurst, Euless and Bedford for employment and employment-related activities. Trips provided within the partner cities, as well as connections to Trinity Railway Express CentrePort and Hurst/Bell Stations.
**INTAKE PROCEDURE:** Call 817-336-8714 for more information or to register; first-time callers will be screened and complete an application via phone
**FEES:** Call for information
**DOCUMENTS REQUIRED:** Call for information
**ELIGIBILITY:** Residents of Hurst, Euless or Bedford who do not qualify for other transportation services
**HOURS:** Mon - Sat 6:00am - 12:00am (HEB Transit service hours)
**LANGUAGES:** Access to translation services
**AREA SERVED:** City of Hurst, City of Euless, City of Bedford
**SITE:** 4

**NETS (NORTHEAST TRANSPORTATION SERVICE)**
**DESCRIPTION:** Transportation provided to older adults (55+) and individuals with disabilities in the cities of Bedford, Euless, Grapevine, Haltom City, Hurst, Keller, and North Richland Hills. Trips are prioritized as follows: medical, work, social service, senior center, education, shopping, and other.
**INTAKE PROCEDURE:** For information or to register, call 817-336-8714; the first time you call, a staff member will assist you in completing the application over the phone
**FEES:** Call for information
**ELIGIBILITY:** Age 55 or older and/or has a disability and resides within a participating city
**HOURS:** Mon - Fri 6:00am - 6:00pm (office)
**LANGUAGES:** Spanish
**AREA SERVED:** City of Bedford, City of Euless, City of Grapevine, City of Haltom City, City of Hurst, City of Keller, City of North Richland Hills
**SITE:** 4

**RIDE2WORK**
**DESCRIPTION:** Transportation provided to qualified low-and moderate-income Arlington residents to employment and employment-related activities. Trips are provided within the City of Arlington, City of Bedford, City of Euless and City of Hurst, as well as specified sites outside of Arlington including the Centreport and Hurst-Bell Trinity Railway Express
(TRE) stations.

INTAKE PROCEDURE: Call 817-336-8714
FEES: Call for information
ELIGIBILITY: Qualified low and moderate income Arlington residents needing transportation to work
HOURS: Mon - Fri 7:00 am - 5:30 pm (office)
LANGUAGES: Access to translation services
AREA SERVED: City of Arlington
SITE: 4

TARRANT COUNTY TRANSPORTATION SERVICES
DESCRIPTION: Transportation provided to older adults (65+) and individuals with disabilities within Tarrant County for any trip purpose. Participating cities receive a designated day of service, when trips are guaranteed. Non-participating cities and participating city residents on non-designated days are provided trips on a case-by-case basis as space and scheduling availability allows.
INTAKE PROCEDURE: Call 817-336-8714
FEES: Call for information
ELIGIBILITY: 65 years of age or older and/or individuals with disabilities who reside within a participating city; clients that live in non-participating cities should call for possible availability
HOURS: Mon - Fri 6:00 am - 6:00 pm
LANGUAGES: Access to translation services
AREA SERVED: Cities: Azle, Benbrook, Crowley, Everman, Forest Hill, Kennedale, Mansfield, Saginaw, Sansom Park, Westworth Village
SITE: 4

Sites

1. CASA II AND CASA BRENDAN, INC.
   1300 Hyman St
   Stephenville, TX  76401
   (254) 965-6964 Main
   (254) 968-3072 Fax

2. CASA, INC.
   3201 Sondra Dr
   Fort Worth, TX  76107
   (817) 332-7276 Main
   (817) 877-0497 Fax

   Monica Quiroz, Executive Director Of Housing

3. CATHOLIC CHARITIES - ARLINGTON
   917 W Sanford St
   Arlington, TX  76012
   (817) 534-0884 Central Intake
   (817) 289-3809 Clinical Counseling

4. CATHOLIC CHARITIES FORT WORTH
   249 W Thornhill Dr
   Fort Worth, TX  76115
   (817) 534-0814 Main - Central Intake
   (866) 727-1494 Toll Free for those outside Tarrant County
   (817) 535-8779 Fax

   Public transportation accessible.

5. CATHOLIC CHARITIES NORTHEAST - BEDFORD
   3713 Harwood Road
   Bedford, TX  76021
   (817) 534-0814 Central Intake

6. NUESTRO HOGAR
   709 Magnolia St
   Arlington, TX  76012
   (817) 261-0608 Main
   (817) 861-6178 Fax

7. URBAN MANOR (CATHOLIC CHARITIES FW)
   8300 Calmont Ave
   Fort Worth, TX  76116
   (817) 244-4133 Main

   Cathy Bailey, Property Manager

CENIKOR FOUNDATION - FORT WORTH

2209 S Main St
Fort Worth, TX  76110
(817) 921-2771 Main
(888) 236-4567 Toll Free
(817) 926-0301 Fax
(817) 429-0609 Alternate

www.cenikor.org
info@cenikor.org

Michael Hathcoat, LCSW, LCDC, Vice President
Public transportation accessible.

Services

LONG-TERM TREATMENT PROGRAM

DESCRIPTION: The Cenikor Foundation is a nonprofit adult residential substance abuse treatment facility that is dedicated to assisting people in the development of skills needed to achieve better health and better lives.

INTAKE PROCEDURE: Contact Admissions Dept at 888-236-4567
FEES: $450 entrance fee for Texas residents, $1500 for out of state residents

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Primary diagnosis of substance abuse; willing to change their lifestyle from negative to
positive, 18 years of age or older, men and women; must be physically able to work; no sexual or violent offenders

HOURS: 24 hours a day; Mon - Sat 8:00am - 5:00pm (office/admissions hours)
LANGUAGES: Staff speaks no language other than English
AREA SERVED: No restrictions

CENTER FOR CLINICAL SOCIAL WORK

211 S Cooper St Bldg B-South End
UTA-SSW Box 19129
Arlington, TX 76019

(817) 272-2165 Main
(817) 272-5511 Fax
http://www.uta.edu/ssw/research/ccsw-index.php
ccsw@uta.edu
Alexa Smith-Osborne, PhD LCSW, Director

DESCRIPTION: Research center testing brief individual counseling interventions for adults and youth with mental health concerns.
INTAKE PROCEDURE: Call 817-272-2165 for information
FEES: Sliding scale
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: No restrictions
HOURS: Mon - Thurs 3:00pm - 9:00pm based on UTA academic calendar
LANGUAGES: Spanish
AREA SERVED: No restrictions

CENTER STREET COUNSELING SERVICES

305 Regency Parkway #601
Mansfield, TX 76063

(817) 539-0499 Main
(817) 539-0498 Fax
www.centerstreetcounseling.com
Marty Jeane Ph. D., Executive Director

DESCRIPTION: Counseling for individuals, couples and families. Premarital and marriage enrichment workshops; divorce adjustment; counseling and divorce recovery workshops. Play therapy for children; adolescent therapy; sexual abuse recovery; chemical dependency counseling; parenting training; cognitive & psychosocial adjustment therapy, depression and stress management.
INTAKE PROCEDURE: Call for appointment
FEES: Sliding scale, insurance
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: No restrictions
HOURS: Mon - Thur 9:00am - 6:00pm; Fri 9:00am - Noon; and weekends by appt
LANGUAGES: Staff speaks no language other than English
AREA SERVED: City of Mansfield; City of Arlington; Johnson, Ellis and Hill counties

CHILD CARE ASSOCIATES

3000 E Belknap St
Fort Worth, TX 76111

(817) 838-8422 Intake
(817) 838-0055 Main - Corporate Office
(817) 831-0374 CCMS
(817) 831-7439 Fax
www.childcareassociates.org
cca@childcareassociates.org
Kara Waddell, President/CEO
Public transportation accessible.

DESCRIPTION: Child Care Associates provides child development and early education services through four programs: 1) Child Care Services, 2) Tarrant County CCMS, 3) Head Start, and 4) Early Head Start.
INTAKE PROCEDURE: Varies by program
FEES: Varies by program - ranges from free to a flexible fee schedule
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Varies by program
HOURS: Mon - Fri 8:00am - 5:00pm (office); Mon - Fri 6:30am - 6:00pm (child care centers)
LANGUAGES: Spanish-speaking staff at most locations; call for information
SITE: 8

HEAD START

DESCRIPTION: A federally-funded, comprehensive program which provides health, nutrition, education, parent involvement and social services. The Head Start program is available at all child care centers operated by Child Care Associates as well as select elementary schools in conjunction with the pre-kindergarten program. Arlington, Birdville, Castleberry, Fort Worth, HEB, and White Settlement ISD's currently partner with Child Care Associates to offer the Head Start program.
INTAKE PROCEDURE: Call the Head Start/Early Head Start program office at (817) 838-8422
FEES: Head Start is free to income-eligible families
**TARRANT COUNTY CHILD CARE MANAGEMENT SERVICES (CCMS) - CHILD CARE**

**DESCRIPTION:** Tarrant County Child Care Management Services (CCMS) help families find and afford quality child care. CCMS is funded by the Texas Workforce Commission (TWC) and managed by agencies throughout the state. Child Care Associates manages the CCMS program for Workforce Solutions of Tarrant County.

**INTAKE PROCEDURE:** Call CCMS and a trained client services worker will help you find out if you qualify and if funding is available to pay for your child's care

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Infant, toddler, preschool and school-age children of eligible families will qualify for CCMS services; families must be actively working, going to school or attending technical training and meet income guidelines to be considered eligible

**HOURS:** Mon - Fri 8:00am - 5:00pm (office)

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant County

**SITE:** 33

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**EARLY HEAD START**

**DESCRIPTION:** A federally-funded, comprehensive program which provides health, nutrition, education, parent involvement and social services for expectant mothers (and fathers), infants and toddlers in a family-centered, community based program.

**INTAKE PROCEDURE:** Call Head Start/Early Head Start program office at (817) 838-8422

**FEES:** Early Head Start is free to income-eligible families

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Infants/toddlers ages 6 weeks to 3 years of low income families. Parents of children with disabilities are encouraged to enroll them in Head Start/Early Head Start; therefore, ten percent of program enrollment is reserved for these families

**HOURS:** Mon - Fri 8:00am - 5:00pm (office); Mon - Fri 6:30am - 6:00pm (child care centers)

**LANGUAGES:** Spanish-speaking staff available at most locations - call for information

**AREA SERVED:** Tarrant County

**SITES:** 3 6 9 12 15 18 24 27 32

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**CHILD CARE SERVICES**

**DESCRIPTION:** Provides child development services for children ages 6 weeks to 5 years at centers located throughout Tarrant County. Age served varies by center. Offers a flexible fee schedule.

**INTAKE PROCEDURE:** Call Child Care Services program office at (817) 838-8422

**FEES:** Flexible fee schedule

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** All children ages 6 weeks to 5 years may attend child care centers

**HOURS:** Mon - Fri 6:30am - 6:00pm

**LANGUAGES:** Spanish-speaking staff available at most locations - call for information

**AREA SERVED:** Tarrant County

**SITES:** 1 2 3 4 5 6 7 9 10 11 12 13 14 15 16 17 18

**SITES:** 20 21 22 23 24 25 26 27 28 29 30 31 34 35 36 37

<continued...>
5. BARBARA T. WILLIAMS CHILD DEVELOPMENT CENTER
   4800 S Riverside Dr
   Fort Worth, TX  76119
   (817) 838-8422 Intake
   (817) 536-1715 Main - Center

6. BLANCHE CHILD DEVELOPMENT CENTER
   2900 Stalcup Rd
   Fort Worth, TX  76105
   (817) 838-8422 Intake
   (817) 457-1939 Main - Center

7. CARSON CHILD DEVELOPMENT CENTER
   2800 Carson St
   Haltom City, TX  76117
   (817) 838-8422 Intake
   (817) 834-7706 Main - Center

8. CHILD CARE ASSOCIATES
   3000 E Belknap St
   Fort Worth, TX  76111
   (817) 838-8422 Intake
   (817) 838-0055 Main - Corporate Office
   (817) 831-0374 CCMS
   (817) 831-7439 Fax

Kara Waddell, President/CEO
Public transportation accessible.

9. CIRCLE PARK CHILD DEVELOPMENT CENTER
   1519 Circle Park Blvd
   Fort Worth, TX  76106
   (817) 838-8422 Intake
   (817) 740-1101 Main - Center

10. COMO CHILD DEVELOPMENT CENTER
    4900 Horne St
    Fort Worth, TX  76107
    (817) 838-8422 Intake
    (817) 737-3361 Main - Center

11. DIAMOND HILL CHILD DEVELOPMENT CENTER
    2412 Salisbury St
    Fort Worth, TX  76106
    (817) 838-8422 Intake
    (817) 626-7050 Main - Center

12. DIAMOND ROAD CHILD DEVELOPMENT CENTER
    2526 Diamond Rd
    Fort Worth, TX  76106
    (817) 838-8422 Intake
    (817) 625-5509 Main - Center

13. EAST ARLINGTON CHILD DEVELOPMENT CENTER
    2151 Browning Dr
    Arlington, TX  76010
    (817) 838-8422 Intake
    (817) 801-9101 Main - Center

14. EAST FORT WORTH CHILD DEVELOPMENT CENTER
    5565 Truman Dr
    Fort Worth, TX  76112
    (817) 838-8422 Intake
    (817) 457-0946 Main - Center

15. ELLIS CHILD DEVELOPMENT CENTER
    3620 Modlin Ave
    Fort Worth, TX  76107
    (817) 838-8422 Intake
    (817) 377-9030 Main - Center

16. FOREST HILL CHILD DEVELOPMENT CENTER
    6901 Forest Hill Dr
    Fort Worth, TX  76140
    (817) 838-8422 Intake
    (817) 483-1227 Main - Center

17. FULLER CHILD DEVELOPMENT CENTER
    800 W Fuller Ave
    Fort Worth, TX  76115
    (817) 838-8422 Intake
    (817) 924-4303 Main - Center

18. GWENDOLYN C GRAGG CHILD DEVELOPMENT CENTER
    2400 E First St
    Fort Worth, TX  76111
    (817) 838-8422 Intake
    (817) 838-9131 Main - Center

<continued...>
19. HEAD START AND EARLY HEAD START PROGRAMS
3000 E Belknap St
Fort Worth, TX 76111
(817) 838-8422 Main - Central Office
(817) 831-7439 Fax

20. HILLCREST CHILD DEVELOPMENT CENTER
2950 Roosevelt Ave
Fort Worth, TX 76106
(817) 838-8422 Intake
(817) 626-2911 Main - Center

21. LINDA-KAY CHILD DEVELOPMENT CENTER
824 Oakwood Ave
Hurst, TX 76053
(817) 838-8422 Intake
(817) 284-5629 Main - Center

22. MANSFIELD CHILD DEVELOPMENT CENTER
800 E Broad St
Mansfield, TX 76063
(817) 838-8422 Intake
(817) 453-9315 Main - Center

23. MID-CITIES CHILD DEVELOPMENT CENTER
500 N Main St
Euless, TX 76039
(817) 838-8422 Intake
(817) 571-2615 Main - Center

24. NORTH FORT WORTH CHILD DEVELOPMENT CENTER
901 NW 30th St
Fort Worth, TX 76106
(817) 838-8422 Intake
(817) 624-1381 Main - Center

25. NORTHSIDE CHILD DEVELOPMENT CENTER
1901 Harrington St
Fort Worth, TX 76106
(817) 838-8422 Intake
(817) 625-1741 Main - Center

26. PARK LAKE CHILD DEVELOPMENT CENTER
3312 Park Lake Dr
Fort Worth, TX 76133
(817) 838-8422 Intake
(817) 294-5107 Main

27. PARK LAKE CHILD DEVELOPMENT CENTER
3312 Park Lake Dr
Fort Worth, TX 76133
(817) 838-8422 Information
(817) 294-5107 Main - Center

28. REAGAN CHILD DEVELOPMENT CENTER
3200 Reagan Dr
Fort Worth, TX 76116
(817) 838-8422 Intake
(817) 560-0372 Main - Center

29. RIVER OAKS CHILD DEVELOPMENT CENTER
4907 Ohio Garden Rd
River Oaks, TX 76114
(817) 838-8422 Intake
(817) 625-5622 Main - Center

30. ROSEDALE CHILD DEVELOPMENT CENTER
5304 E Rosedale St
Fort Worth, TX 76105
(817) 838-8422 Intake
(817) 451-6300 Main - Center

31. SOUTHSIDE CHILD DEVELOPMENT CENTER
959 E Rosedale St
Fort Worth, TX 76104
(817) 838-8422 Intake
(817) 332-6003 Main - Center

32. SOUTHSIDE EARLY HEAD START
4230 E Rosedale St
Fort Worth, TX 76105
(817) 838-8422 Intake
(817) 535-0485 Main - Center

33. TARRANT COUNTY CHILD CARE MANAGEMENT SERVICES (CCMS) - CHILD CARE
305 NE Loop 820 Suite 600
Hurst, TX 76053
(817) 831-0374 Main

<continued...>
34. TOM RICKARD MEMORIAL CHILD DEVELOPMENT CENTER
3006 Schwartz Ave
Fort Worth, TX 76106
(817) 838-8422 Intake
(817) 625-1209 Main - Center

35. TUCKER CHILD DEVELOPMENT CENTER
1521 W Tucker Blvd
Arlington, TX 76013
(817) 838-8422 Intake
(817) 548-8678 Main - Center

36. WHITE SETTLEMENT CHILD DEVELOPMENT CENTER
728 Comal St
White Settlement, TX 76108
(817) 838-8422 Intake
(817) 367-0319 Main - Center

37. WORTH HEIGHTS CHILD DEVELOPMENT CENTER
3551 New York Ave
Fort Worth, TX 76110
(817) 838-8422 Intake
(817) 921-5011 Main - Center

CHILos STUDY CENTER
1300 W Lancaster Ave
Fort Worth, TX 76102
(817) 336-8611 Main
(817) 390-2900 Client Services
(817) 390-2941 Fax
www.cscfw.org
info@cscfw.org
Joyce Elizabeth Mauk, M.D., CEO and Medical Director
Public transportation accessible.

DESCRIPTION: The Child Study Center provides evaluation and treatment of children ages 0-21 years with developmental disabilities in the following specialties: developmental pediatrics, psychology, and behavior analytic services. Also houses a licensed preschool and elementary school for children with developmental disabilities. After-school and before-school child care provided for children with learning differences who attend the Child Study Center School. The Autism Services Department provides educational opportunities to children with a diagnosis of Autism Spectrum Disorder using methods based on principles of Applied Behavior Analysis (ABA). The Autism Services Department works collaboratively with the Psychology Department for thorough testing and with the Pediatrics Department for diagnosis and treatment services.

INTAKE PROCEDURE: Families must complete an application for services before any appointments can be scheduled; applications available on website: www.cscfw.org or by mail; all applications are reviewed by medical staff and triaged to the appropriate service.

FEES: Fees vary; contact Client Services at 817-390-2900 to get a current schedule of fees; eligible families are able to sign up for a sliding fee scale to pay reduced fees based on their income.

DOCUMENTS REQUIRED: Documents required include completed and signed application, insurance information, birth certificate, school records, and requested medical records.

ELIGIBILITY: Children 0-21 years of age who have complex developmental disabilities; contact Client Services at 817-390-2900 for information.

HOURS: Mon - Fri 8:00am - 5:00pm (office)

LANGUAGES: Spanish, Vietnamese

AREA SERVED: North Central Texas

CHRISTIAN CENTER OF FORT WORTH
4301 NE 28th St
Haltom City, TX 76117
(817) 834-5595 Church Office
(817) 834-5598 Fax
www.ccofw.org

Services

DESCRIPTION: Provides food on Tuesdays and clothing on Wednesdays. Serves a hot meal on Thanksgiving Day and Christmas Day from 11:00am - 1:00pm (also includes one gift per child ages 16 yrs and under); provides a bag of groceries to the first 300 families after the holiday meal and jackets as available.

INTAKE PROCEDURE: Walk-in to Leah Vanzant Community Life Center with valid photo ID during designated service hours only; no pre-registration or application process for Thanksgiving or Christmas meal; all programs on a first come first serve basis.

FEES: None.

DOCUMENTS REQUIRED: Valid Texas ID except for holiday meals.

ELIGIBILITY: Everyone is welcome.

<continued...>
**CHRISTIAN CENTER OF FORT WORTH...**

**HOURS:** Tues 9:00 am - 11:00 am (food); Wed 9:00 am - 11:00 am (clothing)

**LANGUAGES:** Spanish (limited)

**AREA SERVED:** Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant, Wise

**SITE:** 1

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**LEAH VANZANT COMMUNITY LIFE CENTER**

2809 Layton Ave  
Haltom City, TX 76117  
(817) 834-5595 Church Office

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**CHRISTIAN COMMUNITY ASSISTANCE**

1903 W Bowie St  
Fort Worth, TX 76110

(817) 921-9622 Main  
(817) 921-5370 Fax

www.ccafortworth.com  
ccadirector@att.net

_Chestene Weeks, Director_

**Services**

**DESCRIPTION:** Christian Community Assistance is a cooperative Christian benevolence ministry of a group of churches in Fort Worth. CCA seeks to assist families experiencing temporary hardships. Services include food and clothing.

**INTAKE PROCEDURE:** By appointment only

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Must be residents of 76104, 76109, 76110, 76115, 76119, 76123, 76132, 76133 or 76134 or be referred as a member of a cooperative church

**HOURS:** Mon Tues Thur 9:00am - Noon & 1:00pm - 6:00pm; Wed 9:00am - Noon & 1:00pm - 5:00pm (service hours); Closed Friday

**LANGUAGES:** Spanish

**AREA SERVED:** Serves Bedford and Euless (zip codes 76021, 76022, 76039, 76040)

**HEB TRANSIT**

**DESCRIPTION:** This agency participates as a transportation provider for transportation disadvantaged residents in Hurst, Euless and Bedford by providing access to destinations, primarily employment, in those three cities and the TRE stations at Hurst (Bell) and CentrePort.

**INTAKE PROCEDURE:** Call to determine eligibility

**FEES:** None

**ELIGIBILITY:** Residents of Hurst, Euless or Bedford who do not qualify for other transportation services

**HOURS:** Mon - Sat 6:00am - 12:00am (HEB Transit service hours)

**LANGUAGES:** Spanish

**AREA SERVED:** Hurst, Euless and Bedford

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**CHRISTIAN WOMEN’S JOB CORPS OF GREATER ARLINGTON**

1516 W Pioneer Pkwy  
Arlington, TX 76013

PO Box 215  
Arlington, TX 76004

(817) 275-5600 Main  
(817) 275-5607 Fax

www.cwjcarlington.org  
jforrester@cwjc.info

_Julie Forrester, Executive Director_

<continued...>
CHRISTIAN WOMEN'S JOB CORPS... Services

DESCRIPTION: Twelve-week program offered twice each year (Spring and Fall) which provides classes in Microsoft Office training, Quick Books, job skills, personal development, time management, Bible study and more. Each student is provided an individual mentor. Referrals for social services are made as needed.

INTAKE PROCEDURE: May call, walk-in for application, or download application from web site; each interested woman will complete an application and interview with the Executive Director; all applications are reviewed

FEES: Tuition-free program

DOCUMENTS REQUIRED: Evidence of income and financial assistance will be required when submitting application for acceptance into the educational program

ELIGIBILITY: All women 18 years and older; must read and write English; must have basic typing skills

HOURS: Day classes meet Mon - Fri 8:30am - 2:30pm; Evening classes meet Mon, Tues and Thurs evenings from 6:00pm - 8:00pm; the 12-week educational program is offered twice annually (Feb - May and Aug - Nov)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Arlington and surrounding communities

CHRIST'S HAVEN FOR CHILDREN

4200 Keller-Haslet Rd
Keller, TX 76244

PO Box 467
Keller, TX 76244

(817) 431-1544 Main
(817) 337-1328 Fax

www.christshaven.org

Dwight Robarts, Executive Director

Services

DESCRIPTION: Christ's Haven provides residential care services for children aged 0-18, including teenage mothers and their children, as well as young adults in college. Children are placed voluntarily and at-will by their legal guardians because of problems within the family that render the parents/guardians unable to provide stable and consistent care. Children are not placed because of behavior problems, aggressive tendencies, and/or mental health diagnoses. Emergency placements are not provided. Children remain in regular contact with their families, and go home on regularly scheduled visits throughout the year. While at Christ's Haven, children reside full-time in two-parent cottage style homes with other children of their age and disposition and attend Keller ISD schools. All children placed at Christ's Haven are on state-funded Medicaid health insurance and benefit from therapy with on-staff LPC, and receive medical, psychological and medication management services through contracted providers. The children also have ample opportunity to experience many varied extra-curricular activities such as swimming, horseback riding, and excursions to fun events/locations throughout the DFW Metroplex.

INTAKE PROCEDURE: Must complete application and interview - call for details

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Determination based on application/interview; serve ages infant to 17 yrs of age; accept children from all of Texas and beyond

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Texas

CITY OF ARLINGTON GRANTS MANAGEMENT DIVISION

101 W Abram St
Arlington, TX 76010

Mail Stop 01-0330
PO Box 90231
Arlington, TX 76004-3231

(817) 275-3351 Housing Services
(817) 459-6258 Main
(817) 459-6253 Fax

www.arlingtontx.gov/planning/grants
grantsmanagement@arlingtontx.gov

Sheryl Kenny, Grants Program Manager

Services

ARCHITECTURAL BARRIER REMOVAL

DESCRIPTION: The Architectural Barrier Removal Program assists low-income disabled people to alter their living spaces in ways that improve their safety and independence. Up to $24,500 in grant assistance is available per household for modifications. Examples of eligible alterations include installation of ramps, safety rails, and grab bars; widening of door openings and adaptation of door handles; adaptations of kitchens and bathrooms; and installation of non-skid flooring.

INTAKE PROCEDURE: Call for information at 817-276-6707

<continued...>
CITY OF ARLINGTON GRANTS MANAGEMENT...

FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish
AREA SERVED: Arlington

HOMEBUYER ASSISTANCE PROGRAM

DESCRIPTION: The Arlington Homebuyers' Assistance Program provides down payment and closing cost assistance to low- and moderate-income homebuyers. Assistance is provided in the form of a $7500 loan (or $10,000 in a designated revitalization area) for down payment and closing cost assistance. The loan is 0% interest and forgivable over 5 years as long as the buyer continues to live in the home.

INTAKE PROCEDURE: Call Tarrant County Housing Partnership at 817-924-5091.

FEES: None
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: 1) Applicants' household income at the time of application must not exceed the "moderate" category of HUD Program Income limits; 2) Households may not have more than $15,000 in savings or cash on hand; 3) Homebuyers must qualify for a mortgage loan with a private lender or mortgage broker; 4) Homebuyers must contribute a minimum of $1,000 and; 5) Home being purchased must be the homebuyers' principal place of residence.

HOURS: Mon - Fri 8:00am - 5:00pm
AREA SERVED: Arlington

HOUSING REHABILITATION PROGRAM

DESCRIPTION: The Housing Rehabilitation Program provides low-income homeowners, especially the elderly, with financial assistance to repair their homes. Depending upon the income of the applicant, assistance can be given as either a $5,000 emergency grant for emergency issues that have occurred within the last two weeks or a rehabilitation non-interest bearing loan up to $24,500, which is based on income and eligibility requirements. Priority is given to the elderly and physically disabled. Eligible repairs include: electrical, heating and plumbing repairs, especially emergency repairs; structural repairs such as roofs, porches, windows and doors; access ramps and other modifications for disabled persons; replacement of essential built-in appliances; vinyl siding in lieu of exterior paint; and other repairs needed to meet City code. Ineligible repairs include non-essential items, additions that alter or increase the square footage of the residence or repairs covered by homeowners insurance.

INTAKE PROCEDURE: Contact Marisa Loera at 817-276-6707 (marisa.loera@arlingtontx.gov). Applications are also available online at www.arlingtontx.gov

FEES: None
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: 1) Applicants must own and reside in the home to be repaired; 2) applicants’ household income must not exceed the "low" category of HUD Program Income limits; and 3) applicants must not have previously received assistance.

HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish
AREA SERVED: City of Arlington

CLAYTON YES! (YOUTH ENRICHMENT SERVICES)

1215 Country Club Ln
Fort Worth, TX 76112
(817) 923-9888 Main
(817) 926-9494 Fax
www.claytonyes.org
ccc@claytonyes.org
Cindy Shafer, Executive Director

DESCRIPTION: Clayton YES provides before-school and after-school child care on site at local public and private schools in Tarrant County. Also provides daily, holiday and summer enrichment activities.

INTAKE PROCEDURE: Call Customer Service at 817-923-9888 for information

FEES: Fees vary by location; sliding scale and scholarships offered; CCMS accepted
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Serves ages preschool to 12 years

HOURS: Mon - Fri 8:30am - 5:30pm (Corporate office); child care center hours vary by location - call for details

LANGUAGES: Call for information
AREA SERVED: Tarrant County
SITES: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19
SITES: 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37
SITES: 38 39 40

Sites

1. CLAYTON YES! @ ALICE CARLSON APPLIED LEARNING CENTER
3320 W Cantey St
Fort Worth, TX 76109
(817) 922-0345 Main

<continued...>
2. CLAYTON YES! @ BASSWOOD ELEMENTARY  
   3100 Clay Mountain Trl  
   Fort Worth, TX  76137  
   (817) 205-6275 Main

3. CLAYTON YES! @ BEAR CREEK ELEMENTARY  
   801 Bear Creek Pkwy  
   Keller, TX  76248  
   (817) 487-8673 Main

4. CLAYTON YES! @ BETTE PEROT ELEMENTARY  
   9345 General Worth Dr  
   Keller, TX  76244  
   (817) 829-3805 Main

5. CLAYTON YES! @ BLUEBONNET ELEMENTARY  
   7000 Teal Dr  
   Fort Worth, TX  76137  
   (817) 788-0366 Main

6. CLAYTON YES! @ CAPROCK ELEMENTARY  
   12301 Grey Twig Dr  
   Keller, TX  76244  
   (817) 627-7951 Main

7. CLAYTON YES! @ CHAPEL HILL ACADEMY  
   4640 Sycamore Rd  
   Fort Worth, TX  76133  
   (817) 819-8296 Main

8. CLAYTON YES! @ CHISHOLM TRAIL INTERMEDIATE  
   3901 Summerfields Blvd  
   Fort Worth, TX  76137  
   (817) 487-8672 Main

9. CLAYTON YES! @ COMO MONTESSORI  
   4001 Littlepage St  
   Fort Worth, TX  76107  
   (817) 737-9162 Main

10. CLAYTON YES! @ EAGLE RIDGE ELEMENTARY  
    4600 Alta Vista Rd  
    Keller, TX  76244  
    (817) 845-6707 Main

11. CLAYTON YES! @ EAST FORT WORTH MONTESSORI ACADEMY  
    501 Oakland Blvd  
    Fort Worth, TX  76103  
    (817) 451-0550 Main

12. CLAYTON YES! @ FLORENCE ELEMENTARY  
    3095 Johnson Rd  
    Southlake, TX  76092  
    (817) 377-0330 Main

13. CLAYTON YES! @ FORT WORTH COUNTRY DAY SCHOOL  
    4200 Country Day Ln  
    Fort Worth, TX  76109  
    (817) 737-7718 Main

14. CLAYTON YES! @ FREEDOM ELEMENTARY  
    5401 Wall Price Keller Rd  
    Keller, TX  76244  
    (817) 741-1097 Main

15. CLAYTON YES! @ FRIENDSHIP ELEMENTARY  
    5400 Shiver Rd  
    Keller, TX  76244  
    (817) 427-3462 Main

16. CLAYTON YES! @ GRACE E HARDEMAN  
    6100 Whispering Ln  
    Watauga, TX  76148  
    (817) 547-2800 Main

17. CLAYTON YES! @ HAZEL PEACE HARVEY ELEMENTARY  
    7555 Trail Lake Dr  
    Fort Worth, TX  76133  
    (817) 244-0840 Main

18. CLAYTON YES! @ HERITAGE ELEMENTARY  
    4001 Thompson Rd  
    Keller, TX  76244  
    (817) 337-0228 Main
19. CLAYTON YES! @ HIDDEN LAKES ELEMENTARY
   900 Preston Ln
   Keller, TX  76248
   (817) 605-9906 Main

20. CLAYTON YES! @ INDEPENDENCE ELEMENTARY
   1173 Bray Birch Ln
   Keller, TX  76244
   (817) 829-8216 Main

21. CLAYTON YES! @ J.T. STEVENS ELEMENTARY
   6161 Wrigley Way
   Fort Worth, TX  76133
   (817) 263-7334 Main

22. CLAYTON YES! @ KELLER HARVEL ELEMENTARY
   635 Norma Ln
   Keller, TX  76248
   (817) 431-6063 Main

23. CLAYTON YES! @ LIBERTY ELEMENTARY
   1101 McDonnell School Rd W
   Colleyville, TX  76034
   (817) 205-7151 Main

24. CLAYTON YES! @ LILY B. CLAYTON ELEMENTARY
   2000 Park Pl
   Fort Worth, TX  76110
   (817) 924-9431 Main

25. CLAYTON YES! @ LONE STAR ELEMENTARY
   4647 Shiver Rd
   Keller, TX  76244
   (817) 431-5820 Main

26. CLAYTON YES! @ NORTH RIVERSIDE ELEMENTARY
   7900 North Riverside Dr
   Fort Worth, TX  76137
   (817) 306-1868 Main

27. CLAYTON YES! @ PARK GLEN ELEMENTARY
   5100 Glen Canyon Rd
   Fort Worth, TX  76137
   (817) 281-7602 Main

28. CLAYTON YES! @ PARKVIEW ELEMENTARY
   6900 Bayberry Dr
   Fort Worth, TX  76137
   (817) 232-8480 Main

29. CLAYTON YES! @ PARKWOOD HILL INTERMEDIATE
   8201 Parkwood Hill Blvd
   Fort Worth, TX  76137
   (817) 337-0850 Main

30. CLAYTON YES! @ RIDGEVIEW ELEMENTARY
   1601 Marshall Ridge Pkwy
   Keller, TX  76248
   (817) 306-1888 Main

31. CLAYTON YES! @ SHADY GROVE ELEMENTARY
   1400 Sarah Brooks Dr
   Keller, TX  76248
   (817) 788-2729 Main

32. CLAYTON YES! @ TANGLEWOOD ELEMENTARY
   3060 Overton Park Dr W
   Fort Worth, TX  76109
   (817) 869-5308 Main

33. CLAYTON YES! @ TRINITY MEADOWS INTERMEDIATE
   3500 Keller Hicks Rd
   Keller, TX  76244
   (817) 205-7764 Main

34. CLAYTON YES! @ TRINITY VALLEY SCHOOL
   7500 Dutch Branch Rd
   Fort Worth, TX  76132
   (817) 869-5340 Main

35. CLAYTON YES! @ W.A. PORTER ELEMENTARY
   2750 Prestondale Dr
   Hurst, TX  76054
   (817) 581-1015 Main

<continued...>
36. CLAYTON YES! @ WALKER CREEK ELEMENTARY
   8780 Bridge St
   North Richland Hills, TX  76180
   (817) 284-1559 Main

37. CLAYTON YES! @ WHITLEY ROAD ELEMENTARY
   7600 Whitley Rd
   Watauga, TX  76148
   (817) 428-7370 Main

38. CLAYTON YES! @ WILLIS LANE ELEMENTARY
   1620 Willis Ln
   Keller, TX  76248
   (817) 337-1099 Main

39. CLAYTON YES! @ WOODLAND SPRINGS ELEMENTARY
   12120 Woodland Springs Dr
   Keller, TX  76244
   (817) 829-3806 Main

40. CLAYTON YES! @ WOODWAY ELEMENTARY
   6701 Woodway Dr
   Fort Worth, TX  76133
   (817) 370-8602 Main

CLC INC

555 North Grants Ln
Fort Worth, TX  76108

(817) 569-9008 Main
(800) 733-0361 Toll Free
(817) 569-9016 Fax

www.clcinc.org

Angela Traiforos, Executive Director

Services

TRAINING AND EMPLOYMENT PROGRAM

DESCRIPTION: A Workforce Development and
Job Placement organization whose mission is to
provide career advancement assistance to those
who are unemployed, underemployed and/or in
jobs not consistent with their career goals.
Through partnerships with industry, business,
government, schools and community
organizations, CLC provides educational training
and employment services in an effort to help
individuals secure better jobs and careers.

Services also available to job-seeking veterans
and their immediate family members and
surviving spouses.

INTAKE PROCEDURE: Call for information

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information

HOURS: Mon - Fri 8:00am - 4:30pm

LANGUAGES: Call for information

AREA SERVED: No restrictions

SITES: 1 2

HARTH (HOUSING ADJUSTMENTS FOR REAL TEXAS HEROES)

DESCRIPTION: Provides home modifications and/or
repairs for low income or disabled veterans,
including but not limited to: walkways, ramps, doors,
windows, flooring, sliding doors, handrails and grab
bars, bathroom modifications, and weatherization, all
determined on a case by case basis.

INTAKE PROCEDURE: Call for an appointment

FEES: None

DOCUMENTS REQUIRED: DD-214; deed or proof of
home ownership; documentation indicating there is
no delinquency on property taxes, mortgage and/or
home equity loans

ELIGIBILITY: Must have a service-connected
disability or be at or below 80% of area median
income

HOURS: Mon - Fri 8:00 am - 4:30 pm

LANGUAGES: Staff speaks no language other than
English

AREA SERVED: Parker, Tarrant, Dallas, Hood,
Somervell and Johnson counties

SITE: 1
CODE COMPLIANCE DEPARTMENT
FORT WORTH

Hazel Harvey Peace Center
818 Missouri Ave
Fort Worth, TX  76104
(817) 392-1234 Main
(817) 392-7255 Consumer Health
www.fortworthgov.org/codecompliance
CodeCares@fortworthgov.org

Services

ANIMAL CARE AND CONTROL DIVISION
DESCRIPTION:  Enforces state and city animal care and control laws and ordinances, including licensing of pets. Animal Care and Control officers impound lost or stray animals on a daily basis. Animal attendants work to find homes for unclaimed animals. The division has a staff of investigators that research dangerous animals, noise and animal cruelty complaints. The division’s educators provide free programming to willing audiences on a variety of animal topics. Small animal traps are available to loan to residents on a temporary basis.
INTAKE PROCEDURE:  Call for information
FEES:  Call for information
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  None
HOURS:  Mon - Fri 7:00am - 6:00pm and Sat - Sun 7:00am - 4:00pm (call center); Mon - Fri Noon - 6:00pm, Sat - Sun Noon - 5:00pm (Lobby)
LANGUAGES:  Spanish
AREA SERVED:  City of Fort Worth/Unincorporated Tarrant County
SITE:  1

CODE COMPLIANCE
DESCRIPTION:  Ensures property owners comply with rules set by the City Council. Code officers routinely patrol assigned neighborhoods for code violations and investigate complaints with a mission of abating issues and educating residents. Common code violations include high grass and weeds, illegal dumping, junk vehicles, substandard structures, zoning issues, stray animals, too many animals, health violations, trash issues and more.
INTAKE PROCEDURE:  Call for information
FEES:  Call for information
ELIGIBILITY:  None
HOURS:  Mon - Fri 8:00am - 5:00pm
LANGUAGES:  Spanish
AREA SERVED:  Fort Worth City Limits
SITE:  2

SOLID WASTE SERVICES
DESCRIPTION:  Ensures the collection of residential garbage, recycling and yard waste in the City of Fort Worth. Educates citizens about recycling in Fort Worth.
INTAKE PROCEDURE:  Call for information
FEES:  Call for information
ELIGIBILITY:  None
HOURS:  Mon - Fri 7:00am - 6:00pm; Sat 7:00am - 4:00pm (call center)
LANGUAGES:  Spanish
AREA SERVED:  City of Fort Worth
SITE:  2

FOOD HANDLER’S AND DAY CARE CARD
DESCRIPTION:  Consumer Health protects the public from food-borne, waterborne and other communicable disease. The division develops and implements consumer health education, surveillance and enforcement programs. One program includes certification classes which are provided to food handlers for employment in food establishments and training for day care providers. All restaurant and day care workers are required by law to be certified.
INTAKE PROCEDURE:  Call for information
FEES:  $16 cash or major credit card per person; Checks are not accepted
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  None
HOURS:  Call or visit our website for class times
LANGUAGES:  Spanish certification classes on Tuesdays
AREA SERVED:  Fort Worth City Limits
SITE:  2

HEALTH PERMITS AND INSPECTION
DESCRIPTION:  The consumer health division inspects and permits all food and day care facilities, public swimming pools and spas, motels and hotels, and temporary events. The division also assists individuals, business owners and operators in complying with the city’s smoking ordinance. A Tobacco-Free Answer Line is available at (817)212-2710.
INTAKE PROCEDURE:  Call for information
FEES:  Permit fee determined for establishment by guidelines
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  Varies according to service provided
HOURS:  Mon - Fri 8:00am - 5:00pm (closed on Holidays)
LANGUAGES:  Spanish
AREA SERVED:  Fort Worth City Limits
SITE:  2

<continued...>
Sites

1. ANIMAL CARE AND CONTROL
   4900 Martin St
   Fort Worth, TX  76119
   (817) 392-1234 Main

2. CODE COMPLIANCE DEPARTMENT FORT WORTH
   818 Missouri Ave
   Fort Worth, TX  76104
   (817) 392-1234 Main
   (817) 392-7255 Consumer Health

COLLEYVILLE PUBLIC LIBRARY

   110 Main St
   Colleyville, TX  76034
   (817) 503-1150 Main
   http://www.colleyville.com/library.html
   Mary E. Rodne, Library Director

Services

DESCRIPTION: General library services and materials including books, DVDs, CDs, magazines, audio books and public-access computers. Children's programs including age-appropriate Story Times, crafts and Summer Reading Program. Chess Club for ages 8-15 one day per week in Fall & Spring. Family activities including movies, crafts and special theme parties. Book Club for adults.

INTAKE PROCEDURE: Complete application for library card

FEES: Colleyville residents receive a Picture ID Library card free of charge when they show proof of residence; Colleyville Public Library also participates in TexShare which allows patrons access to other participating libraries; $25.00 annual fee for borrowing privileges for non-residents whose home library does not participate in TexShare, or Reciprocal Borrowing and for non-residents not served by a home library

DOCUMENTS REQUIRED: Valid Texas driver’s license, State identification card, military identification card, current utility bill, current bank statement, or current real estate tax bill for proof of residence

ELIGIBILITY: Call for information

HOURS: Mon Wed 10:00am - 6:00pm; Tues Thur 10:00am - 8:00pm; Fri 10:00am - 5:00pm; Sat 10:00am - 3:00pm; closed Sunday

LANGUAGES: Call for information

AREA SERVED: City of Colleyville and surrounding areas

COLLINS FAMILY PLANNING CLINIC

   2900 SE Loop 820
   Fort Worth, TX  76140
   (817) 922-8182 Main
   (866) 638-4872 Fax
   www.collinsfamilyplanningclinic.org
   Janice Collins, Administrator

Services

FAMILY PLANNING

DESCRIPTION: Provides direct family planning services; comprehensive reproductive and sexual health care; and sexually transmitted infection testing and treatment to medically underserved and uninsured clients in Tarrant County and surrounding counties. Services include: annual exams, free pregnancy testing, STD/HIV testing, individual planning, contraception, pelvic exams, Pap smears, breast cancer screening, referrals for diagnostic ultrasound and mammograms, and related lab screenings.

INTAKE PROCEDURE: Walk-ins accepted or may call for appointment

FEES: Sliding scale fees; accept Medicaid/WHP Medicaid, Amerigroup, Aetna Medicaid, Cooks Star Insurance, and private pay

DOCUMENTS REQUIRED: Medicaid card; Insurance card; proof of total household income such as paycheck stubs, W-2s, or letter from employer; ID (Driver's License, Birth Certificate and Social Security card)

ELIGIBILITY: No restrictions; no proof of residency or citizenship required to receive services

HOURS: Mon - Fri 9:00am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant and surrounding counties

COME READ WITH ME

   901 Clinic Dr Ste D
   Euless, TX  76039
   (817) 553-7323 Voice/Fax (Call before faxing)
   (214) 223-1227 Alternate
   www.comereadwithme.us
   Gillian Edwards, Director

<continued...>
Services

DESCRIPTION: Come Read with Me is an adult educational program designed to maintain and improve independent living skills and cognitive functions for individuals with developmental disabilities. Students with autism, down syndrome, brain injury at birth, etc. are among those served. Classes are offered based upon the needs and requests presented by students. Consequently, classes are constantly revised to reflect new interests and/or challenges. Other services include individual tutoring as well as mentoring other organizations including school districts to improve their programming for transitioning students as they leave the public school setting and begin adult living. There are three missions:
1) To encourage life-long learning of adults with developmental delays;
2) To collect data regarding the levels of cognitive function to share with two universities responsible for designing studies related to the long term care of adults with special needs; and
3) To encourage other organizations to build adult educational programming into their projects and missions.

INTAKE PROCEDURE: Call office - no agency referral needed; drop-ins welcomed
FEES: $12 per hour for classes; various amounts for individual tutoring - call for information; accepts private funding as well as state funds for individuals with disabilities; limited scholarships available

ELIGIBILITY: Adults with developmental disabilities who are ages upper teens to mid-50s (Age range expands as students age)

HOURS: Tues - Thur 10:00am - 3:00pm (office); Mon - Fri 10:00am - 3:00pm (school)

LANGUAGES: Call for information

AREA SERVED: Primarily Dallas/Fort Worth Metroplex but no restrictions

COMMUNITIES IN SCHOOLS OF GREATER TARRANT COUNTY

6707 Brentwood Stair Rd Ste 510
Fort Worth, TX 76112
(817) 446-5454 Main - Administration
(817) 446-4664 Fax
www.cistarrant.org

Mike Steele, President & CEO

Sites

1. AZLE ELEMENTARY SCHOOL
   301 Church St
   Azle, TX 76020
   (817) 444-1312 School Office

2. AZLE HIGH SCHOOL
   1200 Boyd Rd
   Azle, TX 76020
   (817) 444-5555 School Office

3. AZLE JUNIOR HIGH SCHOOL
   201 School Rd
   Azle, TX 76020
   (817) 444-2564 School Office

4. BELLAIRE ELEMENTARY SCHOOL
   501 Bellaire Dr
   Hurst, TX 76053
   (817) 285-3230 School Office

5. CARTER RIVERSIDE HIGH SCHOOL
   3301 Yucca
   Fort Worth, TX 76111
   (817) 814-9000 School Office
6. CHARLES BAXTER JUNIOR HIGH SCHOOL
   3038 Shelby Rd
   Fort Worth, TX 76140
   (817) 568-3530 School Office

7. CHARLES NASH ELEMENTARY SCHOOL
   401 Samuels Ave
   Fort Worth, TX 76102
   (817) 814-9400 School Office

8. COMMUNITIES IN SCHOOLS OF GREATER TARRANT COUNTY
   6707 Brentwood Stair Rd Ste 510
   Fort Worth, TX 76112
   (817) 446-5454 Main - Administration
   (817) 446-4664 Fax
   Mike Steele, President & CEO

9. CROWLEY LEARNING CENTER (CLC)
   208 W Main St
   Crowley, TX 76036
   (817) 297-6992 School Office

10. DIAMOND HILL JARVIS HIGH SCHOOL
    1411 Maydell St
    Fort Worth, TX 76106
    (817) 815-0000 School Office

11. DUNBAR MIDDLE SCHOOL
    2501 Stalcup Rd
    Fort Worth, TX 76119
    (817) 496-7430 School Office

12. EULESS JUNIOR HIGH SCHOOL
    306 W Airport Fwy
    Euless, TX 76039
    (817) 354-3340 School Office

13. EVERMAN HIGH SCHOOL
    1000 S Race St
    Everman, TX 76140
    (817) 568-5200 School Office

14. HARRISON LANE ELEMENTARY SCHOOL
    1000 Harrison Lane
    Hurst, TX 76053
    (817) 285-3270 School Office

15. HOOVER ELEMENTARY SCHOOL
    484 Sandy Beach Rd
    Azle, TX 76020
    (817) 444-7766 School Office

16. HURST JUNIOR HIGH SCHOOL
    500 Harmon Rd
    Hurst, TX 76053
    (817) 399-3300 School Office

17. KEYS LEARNING CENTER
    1100 Raider Dr Ste 100
    Euless, TX 76040
    (817) 354-3580 School Office

18. MARY HARRIS INTERMEDIATE SCHOOL
    8400 Cleburne Rd
    Fort Worth, TX 76123
    (817) 297-5910 School Office

19. MIDWAY PARK ELEMENTARY SCHOOL
    409 N Ector Dr
    Euless, TX 76039
    (817) 354-3380 School Office

20. NORTH SIDE HIGH SCHOOL
    2211 McKinley Ave
    Fort Worth, TX 76106
    (817) 740-5300 School Office

21. OAKWOOD TERRACE ELEMENTARY SCHOOL
    700 Ranger Rd
    Euless, TX 76040
    (817) 354-3386 School Office

22. PARKWAY ELEMENTARY SCHOOL
    1320 W Everman Pkwy
    Fort Worth, TX 76134
    (817) 568-5710 School Office

<continued...>
COMMUNITY ACTION PARTNERS FORT WORTH PARKS AND COMMUNITY SERVICES (CAP)

4200 S Frwy Ste 2310
Fort Worth, TX 76115

(817) 392-5790 Appointment Line
(817) 392-5780 Office
(817) 392-5779 Fax

http://fortworthtexas.gov/cap/
marie.francis@fortworthtexas.gov

Sonia Singleton, Assistant Director
Public transportation accessible.

Services

DESCRIPTION: Services are provided at 8 offices located in the City of Fort Worth and 2 offices serving other cities in Tarrant County. Available programs are (all programs contingent upon available funds):

* FIT (Families in Transition) Program is designed to help families overcome barriers and ultimately become financially independent. Applicants must be below 125% of Federal Income Guidelines and desire to make positive change in their lives.

* Comprehensive Energy Assistance Program (CEAP) provides financial assistance with utility bills (electric, gas, and heating fuel assistance to households at designated income guidelines). Will also repair an HVAC system if household meets CEAP guidelines.

* Rent assistance will provide help with rent for City of Fort Worth residents only. Income must be at or below 30% of HUD Median Income Guidelines. Must have experienced a crisis within the last 180 days (call for detailed information). Must have eviction notice. Must demonstrate ability to pay basic living expenses. Amount of assistance will not exceed the amount of the crisis. No rental assistance to recipients of housing subsidy/Section 8.

* Water Utility/Plumbing Assistance: will assist with past due water bills and pressurized water leak repair for households that pay for water from the Fort Worth Water Department. Income eligibility is 175% of Federal Income Guidelines depending on funding source.

* Atmos Energy "Share the Warmth" provides assistance to Atmos Energy customers at or below 200% of Federal Income Guidelines or with extenuating circumstances. Assistance is limited to once per year.

* TXU energy Aid provides assistance to TXU customers at or below 200% of Federal Income Guidelines or with extenuating circumstances. Assistance is limited to once per year.

* Minor home weatherization for Atmos Energy and Oncor service area customers.

* Bus passes available (must meet guidelines) for medical/social service agency appointments, job search, and transportation to job for limited time.

* Summer Food Service Program during the summer when school is not in session and the After School Snack Program at Fort Worth Community Centers.

INTAKE PROCEDURE: For electric, gas, water, heating fuel, minor weatherization and HVAC repair call the appointment line at 817-392-5790; for all other services call 2-1-1

FEES: None; however, applicant may be required to pay limited amount on bill

DOCUMENTS REQUIRED: Picture ID, proof of US citizenship/legal residency (birth certificate, voters registration, etc), address verification, social security numbers for all household members (preferred but not required for CSBG, required for CEAP), eviction notice required for rent assistance, income verification for past 30 days, other documents may be required for specific programs

ELIGIBILITY: Varies by program; must reside in Tarrant County

HOURS: Mon - Fri 8:00am - 5:00pm; after hours by appointment

LANGUAGES: English, Spanish, French and Italian; American Sign Language (with advance notice)

AREA SERVED: Tarrant County

SITES: 1 2 3 4 5 6 7 8 9
COMMUNITY ACTION PARTNERS FORT WORTH...

SMARTFLUSH TOILET DISTRIBUTION PROGRAM

DESCRIPTION: The SMARTFlush Toilet Distribution Program will provide qualifying city of Fort Worth water customers with up to two free toilets per household as a method of water conservation. Once approved, a voucher will be issued to pick up free toilet. Residents are responsible for installation of toilets within 30 days. Those who are elderly and/or low income only may receive free assistance with toilet installation through the CARE program.

INTAKE PROCEDURE: You may apply in the following ways: 1) Call 817-392-8740 for application; or 2) apply online at savefortworthwater.org; or 3) pick up applications from area libraries or water department pay locations. To get assistance with installation charges, contact the CARE program through Community Action Partners at 817-392-5790.

FEES: No fee for toilet - however customer responsible for toilet installation charges.

ELIGIBILITY: For SMARTFlush Toilet Distribution Program, qualifications are:
1) City of Fort Worth water customer who owns or rents a home built before 1994; and
2) Have an existing high-flow toilet that uses at least three gallons of water per flush.

To qualify for CARE program to receive free installation, must be at least 70 years old and/or meet income guidelines.

HOURS: Mon - Fri 8:00am - 5:00pm

AREA SERVED: City of Fort Worth

SITE: 10

Sites

1. COMMUNITY ACTION PARTNERS - ANDREW DOC SESSION CENTER
   201 S Sylvania Ave
   Fort Worth, TX 76111
   (817) 871-6585 Main
   (817) 871-6581 Fax
   (817) 871-6586 Alternate
   Linda Beltran, Center Coordinator

2. COMMUNITY ACTION PARTNERS - COMO CENTER
   4900 Horne St
   Fort Worth, TX 76107
   (817) 392-5790 Appointment Line
   (817) 871-5032 Main
   (817) 871-5044 Fax
   (817) 871-5045 Alternate
   Carol Brown, Center Coordinator

3. COMMUNITY ACTION PARTNERS - FAR NORTHWEST CENTER
   920 Roberts Cut-off Rd
   Fort Worth, TX 76114
   (817) 624-3139 Main
   (817) 740-0532 Fax

4. COMMUNITY ACTION PARTNERS - FAR SOUTHEAST CENTER
   1601 E Lamar Blvd Ste 201
   Arlington, TX 76011
   (817) 392-5790 Appointment Line
   (817) 299-9003 Main
   (817) 299-9008 Fax
   Katherine DuCasse, LMSW, Human Services Coordinator

5. COMMUNITY ACTION PARTNERS - MARTIN LUTHER KING CENTER
   5565 Truman Dr
   Fort Worth, TX 76112
   (817) 871-5962 Main
   (817) 446-0617 Fax
   (817) 871-5963 Alternate
   Paula Jackson, Center Coordinator

6. COMMUNITY ACTION PARTNERS - NORTH TRI-ETHNIC CENTER
   2950 Roosevelt Ave
   Fort Worth, TX 76106
   (817) 871-5853 Main
   (817) 624-2442 Fax
   Linda Beltram, Center Coordinator

7. COMMUNITY ACTION PARTNERS - NORTHSIDE CENTER
   1100 NW 18th St
   Fort Worth, TX 76106
   (817) 871-5822 Main
   (817) 871-5824 Fax
   (817) 871-5823 Alternate
   Abel Gonzalez, Community Center Coordinator

8. COMMUNITY ACTION PARTNERS - SOUTHSIDE CENTER
   959 E Rosedale St
   Fort Worth, TX 76104
   (817) 871-6605 Main
   (817) 871-6603 Fax
   (817) 871-6606 Alternate
   Felicia Johnson, Interim Community Center Coordinator

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COMMUNITY ACTION PARTNERS - WORTH HEIGHTS CENTER
3551 New York Ave
Fort Worth, TX 76110
(817) 871-8724 Main
(817) 871-0301 Fax
(817) 871-8725 Alternate
Deierdre Jimerson, Community Center Coordinator

COMMUNITY ACTION PARTNERS FORT WORTH PARKS AND COMMUNITY SERVICES (CAP)
4200 S Frwy Ste 2310
Fort Worth, TX 76115
(817) 392-5790 Appointment Line
(817) 392-5780 Office
(817) 392-5779 Fax
Sonia Singleton, Assistant Director
Public transportation accessible.

COMMUNITY CARING CENTER
317 Commerce St
Azle, TX 76020
(817) 270-2962 Main
(817) 270-8643 Fax
(817) 444-2748 Alternate
www.azlecares.org
azle.ccc@verizon.net
Linda Williams, Executive Director

DESCRIPTION: Provides assistance with food, clothing and small household appliances. Depending upon availability of funds, also may provide financial assistance with utilities (electric and water).

INTAKE PROCEDURE: No appointment necessary, walk-ins accepted

FEES: None

DOCUMENTS REQUIRED: Photo ID & Proof of address (dated for last 30 days) for head of household; date of birth, SS # & income (for last 30 days) for all household members

ELIGIBILITY: Persons needing food who live in the designated service area (Azle ISD) and meet federal poverty income guidelines

HOURS: Mon - Wed, Fri 9:00am - 11:30am; Thur 4:00pm - 6:30pm (service hours); donations accepted Mon - Wed, Fri 9:00am - 12:00pm and Thur 4:00pm - 7:00pm; may close early if a backlog of clients

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Azle ISD

COMMUNITY ENRICHMENT CENTER INC
6250 NE Loop 820
N Richland Hills, TX 76180
(817) 281-1164 Main
(817) 281-1879 Fax
www.thecec.org
info@thecec.org
Randy Clinton, Executive Director

LITERACY FOR LIFE
DESCRIPTION: Provides basic adult education, pre-GED and GED instruction; also provides access to Job Club to help students find jobs; child care provided.

INTAKE PROCEDURE: Each student will attend an orientation and receive GED assessment to set learning goals; to attend must call 817-281-1164 Ext 142 and leave name, number and childcare needs (if applicable)

FEES: None

ELIGIBILITY: Those without a high school diploma; desire to improve their literacy and/or educational level

HOURS: Tues 6:00pm - 9:00pm; Sat 10:00am - 1:00pm

AREA SERVED: Northeast Tarrant County

COMMUNITY ENRICHMENT CENTER FOOD SERVICES
DESCRIPTION: Direct aid food services and crisis assessment.

INTAKE PROCEDURE: Walk-ins accepted

FEES: None

DOCUMENTS REQUIRED: Photo ID & Proof of address (dated for last 30 days) for head of household; date of birth, SS # & income (for last 30 days) for all household members

ELIGIBILITY: Persons needing food who live in the designated service area and meet financial guidelines

HOURS: Mon - Thur 10:00am - 2:00pm; Thur 6:00pm - 8:00pm; Fri 10:00am - 12:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Serves the following zip codes: 76021, 76022, 76034, 76039, 76040, 76051, 76053, 76054, 76092, 76117, 76118, 76137, 76148, 76180, 76182, 76244 and 76248

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COMMUNITY ENRICHMENT CENTER HOUSING

**DESCRIPTION:** Self-sufficiency program using transitional or rapid rehousing models (not an emergency shelter) for homeless families in Tarrant County.

**INTAKE PROCEDURE:** Call for information

**FEES:** There are no fees, but clients do have housing expenses

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Must be homeless family with children under the age of 16; must be 18 years of age or older; must be a Tarrant County resident; must be employed at least part-time; must have access to transportation; must be free of chemical dependency for at least one year or 6 months with completion of qualified treatment program; must be willing to cooperate with program guidelines regarding employment, education, maintenance of property, case management, life skills seminars and working with a mentor

**HOURS:** Mon - Fri 8:30am - 5:30pm (office); Intake hours vary

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** Northeast Tarrant County

OPEN ARMS PROGRAM

**DESCRIPTION:** A long-term program providing transitional services for battered and abused women and their children. This agency does not provide emergency shelter. Program services include specialized counseling, safe housing, case management, budgeting, education and parenting classes.

**INTAKE PROCEDURE:** Referrals from area shelters, family violence counselors, hospitals, churches, etc

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Battered and abused women and their children

**HOURS:** Mon - Thurs 8:30am - 5:30pm, Fri 8:30am - 5:00pm; recorder used after hours

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** No restrictions

SENIOR NETWORK

**DESCRIPTION:** Senior Adult Network is a place for Senior Adults to connect with other Senior Adults and learn information that will help them maintain a healthy, independent lifestyle as long as possible. Activities include exercise; nutrition and safety education; recreational activities like Bingo, movies and birthday parties. Groceries are also available to seniors in need of supplemental food assistance.

**INTAKE PROCEDURE:** Call for information

**FEES:** None

**ELIGIBILITY:** Age 62+

**HOURS:** Wed 9:30am - 12:00pm; in order to receive grocery assistance, must sign in and register before 11:00am; (lunch served 1st Wed of month)

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** Northeast Tarrant County

COMMUNITY EYE CLINIC

655 Taylor St
First Christian Church
Fort Worth, TX 76102

(817) 289-6800 Main
(817) 289-6825 Fax
communityeyeclinicfw@gmail.com

Jennifer Deakins, OD, Clinic Director

**Services**

**DESCRIPTION:** Provides comprehensive eye care which includes the following: routine examinations; eyeglass prescriptions; diabetic eye exams; glaucoma diagnosis and treatment; eye infections, eye injuries and dry eye. Will also provide eye medications for no charge to patients who cannot afford pharmacy costs.

**INTAKE PROCEDURE:** Call for appointment (preferred), but walk-ins accepted when possible

**FEES:** Private insurance, Medicare and Medicaid accepted; reduced fee/sliding scale based on income if uninsured

**DOCUMENTS REQUIRED:** Patients are asked to self-attest to annual income and number of people in household

**ELIGIBILITY:** Anyone in need of eye care

**HOURS:** Mon - Thurs 8:30 am - 4:30 pm; Fri 8:30 am - 12:00 pm

**LANGUAGES:** Spanish (Limited - patient should bring translator)

**AREA SERVED:** No restrictions

COMMUNITY FOOD BANK

3000 Galvez Ave
Fort Worth, TX 76111

(817) 924-3333 Main - /FEED
(817) 632-9414 Fax
www.food-bank.org
rudytaylor@food-bank.org

Regena Taylor, Executive Director

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COMMUNITY FOOD BANK...  

DESCRIPTION: Community Food Bank is a 501c(3) nonprofit food bank and food pantry, directly serving hungry individuals/families as well as providing surplus food to nonprofits. Food given includes both perishable and non-perishable items. In addition, the food bank offers pet food.  

INTAKE PROCEDURE: Walk-ins welcomed, no appointment necessary - must complete intake form (food pantry); call for appointment (food bank)  

FEES: None  

DOCUMENTS REQUIRED: Driver license and/or picture ID (food pantry)  

ELIGIBILITY: No restrictions  

HOURS: Mon - Thur 9:00am - 2:00pm (services); Mon - Fri 9:00am - 5:00pm (office)  

LANGUAGES: Spanish  

AREA SERVED: No restrictions  

COMMUNITY HOSPICE OF TEXAS  

6100 Western Pl Ste 105  
Fort Worth, TX  76107  
(817) 870-2795 Main - Administration  
(800) 226-0373 Intake  
(817) 989-3220 Fax  
www.chot.org  
hospice@chot.org  
Andrea Green, CEO  

Services  

DESCRIPTION: Community Hospice of Texas is a non-profit hospice offering care for terminally ill persons and their families. They provide a comprehensive team of palliative care specialists to care for the spiritual, physical, emotional and psychosocial needs of the patient and the family, prior to and following death. Care can be provided in a variety of settings. Services include: physician services, nursing care, home health aides, physical therapy, occupational therapy, speech therapy, dietician, volunteers, social services, chaplain and bereavement care. Increased flexibility of treatment is offered in their hospice houses which provide short-term respite care, transitional care, and acute care for individuals requiring symptom management.  

INTAKE PROCEDURE: Call 800-226-0373 for information or to make a referral  

FEES: Medicare, Medicaid and private insurance plans; able to work with those without a funding source  

DOCUMENTS REQUIRED: Call for information  

ELIGIBILITY: Physician must certify patient has a prognosis of six months or less if the disease runs its normal course and the patient must reside within service area  

HOURS: Associates available to answer calls 24 hours a day  

LANGUAGES: Spanish; language line available for other languages  

AREA SERVED: Serves 25 counties with offices in Fort Worth, Dallas, Cleburne, Waco and Mexia; Hospice Houses are located in Burleson and the Fort Worth medical district  

SITE: 1  

COMMUNITY HOSPICE OF TEXAS AT HUGULEY  

DESCRIPTION: Short-term respite, transitional care, and acute care for individuals requiring symptom management. Services offered include: physician services, nursing care, home health aides, physical therapy, occupational therapy, speech therapy, dietician, volunteers, social services, chaplain and bereavement care.  

INTAKE PROCEDURE: Call 800-226-0373 for information or to make a referral  

FEES: Medicare, Medicaid and private insurance plans; able to work with those without a funding source  

DOCUMENTS REQUIRED: Call for information  

ELIGIBILITY: Physician must certify patient has a prognosis of six months or less if the disease runs its normal course and the patient must reside within service area  

HOURS: Associates available to answer calls 24 hours a day  

LANGUAGES: Spanish; language line available for other languages  

AREA SERVED: North Central Texas  

SITE: 3  

HOSPICE HOUSE DOWNTOWN  

DESCRIPTION: Short-term respite, transitional care, and acute care for individuals requiring symptom management. Services offered include: physician services, nursing care, home health aides, physical therapy, occupational therapy, speech therapy, dietician, volunteers, social services, chaplain and bereavement care.  

INTAKE PROCEDURE: Call 800-226-0373 for information or to make a referral  

FEES: Medicare, Medicaid and private insurance plans; able to work with those without a funding source  

DOCUMENTS REQUIRED: Call for information  

ELIGIBILITY: Physician must certify patient has a prognosis of six months or less if the disease runs its normal course and the patient must reside within service area  

HOURS: Associates available to answer calls 24 hours a day  

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COMMUNITY HOSPICE OF TEXAS...

LANGUAGES: Spanish; language line available for other languages
AREA SERVED: North Central Texas
SITE: 2

Sites

1. COMMUNITY HOSPICE OF TEXAS - FORT WORTH
   6100 Western Pl Ste 105
   Fort Worth, TX 76107
   (817) 870-2795 Main - Administration
   (800) 226-0373 Intake
   (817) 989-3220 Fax

   Andrea Green, CEO

2. COMMUNITY HOSPICE OF TEXAS - HOSPICE HOUSE DOWNTOWN
   1111 Summit Ave 4th Floor
   Fort Worth, TX 76104
   (817) 870-9995 Main
   (817) 870-9996 Fax

3. COMMUNITY HOSPICE OF TEXAS AT HUGULEY
   301 Medpark Cir
   Burleson, TX 76028
   (817) 615-2150 Main
   (817) 615-2159 Fax

COMMUNITY LINK MISSION

300 S Belmont St
Saginaw, TX 76179-1527
(817) 847-4554 Main
www.community-link.org
contact@community-link.org
Karen Fuller, Executive Director

Services

DESCRIPTION: Emergency food pantry provided by a collaboration of area churches and businesses for low income residents in select zip codes. For low income families, food can be given one time monthly for six months in a calendar year. Client picks from items available. For the elderly (65 and over) and those with disabilities, food may be given once a month.

INTAKE PROCEDURE: All individuals seeking assistance are encouraged to call before coming in; documentation must be presented at time of arrival, and intake application must be completed before receiving services; all clients should arrive 30 minutes before closing time.

FEES: None
DOCUMENTS REQUIRED: None

COMMUNITY STOREHOUSE

4640 Keller Hicks Rd
Keller, TX 76244
PO Box 13
Keller, TX 76244
(817) 431-3340 Main
(817) 482-1693 Fax
www.communitystorehouse.org
casmgr1@communitystorehouse.org
Barbara Board, Executive Director

Services

DESCRIPTION: Assistance with food and clothing; referrals for eye care for families with children living in KISD and NWISD. Persons receiving assistance must meet with a case manager.

INTAKE PROCEDURE: All individuals seeking assistance are encouraged to call before coming in. Documentation must be presented at time of arrival and intake application must be completed before receiving services. Though not required, individuals may also be referred through the school or other organization - a referral form must be completed by referring organization and faxed to 817-482-1693. The referral form can be found on the Community Storehouse website.

FEES: None
DOCUMENTS REQUIRED: Provide the following documentation:
* Copy of mortgage or rental agreement
* Utility bills from the last 30 days (electric, water, gas)
* Proof of income for all adult household members for last 30 days
* Most recent income tax return
* Social Security Cards for all household members
* Current Driver's License or ID
* Proof of any additional income/assistance received

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or applied for within the last 30 days (i.e. food stamps, Medicaid, child support, TANF)
* Bank Statements for the last 60 days to assess immediate financial situation
* Referral letter from school campus if applicable
**ELIGIBILITY:** Families with children in the home who attend Keller or Northwest ISD
**HOURS:** Mon - Thur 9:30am - 4:00pm
**LANGUAGES:** Staff speaks no language other than English
**AREA SERVED:** Serves the Keller ISD and NW ISD area only which includes the city of Keller, Roanoke, Haslet, Justin and portions of Southlake, Watauga and Westlake

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**COMMUNITY SUPERVISION & CORRECTIONS DEPARTMENT OF TARRANT COUNTY**

200 W Belknap St  
Fort Worth, TX 76196

(817) 884-1600 Main  
(817) 884-1862 Fax

www.tarrantcounty.com/cscd

Leighton Iles, Director

**Services**

**DESCRIPTION:** THIS AGENCY WORKS WITH CLIENTS BUT DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC.

Supervision of and resource referral for adult offenders who are placed on community supervision by the district and county courts. It provides assistance in: employment, educational opportunities, substance abuse counseling, sexual abuse counseling, and mental health services. It also provides assistance to victims regarding restitution and community supervision proceedings, and a community service restitution program benefiting nonprofit organizations or governmental agencies.

**INTAKE PROCEDURE:** (Set during court proceedings) felony and misdemeanor offenders

**FEES:** Court ordered

**ELIGIBILITY:** Court referral from Criminal District Courts or County Criminal Courts

**HOURS:** Mon - Fri 7:45am - 4:45pm  
**LANGUAGES:** Spanish  
**AREA SERVED:** Tarrant County  
**SITES:** 1 2 3 4 5 6 7

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**Sites**

1. **COMMUNITY SUPERVISION & CORRECTIONS - DAY TREATMENT OUTPATIENT FACILITY**
   1500 Circle Dr  
   Fort Worth, TX 76119

   (817) 321-4833 Main  
   (817) 531-7691 Fax

2. **COMMUNITY SUPERVISION & CORRECTIONS - MILLER AVE FIELD OFFICE**
   3210 Miller Ave  
   Fort Worth, TX 76119

   (817) 531-5605 Main  
   (817) 531-6705 Fax

3. **COMMUNITY SUPERVISION & CORRECTIONS - NORTHEAST FIELD OFFICE**
   201 E Plaza Blvd  
   Hurst, TX 76053

   (817) 285-4100 Main  
   (817) 285-4116 Fax

4. **COMMUNITY SUPERVISION & CORRECTIONS - NORTHWEST FIELD OFFICE**
   3800 Adam Grubb Dr Ste 100  
   Fort Worth, TX 76135

   (817) 238-4405 Main  
   (817) 238-4409 Fax

5. **COMMUNITY SUPERVISION & CORRECTIONS - SOUTHEAST FIELD OFFICE**
   724 E Border St  
   Arlington, TX 76010

   (817) 548-3905 Main  
   (817) 548-3904 Fax

6. **COMMUNITY SUPERVISION & CORRECTIONS - SOUTHWEST FIELD OFFICE**
   3829 Alta Mesa Blvd  
   Fort Worth, TX 76133

   (817) 370-4505 Main  
   (817) 370-4580 Fax

7. **COMMUNITY SUPERVISION & CORRECTIONS DEPARTMENT OF TARRANT COUNTY**
   200 W Belknap St  
   Fort Worth, TX 76196

   (817) 884-1600 Main  
   (817) 884-1862 Fax

Leighton Iles, Director
COMMUNITY YOUTH DEVELOPMENT (CYD)

2100 N Main St Ste 230
Fort Worth, TX  76164
(817) 740-4370 Main
http://www.tarrantcounty.com/ehealth/site/default.asp
Jodi Newton, CYD Project Manager

SERVICES

DESCRIPTION:  THIS AGENCY DOES NOT WORK DIRECTLY WITH CLIENTS. THIS LISTING IS INCLUDED AS INFORMATION ONLY. Administered by DFPS, and provided by Tarrant County, CYD is part of a national grass roots movement utilizing a Community Collaboration Committee to identify community needs, gaps in services, and funding priorities in targeted zip code areas chosen for their high juvenile probation referral rate. Using a fair and objective process, the local CYD evaluates, rates and selects programs available to youth residing or attending school in the 76106 or 76164 zip code areas of Fort Worth. Using a fair and objective process, the local CYD evaluates, rates and selects program available to youth residing or attending school in the 76106 or 76164 zip code areas of Fort Worth. Service providers include: Big Brothers Big Sisters Lone Star, Boys & Girls Club of Greater Fort Worth, Girls Inc of Tarrant County, Headline Mentors and Performing Arts, and Northside Inter-Community Agency (NICA).

INTAKE PROCEDURE:  Eligible youth must contact each program directly for services and intake procedures

FEES:  None

ELIGIBILITY:  Youth ages 10-17 residing or attending school in the 76106 or 76164 zip code areas

HOURS:  Mon - Fri 8:30am - 5:30pm

LANGUAGES:  Spanish

AREA SERVED:  76106 or 76164 zip code areas

COOK CHILDREN'S MEDICAL CENTER

801 Seventh Ave
Fort Worth, TX  76104
(682) 885-4000 Main/Patient Information
(682) 885-7932 Case Management
(682) 885-4499 Alexander Vision Center
(800) 964-2247 Cook Children's Health Plan
(CHIP/Medicaid)
(682) 885-3926 Patients Representative Office
(682) 885-4063 Rehabilitation Services (Physical & Occupational)
www.cookchildrens.org
Rick W Merrill, CEO & President

<continued...>
COOK CHILDREN'S MEDICAL CENTER...

Services

CHILDREN'S HOSPITAL

DESCRIPTION: Cook Children's Health Care System is a not-for-profit, nationally recognized pediatric health care organization comprised of eight entities - a Medical Center, Physician Network, Home Health company, Northeast Hospital, Pediatric Surgery Center, Health Plan, Health Services Inc., and Health Foundation. Based in Fort Worth, Texas, the integrated system has more than 60 primary and specialty care offices throughout North Texas. Services and specialties offered at the Medical Center include: allergy/immunology, asthma treatment, behavioral health, bone marrow transplantation, cardiology, cardiovascular/thoracic surgery, dentistry, dermatology, emergency medicine, endocrinology, gastroenterology, genetics, hematology/oncology, intensive care, neonatology, nephrology, neurosurgery, ophthalmology, orthopedics, orthopedic oncology, oral surgery, otolaryngology, pathology, plastic/reconstructive surgery, psychiatry, pulmonary services, radiology, rehabilitation (physical), surgery and urology. Cook Children's Alexander Vision Center accepts donations of used eyeglasses; the center offers free eye clinics for low-income children. Cook Children's Rehabilitation can assist with hearing aid purchase; physician order needed.

INTAKE PROCEDURE: By referral from physician or dentist admitted to Medical Center staff, by referral from behavioral health professional, by referral from Child Protective Services or other human service agency

FEES: According to hospital fee schedule; Cook Children's Medical Center is an approved provider for TexCare Partnership (CHIP), Medicaid, Children with Special Health Care Needs (CSHCN); SSI and Medicare if appropriate; approved for selected HMO, PPO, and other insurance plans

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Children from birth through adolescence, usually age 21

HOURS: Inpatient hospital services - 24 hours daily; Pediatric Trauma Center/Emergency Department/Fort Worth Urgent Care Center (birth to age 15): 24 hours daily; Eye Clinic, hearing aid assistance and physical and speech therapy: by appointment; Specialty clinics: by referral from pediatrician; Other outpatient services: by appointment

LANGUAGES: Spanish; others with advance notice - call for information

AREA SERVED: Tarrant County, North and West Texas (110 Texas counties) and surrounding states

SITES: 1 2 10

COOK CHILDREN'S NEIGHBORHOOD CLINICS

DESCRIPTION: Primary pediatric care including school physicals, immunizations, well-child exams and referrals in offices located in underserved and/or low-income neighborhoods.

INTAKE PROCEDURE: Call for appointment

FEES: Most insurance and managed care plans, Medicaid, CHIP; reduced fees for low-income parents

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Children from birth through age 21

HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: North Texas

SITES: 3 4 5 6 7 8

COOK CHILDREN'S URGENT CARE

DESCRIPTION: Provides urgent care services on 24-hour basis for patients from birth to 21 years who have minor illnesses or injuries not requiring emergency room care with referrals to specialists as needed.

INTAKE PROCEDURE: Walk in

FEES: Most insurance and managed care plans, Medicaid, CHIP; reduced fees for low-income parents

ELIGIBILITY: Children from birth through age 21

HOURS: 7 days a week, 24 hours a day (Fort Worth clinic); 7 days a week 11:00am - 10:00pm (Southlake clinic and Northeast Medical Center)

LANGUAGES: Spanish

AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise counties

SITES: 2 9 10

SAFE KIDS TARRANT COUNTY COALITION

DESCRIPTION: Safe Kids Tarrant County is a local coalition, in conjunction with Cook Children's Community Health Outreach, dedicated to the prevention of accidental injuries to children. SKTC is currently focused on child passenger safety, drowning prevention, and poison prevention. Programs include child passenger safety education and drowning prevention education, as well as efforts to improve public policy related to preventable injuries.

INTAKE PROCEDURE: Call 682-885-2634 for information on car seat program as well as for car seat check appointment. Call 682-885-1619 for information on other safety programs.

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Low income families

HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SITE: 1

<continued...>
ALEXANDER VISION CENTER

DESCRIPTION: Eye Clinic - Free examinations and eyeglasses to children younger than 16 with vision impairment, and without insurance or financial resources. Accepts donations of used eyeglasses.
Resource Center - Education and counseling, referrals for low-income families, monthly support group for parents of children with severe vision impairment, loan of developmental toys to parents and professionals, loan of reading materials, such as Braille and large print books, referrals to and liaison with community resources.

INTAKE PROCEDURE: Application must be submitted

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Children who have failed school vision screening tests, or those referred by social workers, medical professionals, or any public health agency; family income must fall within clinic guidelines

HOURS: By appointment only

LANGUAGES: Staff speaks no language other than English

AREA SERVED: North Texas

SITE: 1

Sites

1. COOK CHILDREN'S MEDICAL CENTER
   801 Seventh Ave
   Fort Worth, TX 76104
   (682) 885-7932 Case Management
   (682) 885-4499 Alexander Vision Center
   (800) 964-2247 Cook Children's Health Plan
   (CHIP/Medicaid)
   (682) 885-3926 Patients Representative Office

   Rick W Merrill, CEO & President

2. COOK CHILDREN'S MEDICAL CENTER - NORTHEAST
   6316 Precinct Line Rd
   Hurst, TX 76054
   (817) 605-2500 Main

3. COOK CHILDREN'S NEIGHBORHOOD CLINIC - 8TH AVE
   1729 Eighth Ave
   Fort Worth, TX 76110-6828
   (682) 885-3301 Main

4. COOK CHILDREN'S NEIGHBORHOOD CLINIC - ARLINGTON
   1525 S Cooper St
   Arlington, TX 76010
   (817) 804-1100 Main
   (817) 299-8790 Fax

5. COOK CHILDREN'S NEIGHBORHOOD CLINIC - BERRY
   2600 E Berry St
   Fort Worth, TX 76105
   (817) 347-4600 Main

6. COOK CHILDREN'S NEIGHBORHOOD CLINIC - MCCART
   6421 McCart Ave
   Fort Worth, TX 76133
   (817) 263-7500 Main
   (817) 423-4140 Fax

7. COOK CHILDREN'S NEIGHBORHOOD CLINIC - MILLER
   2755 Miller Ave
   Fort Worth, TX 76105
   (817) 534-7110 Main
   (817) 413-0521 Fax

8. COOK CHILDREN'S NEIGHBORHOOD CLINIC - NORTHSIDE
   4405 River Oaks Blvd
   Fort Worth, TX 76114
   (817) 624-1770 Main
   (817) 625-1287 Fax

9. COOK CHILDREN'S URGENT CARE - FORT WORTH
   800 Seventh Ave
   Fort Worth, TX 76104
   (682) 885-8012 Main

10. SOUTHLAKE URGENT CARE AND PEDIATRIC SPECIALTIES
    2727 E Southlake Blvd
    Southlake, TX 76092
    (817) 885-6000 Main
CORNERSTONE ASSISTANCE NETWORK

3500 Noble Ave
Fort Worth, TX 76111
(817) 632-6000 Main
(817) 632-6001 Fax
www.canetwork.org

Mike Doyle, Executive Director

Services

CORNERSTONE ADULT EDUCATION
DESCRIPTION: ESL and GED classes offered.
INTAKE PROCEDURE: Call for information
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Thur 6:00pm - 8:00pm (ESL); Tues Thur 6:00pm - 8:00pm (GED)
LANGUAGES: Spanish
AREA SERVED: Tarrant County
SITE: 1

CORNERSTONE COMPREHENSIVE CARE PROGRAM (3CP)
DESCRIPTION: Case management and referrals for the homeless of Tarrant County. Mentors welcomed, background clearance required.
INTAKE PROCEDURE: Call for information
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must be homeless (living in a shelter, car, or being evicted), must be drug-free, must have at least one child under age 17 and have consistent income (preferably employment)
HOURS: Mon - Fri 9:00am - 4:00pm
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Tarrant County
SITE: 1

CORNERSTONE CHRISTIAN WOMEN’S JOB CORP
DESCRIPTION: Program designed to equip women in need for life and employment. This is accomplished through multi-faceted training in a Christian context and encouragement from a volunteer mentor. Eight key elements govern the operations of each site. This is one of 27 sites in Texas and 225 in the United States.
INTAKE PROCEDURE: Contact office for interview appointment; leave name and phone number for return call
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Genuine desire for life change through a deep commitment to the program
HOURS: Mon - Fri 9:00am - 3:00pm
LANGUAGES: Spanish

CORNERSTONE MEDICAL SERVICES
DESCRIPTION: General family and pediatric clinic. Mammograms, bone density and cervical screenings provided by Texas Health Resources Mobile Unit.
INTAKE PROCEDURE: Call Mon - Fri 9:30am - 11:30am & 1:00pm - 2:30pm to schedule appointment
FEES: None; donations accepted
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Uninsured who are ineligible for insurance, Medicaid or Medicare and ineligible for JPS Connections; no one excluded due to citizenship
HOURS: By appointment only
LANGUAGES: Spanish
AREA SERVED: Tarrant County
SITE: 1

CORNERSTONE NEW LIFE CENTER
DESCRIPTION: Transitional or permanent residential facility for 18 single homeless men. Mentors welcomed, background clearance required.
INTAKE PROCEDURE: Call for information
FEES: Based on 30% of income
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must be homeless and must meet the eligibility criteria and income limits designated by HUD for subsidized rental housing
HOURS: Call for Information
LANGUAGES: Staff speaks no language other than English
AREA SERVED: No restrictions
SITE: 2

Sites

1. CORNERSTONE ASSISTANCE NETWORK
3500 Noble Ave
Fort Worth, TX 76111
(817) 632-6000 Main
(817) 632-6001 Fax

2. CORNERSTONE NEW LIFE CENTER
1628 Sixth Ave
Fort Worth, TX 76104
(817) 921-4006 Main

COUNTY CLERK TARRANT COUNTY

Historic Tarrant County Courthouse
100 W Weatherford St Rm 130
Fort Worth, TX 76196
(817) 884-1195 Main - County Clerk
(817) 884-1111 Information - County Operator

<continued...>
**PROPERTY RECORDS**

**DESCRIPTION:** The County Clerk for Tarrant County is responsible for keeping accurate records on all real property, including deeds, deeds of trust, plats, liens, notices, livestock marks and brands, easements, cemetery deeds, power of attorney, oil and gas leases, releases and many other documents.

**INTAKE PROCEDURE:** Call for more information

**HOURS:** Mon - Fri 8:00am - 5:00pm

**AREA SERVED:** Tarrant County

**SITES:** 1 2 3 4 5 6 7 8 9

**PROBATE COURT**

**DESCRIPTION:** Probate court probates the wills of deceased persons; establishes guardianships for incapacitated persons and minors; supervises the administration of the estates of deceased persons and incapacitated persons and minors; hears matters involving inter vivos, testamentary and charitable trusts; and hears all cases involving civil mental health commitments.

**INTAKE PROCEDURE:** Once information letter & physician certificate are filed, either a guardian ad litem or court investigator is appointed

**ELIGIBILITY:** Incapacitated individuals adjudged to be incompetent to manage their own affairs

**HOURS:** Mon - Fri 8:00am - 5:00pm

**SITE:** 1

**VITAL RECORDS**

**DESCRIPTION:** The County Clerk for Tarrant County is responsible for keeping accurate records on the registration of birth and death records for more than 30 cities and precincts (includes unincorporated areas of the county - some cities maintain their own records); and for issuing all Marriage Licenses and Assumed Names Certificates.

**INTAKE PROCEDURE:** Call or visit;

sub-courthouses only issue marriage licenses, assumed names certificates, disposition of interest and birth certificates; all other services, including copies of these documents, are performed at the main location in the Plaza Building downtown Fort Worth only

**FEES:** Marriage License - $71; Assumed Name filing fee - $20 (one owner) with .50 fee for each additional owner; Assumed Name Certificates - $6; Birth Certificate - $23; Death certificate - $21 for 1st copy, $4 for each additional copy purchased at the same time; for additional information on fees call or visit tarrantcounty.com/ecountyclerk

**DOCUMENTS REQUIRED:** Call for information
8. TARRANT COUNTY SUB-COURTHOUSE - SOUTHWEST
6551 Old Granbury Rd
Fort Worth, TX  76133
(817) 370-4546 Main

9. TARRANT COUNTY SUB-COURTHOUSE - TARRANT COUNTY PLAZA BUILDING
200 Taylor St
3rd Floor
Fort Worth, TX  76102
(817) 884-1550 Main

COVERING HOME INC
No physical location
Fort Worth, TX  76162
PO Box 16082
Fort Worth, TX  76162
(817) 271-6370 Main
(817) 678-1236 Fax
www.coveringhome.org
John Pribble, President

CROWLEY HOUSE OF HOPE
216 N Magnolia St
Crowley, TX  76036
PO Box 300
Crowley, TX  76036
(817) 297-6400 Main
(817) 297-6988 Fax
www.crowleyhouseofhope.org
crowleyhousehope@sbcglobal.net
Billy Hutchings, Chief Operating Officer

DESCRIPTION: Provides food and clothing assistance as well as financial assistance (limit of $200 per year per family) based on availability of funds. Seasonal programs such as school supplies and Christmas assistance also provided.
INTAKE PROCEDURE: Walk in during service hours and bring required documentation
FEES: None
DOCUMENTS REQUIRED: Must present proof of residency, current IRS tax form, SS cards for all household members and a valid state ID or driver's license
ELIGIBILITY: Must be resident of designated service area Crowley (76036) or Crowley School District (76123, and portions of 76134 and 76132) and meet financial guidelines
HOURS: Wed - Sat 9:00am - 4:00pm (office, service & thrift store hrs)
LANGUAGES: Spanish
AREA SERVED: Crowley (76036) and Crowley School District (includes 76123, and portions of 76134 and 76132 in Crowley ISD)
SITE: 1

CROWLEY HOUSE OF HOPE CLINIC
DESCRIPTION: Offers free medical treatment such as adult medicine, pediatric care and women's health to individuals and families meeting applicable income levels who are uninsured, including those with no Medicare or Medicaid coverage. The clinic is a member of the National Association of Free Clinics and Lone Star Association of Charitable Clinics. Participates in the Texas Vaccines for Children Program offering free vaccinations for ages birth to 18 years.
INTAKE PROCEDURE: Call 817-297-6495 to schedule an appointment
FEES: None
DOCUMENTS REQUIRED: Proof of residency designated service area, proof of income, picture ID and social security card
ELIGIBILITY: Uninsured individuals and families who live in designated area: Crowley (76036) and Crowley School District (includes 76123, and portions of

<continued...>
76134 and 76132 in Crowley ISD) and meet income guidelines
HOURS: Hours of service vary from week to week -
depend on doctors volunteering their time
LANGUAGES: Spanish translation available
AREA SERVED: Crowley (76036) and Crowley School
   District (includes 76123, and portions of 76134 and
   76132 in Crowley ISD)
SITE: 2

Sites

1. CROWLEY HOUSE OF HOPE
   216 N Magnolia St
   Crowley, TX  76036
   (817) 297-6400 Main
   (817) 297-6988 Fax
   Billy Hutchings, Chief Operating Officer

2. CROWLEY HOUSE OF HOPE CLINIC
   208 N Magnolia St
   Crowley, TX  76036
   (817) 297-6495 Main
   (817) 297-1805 Fax
   Marie Adams, Rn, Clinic Coordinator

CROWLEY INDEPENDENT SCHOOL
DISTRICT

512 Peach St
Crowley, TX  76036
PO Box 688
Crowley, TX  76036
(817) 297-5800 Main
(817) 297-5805 Fax
www.crowleyisdtx.org
Dr. Dan Powell, Superintendent

Services

DESCRIPTION: Local administrative office
responsible for operating schools in the City of
Crowley, Edgecliff Village, and a portion of SW
Fort Worth. Covers approximately 56 square
miles in the south central portion of Tarrant
County with less than 4 miles of its territory
located in the north portion of Johnson County.
INTAKE PROCEDURE: Call for information
FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Call for information
LANGUAGES: Staff speaks no language other
than English

DAY RESOURCE CENTER FOR THE
HOMELESS

1415 E Lancaster Ave
Fort Worth, TX  76102
PO Box 0871
Fort Worth, TX  76101
(817) 810-9797 Main
(817) 315-1055 Fax
www.fwdayresourcectr.org
info@fwdayresourcectr.org
Bruce Frankel, Executive Director

Services

DESCRIPTION: Day shelter for homeless offering
basic comfort such as a place to use the restroom,
shower, wash clothes, and free storage for personal
belongings. The Day Resource Center (DRC) will
permit its address to be used as mailing address for
homeless to receive mail there. Clients also have
access to phones and fax machines as well as
internet access for e-mails and job searches.
Services also include case management through
licensed social workers who provide crisis
intervention and assist clients in obtaining resources

<continued...>
needed to achieve self-sufficiency. DRC offers an opportunity for homeless clients to participate in life skills classes, job readiness training, literacy classes, art therapy, HIV testing and health clinics once a month. The DRC provides scan cards which include a client's picture and next TB checkup date, and allows them access to food and shelter at the shelters on Lancaster Avenue.

**INTAKE PROCEDURE:** Walk-ins welcomed

**FEES:** None

**DOCUMENTS REQUIRED:** Current HMIS (Homeless Management Information Systems)/TB card

**ELIGIBILITY:** None but homeless individuals must have current HMIS (Homeless Management Information Systems)/TB card to enter property

**HOURS:** Mon - Sat 7:30am-4:30pm; Sun 12:30pm - 4:30pm

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** Tarrant County

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**DEBT EDUCATION AND CERTIFICATION FOUNDATION**

112 Goliad St
Benbrook, TX 76126

(886) 859-7323 Main
(866) 725-9008 Fax

www.bkcert.com

*Doug Tonne, President/COO*

**Services**

**DESCRIPTION:** Provides pre-bankruptcy credit counseling and post-bankruptcy debtor education. Provides credit counseling certificates as required before filing for bankruptcy and Debtor Education courses to be completed after filing.

**INTAKE PROCEDURE:** Call 866-859-7323 or go to website: www.bkcert.com

**FEES:** Discounted fees - call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** No restrictions

**HOURS:** 24 hours a day, 7 days a week

**LANGUAGES:** Spanish

**AREA SERVED:** No restrictions

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**MEDICAID ESTATE RECOVERY PROGRAM (MERP)**

**DESCRIPTION:** The Medicaid Estate Recovery Program (MERP) is required by a federal mandate to recover the costs paid by Medicaid for long-term care benefits received by certain Medicaid recipients. All states are federally mandated to implement the program. In Texas, the Health and Human Services Commission is the state Medicaid agency; the Department of Aging and Disability Services is the state’s MERP implementation agency. The funds collected by the state will be used to pay for future Medicaid community-based and institutional long-term care services.

**INTAKE PROCEDURE:** For more detailed information on this program, call the Department of Aging and Disability Services (DADS) toll-free number at 1-800-458-9858. This line is answered 8 a.m. – 5 p.m., Monday through Friday. Voicemail is available
DEPARTMENT OF AGING AND DISABILITY...

24 hours a day. May also visit the DADS website at: www.dads.state.tx.us/services/estate_recovery. Or may e-mail questions to: merp@dads.state.tx.us

SITE: 3

**Sites**

1. **DADS/DEPT OF AGING AND DISABILITY SERV - NEW YORK OFFICE**
   1540 New York Avenue
   Arlington, TX  76010
   (817) 460-6491 Local Office
   (888) 337-6377 Intake

2. **DADS/DEPT OF AGING AND DISABILITY SERV - CIRCLE DR**
   1501 Circle Dr #110
   Fort Worth, TX  76119
   (817) 321-8000 Local Office
   (888) 337-6377 Intake

3. **DEPARTMENT OF AGING AND DISABILITY SERVICES (DADS) - REGION 3**
   801 S State Hwy 161 Ste 700
   Grand Prairie, TX  75051
   (972) 337-6100 Administrative
   (888) 337-6377 Intake - Toll-Free

**DEPARTMENT OF ASSISTIVE AND REHABILITATIVE SERVICES (DARS)**

218 Billings Street #310
Arlington, TX  76010
(972) 949-2400 Administration/Toll Free
(800) 634-2616 Toll Free
(972) 949-2449 Fax
(800) 628-5115 Alternate - DARS Inquiries Line
www.dars.state.tx.us
Scott McCune, Regional Director

**Services**

**DESCRIPTION:** Administers programs that ensure people with disabilities and children who have developmental delays live independent and productive lives. The department has four divisions: Rehabilitation Services; Blind Services; Early Childhood Intervention Services and Disability Determination Services. Through these programs, DARS help Texans with disabilities find jobs through vocational rehabilitation, live independently in their communities and prepare children with disabilities and developmental delays to reach their full potential.

**INTAKE PROCEDURE:** Apply to nearest field office

**FEES:** Contact office for details

**ELIGIBILITY:** A person is eligible if: the person has a disability which results in substantial problems in obtaining employment; vocational rehabilitation services from DARS are required by that person to prepare for, get or keep a job; and the person is able to get or keep a job after receiving services.

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Spanish, American Sign Language (need advance notice)

**AREA SERVED:** No restrictions

**SITE:** 7

**DIVISION FOR BLIND SERVICES (DBS)**

**DESCRIPTION:** Provides services for people with a visual impairment that is a barrier to employment. Services may include: assessments; rehabilitation teaching; counseling, guidance, and referral; orientation and mobility services; physical and mental restoration; reader services; transportation; technological aids and devices; vocational training; and employment assistance.

**INTAKE PROCEDURE:** Call your local DBS office, or visit website for more information

**FEES:** Call for fee information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Must have a visual impairment that is a barrier to employment, be able to benefit from vocational rehabilitation services in terms of employment outcome, and must require vocational rehabilitation to prepare for, achieve, or maintain gainful employment

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Language line available

**AREA SERVED:** Erath, Hood, Jack, Johnson, Montague, Palo Pinto, Parker, Somervell, Tarrant, Throckmorton, Wise and Young counties

**SITE:** 1

**DIVISION FOR REHABILITATION SERVICES (DRS)**

**DESCRIPTION:** Provides necessary services for people with physical or mental disabilities to prepare for, find, or keep employment. Services may include: 1. Medical, psychological, and vocational evaluation to determine disability and job capabilities; 2. Counseling to plan vocational goals and to adjust to working; 3. Job skills training in trade school, college, university, on the job, or at home; 4. Hearing examinations, hearing aids, and other communication equipment; aural rehabilitation; and interpreter services for people who are deaf or have hearing impairments; 5. Medical treatment and/or therapy to lessen or remove disability; 6. Assistive devices such as artificial limbs, braces,
and wheelchairs to stabilize or improve functioning on the job or at home;  
7. Rehabilitation technology devices and services to improve job functioning; training in appropriate work behaviors and other skills; 
8. Job placement assistance and follow-up support.  
**INTAKE PROCEDURE:** Call your local DRS office, or visit website for more information  
**FEES:** None  
**DOCUMENTS REQUIRED:** Call for information  
**ELIGIBILITY:** Persons legally able to work in the US who have a physical or mental condition resulting in substantial problems in finding and keeping employment and who require vocational rehabilitation services for employment; accepted conditions include mental illness, hearing impairment, impaired functioning of arms or legs, back injury, alcoholism or drug addiction, mental retardation, learning disability, and traumatic brain injury; SSI and SSDI recipients automatically qualify for vocational rehabilitation services  
**HOURS:** Mon - Fri 8:00am - 5:00pm  
**LANGUAGES:** Language line available  
**AREA SERVED:** No restrictions  
**SITES:** 2, 3, 4, 5, 6  

**EARLY CHILDHOOD INTERVENTION (ECI)**  
**DESCRIPTION:** ECI provides evaluation, intervention and service coordination to infants and toddlers (ages birth to 36 months) with developmental delays. Services are provided in the child's natural environment, such as home, day care or wherever children live, learn and play.  
**INTAKE PROCEDURE:** To make referrals or for information about ECI, call 888-754-0524 (toll free)  
**FEES:** Evaluations/assessments, case management as well as translation and interpreter services are provided at no cost to families; cost sharing based on family size and income for other services - call for information.  
**DOCUMENTS REQUIRED:** Call for information  
**ELIGIBILITY:** For infants and toddlers (ages birth to 36 months), who live in the designated service area and who may have: 1) a medically diagnosed physical or mental condition that has a high probability of resulting in developmental delay and have a documented need for early intervention services, OR 2) an auditory or visual impairment, OR 3) a developmental delay of at least 25% in one or more of the following areas of development: cognitive or reasoning, motor, communication, adaptive/self-help skills, or social/emotional skills or behaviors. Income is not a factor in determining eligibility.  
**HOURS:** Mon - Fri 8:00am - 5:00pm (office); home visits are scheduled by appointment  
**LANGUAGES:** Language line available  
**AREA SERVED:** Tarrant, Parker, Palo Pinto, Somervell, Hood, Erath, Johnson, Ellis, Navarro, Denton and Wise  

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**SITE: 8**  

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| **1. DARS/DIVISION FOR BLIND SERVICES (DBS)**  
2400 Circle Dr  
Fort Worth, TX 76119  
(817) 759-3500 Main  
(800) 687-7023 Toll Free |  
| **2. DARS/DIVISION FOR REHABILITATION SERVICES - ARLINGTON OFFICE**  
110 W Randol Mill Rd Ste 110  
Arlington, TX 76011  
(972) 949-2460 Toll Free - Main  
(800) 687-5625 Alternate |  
| **3. DARS/DIVISION FOR REHABILITATION SERVICES - FW NORTH OFFICE**  
3125 North Beach  
Fort Worth, TX 76111  
(817) 759-3710 Main |  
| **4. DARS/DIVISION FOR REHABILITATION SERVICES - FW SOUTH OFFICE**  
2400 Circle Dr  
Fort Worth, TX 76119  
(817) 759-3500 Main |  
| **5. DARS/DIVISION FOR REHABILITATION SERVICES - FW WEST OFFICE**  
3320 Phoenix Dr  
Fort Worth, TX 76116  
(817) 759-3750 Main |  
| **6. DARS/DIVISION FOR REHABILITATION SERVICES - NORTHEAST OFFICE**  
7921 Blvd 26  
North Richland Hills, TX 76180  
(817) 759-3700 Main |  
| **7. DEPARTMENT OF ASSISTIVE AND REHABILITATIVE SERVICES (DARS)**  
218 Billings Street #310  
Arlington, TX 76010  
(972) 949-2400 Administration/Toll Free  
(800) 634-2616 Toll Free  
(800) 628-5115 Alternate - DARS Inquiries Line |  

*Scott McCune, Regional Director*  

<continued...>
8. EARLY CHILDHOOD INTERVENTION OF NORTH CENTRAL TEXAS (ECI)
3880 Hulen St Ste 400
Fort Worth, TX 76107
(888) 754-0524 Toll Free
(817) 569-4492 Fax

Laura Kender

DEPARTMENT OF FAMILY AND PROTECTIVE SERVICES (DFPS)

1200 E Copeland Rd #400
Arlington, TX 76011
PO Box 200697
Arlington, TX 76006-0697
(800) 252-5400 24 Hour Hotline
Report Abuse/Neglect
(817) 792-4400 Main
(800) 233-3405 Toll Free
Foster Care/Adoption Inquiry Line
http://www.dfps.state.tx.us/

Services

ADULT PROTECTIVE SERVICES
DESCRIPTION: Investigates abuse, neglect and exploitation of adults who are elderly or have disabilities. The major components of APS are In-home Investigations and Services and Facility Investigations. In-home investigation services may be provided directly by caseworkers, through arrangements with other community resources or purchased by APS on a short-term, emergency basis. The Facility Investigations involve investigating abuse, neglect, and exploitation of clients receiving services in state operated and/or contracted settings that serve adults and children with mental illness or mental retardation.

INTAKE PROCEDURE: To report abuse or neglect, contact 24 hour hotline (800-252-5400)
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Persons who are aged 65 or older or, if age 18-65, have a disability
HOURS: Mon - Fri 8:00am - 5:00pm (office);
Report abuse or neglect 24 hours
AREA SERVED: No restrictions
SITES: 6 7 11

CHILD PROTECTIVE SERVICES
DESCRIPTION: The Child Protective Services Division investigates reports of abuse and neglect of children. It also:
* Contracts with other agencies to provide clients with specialized services;
* Places children in foster care; provides services thru program called PAL (Preparation for Adult Living) which helps youth in foster care make the transition to adulthood. Youth who participate in the PAL program are eligible to receive a transitional living allowance and aftercare room and board once they leave foster care; and
* Places children in adoptive homes. In addition, CPS recruits and processes applications for persons wishing to become foster or adoptive parents for abused and neglected children in the conservatorship of the agency. Conducts home studies for placement of children from other states.

INTAKE PROCEDURE: Report abuse or neglect by phone (800) 252-5400; for Foster Care and Adoption inquiries call (800) 233-3405
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Children ages 0-17; Transitional Living Services for foster care youth begin at age 14 and may continue until age 23
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish
AREA SERVED: No restrictions
SITES: 1 2 3 4 5 6 7 8 9 10 11 12

CHILD CARE LICENSING SERVICES
DESCRIPTION: Regulates all child-care operations and child-placing agencies to protect the health, safety, and well-being of children in care; establishes and monitor operations and agencies for compliance with minimum standards of care; informs parents and the public about child care and about the histories of specific homes, child-care operations, and child-placing operations in complying with minimum standards of care; and provides technical assistance to providers on meeting minimum standards of care.

INTAKE PROCEDURE: Call for information or visit website: txchildcaresearch.org
FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: None
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish, Vietnamese
AREA SERVED: Tarrant County
SITE: 2

GENERAL SERVICES
DESCRIPTION: The Department of Family and Protective Services (DFPS) is charged with protecting children, adults who are elderly or have disabilities living at home or in state facilities, and licensing group day-care homes, day-care centers and registered family homes. The agency is also charged with managing community-based programs that prevent delinquency, abuse, neglect and exploitation of Texas children, elderly and disabled adults.

<continued...>
INTAKE PROCEDURE: Call for information
ELIGIBILITY: Any Texas resident
HOURS: Mon - Fri 8:00am - 5:00pm (administration)
LANGUAGES: Spanish
AREA SERVED: Texas
SITE: 12

Sites

1. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - BEN AVE
   2700 Ben Ave
   Fort Worth, TX 76103-2947
   (817) 255-8700 Main
   (800) 252-5400 24 Hour Hotline
   Report Abuse/Neglect
   (800) 233-3405 Toll Free
   Foster Care/Adoption Inquiries

2. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - CIRCLE DR
   1501 Circle Dr
   Fort Worth, TX 76119
   (817) 321-8000 Main
   (800) 252-5400 24 Hour Hotline
   Report Abuse/Neglect
   (800) 862-5252 Hotline - Childcare Information Hotline
   (800) 233-3405 Toll Free
   Foster Care/Adoption Inquiries

3. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - GRAPEVINE HWY
   625 Grapevine Hwy
   Hurst, TX 76054
   (817) 427-1865 Main
   (800) 252-5400 24 Hour Hotline
   Report Abuse/Neglect
   (800) 233-3405 Toll Free
   Foster Care/Adoption Inquiries

4. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - JOHN T WHITE
   7450 John T White Rd
   Fort Worth, TX 76120
   (817) 563-3800 Main
   (800) 252-5400 24 Hour Hotline
   Report Abuse/Neglect
   (800) 233-3405 Toll Free
   Foster Care/Adoption Inquiries

5. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - LAKE WORTH
   3800 Adam Grubb Dr Ste 300
   Lake Worth, TX 76135-9976
   (817) 237-9488 Main
   (800) 252-5400 24 Hour Hotline - Report Abuse/Neglect
   (800) 233-3405 Toll Free - Foster Care/Adoption Inquiries

6. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - MALL CIRCLE
   2270 Mall Circle
   Fort Worth, TX 76116
   (800) 252-5400 24 Hour Hotline - Report Abuse/Neglect
   (817) 989-3000 Main

7. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - PIPELINE RD
   951 W Pipeline Road Ste 310
   Hurst, TX 76053-4849
   (817) 255-2300 Main
   (800) 252-5400 24 Hour Hotline - Report Abuse/Neglect
   (800) 233-3405 Toll Free - Foster Care/Adoption Inquiries

8. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - SOUTHLAND AVE
   908 Southland Ave
   Fort Worth, TX 76104
   (817) 335-5919 Main
   (800) 252-5400 24 Hour Hotline - Report Abuse/Neglect
   (800) 233-3405 Toll Free - Foster Care/Adoption Inquiries

9. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - W ABRAM
   1312 W Abram St
   Arlington, TX 76013
   (817) 795-5150 Main
   (800) 252-5400 24 Hour Hotline - Report Abuse/Neglect
   (800) 233-3405 Toll Free - Foster Care/Adoption Inquiries

10. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - W SANFORD
    401 W Sanford Ste 2400
    Arlington, TX 76017-7072
    (817) 548-4500 Main
    (800) 252-5400 24 Hour Hotline - Report Abuse/Neglect
    (800) 233-3405 Toll Free - Foster Care/Adoption Inquiries
11. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - WATAUGA
5117 Watauga Rd
Watauga, TX  76137
(800) 252-5400 24 Hour Hotline
Report Abuse/Neglect
(817) 605-4600 Main
(800) 233-3405 Toll Free
Foster Care/Adoption Inquiries

12. DEPARTMENT OF FAMILY AND PROTECTIVE SERVICES (DFPS)
1200 E Copeland Rd #400
Arlington, TX  76011
(800) 252-5400 24 Hour Hotline
Report Abuse/Neglect
(817) 792-4400 Main
(800) 233-3405 Toll Free
Foster Care/Adoption Inquiry Line

DEPARTMENT OF STATE HEALTH SERVICES (DSHS) REGION 2/3
1301 S Bowen Rd #200
Arlington, TX  76013
(817) 264-4500 Main
(877) 847-8377 877-THSTEPS/Toll Free
(800) 252-8255 Safe Riders Child Safety Seat
(817) 264-4506 Fax
www.dshs.state.tx.us
James Zoretic, MD, MPH, Regional Director

HEALTH FACILITY PROGRAM
DESCRIPTION: The Health Facility Program has the overall goal to monitor health care delivery by regulated health care facilities to assure high quality care to the people of Texas. Mission is to protect, promote, and enhance the health, well-being, and productivity of all Texans through activities including:
*The conducting of fair, impartial, and objective surveys and investigations of health care providers and suppliers;
*The documentation of evidence for enforcement actions to protect the health and safety of Texans; and much more. The term "health care facility" applies to all health care provider organizations regulated by the Facility Licensing Group within the Texas Department of State Health Services.
INTAKE PROCEDURE: Call for information
HOURS: Mon - Fri 8:00am - 5:00pm
AREA SERVED: Texas

CERTIFICATIONS, LICENSES AND PERMITS
DESCRIPTION: The mission of the Food and Drug Licensing Group is to protect the public's health and safety by effectively and efficiently supporting the Health Care Quality Section and the Environmental and Consumer Safety Section in their regulatory activities. This support is accomplished through the timely issuance of licenses, permits and certificates and the collection of the appropriate fees. The Regulatory Licensing Unit works closely with these two sections to achieve compliance through education and enforcement actions using a fair process, which balances the licensees' due process rights with the regulatory mandate. Licensing and regulations of various occupations and professions include social workers, therapists, counselors, etc.
INTAKE PROCEDURE: Call for information
ELIGIBILITY: Any Texas resident
HOURS: Mon - Fri 8:00am - 5:00pm
AREA SERVED: Texas

SAFE RIDERS CHILD SAFETY SEAT DISTRIBUTION & EDUCATION PROGRAM
DESCRIPTION: Texas Department of State Health Services (DSHS) Safe Riders coordinates a statewide child safety seat distribution & education program, according to Texas law. The goal of the program is to address non-use of child safety seats by providing seats and related education to low-income families. This is accomplished by working with a variety of local community groups, who in turn offer community classes in which a family can receive a new child safety seat. Referrals are given to a program in desired area to contact in order to get scheduled for the next available child seat class. Seats are not always available in every area of the state and programs do not always have a supply of seats.
INTAKE PROCEDURE: Persons interested in getting a safety seat or organizations wanting to host community classes may call 800-252-8255
TEXAS HEALTH STEPS
DESCRIPTION: Texas Health Steps is Medicaid's comprehensive preventive child health service (medical, dental, and case management) for individuals younger than 21 years of age. Those enrolled in Texas Health Steps receive help, including but not limited to: find a doctor or dentist; set appointments for child to see a doctor or dentist; get transportation or money for gas to a medical or dental appointment as well as answer any questions about the services available.

INTAKE PROCEDURE: Call for information
FEES: None
ELIGIBILITY: Children from birth to age 21 who are enrolled in Medicaid
HOURS: Mon - Fri 8:00am - 5:00pm
AREA SERVED: Statewide

CHILDREN WITH SPECIAL HEALTH CARE NEEDS
DESCRIPTION: The Children with Special Health Care Needs (CSHCN) Services Program provides services to children with extraordinary medical needs, disabilities and chronic health conditions. The CSHCN Services Program's health care benefits include payments for medical care, family support services and related services not covered by Medicaid, CHIP, private insurance or other third party payors. The program also contracts with agencies throughout the state to provide an array of clinical and support services to children with special health care needs and their families. The CSHCN Services Program also assists children and their families by supporting case management at DSHS regional offices throughout Texas.

INTAKE PROCEDURE: Call the CSHCN Inquiry Line at 800-252-8023
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: A person ages 0 - 20 years of age who has a chronic physical or developmental condition:
*That will last or is expected to last for at least 12 months; and
*That results or, if not treated, may result in limits to one or more major life activities; and
*That requires health and related services of a type or amount beyond those required by children generally; and
*That must have a physical (body, bodily tissue or organ) manifestation; and
*That may exist with accompanying developmental, mental, behavioral, or emotional conditions; but
*That is not solely a delay in intellectual development or solely a mental, behavioral, and/or emotional condition.
OR
*A person of any age who has cystic fibrosis.
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish
AREA SERVED: 49 counties in North Central Texas.

DISPUTE RESOLUTION SERVICES OF NORTH TEXAS INC

4304 Airport Frwy Ste 100
Fort Worth, TX 76117

(817) 877-4554 Main
(817) 877-4557 Fax
www.drsnorthtexas.org
drs@drsnorthtexas.org
Jacquelyn Flynt, Executive Director

DESCRIPTION: Dispute Resolution Service (DRS) provides a neutral forum where people can reach satisfactory settlements to disagreements through mediation, in lieu of formal court or legal action. Mediation allows for a fast, effective and fair way to resolve problems. Types of disagreements which may be resolved through DRS include, but are not limited to: family/divorce, parent coordination/custody, business disputes, debt collection, personal injury, consumer complaints, probate, community disputes/nuisances and mischief, job related issues, and neighbor disputes.

INTAKE PROCEDURE: Call for information
FEES: Fees range from $15 - $50 per party for Level I mediations involving Tarrant county cases; $150 per party for Level I mediations involving cases outside of Tarrant County; $200 per party for Level II mediation; call for additional information on fees
DOCUMENTS REQUIRED: All documents needed may be obtained by contacting office or by using web site

ELIGIBILITY: None
HOURS: Mon - Fri 8:00am - 5:00pm; excluding holidays
LANGUAGES: Spanish bilingual mediators
AREA SERVED: Primarily Tarrant and Parker counties, but no restrictions
DISTRICT ATTORNEY VICTIM ASSISTANCE PROGRAM TARRANT COUNTY

Tim Curry Criminal Justice Center
401 W Belknap 5th Floor
Fort Worth, TX 76196
(817) 884-2740 Main
(817) 850-2302 Fax
www.tarrantda.com

Blanca Burciaga, LMSW, Director, Victim Assistance Unit

DESCRIPTION: Support to the crime victim through notification and information about the criminal justice process. After a case is filed and accepted, an initial contact letter is sent to the victim. Letters contain informational brochures, victim impact statement, information regarding crime victim compensation or property restitution as appropriate. Upon request, we assist with: docket listings; jail status; disposition information; referral to other social service agencies; and assistance in completing forms.

INTAKE PROCEDURE: Call for information

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Referrals to the victim program are based on felony cases filed and accepted with the District Attorney’s Office, involving the offense of murder/homicide, sexual assault, assault with serious bodily injury, aggravated cases, and kidnapping; and, misdemeanor cases involving the offense of assault with bodily injury, violations of protective orders, and harassment. Crime Victim Compensation (some eligibility criteria-administered by the State) provides possible payment of counseling, medical expenses, loss of wages, relocation, and funeral expenses for victims of violent crimes who have suffered mental and/or physical injury.

HOURS: Mon - Fri 7:45 am - 4:45 pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County

EAGLE MOUNTAIN-SAGINAW INDEPENDENT SCHOOL DISTRICT

1200 Old Decatur Rd
Fort Worth, TX 76179
(817) 232-0880 Main
(817) 847-6124 Fax
www.emsisd.com
info@ems-isd.net

Jim Chadwell, Ed.D, Superintendent

DESCRIPTION: Local administrative office responsible for operating schools in Saginaw, Blue Mound, portions of the City of Fort Worth, and unincorporated Tarrant County.

INTAKE PROCEDURE: Call for information

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information

HOURS: Call for information

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Eagle Mountain, Saginaw, Blue Mound, portions of the City of Fort Worth, and unincorporated Tarrant County

EAST ST PAUL BAPTIST CHURCH / JEREMIAH FOOD PANTRY

5300 Oak Grove Rd W
Fort Worth, TX 76134
(817) 293-5067 Main
(817) 781-6648 Alternate
(817) 293-6527 Fax
espsect@swbell.net

Thomas Lewis, Director

DESCRIPTION: Provide food assistance through food pantry.

INTAKE PROCEDURE: Walk-in

FEES: None

DOCUMENTS REQUIRED: Picture ID, proof of address, proof of income

ELIGIBILITY: Poverty guidelines

HOURS: Every 1st & 3rd Tues 5:00 pm - 7:00 pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Zip codes: 76103, 76104, 76110, 76115, 76119, 76133, 76134, 76140
**CHILD DEVELOPMENT CENTER**

**DESCRIPTION:** The mission is to improve the lives of children with autism by providing treatment and inclusive, intensive intervention using Applied Behavior Analysis, allowing them to reach their full potential and to gain the skills needed to build relationships with family, friends and peers. Support and training in the principles and practices of ABA therapy is provided to families of children with autism and professionals who work with children with autism. In addition, the child development center is a certified replication of the only nationally recognized Incidental Teaching and National Association for the Education of Young Children model, the Walden Early Childhood Center at Emory University in Atlanta.

**INTAKE PROCEDURE:** Call for an appointment

**FEES:** Call for information

**ELIGIBILITY:** Children with autism and typically developing children ages 18 months to 5 years

**HOURS:** Mon - Fri 7:30am - 5:30pm

**AREA SERVED:** DFW Metroplex

**SITE:** 2

**AUTISM TREATMENT PROGRAM**

**DESCRIPTION:** Comprehensive clinic and community-based program for children ages 2-11 who have been diagnosed with autism spectrum disorders. All programs are evidence-based, individualized, comprehensive and family-oriented. Services include Applied Behavioral Analysis (ABA) Therapy, occupational therapy, physical therapy, speech-language therapy, audiology and social services.

**INTAKE PROCEDURE:** Call for information

**FEES:** Fees are determined based upon eligibility and availability of funds

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Children, ages 2-11 years, having a diagnosis on the autism spectrum

**HOURS:** Mon - Thur 7:30am - 6:00pm; Closed Fridays

**AREA SERVED:** DFW Metroplex

**SITE:** 1

**SOCIAL SECURITY DISABILITY WORK INCENTIVES PLANNING & ASSISTANCE PROGRAM**

**DESCRIPTION:** Provides individuals receiving SSI and SSDI with detailed information on how employment may affect their Social Security Disability benefits and other important benefits like Medicaid, Medicare, food stamps, housing assistance, etc. It also helps people receiving SSI and SSDI better understand the many incentives that may be available to them for returning to work, or becoming employed for the first time.

**INTAKE PROCEDURE:** Call for information

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** SSDI and/or SSI beneficiaries of designated service area

**HOURS:** Mon - Thu 8:30am - 6:00pm; Fri 8:30am - Noon

**LANGUAGES:** Spanish

**AREA SERVED:** Clay, Collin, Cooke, Dallas, Denton, Ellis, Erath, Grayson, Hood, Hunt, Jack, Johnson, Montague, Parker, Palo Pinto, Rockwall, Somervell, Tarrant and Wise Counties

**SITE:** 1

**EMPLOYMENT SERVICES**

**DESCRIPTION:** Individually focused employment services for persons with all types of disabilities. The emphasis is on matching the individual, based on their unique talents and preferences, with the best full or part-time employment option in the community. Additional training is provided in areas such as resume writing, interviewing techniques, job readiness and job search skills. In addition, Easter Seals is a provider of "Ticket to Work" services, assisting individuals with Social Security disability benefits to return to work or enter the workforce for the first time. In partnership with Tarrant County Workforce Solutions, Easter Seals has two Disability Navigators who assist people with all disabilities acquire employment supports and services needed to secure and maintain gainful employment. These positions specialize in serving individuals with disabilities who need services from the local workforce career centers.

**INTAKE PROCEDURE:** Call for information

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Any resident with a disability living in Tarrant County

**HOURS:** Mon - Thu 8:30am - 6:00pm; Fri 8:30am - 12:00pm; after hours by appointment

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant County

**SITE:** 1
HOME CARE SERVICES

DESCRIPTION: Home Care Services provides extra in-home support to individuals with disabling conditions. Provides assistance with activities of daily living, light housekeeping or by relieving caregivers for a short period of time. Services available: 1) Respite Care - periodic relief to primary caregivers responsible for caring for an adult or senior with a disability or progressively disabling condition; 2) Homemaker Services - provides individuals with light housekeeping and laundry assistance in order to ensure a safe and healthy living environment; 3) Personal Assistance Services - offers intensive personal assistance, including bathing, grooming, dressing, mobility assistance and other services needed to maximize independence for individuals with disabilities.

INTAKE PROCEDURE: Call for information
FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Adults with disabilities living in Tarrant County
HOURS: Mon - Thur 8:30am - 6:00pm; Fri 8:30am - 12:00pm; flexibility of service hours exists to fit needs of clients, including evenings and weekends

LANGUAGES: Spanish
AREA SERVED: Tarrant County residents only
SITE: 1

CLASS - COMMUNITY LIVING ASSISTANCE AND SUPPORT SERVICES

DESCRIPTION: Community Living Assistance and Support Services (CLASS) is a Medicaid waiver program designed to help people with severe disabilities live, work and recreate in the community. CLASS assists individuals with severe disabilities to develop goals and customized plans leading to maximum levels of independence, self-determination and self-reliance. Easter Seals provides case management services for the program. CLASS services may include: physical, occupational and speech therapy; nursing services; daily living skills; adaptive communication devices; home modifications; medical and rehabilitation equipment; respite services, etc. This program does not pay for food or shelter.

INTAKE PROCEDURE: Call office and ask for CLASS program director
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: CLASS services are available to people with developmental disabilities which occur before the age of 22; must be Medicaid eligible. Individual cannot have a primary diagnosis of mental retardation or mental illness.
HOURS: Mon - Thur 8:30am - 6:00pm; Fri 8:30am - 12:00pm; flexibility of service hours exists to fit needs of the client

LANGUAGES: Spanish
AREA SERVED: Collin, Cooke, Dallas, Denton, Ellis, Erath, Fannin, Grayson, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant and Wise counties
SITE: 1

SITES

1. EASTER SEALS NORTH TEXAS
1424 Hemphill St
Fort Worth, TX 76104-4703
(817) 332-7171 Main - Information and Intake
(888) 617-7171 Toll Free
(817) 665-0878 Fax
Donna Dempsey, President & CEO

2. EASTER SEALS NORTH TEXAS CHILD DEVELOPMENT CENTER
303 W Nash St
Grapevine, TX 76051
(817) 424-9797 Main
(817) 424-9792 Fax
Jessie Whitesides, Program Director

EASTSIDE MINISTRIES OF FORT WORTH

5929 E Lancaster Ave
Fort Worth, TX 76112
(817) 446-3278 Main
www.eastsideministriestx.org
eastsideministries@yahoo.com
Jan L. Havins, Executive Director
Public transportation accessible.

SERVICES

DESCRIPTION: Interfaith ministry providing emergency food (including baby food), supplemental food for disabled/elderly, clothing, linens and diapers. No financial aid available.

INTAKE PROCEDURE: Walk-ins accepted. No appointment or referral required, but must sign in by 11:00am for same day service. Although delivery capacity is limited, case managers are welcome to call or come in on behalf of their clients.

FEES: None
DOCUMENTS REQUIRED: Proof of income, rent, utility bills, picture ID for self, proof of additional family members, proof of residence in area served

ELIGIBILITY: Must reside in zip codes 76103, 76112, or 76120. (Note: An overnight shelter or motel is not considered a residence.)

HOURS: Mon - Fri 9:00am - 11:00am (new clients), 9:00am - Noon (existing clients) or until 40+ families are registered, 9:00am -12:30pm (donations)
EDUCATION SERVICE CENTER REGION 11

1451 S Cherry Ln
White Settlement, TX 76108
(817) 740-3600 Main
(817) 740-7600 Fax
www.esc11.net
Clyde Steelman, Executive Director

DESCRIPTION: The Education Service Center Region 11 assists school districts in improving student performance, enables school districts to operate more efficiently and economically, and implements initiatives assigned by the Legislature or the Commissioner by providing professional development, technical assistance, and management of educational programs.

INTAKE PROCEDURE: Contact the office

FEES: Vary, depends on services provided

ELIGIBILITY: Call for Information

HOURS: Mon - Thur 8:00am - 4:30pm; Fri 8:00am - 3:30pm

LANGUAGES: Spanish

AREA SERVED: Cooke, Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise

EDUCATIONAL OPPORTUNITY CENTER

2300 Circle Dr Ste 2308
Fort Worth, TX 76119
(817) 531-2657 Main
(817) 531-2865 Fax
www.uta.edu/eoc
eoc@uta.edu
Sherry Knight, Library Administrator

DESCRIPTION: The Educational Opportunity Center program provides counseling and information on college admissions to qualified adults who want to enter or continue a program of post secondary education. The program also provides services to improve the financial and economic literacy of participants. An important objective of the program is to counsel participants on financial aid options, including basic financial planning skills, and to assist in the application process. The goal of the EOC program is to increase the number of adult participants who enroll in post secondary education institutions.

INTAKE PROCEDURE: Apply online at www.uta.edu/eoc or call for appointment

FEES: None

ELIGIBILITY: Must be a U.S. citizen or permanent legal resident age 19 years or older residing in Tarrant or Dallas County

HOURS: Mon - Fri 8:30 am - 5:00 pm

LANGUAGES: Spanish

AREA SERVED: Tarrant and Dallas counties

EULESS PUBLIC LIBRARY

201 N Ector Dr
Euless, TX 76039
(817) 685-1679 Administration
(817) 685-1480 Main - Automated information
www.eulesstx.gov/library
eulessinfo@eulesstx.gov
Sherry Knight, Library Administrator

DESCRIPTION: Provides English as a Second Language instruction with volunteer tutors (either one-on-one or small groups), and a weekly Conversation Club for those who wish to practice their English skills.

INTAKE PROCEDURE: Applicants may call or come into the library to ask about registration period and requirements. Beginning level students must complete a placement exam and an application prior to enrollment.

FEES: Free

DOCUMENTS REQUIRED: None

ELIGIBILITY: Ages 18 and older

HOURS: ESL for beginners, one-on-one or small group tutoring by mutually-agreed time with tutor; Tues 7:00pm (Conversation Club)

LANGUAGES: Spanish

AREA SERVED: Texas

GENERAL SERVICES

DESCRIPTION: The mission of the Euless Public Library is to provide materials to meet the informational, educational and recreational needs of the community. The Library obtains and makes accessible reliable information that fosters lifetime learning, as well as popular materials for the enjoyment of our patrons.

INTAKE PROCEDURE: Call for information

<continued...>
EULESS PUBLIC LIBRARY

FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Mon Tue Thur 10:00am - 9:00pm; Wed 10:00am - 6:00pm; Fri-Sat 10:00am - 5:00pm; Sun 1:00pm - 5:00pm
LANGUAGES: Call for information
AREA SERVED: City of Euless and surrounding areas

EVERMAN INDEPENDENT SCHOOL DISTRICT

608 Townley Dr
Everman, TX 76140
(817) 568-3500 Main
(817) 568-3508 Fax
www.eisd.org
Dr. Jeri Pfeifer, Superintendent

Services

DESCRIPTION: Local administrative office responsible for operating schools in the City of Everman and serving portions of south Fort Worth, Forest Hill and Burleson.
INTAKE PROCEDURE: Call for information
FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Call for information
LANGUAGES: Staff speaks no language other than English
AREA SERVED: City of Everman and portions of south Fort Worth and Forest Hill

FAMILY COUNSELING CENTER ASSOCIATION

3617 W Pioneer Pkwy
Arlington, TX 76013
(817) 275-3617 Main
(817) 534-0720 Fax
www.family-counseling.org
info@family-counseling.org
Carol Doss, Ph.D., LPC, Clinical Director

Services

DESCRIPTION: Psychotherapy - private, marriage & family; sex therapy; parent-child relations; vocational counseling; pre-marital counseling, testing & evaluating; play therapy; and crisis intervention.
INTAKE PROCEDURE: Call for appointment. Forms on personal background will be completed, fees discussed, & then appt is set up with counselor.
FEES: Sliding scale for those without insurance or with a very large insurance deductible
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: No restrictions
HOURS: Mon - Fri 8:30am - 7:00pm by appointment
LANGUAGES: Staff speaks no language other than English
AREA SERVED: No restrictions

FAMILY PATHFINDERS OF TARRANT COUNTY

PO Box 470869
Fort Worth, TX 76147
(817) 731-1173 Main
(817) 731-1207 Fax
www.familypathfinders.org
info@familypathfinders.org
Kathryn Arnold, Executive Director

Services

FINANCIAL CAPABILITY PROGRAM

DESCRIPTION: The Financial Capability Program provides two components identified as essential for financial stability: financial education and financial coaching. The program uses the Money Smart curriculum developed by the FDIC and innovative instruction to teach financial skills. Classes include instruction in managing money, using financial services, managing credit history and handling financial setbacks. Financial coaching is designed to support financial literacy training and help to improve an individual's financial behavior. The client-driven sessions allow clients to come with their own questions and work with a coach to take back control of their finances, make better decisions and regain a foothold in financial stability and self-sufficiency.
INTAKE PROCEDURE: Must call 817-731-1173 to schedule intake assessment
FEES: None
DOCUMENTS REQUIRED: None
ELIGIBILITY: Must be employed and earning less than $50,000 per year
HOURS: Hours vary depending on location - call for information
LANGUAGES: Spanish (limited Financial Coaching sessions)

<continued...>
### FAMILY PATHFINDERS OF TARRANT COUNTY

**MENTORING PROGRAM**

**DESCRIPTION:** The mentoring program matches trained volunteer mentors with families striving to overcome poverty, homelessness and reentry after incarceration. Mentors join forces with an individual or family for one year, helping them make the transition to financial stability. Each mentor provides a broad range of support including budgeting, job preparation, decision making, emotional support, parenting and goal setting.

**INTAKE PROCEDURE:** Participants must be referred by their caseworker from the local Workforce Center or other social service agencies.

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Tarrant County residents who are TANF recipients, low-income working individuals or individuals reentering the community after incarceration

**HOURS:** Mon - Fri (by appointment only)

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant County

### FELLOWSHIP OF LAKE WORTH CHURCH COMMUNITY FOOD PANTRY

**4024 Dakota Trl**  
Lake Worth, TX  76135

(817) 856-8321 Main  
(817) 443-4693 Alternate - Cell  
(817) 318-0380 Fax

www.fellowshipoflakeworth.com  
flwfoodpantry@gmail.com

*Michelle Mangum, Food Pantry Coordinator*

**Services**

**COMMUNITY FOOD PANTRY**

**DESCRIPTION:** Provide grocery and toiletry items to those in need.

**INTAKE PROCEDURE:** Walk-ins accepted

**FEES:** None

**DOCUMENTS REQUIRED:** Picture ID and proof of monthly income

**ELIGIBILITY:** None

**HOURS:** Sun 2:00pm - 4:00pm (not required to attend a church service)

**LANGUAGES:** Spanish

**AREA SERVED:** 76020, 76085, 76098, 76106, 76107, 76108, 76114, 76127, 76131, 76135, 76164, 76166, 76179

### FIRST BAPTIST CHURCH - EVERMAN

**501 W Barron St**  
Everman, TX  76140

(817) 293-1694 Main  
(817) 293-2491 Fax

www.firsteverman.org  
secretaryfbc@sbcglobal.net

**Services**

**DESCRIPTION:** Food pantry for residents needing one time assistance in designated area

**INTAKE PROCEDURE:** Must call for an appointment

**FEES:** None

**DOCUMENTS REQUIRED:** Driver's license and other documentation as needed - call for info

**ELIGIBILITY:** Residents of the City of Everman or with children attending school in Everman ISD and needing one time assistance

**HOURS:** 1st & 3rd Mon of each month 2:00pm - 6:00pm by appointment only (food pantry); Mon - Fri 8:30am -1:00pm (office)

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** City of Everman or families with children in the Everman ISD

### FIRST H.A.N.D. MINISTRIES OF FIRST PRESBYTERIAN CHURCH

**Community Crossroads**  
1516 Hemphill St  
Fort Worth, TX  76110

1000 Penn St  
Fort Worth, TX  76102

(817) 335-1231 Main  
(817) 921-3535 Fax

www.fpcfw.org  
dshepard@fpcfw.org

**Services**

**DESCRIPTION:** Administers a supplemental clothing closet and food pantry which consists of minimal food staples, including ready-to-eat items for homeless clients instead of groceries. Food is distributed once a month from food pantry and mobile food pantry. Mobile Food Pantry, which consists of food distribution from truck in parking lot of Broadway Baptist Church at 305 W Broadway in Fort Worth, is provided on 3rd Wednesdays each month (weather permitting). Truck is currently equipped to serve about 300 households on a first
INTAKE PROCEDURE: For all clothing requests, a caseworker must fax a "Request for Clothing" form; clothing orders take approximately one week to fulfill; pickup of clothing orders will be only at designated service hours (valid photo ID is required); for food assistance, walk-ins only - mobile food pantry clients check-in at 9:00am on 3rd Wed with distribution to begin at 10:00am
FEES: None
DOCUMENTS REQUIRED: Must present valid photo ID as well as required info on household members and income (food assistance)
ELIGIBILITY: Anyone in need of food and clothing; clothing assistance limited to 4 times per year
HOURS: Wed (all but 3rd Wed of the month) - Thur 12:00pm - 1:30pm (food assistance - clients must arrive and have a number by 1:30pm to be served, but it is recommended that clients arrive early); no regular food distribution on 3rd Wednesday (only mobile food pantry available) - mobile food pantry hours: 3rd Wed 9:00am - 10:00am
LANGUAGES: Spanish (limited) - Please bring translator if possible
AREA SERVED: No zip code restrictions

FIRST STREET METHODIST MISSION

801 W 1st Street
Fort Worth, TX 76102
(817) 335-6080 Main
(817) 338-1071 Infant Formula
(817) 336-2606 Fax
www.firststreetmission.org

Page Hines, Executive Director

CAREER CLOSET

DESCRIPTION: The Career Closet is a resource for low income or homeless men and women who have found employment in the service industry. Clothing is available for individuals working in food service, retail jobs, health care, child care and construction/landscape jobs. Each client may select two outfits.
INTAKE PROCEDURE: Agency caseworkers must call to make appointments for their clients; Career Closet volunteer will meet the client and assist in the selection of clothes suitable for the job; a mirror and privacy for trying on clothes are provided
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Individuals who have secured employment and need clothes appropriate for jobs in food service, retail jobs, health care, child care and construction/landscape jobs

FIRST UNITED METHODIST CHURCH

106 N Main St
Euless, TX 76040
PO Box 967
Euless, TX 76039

<continued...>
FIRST UNITED METHODIST CHURCH EULESS...

(817) 283-4421 Main
(817) 283-5403 Fax
fumceuless.org
church-office@fumceuless.org
Rev. Beverly Springer, Assoc Pastor

Services

DESCRIPTION: Financial assistance with rent, utilities (includes electric, gas, water and telephone) and prescriptions, depending on availability of funds. Also provides non-perishable food items through the food pantry.

INTAKE PROCEDURE: Call Tuesday mornings starting at 8:30am to see if funds available for financial assistance - assistance given on first call, first served basis; walk-ins accepted for food pantry on Friday's 9:00am - 12:00pm (except for 5th Fridays of the month)

FEES: None

DOCUMENTS REQUIRED: Must provide picture ID, proof of residence in HEB area and documentation of crisis, i.e. utility bill, lease, etc.

ELIGIBILITY: Persons in need who live in designated service area

HOURS: Mon - Fri 8:30am - 4:00pm (financial assistance); Fri 9:00 am - 12:00 pm, except for 5th Fridays of the month

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Hurst, Euless and Bedford

FLEET & FAMILY SUPPORT CENTER/NAVAL AIR STATION JRB

3175 Vandenberg Ave
NAS JRB
Fort Worth, TX 76127

(817) 782-5287 Main
(817) 782-7189 Fax

Services

DESCRIPTION: Provides the following services:
* Information and Referral: Find information or services that meet the needs of military families. Referral service to military or community services on any subject or need.
* Life Skills Education and Support: Help military families learn valuable skills to enhance quality of life such as marriage enrichment, communication skills, child development, parenting skills, coping with frequent moves and/or deployment and various support groups.
* Counseling Services: Licensed professional counselors help active duty military families work through problems. Counseling is short term and focused on problem solving. Referral to the local community for longer term counseling is also available.
* Crisis Response: Provides crisis intervention services to military families.
* Mobilization and Deployment Support: Helps service members and their families face the challenges before, during and after military deployment.
* Sexual Assault Victim Intervention: Offers preventive education and victim assistance. Referral to local community sources for victims.
* Spouse Employment Assistance: Helps military spouses with career, job information and preparation for employment.
* Transition Assistance: Helps military members and their families make the transition from military to civilian life. Transition seminars available for military members leaving the military. Program offers counseling, out placement referral, job enhancing skills, resume writing help and other necessary tools for a successful job search.
* Relocation Assistance: Provides military families education programs; welcome aboard packets; settling in services and Military Installations, the Dept of Defense webpage which provides information about more than 300 military bases and communities. Also available to military families is the relocation lending loan closet which provides relocating military families those items such as pans, dishes, cots, baby items, etc. to borrow until their household goods arrive.
* Personal Financial Management: Offers a wide variety of basic money management classes and individual budget counseling to military families who might be experiencing financial problems. Also provides proactive classes on car buying, checkbook maintenance and other consumer awareness programs.
* Family Advocacy Program: Military families experiencing spouse abuse or child abuse/neglect are helped through a variety of educational programs and counseling services.
* Exceptional Family Member Program: Family Service Center is a contact point for military families with special needs such as chronic illness or incapacity, mental illness or learning disabilities. Education regarding this program is provided as well as referral to local resources to assure family needs are handled in the most effective manner.
* Volunteer Program: Volunteer opportunities available for people wishing to get to know people in their community and help others with information or assistance.

INTAKE PROCEDURE: Call for information (must possess a military identification card)

<continued...>
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must possess valid military/family member ID card, valid reserve or retiree/family member ID card.
HOURS: Mon - Thur 7:30am - 4:30pm; Fri 7:30am - 4:00pm
LANGUAGES: Spanish
AREA SERVED: No restrictions

FOREST HILL SEVENTH DAY ADVENTIST CHURCH

7224 Forest Hill Dr
Forest Hill, TX 76140
(817) 744-7935 Service/Intake
http://www.foresthillsda.org
Cynthia Dillard, Community Service Director

DESCRIPTION: Provides emergency food in form of canned goods and dried food items; no meat products at this location; also includes limited personal grooming items
INTAKE PROCEDURE: Call 817-744-7935 before going
FEES: None
DOCUMENTS REQUIRED: Government issued Photo ID, proof of address, proof of income
ELIGIBILITY: Must meet TexCap income limits - 185% of federal poverty
HOURS: Sat 2:00pm - 3:00pm (intake/service)
LANGUAGES: Spanish (on request)
AREA SERVED: Tarrant County

FORT WORTH BUSINESS ASSISTANCE CENTER

1150 S Freeway Ste 106
Fort Worth, TX 76104
(817) 871-6025 Main
(817) 871-6031 Fax
www.fwbac.com
info@fwbac.com
Robert Stum, Director

DESCRIPTION: The Fort Worth Business Assistance Center (BAC) is comprised of a network of service providers, each offering an array of business resources for those who want to start a business or grow their existing business. Entrepreneurs can find information in the form of workshops and training, small business counseling and special events. Areas of assistance include finance, manufacturing, market research, small business operations, M/WBE (minority and women owned businesses) certification orientation, writing a business plan, computer technologies, procurement assistance and access to capital.
INTAKE PROCEDURE: Walk-ins accepted
FEES: Some services are free; call for more information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish
AREA SERVED: Dallas/Fort Worth Metroplex

PROJECT NEW BEGINNINGS

DESCRIPTION: Project NEW Beginning offers business education, training and counseling to individuals who have not had the resources enabling them to be self-sustaining. This program is specifically targeted to individuals who are low to moderate.
INTAKE PROCEDURE: Requires an application to be submitted for approval; upon acceptance, $20 registration fee due at the first class
FEES: $20 registration fee due at first class; course is free for those who meet low income guidelines; $50 class fee for any student that does not verify or meet low income guidelines
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Low income individuals seeking to start and run a successful business
HOURS: Call for information
LANGUAGES: Spanish
AREA SERVED: Tarrant

FORT WORTH ENVIRONMENTAL COLLECTION CENTER

6400 Bridge St
Fort Worth, TX 76112
(817) 392-3279 /EASY
www.fortworthtexas.gov

<continued...>
Services

DESCRIPTION: The Environmental Collection Center of Fort Worth is a free collection program for citizens of Fort Worth and participating cities which helps people dispose of their household chemical wastes in a safe, responsible manner. Some unacceptable waste are building materials, tires and TVs.

INTAKE PROCEDURE: Call 817-392-EASY (3279) for information on all acceptable waste and list of participating cities.

FEES: None

DOCUMENTS REQUIRED: Call for information.

ELIGIBILITY: Residents of Fort Worth and participating cities.

HOURS: Thurs - Fri 11:00am - 7:00pm, Sat 9:00am - 3:00pm.


CRUD CRUISER

DESCRIPTION: The Crud Cruiser mobile collection trailers travel to area neighborhoods to collect leftover household chemicals. Collection events are scheduled from March through November for Fort Worth residents and participating cities. The capacity of the Crud Cruiser is limited, so please learn what is acceptable before bringing household chemical waste to a collection location. The City of Arlington also operates a mobile collection unit - visit www.arlingtontx.gov for more information.

INTAKE PROCEDURE: Call 817-392-6268 for collection locations and hours; call 817-392-EASY(3279) for information on acceptable waste and procedures.

FEES: None.

DOCUMENTS REQUIRED: Proof of residency (current water bill, driver license and/or picture ID).

ELIGIBILITY: Residents of Fort Worth and participating cities.

HOURS: Hours vary - call for information.


SMOKE DETECTOR PROGRAM

DESCRIPTION: Provides smoke alarms to city of Fort Worth homeowners who do not own one. Not intended for home inspection compliance.

INTAKE PROCEDURE: Call Public Education Department at 817-392-3862 for application - will route info to neighborhood fire station for installation.
FALL PREVENTION AND HOME SAFETY
DESCRIPTION: Provides a free home safety evaluation and comprehensive home safety checklist to help prevent falls.
INTAKE PROCEDURE: Call to schedule home inspection
FEES: None
DOCUMENTS REQUIRED: None
ELIGIBILITY: City of Fort Worth resident and homeowner
HOURS: Mon - Fri 8:00am - 5:00pm
AREA SERVED: City of Fort Worth only
SITE: 1

HOPE SMILE CENTER
DESCRIPTION: The Hope Smile Center is a nonprofit dental clinic dedicated to improving oral health and appearance with the hope of empowering individuals actively pursuing employment in order to increase their quality of life and their contribution within their community. Focus is on replacement of teeth in preparation for seeking/secure employment.
INTAKE PROCEDURE: Must be referred by a non-profit organization or be existing client of The Hope Center
FEES: $70 for first visit; $35.00 per visit during treatment - call for details; payment due before each dental treatment; will accept cash, money order and agency checks; no personal checks are accepted
DOCUMENTS REQUIRED: Proof of income; proof of employment search
ELIGIBILITY: Currently receiving referring agency services; must meet current Federal Poverty Guidelines; must be actively seeking employment and/or currently enrolled in courses (either at Fort Worth HOPE Center or any other classes throughout the city) that will increase employment opportunities
HOURS: Call for information/appointment
AREA SERVED: Tarrant County

SCHOOL OF HOPE
DESCRIPTION: School of HOPE provides pre-vocational training classes for OSHA forklift/scissor lift certification and Customer Service and Culinary Art Training to earn certification working in the food industry (restaurants, Cafeterias, Hotel Banqueting, Catering and Garde Manger, Pantry cook, Hosting & Hospitality and Cake Decorating (beginner to advanced) and ServSafe Food Handler and Food Manager's certification) for food eatery businesses throughout the DFW Metroplex. In addition, work experience is provided by allowing participant to work at the FW HOPE Center on a volunteer basis while being assisted in finding employment.
INTAKE PROCEDURE: Applications are made available at Fort Worth HOPE Center, CAP and Workforce
FEES: Forklift fees: classes are $500 for 4 forklift certifications; $2650 for Customer Service in Culinary Arts - includes ServSafe Food Manager License and Certifications in Front of the House, Cake Decorating I, II, and III and Garde Manger; funding provided for approved applicants through: Workforce Solutions,
Catholic Charities, Community Learning Center (CLC), Next Step, Women's Center, YWCA, DARS, and FACT; all funding depends on students being approved by the agencies

**DOCUMENTS REQUIRED:** Picture ID, proof of income and birth certificate

**ELIGIBILITY:** Must be low to moderately low income individual and over 18 years of age

**HOURS:** Mon - Fri 8:00am - 5:00pm (Classes)

**AREA SERVED:** No restrictions

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**FORT WORTH HOUSING & ECONOMIC DEVELOPMENT**

908 Monroe St
3rd and 4th Fl
Fort Worth, TX 76102

1000 Throckmorton St
Fort Worth, TX 76102

(817) 392-7540 Main
(817) 392-7328 Fax

[www.fortworthgov.org/housing](http://www.fortworthgov.org/housing)

*Otis Thornton, Homelessness Program Director*

**Services**

**HOMEBUYER’S ASSISTANCE PROGRAM (HAP)**

**DESCRIPTION:** The Homebuyer’s Assistance Program offers loans to first time homebuyers with down payment and closing cost assistance in amounts determined by location within the city. Deferred Payment Loan (DPL) - Maximum amount available is $14,999. The soft second loans are subordinate to a lender’s first mortgage loan. The interest rate for the soft second is 0% and no payment is due until sold or transferred. All loans are forgiven after 5 years. If the borrower does not meet the affordability period, the loan may be assumed by a low-moderate qualified income buyer. The buyer must maintain insurance and pay all real estate taxes. Closing Cost Assistance (CCA) - Maximum amount available is $3,000. The buyer must provide at least $1000 of their own funds or 2% of the purchase price, whichever is less. The buyer can purchase a home from any seller, and the mortgage can be financed by any city approved lender. The property must be located in Fort Worth. A lien will be placed on the property for 5 years. After the person has lived in the home for 5 years, the lien will be released.

**INTAKE PROCEDURE:** Call office at (817) 392-7390

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Low/moderate income residents of designated areas

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Spanish

**AREA SERVED:** Fort Worth only

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**EMERGENCY REPAIR PROGRAM**

**DESCRIPTION:** This program is a city-wide program to address emergency housing repair situations. Income eligible homeowners can qualify for up to $5,000 in emergency repairs. Eligible repairs include: water, gas and sewer leaks, water heater at any time and heating services from Nov 1 to March 1. This program currently does not provide any roof repairs.

**INTAKE PROCEDURE:** Call office at (817) 392-7548

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Must be eligible Fort Worth resident who owns and occupies home for at least six months prior to applying.

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Spanish

**AREA SERVED:** Fort Worth only

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**COWTOWN BRUSH-UP**

**DESCRIPTION:** Cowtown Brushup program paints 50 homes every October and April on a first-come, first-served basis. The community program is a volunteer-driven effort to help restore homes in need of exterior paint. Cowtown Brushup program technicians will perform a home inspection to determine if the home meets program requirements. Services include:

- Preparing the house to be painted
- Minor repairs of rotten trim and siding
- Painting the exterior of the house

**INTAKE PROCEDURE:** Call for information

**FEES:** None

**ELIGIBILITY:** Must have home located in Fort Worth city limits, home must be owner-occupied and single story (approx 1,500 square feet); home must not have vinyl or aluminum siding; and total household income for all adults living in the home cannot exceed income limits

**HOURS:** Mon - Fri 8:00 am - 5:00 pm

**LANGUAGES:** Spanish

**AREA SERVED:** City of Fort Worth

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**NEIGHBORHOOD EMPOWERMENT ZONE**

**DESCRIPTION:** Municipal property tax abatements, development fee waivers, impact fee waivers, and release of City liens are available to property owners who build or rehabilitate property within a NEZ. Neighborhood Empowerment Zones are designated by City Council. Residents can apply for all the incentives offered through the NEZ. These incentives are designed to promote affordable housing, economic development and expanded services.

**INTAKE PROCEDURE:** To apply for incentives, call (817) 392-2222

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

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ELIGIBILITY:  Property owners of designated NEZs
HOURS:  Mon - Fri 8:00am - 5:00pm
LANGUAGES:  Spanish
AREA SERVED:  Fort Worth only

FORT WORTH HOUSING AUTHORITY

1201 E 13th St
Fort Worth, TX  76102
PO Box 430
Fort Worth, TX  76101
(817) 333-3400 Main
(817) 429-2209 Metro
(817) 332-4830 Fax
(817) 335-6222 TDD
www.ftwha.org
contacts@ftwha.org

Naomi Byrne, President/CEO
Public transportation accessible.

Services

FAMILY INVESTMENT CENTER

DESCRIPTION:  Self-sufficiency and economic development initiatives including GED preparation, health care for adults and children, employment training, family/adolescent counseling, transportation and child care.
INTAKE PROCEDURE:  Enrollment taken at Family Investment Center (1201 E. 13th Street)
FEES:  None
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  Be a resident of public housing or Housing Choice Voucher Program participant
HOURS:  Mon - Fri 8:00am - 4:30pm
LANGUAGES:  Spanish; sign language (need advance notice)
AREA SERVED:  Very low and low income residents of the City of Fort Worth
SITE:  7

FAMILY SELF-SUFFICIENCY

DESCRIPTION:  The Family Self-Sufficiency (FSS) Program assists families who are receiving rental assistance from the FW Housing Authority through the Section 8 Assisted Housing Program and conventional public housing.  FSS is a five (5) year program which works with those who are unemployed or under-employed.  This program helps participants identify the need for additional skills or education, obtain the needed education or training and assists them in becoming gainfully employed.  State certified nurse assistant training is available through the program.  The FSS program is accomplished by using an individual case management approach.  Services from over 60 existing local social service and educational agencies are utilized to accomplish these goals.  FSS permits the family to remove themselves from any public assistance.
INTAKE PROCEDURE:  Applications for the program may be obtained from the FSS office at 1201 E 13th St (817) 333-3607
FEES:  None for FSS participants; sliding scale fee for general public to take nurse aide classes
ELIGIBILITY:  Applicants must be (1) a current public housing resident, (2) a Section 8 participant, (3) head of household or any family member who is 18 years of age or (4) unemployed, underemployed, need improvement in educational and job skills
HOURS:  Mon - Fri 8:00am - 4:30pm
LANGUAGES:  Spanish; sign language (need advance notice)
AREA SERVED:  Very low and low income residents of the City of Fort Worth
SITE:  7

AMAKA CHILD CARE CENTER

DESCRIPTION:  A program targeted to provide child care services to public and assisted housing residents and to eligible members of the general public.
INTAKE PROCEDURE:  Applications are accepted by the Director of the Amaka Child Care Center.
FEES:  Sliding scale, based on income and CCMS
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  Must be either employed or enrolled in a qualified job training program or a self-sufficiency program
HOURS:  Mon - Fri 6:30am - 6:00pm
LANGUAGES:  Spanish; sign language (need advance notice)
AREA SERVED:  Very low and low income residents of the City of Fort Worth
SITE:  1

ASSISTED HOUSING

DESCRIPTION:  Rental assistance through conventional and scattered site public housing, Housing Choice Voucher and Shelter Plus Care programs.  Family Self-Sufficiency, Employment and Resident programs are provided to public housing residents and Housing Choice Voucher participants.
INTAKE PROCEDURE:  Applications for public housing may be obtained at the Admissions Office at 1201 East 13th Street (817-333-3510 ext 3510) or any of the public housing sites; must bring birth certificates and SS cards for all household members, INS documentation if applicable, and TX drivers license or ID for head of household and spouse; also need proof of all household income
FEES:  None other than rent payment
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  Applicants must either (1) qualify as a family; (2) be 62 years of age or older; or (3) disabled AND have a gross household income, at the time of
admission, that does not exceed the income limits for public housing occupancy set by the Department of Housing and Urban Development; rent paid by participant will be approximately 30% of gross income or $50 minimum, whichever is greater

HOURS: Mon - Fri 8:00am - 4:30pm
LANGUAGES: Spanish, Sign Language (advance notice needed)
AREA SERVED: City of Fort Worth
SITE: 7

CONVENTIONAL PUBLIC HOUSING
DESCRIPTION: Public Housing.
INTAKE PROCEDURE: Applications for public housing must be obtained at public housing properties; all adults in household over age 18 must attend interview; must bring birth certificates and SS cards for all household members, INS documentation if applicable, and TX drivers license or ID for head of household and spouse; also need proof of all household income
FEES: Rent payment
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Applicants must either (1) qualify as a family; (2) be 62 years of age or older; or (3) disabled AND have a gross household income, at the time of admission, that does not exceed the income limits for public housing occupancy set by the Department of Housing and Urban Development; rent paid by participant will be approximately 30% of gross income or $50 minimum, whichever is greater
HOURS: Mon - Fri 8:00am - 4:30pm (office)
LANGUAGES: American Sign Language (need advance notice), Spanish
AREA SERVED: Very low and low income residents of the City of Fort Worth
SITES: 2 3 4 6 8 9 10 11

OLDER ADULTS AND/OR DISABLED HOUSING
DESCRIPTION: Conventional public housing development for the elderly and disabled.
INTAKE PROCEDURE: Applications for public housing may be obtained at the Admissions Office at 1201 East 13th Street (817-336-2419 ext 3510) or any of the public housing sites; must bring birth certificates and SS cards for all household members, INS documentation if applicable, and TX drivers license or ID for head of household and spouse; also need proof of all household income
FEES: Rent payment
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Applicants must be 62 years of age or older; or disabled AND have a gross household income, at the time of admission, that does not exceed the income limits for public housing occupancy set by the Department of Housing and Urban Development; rent paid by participant will be approximately 30% of gross income or $50 minimum, whichever is greater
HOURS: Mon - Fri 8:00am - 4:30pm (office)
LANGUAGES: Spanish; Sign Language (need advance notice)
AREA SERVED: Very low and low income residents of the City of Fort Worth
SITE: 5

SHELTER PLUS CARE
DESCRIPTION: A federally-funded rent subsidy program administered by the FWHA targeted to assist homeless disabled persons (through the McKinney Homeless Act of 1987). FWHA provides rental assistance for units selected by the family or individual in the private unassisted market throughout the city of Fort Worth. Partner agencies provide individual case management and coordinate services to assist individuals in maintaining independent living situations. Partnering agencies include: Mental Health Mental Retardation of Tarrant County, VA Homeless Veterans Program, Salvation Army First Choice, Samaritan Housing, Recovery Resource Council and Texas ReEntry Services. Families seeking rental assistance must apply through one of the above-mentioned partners.
INTAKE PROCEDURE: Applications are only accepted by referral from the partner agencies
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Applicants must be homeless and possess one or more of the following disabling conditions: Mental Illness, Substance Abuse, HIV/AIDS; applicants must meet income limits set by HUD
HOURS: Mon - Fri 8:00am - 4:30pm
LANGUAGES: Spanish; sign language (need advance notice)
AREA SERVED: City of Fort Worth
SITE: 7

Sites

1. AMAKA CHILD CARE CENTER
   1501 Stephenson St
   Fort Worth, TX 76102
   (817) 332-4434 Main
   (817) 348-0161 Fax
   LaToya Flanagen, Director

2. BUTLER PLACE/ADDITION
   1201 Luella St
   Fort Worth, TX 76102
   (817) 335-4091 Main
   (817) 870-9148 Fax

<continued...>
3. CAMBRIDGE COURT
8135 Calmont Ave
Fort Worth, TX 76116
(817) 696-8080 Main
(817) 696-8081 Fax

4. CANDLE TREE APARTMENTS
7425 S Hulen St
Fort Worth, TX 76133
(817) 294-1017 Main

5. FAIR OAKS APARTMENTS
4401 Quail Trail
Fort Worth, TX 76114
(817) 625-1702 Main
(817) 625-8667 Fax

6. FAIR PARK APARTMENTS
4400 Fair Park Blvd
Fort Worth, TX 76115
(817) 923-8875 Main
(817) 927-3095 Fax

7. FORT WORTH HOUSING AUTHORITY
1201 E 13th St
Fort Worth, TX 76102
(817) 333-3400 Main
(817) 429-2209 Metro
(817) 332-4830 Fax
(817) 335-6222 TDD
Naomi Byrne, President/CEO
Public transportation accessible.

8. J.A. CAVILE PLACE APARTMENTS
1401 Etta St
Fort Worth, TX 76105
(817) 534-6641 Main
(817) 536-0814 Fax

9. OVERTON PARK TOWNHOMES
5501 Overton Ridge Blvd
Fort Worth, TX 76132
(817) 370-0100 Main
(817) 370-0115 Fax

10. SYCAMORE CENTER VILLAS
7901 Chandra Ln
Fort Worth, TX 76134
(817) 293-9933 Main
(817) 293-9940 Fax

11. VILLAS OF OAK HILL
2501 Oak Hill Cir
Fort Worth, TX 76109
(817) 920-5000 Main
(817) 920-5050 Fax

FORT WORTH INDEPENDENT SCHOOL DISTRICT

100 N University Dr
Fort Worth, TX 76107
(817) 871-2000 Main - Administration
www.fwisd.org
Dr. Patricia Linares, Interim Superintendent

Services

DESCRIPTION: The mission of the Fort Worth Independent School District is to provide and support rigorous learning opportunities which result in successful completion of a quality high school experience for all students. Goals include the following: (1) all students will learn at high levels of academic expectations, and the achievement gap will be eliminated; (2) all operations in the district will be efficient and effective; and (3) family involvement and community partnerships will be an integral part of the education of all children.

HOURS: Mon - Fri 8:00am - 5:00pm (office)
SITE: 4

OFFICE OF ADULT EDUCATION

DESCRIPTION: * Adult Basic Education (ABE) including literacy instruction in beginning reading and numeracy skills and basic education instruction in basic skills from grades 1-8, including reading, writing and mathematics;
* Adult Secondary Education (ASE) with instruction for GED examination, by studying high school level materials in the areas of: writing, reading, science, social studies, and mathematics;
* English as a Second Language (ESL) with instruction in communication, pronunciation, reading and writing skills for limited English speakers;
* Citizenship instruction for the preparation of the United States citizenship test; and
* English Literacy and Civics (EL CIVICS) instruction to prepare immigrants and other limited English
proficient students in becoming active members of
the community through contextualized instruction in
speaking, reading, and writing English and the
naturalization process for American citizenship.

INTAKE PROCEDURE: Call office for information on
adult education classes in Tarrant and Somervell
counties
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Adults 18 years of age or older; 17 year
olds with Texas Education Withdrawal Form and
Parent Permission - Form can be accessed on
website at www.fwisd.org/adulted; or 16 year old with
court order only and Texas Education Withdrawal
Form
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish
AREA SERVED: Tarrant and surrounding area;
GED/ESL serves Tarrant and Somervell counties
SITE: 6

FORT WORTH AFTER SCHOOL
DESCRIPTION: An after-school enrichment
program for students in grades K-12 at 74
designated campuses. The mission of Fort Worth
After School is to enable needs-based
after-school programs in a safe environment that
result in educational, physical and social
development for elementary, middle and high
school aged children. Goals include educational
competence, physical and social development
and crime reduction.
INTAKE PROCEDURE: Call for information
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Participants must be FWISD
students - call for information
HOURS: Mon - Fri school dismissal until 6:00pm
LANGUAGES: Call for information
AREA SERVED: 74 designated FWISD campuses
SITE: 3

FAMILY RESOURCE CENTERS (FRC)
DESCRIPTION: The purpose of the FWISD
Family Resource Centers is to provide support
services and mental health care to the families of
the Fort Worth ISD students in collaboration with
the mental health community of Tarrant County.
These services include: individual and family
counseling; group counseling; supportive and
educational groups; and linkage to mental health
providers throughout Tarrant County. In addition,
assistance available to all eligible students with
application and processing of Medicaid and CHIP.
JPS School Based Health Center located at two
FRC sites (Forest Oak FRC and Northside FRC).
INTAKE PROCEDURE: For FRC services, call
desired location for more information or complete
a web-based referral form online at:
http://www.fwisd.org/family/Pages/JPS_Referral.aspx
FEES: None for assessment with FRC staff; fees
for on-going services vary.
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Any FWISD student receiving
services and immediate families
HOURS: Mon Wed Fri 8:00am - 5:00pm, Tues
Thurs 10:00am - 7:00pm
LANGUAGES: Spanish
AREA SERVED: FWISD boundaries
SITE: 2 5 7 9

STUDENT PLACEMENT CENTER
DESCRIPTION: The Student Placement Center is a
special office designed to help enroll students new to
FWISD and who have a home language other than
English. Students with a language other than English
who have never attended a FWISD school need to go
to the Student Placement Center.
INTAKE PROCEDURE: Call for information or
appointment; walk-ins accepted
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must be in homeless situation
according to McKinney-Vento Act guidelines;
available only to FWISD students on one time basis
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Call for information
AREA SERVED: Fort Worth Independent School
District
SITE: 4

FORT WORTH ISD O.P.E.N. DOORS PROGRAM
DESCRIPTION: Assist eligible school age
participants with school records and enrollment,
school clothing and supplies, transportation, and
other school related concerns. Tutoring also
available.
INTAKE PROCEDURE: Call office at 817-814-2875;
referrals accepted from agencies, individuals, school
personnel or applicant
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must be in homeless situation
according to McKinney-Vento Act guidelines;
available only to FWISD students on one time basis
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Call for information
AREA SERVED: Fort Worth Independent School
District
SITE: 4

TEAM FORT WORTH
DESCRIPTION: TEAM Fort Worth is a mentoring
program with the Fort Worth ISD. It is designed to
increase the number of high need students
graduating from high school through a school based
mentoring program. Community volunteers mentor
students grades 4-8 on selected Fort Worth ISD
 Campuses. Through mentoring the program’s goals
are to improve relationships, academic performance
and school attendance.

<continued...>
FORT WORTH INDEPENDENT SCHOOL DISTRICT...

INTAKE PROCEDURE: TEAM Fort Worth liaisons on the campuses refer children who would benefit from the individual attention of a positive adult role model; interested community volunteers may call and receive information on how to become a mentor.

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Adults age 18 and older who want to make a difference in a child's life are matched with students who may need encouragement and motivation to be successful.

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish, Vietnamese and American Sign Language with advance notice

AREA SERVED: FWISD participating elementary, middle and high schools

SITE: 4

PARENTS AS TEACHERS

DESCRIPTION: Provides parents with children (up to school entry) with personal visits, developmental screenings, weekly learn and play time, group meetings and resource and referral services. Designed to assist parents with age appropriate information and activities to help children maximize potential.

INTAKE PROCEDURE: Call office at 817-814-3330; referrals accepted from agencies, individuals, school personnel or applicant

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Must have child/children under 5; available only to those living within the FWISD boundaries and in attendance area of school

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: FWISD

SITE: 4

FORT WORTH REGIONAL DAY SCHOOL PROGRAM FOR THE DEAF

DESCRIPTION: A comprehensive program for auditorially impaired children birth to 21 years of age.

INTAKE PROCEDURE: Call 817-298-3730 for information

FEES: The program is part of the FWISD and is free

ELIGIBILITY: Admission to the program based on assessment results and educational need of the child; assessment/evaluation may include otological, audiological and communication components

HOURS: Mon - Fri 8:00am - 4:00pm

LANGUAGES: Total Communication

AREA SERVED: Fort Worth ISD

SITE: 4

CHILD FIND SPECIAL EDUCATION DEPARTMENT

DESCRIPTION: The Special Education Department of the Fort Worth Independent School District (FWISD) serves all individuals, birth through 21 years of age, who live within the boundaries of FWISD and are eligible for special education services. Speech therapy is available, as are related services, such as occupational and/or physical therapy, school health services, orientation and mobility training and others. Services are also provided in conjunction with the local Early Childhood Intervention (ECI) for children who are birth through two (2) years of age and have an auditory or visual impairment.

INTAKE PROCEDURE: Anyone having knowledge of a child with a disability may contact 817-298-3739

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Individuals age birth through 21 years of age who are not currently enrolled in a FWISD school

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish, Vietnamese and American Sign Language (need advance notice)

AREA SERVED: FWISD elementary, middle and high schools

SITE: 4

ATTENDANCE CONTROL OFFICE (FWISD)

DESCRIPTION: Provides services to ensure students are in school, to reduce truancy and decrease dropouts. Provides referrals to social service agencies for students and families.

INTAKE PROCEDURE: Students are referred by school personnel or concerned individuals

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Students who have three or more unexcused absences from school; also families of truant students are eligible for services

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Fort Worth Independent School District and JJEP

SITE: 1

Sites

1. ATTENDANCE CONTROL OFFICE (FWISD)
   2901 Shotts St
   Fort Worth, TX 76107

   (817) 492-7940 Main
   (817) 492-7964 Fax

<continued...>
2. FOREST OAK FAMILY RESOURCE CENTER (FWISD)
   3250 Pecos St
   Fort Worth, TX  76119
   (817) 531-4680 Site
   (817) 531-4691 Fax

3. FORT WORTH AFTER SCHOOL (FWISD)
   5701 Meadowbrook Dr Bldg #1
   Fort Worth, TX  76112
   (817) 492-7946 Main
   (817) 492-7964 Fax
   Miguel Garcia, Director

4. FORT WORTH INDEPENDENT SCHOOL DISTRICT
   100 N University Dr
   Fort Worth, TX  76107
   (817) 871-2000 Main - Administration
   Dr. Patricia Linares, Interim Superintendent

5. NORTHSIDE FAMILY RESOURCE CENTER (FWISD)
   2011 Prospect Ave
   Fort Worth, TX  76164
   (817) 740-4511 Site
   (817) 740-4510 Fax

6. OFFICE OF ADULT EDUCATION - FW ISD/NORTH TEXAS CONSORTIUM
   5701 Meadowbrook Dr
   Fort Worth, TX  76112
   (817) 492-7960 Main
   (817) 492-7977 Fax
   Sofia Zamarripa, Supervisor/Co-Op Director

7. RIVERSIDE FAMILY RESOURCE CENTER (FWISD)
   1550 Bolton St
   Fort Worth, TX  76111
   (817) 222-7577 Site
   (817) 222-7575 Fax

8. STUDENT PLACEMENT CENTER (FWISD)
   999 N University Dr
   Fort Worth, TX  76114
   (817) 740-5520 Main
   (817) 740-5528 Fax

9. WESTERN HILLS FAMILY RESOURCE CENTER (FWISD)
   8340 Mojave Trl
   Fort Worth, TX  76116
   (817) 560-5200 Site
   (817) 560-5202 Fax

FORT WORTH MUSEUM OF SCIENCE AND HISTORY

   1600 Gendy St
   Fort Worth, TX  76107
   (888) 255-9300 Toll Free
   (817) 255-9300 Main
   (817) 732-7635 Fax
   www.fortworthmuseum.org
callcenter@fwmsh.org
Van A. Romans, President

Services

DESCRIPTION:  Omni Theater programs; Noble Planetarium shows; Museum School - preschool thru grade 6; Exhibitions: Omni Theater film programs; Noble Planetarium Astronomy shows; DinoLab/DinoDig; KIDSPACE; Lone Star Dinosaurs; hands-on, permanent and traveling exhibitions.

INTAKE PROCEDURE:  Varies depending on program desired - call for information.

FEES:  Call office for rates

ELIGIBILITY:  None

HOURS:  Mon - Sat 10:00am-5:00pm; Sun Noon - 5:00pm (exhibit gallery hours); call or go to fortworthmuseum.org for Omni or Noble Planetarium show times

LANGUAGES:  Many bilingual exhibits

AREA SERVED:  No restrictions

FORT WORTH POLICE DEPARTMENT

   350 W Belknap St
   Fort Worth, TX  76102
   (817) 392-4000 Main - Administration
   (817) 335-4222 To report non-emergency
   (817) 392-4390 Victim Assistance
   (817) 392-4180 Youth Section
   www.fortworthpd.com
Jeffrey Halstead, Police Chief
## Services

**DESCRIPTION:** Agency responsible for preserving peace in the community, protecting life and property, preventing and detecting crime and apprehending and arresting suspects. Also provides crime victim assistance and services to youth.

**INTAKE PROCEDURE:** Call

**FEES:** None

**ELIGIBILITY:** No restrictions

**HOURS:** 24 hours 7 days; Mon - Fri 8:00 am - 5:00 pm (administration)

**LANGUAGES:** Spanish

**AREA SERVED:** City of Fort Worth

### CRIME MAPPING

**DESCRIPTION:** Service of the Fort Worth Police Dept which allows citizens to conduct online crime statistics searches at www.crimemapping.com. This website will allow you to access crime stats for up to a 30-day time period. Another feature includes receiving crime alerts for a location of interest. Once you enter the crime mapping website you have an option to pick by city, at this point you can choose Fort Worth and a map will appear. There are different tabs for crime types, picking a date range, or locations by an address. The website allows users to move the map, zoom in and out and gives an export feature for crime offenses.

**INTAKE PROCEDURE:** Visit website (www.crimemapping.com) or contact Fort Worth Police Department's Research and Planning Unit at 817-392-4240

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** None

**HOURS:** Website available 24/7

**LANGUAGES:** Spanish

**AREA SERVED:** City of Fort Worth

### YOUTH SECTION

**DESCRIPTION:** One of the primary functions of the Youth Services division is storage and maintenance of all juvenile records, including statistical information concerning juvenile arrests. Other duties include:
- Interview and counsel with juveniles that are evaluated for entry into the First Offender program. If ineligible for the First Offender Program, referral given to the Juvenile Probation Department and Juvenile Courts.
- Notify schools of juvenile’s arrest for specific crimes as required by state law and more.

**INTAKE PROCEDURE:** Call for information

**FEES:** None

**ELIGIBILITY:** Call for information

**HOURS:** Mon - Fri 8:00am - 5:00pm (office)

**LANGUAGES:** Spanish

**AREA SERVED:** City of Fort Worth

### VICTIM ASSISTANCE PROGRAM

**DESCRIPTION:** The Fort Worth Police Department’s Victim Assistance unit exists to provide assistance and support services directly to victims of crime. The primary functions of the victim assistance unit include:
- Contact victims of crime by letter or telephone to advise of their rights
- Provide on-site crisis intervention to highly traumatized victims
- Offer referrals and information on community resources to victims of crime
- Assist crime victims with filing Crime Victim’s Compensation claims
- Educate crime victims on the criminal justice process and provide information on the status of their investigation

**INTAKE PROCEDURE:** Contact Victim Assistance Coordinator

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Victim of a crime

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Spanish

**AREA SERVED:** City of Fort Worth

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### FORT WORTH PREGNANCY CENTER

3221 Cleburne Rd
Fort Worth, TX  76110

PO Box 11437
Fort Worth, TX  76110

(817) 924-9110 Main
(817) 924-9121 Fax

www.fwpc.org
options@fwpc.org

Shelley Lee, Executive Director
Public transportation accessible.

**Services**

**DESCRIPTION:** Free pregnancy tests as well as information about pregnancy options and community referrals are provided. Also offered are free limited ultrasounds. Additional services include pregnancy and parenting classes for new parents - classes do not provide a certificate in order to meet a state requirement for attendance.

**INTAKE PROCEDURE:** Call for an appointment.

**FEES:** None

**DOCUMENTS REQUIRED:** Photo ID required

**ELIGIBILITY:** No restrictions

**HOURS:** Mon - Thurs 10:00 am - 6:00 pm; Friday 9:30 am - 12:30 pm

**LANGUAGES:** Spanish speaking counselors

**AREA SERVED:** No restrictions
EARLY CHILDHOOD MATTERS

DESCRIPTION: Early Childhood Resource Centers help families learn how to develop their children's social, emotional and pre-literacy skills so that they are successful when entering kindergarten. Programs are designed for parents and other adults who care for children up to five years old.

INTAKE PROCEDURE: Call for information

FEES: None

ELIGIBILITY: Parents and caregivers of children from birth to age 5 - do not have to be a US citizen or qualified immigrant

HOURS: Hours vary - call desired center for information

LANGUAGES: Spanish

AREA SERVED: Fort Worth residents

SITES: 9 10 13 16 18 22

LIBRARY SERVICES

DESCRIPTION: Story times and a variety of other entertaining and educational programs for children; workforce development classes for adults; genealogy programs and resources; author visits, films and music programs; large-print books; meeting rooms and lecture hall for public use; exhibit spaces. Downloadable books, databases, DVDs and CDs. Computers with internet access available for public use at all locations at no charge. Services may vary by location; please call for details.

INTAKE PROCEDURE: Application for library card can be obtained from any Fort Worth library location

FEES: Visit website fortworthlibrary.org for information and circulation policies and fees

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information

HOURS: Hours vary by location - call for information

LANGUAGES: Call for information

AREA SERVED: No restrictions

SITES: 1 2 3 4 5 6 7 8 11 12 14 15 17 19 20 21

Sites

1. BUTLER OUTREACH LIBRARY DIVISION (BOLD)
   1801 N South Frwy
   Fort Worth, TX 76102
   (817) 338-1467 Main

2. CAVILE OUTREACH OPPORTUNITY LIBRARY (COOL)
   5060 Avenue G
   Fort Worth, TX 76105
   (817) 534-0852 Main

3. DIAMOND HILL/JARVIS BRANCH
   1300 NE 35th St
   Fort Worth, TX 76106
   (817) 392-6010 Main

4. EAST BERRY BRANCH
   4300 E Berry St
   Fort Worth, TX 76105
   (817) 392-5470 Main

5. EAST REGIONAL BRANCH
   6301 Bridge St
   Fort Worth, TX 76112
   (817) 392-5550 Main

6. ELLA MAE SHAMBLEE BRANCH
   1062 Evans Ave
   Fort Worth, TX 76104
   (817) 392-5580 Main

7. ESKILLS LIBRARY & JOB CENTER
   2800 Stark St
   Fort Worth, TX 76112
   (817) 392-6621 Main

8. FORT WORTH PUBLIC LIBRARY - CENTRAL BRANCH
   500 West 3rd St
   Fort Worth, TX 76102
   (817) 392-7701 Main
   (817) 392-8926 TDD
9. MARTIN LUTHER KING COMMUNITY CENTER EARLY CHILDHOOD RESOURCE CENTER
5565 Truman Dr
Fort Worth, TX 76112
(817) 871-5977 Early Childhood Resource Center
Luz Earley, Early Childhood Specialist

10. NORTH TRI-ETHNIC COMMUNITY CENTER EARLY CHILDHOOD RESOURCE CENTER
2950 Roosevelt Ave
Fort Worth, TX 76106
(817) 871-6492 Early Childhood Resource Center
Carlos F DeAnda, Early Childhood Specialist

11. NORTHSIDE BRANCH
601 Park St
Fort Worth, TX 76164
(817) 392-6641 Main

12. NORTHWEST BRANCH
6228 Crystal Lake Dr
Fort Worth, TX 76179
(817) 392-5420 Main

13. R D EVANS COMMUNITY CENTER EARLY CHILDHOOD RESOURCE CENTER
3242 Lackland Rd
Fort Worth, TX 76116
(817) 584-7322 Early Childhood Resource Center
Minerva Gates, Early Childhood Specialist

14. RIDGLEA BRANCH
3628 Bernie Anderson Ave
Fort Worth, TX 76116
(817) 392-6631 Main

15. RIVERSIDE BRANCH
2913 Yucca Ave
Fort Worth, TX 76111
(817) 392-5560 Main

16. RIVERSIDE COMMUNITY CENTER EARLY CHILDHOOD RESOURCE CENTER
3700 E Belknap St
Fort Worth, TX 76111
(817) 831-3177 Early Childhood Resource Center
Linda Wickes, Early Childhood Specialist

17. SEMINARY SOUTH BRANCH
501 East Bolt St
Fort Worth, TX 76110
(817) 392-5490 Main

18. SOUTHEAST EARLY CHILDHOOD RESOURCE CTR SOUTHSIDE COMMUNITY CENTER
959 E Rosedale St
Fort Worth, TX 76104
(817) 871-6602 Early Childhood Resource Center
Maria Ruiz, Early Childhood Specialist

19. SOUTHWEST REGIONAL BRANCH
4001 Library Ln
Fort Worth, TX 76109
(817) 392-5860 Main

20. SUMMERGLEN BRANCH
4205 Basswood Blvd
Fort Worth, TX 76137
(817) 392-5970 Main

21. WEDGWOOD BRANCH
3816 Kimberly Ln
Fort Worth, TX 76133
(817) 392-5480 Main

22. WORTH HEIGHTS COMMUNITY CENTER EARLY CHILDHOOD RESOURCE CENTER
3551 New York Ave
Fort Worth, TX 76110
(817) 871-8728 Early Childhood Resource Center
Victoria Capik, Early Childhood Specialist

FORT WORTH TRANSPORTATION AUTHORITY (THE T)

1600 E Lancaster Ave
Fort Worth, TX 76102
(817) 215-8700 Administrative
(817) 215-8600 Main/MITS
(817) 215-8938 Transit Ambassador
(817) 336-7433 Ride Share /RIDE
(817) 215-8709 Fax
www.the-t.com
Richard Ruddell, President/Executive Director

<continued...>
FORT WORTH TRANSPORTATION AUTHORITY...

**SERVICES**

**DESCRIPTION:** The T provides public transportation services such as fixed route bus service, Park & Ride, and Mobility Impaired Transportation Service (MITS) for the cities of Fort Worth, Richland Hills and Blue Mound. The T is a partner in the Trinity Railway Express (TRE) commuter rail connecting downtown Fort Worth to downtown Dallas. The five Tarrant County TRE stations are: T&P Station, Intermodal Transportation Center, Richland Hills Station, Hurst/Bell Station and CentrePort Station.

**INTAKE PROCEDURE:** Call for information

**FEES:** Call for information

**ELIGIBILITY:** None

**HOURS:** Mon - Fri 8:00am - 4:30pm (office); Mon - Sat 4:30am - 12:00am; Sun 4:30am - 9:00pm (transportation service hours)

**LANGUAGES:** Spanish

**AREA SERVED:** City limits of Fort Worth, Blue Mound, and Richland Hills

**MITS (MOBILITY IMPAIRED TRANSPORTATION)**

**DESCRIPTION:** Provides door-to-door, pre-scheduled Paratransit service for persons with disabilities who qualify according to Americans with Disabilities Act (ADA) Paratransit eligibility criteria.

**INTAKE PROCEDURE:** Call for application to be completed by applicant and a physician or one of the certifying agencies; return to office; once received, certification may take up to 21 days

**FEES:** $3.25 one-way

**DOCUMENTS REQUIRED:** Application completed by a physician or a certifying agency

**ELIGIBILITY:** ADA Paratransit eligibility guidelines

**HOURS:** Mon - Fri 8:00am - 4:30pm (office); Mon - Sat 4:30am - 12:00am; Sun 4:30am - 9:00pm (transportation service hours)

**LANGUAGES:** Spanish

**AREA SERVED:** City limits of Fort Worth, Richland Hills, Blue Mound and Trinity Railway Express to Dallas

**RIDE-SHARE PROGRAM**

**DESCRIPTION:** Carpooling services available for area residents. Vanpooling also available.

**INTAKE PROCEDURE:** Call for information

**FEES:** No fee to apply or receive information - monthly fee if vanpool match found - carpool fees negotiated between individuals

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Anyone interested in ridesharing

**HOURS:** Mon - Fri 8:00am - 5:00pm (office)

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant County and surrounding areas

**TRANSIT AMBASSADOR PROGRAM**

**DESCRIPTION:** Provides trained assistants to help riders increase mobility and independence. Certified, uniformed assistants gather information that will help disabled riders to effectively use transit services and guide them to their destination by bus. They will arrange to meet rider at their doorstep and assist during entire trip. They will help riders go to work, school, job interviews, medical appointments and all around town.

(NOTE: A passenger who currently uses MITS service but could ride regular city buses with assistance would be eligible for The MITS + 1 ID card which allows the passenger and their attendant to ride the bus free of charge.)

**INTAKE PROCEDURE:** Call for information

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Persons with mobility impairment

**HOURS:** Mon - Fri 6:00am - 5:00pm

**LANGUAGES:** Spanish

**AREA SERVED:** City limits of Fort Worth, Richland Hills, Blue Mound and Trinity Railway Express to Dallas

**MAX (METRO ARLINGTON XPRESS)**

**DESCRIPTION:** MAX is an express bus service for Arlington, running from the TRE CentrePort Station (off Trinity Boulevard just south of DFW Airport) to College Park District at the University of Texas at Arlington. Free parking available at both locations. MAX buses are equipped with bike racks as are all TRE trains and T buses.

**INTAKE PROCEDURE:** Call for information on routes and schedules

**FEES:** $5 for single day round-trip pass; $25 for weekly passes; $80 for monthly passes; call for information for reduced rates

**ELIGIBILITY:** None

**HOURS:** Mon - Fri 5:30am - 11:30pm

**AREA SERVED:** City of Arlington

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**FORT WORTH VETERANS INDUSTRIES**

101 New York Ave
Fort Worth, TX 76104

(817) 255-7160 Main
(817) 255-7159 Fax

www.cwt.va.gov
John.Purkey@va.gov

<continued...>
HOMELESS VETERANS OUTREACH SERVICES

DESCRIPTION: The primary mission of the Homeless Veterans Outreach services is to provide a full range of outreach, social and medical services, either on-site or through community resources, the Fort Worth Vet Center, Fort Worth VA Outpatient Clinic or the Dallas VA Medical Center. Services include: referral to emergency housing at local shelters, transitional housing through the VA Grant and Per Diem Program, permanent housing through the Fort Worth Housing Authority Shelter + Care Program, information and referral and case management.

INTAKE PROCEDURE: Apply in person
FEES: None
ELIGIBILITY: Honorably discharge homeless veterans
HOURS: Mon - Fri 8:00am - 4:30pm
LANGUAGES: Call for information
AREA SERVED: No restrictions
SITE: 2

OUTPATIENT SUBSTANCE ABUSE PROGRAM (OSAP)

DESCRIPTION: The Outpatient Substance Abuse Program offers groups, classes and supportive counseling to help Veterans work toward successful recovery from drug and alcohol abuse or addiction.

INTAKE PROCEDURE: Apply in person
FEES: None
ELIGIBILITY: Honorably discharged veteran
HOURS: Mon - Fri 8:00am - 4:30pm
LANGUAGES: Call for information
AREA SERVED: No restrictions
SITE: 2

COMPENSATED WORK THERAPY PROGRAM (CWT)

DESCRIPTION: The primary mission of the Compensated Work Therapy Program is to assist veterans in returning to competitive employment in the community. Services offered include: vocational rehabilitation services, piecework, transitional work and supported employment.

INTAKE PROCEDURE: Interested veterans need to call 817-255-7160 for scheduled screening dates
FEES: None
ELIGIBILITY: Honorably discharged veteran
HOURS: Mon - Fri 6:30am - 3:00pm
LANGUAGES: Call for information
AREA SERVED: No restrictions
SITE: 1

FOUNATION COMMUNITIES

3036 S First St Ste 200
Austin, TX 78704
(512) 447-2026 Main
(817) 447-0288 Fax
www.foundcom.org
info@foundcom.org
Walter Moreau, Executive Director

ADULT LEARNING CENTER

DESCRIPTION: Provides computers for personal use by Arlington residents at both housing developments.

INTAKE PROCEDURE: Call for information
FEES: None
ELIGIBILITY: Residents of the city of Arlington
HOURS: Call for information
AREA SERVED: City of Arlington
SITES: 2

HOUSING SERVICES

DESCRIPTION: Administers affordable apartment housing.

INTAKE PROCEDURE: Walk-ins accepted
FEES: Rent: $475.00 - $600.00 depending on unit size
ELIGIBILITY: Housing for persons earning 50% of median family income or below
HOURS: Mon - Fri 9:00am - 5:00pm (office)
LANGUAGES: Spanish
AREA SERVED: No restrictions
SITES: 1 2 3

<continued...>
GATEWAY SCHOOL

2570 NW Green Oaks Blvd
Arlington, TX 76012

(817) 226-6222 Main
(817) 226-6225 Fax
www.gatewayschool.com
walberhr@aol.com

Harriet R. Walber, Executive Director

DESCRIPTION: Gateway School is an accredited secondary private school for students with special learning needs in grades 5-12. The program addresses a wide variety of learning disorders including, but not limited to learning disabilities, ADD, ADHD, Asperger Syndrome, Dyslexia, Dysgraphia and/or Dyscalculia. Gateway maintains a 6:1 student/teacher ratio and offers supportive, disciplined instruction with emphasis on development of healthy self esteem and good organizational and social skills. The school is accredited by the Southern Association of Colleges and Schools and governed by a Board of Directors.

INTAKE PROCEDURE: Call for an appointment; walk-ins accepted

FEES: Call for information
DOCUMENTS REQUIRED: Testing and previous school records
ELIGIBILITY: Students with special learning needs in grades 5-12
HOURS: Mon - Fri 7:30am - 4:00pm (leave phone messages after hours)
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Tarrant and surrounding counties

GILL CHILDREN’S SERVICES INC

555 Hemphill St Ste 200
Fort Worth, TX 76104

(817) 332-5070 Main
(817) 332-6445 Fax
www.gillchildrens.org
info@gillchildrens.org
Peyton Salavarria, Executive Director

DESCRIPTION: Provides assistance for children in cases where no other agency has the funds to meet their needs. Services include: Information and referral, and “last resort” financial assistance for emergency dental care, orthodontic treatment (severe malocclusions), medical services and equipment, special therapy and equipment, special educational opportunities, and most other critical services. One frequently requested service also included is payment for birth certificate fee. Payment is made directly to the service provider. Services are not available for food, rent, utilities and/or transportation.

INTAKE PROCEDURE: Must complete application which can be accessed online at gillchildrens.org or in person

FEES: None
DOCUMENTS REQUIRED: Income verification, ID and referral information
ELIGIBILITY: Children must be 0-18 years old and be a resident of Tarrant County
HOURS: Mon - Fri 8:30am - 3:30pm
LANGUAGES: Spanish
AREA SERVED: Tarrant
GIRL SCOUTS OF TEXAS OKLAHOMA PLAINS

4901 Briarhaven Rd
Fort Worth, TX 76109

(817) 737-7272 Main
(817) 732-1261 Fax
(800) 582-7272 Alternate

www.gs-top.org
pr@gs-top.org

Becky Burton, CEO

**Services**

**DESCRIPTION:** Girl Scouts of the USA is an organization dedicated solely to girls where, in an accepting and nurturing environment, girls can build character and skills for success. In partnership with committed adult volunteers, girls are encouraged to develop qualities like leadership, strong values, social conscience and conviction about their own potential and self-worth. Through a myriad of enriching experiences, such as field trips, sports skill-building clinics, community service projects, cultural exchanges, and environmental stewardships, girls are able to: develop their full individual potential.

**INTAKE PROCEDURE:** Call for information

**FEES:** $15 annual membership dues

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Girls, grades K-12 or ages 5-17

**HOURS:** Mon - Thur 8:00am - 5:30pm, Fri 8:00am - 11:30pm (office); Tues - Sat 9:00am - 5:30pm (shop)

**LANGUAGES:** Spanish

**AREA SERVED:** Hill, Hood, Johnson, Parker, Somervell and Tarrant counties

**SITES:** 1

1. GIRL SCOUTS OF TEXAS OKLAHOMA PLAINS

4901 Briarhaven Rd
Fort Worth, TX 76109

(817) 737-7272 Main
(817) 732-1261 Fax
(800) 582-7272 Alternate

Becky Burton, CEO

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2. SOUTHLAKE SERVICE CENTER & SHOP

584 N Kimball Ave
Southlake, TX 76092

(817) 281-7578 Main
(800) 582-7272 Toll Free

**GIRLS INC OF TARRANT COUNTY**

2820 Matlock Road
Arlington, TX 76015

(817) 468-0306 Main
(817) 557-3008 Fax

www.girlsinctarrant.org
info@girlsinctarrant.org

Jennifer Limas, President/CEO

**Services**

**TARRANT COUNTY KIDS**

**DESCRIPTION:** School-based after-school programs open during the school year. Full day care is also available during the summer months (Adventure Day Camp) and school holidays. Before-school programs provided at the following Arlington ISD elementary schools: Bryant, Corey, Farrell, West and Wood. After-school programs provided at the following Arlington ISD elementary schools: Bryant, Burgin, Corey, Farrell, Fitzgerald, Foster, Little, West and Wood.

**INTAKE PROCEDURE:** Enrollment in the Tarrant County Kids programs must be completed by parent or guardian and must be done at the administrative center located at 2820 Matlock Road

**FEES:** Fees based on a sliding scale

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Before and after school care available to students attending school where program is located; all day care during holidays and school breaks open to all boys & girls ages 5-12

**HOURS:** Mon - Fri 6:30am - school begins (before school); Mon - Fri School Dismissal - 6:30pm (after school); Summer Camp hours Mon - Fri 6:30am - 6:30pm

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant County

**SITE:** 2

**YOUTH DEVELOPMENT**

**DESCRIPTION:** Research-based curricula, delivered by trained, mentoring professionals in a positive all-girl environment equip girls to achieve academically; lead healthy and physically active lives; manage money; navigate media messages; and discover an interest in science, technology, engineering and mathematics. Girls Inc. of Tarrant
County programs are available in schools, libraries, community centers, and other community locations. Programs include: Academic Advisement and Mentoring; Reading Literacy Initiative; Economic Literacy; Media Literacy; Girls Beyond Bullying; Preventing Adolescent Pregnancy; Operation SMART (Science, Math and Relevant Technology); College and Career Readiness; Leadership and Community Action; Summer SMART Camps (Science, Math, and Relevant Technology).

**INTAKE PROCEDURE:** Call for information about services and programs

**FEES:** Many programs are offered at no cost to participants. Programs with fees are available on a sliding fee scale based on ability to pay

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Girls ages 5-18

**HOURS:** Mon - Fri 9:00am - 5:00pm (office hours); Service hours vary by location/program - call for information

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant County

**SITES:** 1 2

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### Services

**DESCRIPTION:** Residential or non-residential program for young women facing an unplanned pregnancy and planning adoption. Program includes free medical, legal, counseling and educational services. 1-800-GLADNEY is the Pregnancy Helpline providing pregnancy counseling which includes support for those who are not considering adoption.

**INTAKE PROCEDURE:** Call, write or email for appointment; walk-ins welcomed

**FEES:** None to birth mothers

**ELIGIBILITY:** Any young woman who is experiencing an unplanned pregnancy and considering adoption. Not drug or alcohol dependent; able to live in group situation (dormitory) if interested in residential program

**HOURS:** Mon - Fri 8:30am - 5:00pm; Sat and Sun by appointment only

**LANGUAGES:** Spanish

**AREA SERVED:** No restrictions

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### GOOD NEWS LIVING AT HOME/BLOCK NURSE PROGRAM

133 E Main St Ste B
Azle, TX  76020

(817) 444-2300 Main
terrisbartlett@aol.com

*Terri Bartlett, Program Director*

**Services**

**DESCRIPTION:** All of the following services are available depending on volunteer availability: Telephone reassurance; friendly visiting; shopping assistance; transportation; minor home repairs; light household chores; yard work; link to existing resources.

**INTAKE PROCEDURE:** Call the office to set up an appointment for a home visit

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Anyone 65 years or older who lives in the designated 200 sq. mile area in Azle/Springtown and surrounding communities

**HOURS:** Mon - Fri 8:30am - 3:30pm

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** Primarily but not limited to the following areas: 76020, 76023, 76082, 76086, 76098
GOODRICH CENTER FOR THE DEAF AND HARD OF HEARING

2500 Lipscomb St
Fort Worth, TX  76110
(817) 926-5305 Main
(817) 921-9528 Fax
(682) 200-1189 Videophone - Primary
(682) 730-9450 Videophone - Alternate
www.goodrichcenter.org
Suzette Jones, Director

Services

SERVICES TO DEAF AND HARD OF HEARING
DESCRIPTION: Sponsors Deaf Senior Citizen Programs (age 60+) once a week as well as provides meeting site for Hard of Hearing support group. Other services include information and referral, limited case management and access to use a videophone.
INTAKE PROCEDURE: Call for information or appointment; walk-ins accepted
FEES: Most services are free; fee for select services - call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Deaf and hard-of-hearing individuals and their families
HOURS: Mon - Fri 8:30 am - 5:00 pm
LANGUAGES: American Sign language
AREA SERVED: No restrictions

GOODWILL INDUSTRIES OF FORT WORTH INC

4005 Campus Dr
Fort Worth, TX  76119-5520
PO Box 15520
Fort Worth, TX  76119
(817) 332-7866 Main
(817) 335-4610 Fax
www.goodwillfortworth.org
David Cox, President & CEO
Public transportation accessible.

Services

VOCATIONAL REHABILITATION
DESCRIPTION: Vocational rehabilitation services for persons with physical and mental disabilities and for economically disadvantaged. Provides vocational evaluations; psychological evaluations; Texas Workforce Commission approved computer skills training; work adjustment training; employment preparation classes; adult basic education and GED tutoring. Will accept donations of durable goods including cars and mobile homes.
INTAKE PROCEDURE: Call for appointment
FEES: Vary per program; scholarships available
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Over 18 years of age
HOURS: Mon - Fri 7:30am - 4:30pm
LANGUAGES: Spanish
AREA SERVED: Metropolitan Tarrant County
SITE: 1

GOODWILL STAFFING SERVICES
DESCRIPTION: Goodwill Staffing Services (GSS) is a full-service temporary employment service providing skilled and dependable employees as well as the following services for employers: criminal history background check; testing; recruiting; reference checks; and advertising. Each GSS applicant is thoroughly screened and evaluated.
INTAKE PROCEDURE: Visit corporate headquarters to fill out application
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Mon - Fri 8:00am - 4:30pm
LANGUAGES: Spanish
AREA SERVED: No restrictions
SITE: 1

NORTH TEXAS INSTITUTE FOR CAREER DEVELOPMENT
DESCRIPTION: The North Texas Institute for Career Development is an educational institution that offers technology training and programs that produce workers who are highly competitive in workforce. Training programs may include: Administrative Assistant, Medical Billing and Coding, Medical Office Assistant, Medication Aide, Nurse Aide Training, Professional Driver Training (CDL) and Continuing Education seminars for specific Microsoft Office applications. Scholarships and financial aid available for those who qualify.
INTAKE PROCEDURE: Call for appointment; walk-ins welcome Tues 9:00am - 11am; agency referral for certain training services
FEES: Vary per program
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: 18 years of age with a high school diploma or GED
HOURS: Mon - Thurs 8:00am - 3:30pm
AREA SERVED: Denton, Hood, Johnson, Parker, Tarrant and Wise counties
SITE: 1
GOODWILL INDUSTRIES OF FORT WORTH INC...

JOB RESOURCE CENTERS
DESCRIPTION: Goodwill operates free Job Resource Centers throughout the Fort Worth area. Each Job Resource Center is equipped with job-search experts, computers, Internet access and telephones.
INTAKE PROCEDURE: Call or visit any of the centers to speak with an employment specialist
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Mon - Fri 8:00am - 4:00pm
AREA SERVED: Tarrant, Denton, Johnson and Parker counties
SITES: 1 9

COMPUTERWORKS
DESCRIPTION: Sales of rebuilt computers as well as software and books for all levels of computer users, including children, students and small businesses. Computer Works will (using donated working computer equipment) test, refurbish, disassemble and salvage parts to build a working computer for sale. Equipment is also sold to the tech, hobbyist or do-it-yourselfer. Computer Works welcomes any donation of PC, printer, computer peripheral or office equipment. Nonfunctioning computers are recycled.
INTAKE PROCEDURE: To buy, visit store; to donate, contact any Goodwill Store or attended donation center or call 817-332-7866 ext 2091
FEES: Complete systems begin as low as $100 and range up to the most sophisticated custom-built new systems
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: None
HOURS: Tues - Sat 8:30am - 5:00pm
AREA SERVED: No restrictions
SITE: 1

RETAIL STORES
DESCRIPTION: Retail store offering low cost clothing, furniture and household items.
INTAKE PROCEDURE: Visit store
FEES: Low cost
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: No restrictions
HOURS: Call for operating hours
AREA SERVED: Denton, Johnson, Parker, and Tarrant counties
SITES: 1 2 3 4 5 6 7 8 9 10 11 12 13 14

VETWORTHY
DESCRIPTION: Provides job training and placement services for veterans and their families with the goal of achieving job placement, retention and long term financial stability.
INTAKE PROCEDURE: Call, walk-in or email: veterans@goodwillfw.org
FEES: No fees for job training and placement services through Goodwill; some scholarships available for trade school; GI Bill accepted
DOCUMENTS REQUIRED: DD Form 214, Picture ID
ELIGIBILITY: Veterans including Active Duty, Retired, National Guard and Reservists; discharge must be under conditions other than dishonorable; Veterans of Operation Iraqi Freedom and Operation Enduring Freedom encouraged to apply
HOURS: Mon - Fri 8:00am - 4:30pm
LANGUAGES: Spanish
AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise counties
SITE: 1
7. GOODWILL STORE - HALTOM CITY
   3147 Denton Hwy
   Haltom City, TX 76117
   (817) 831-4949 Main

8. GOODWILL STORE - HULEN
   6297 Granbury Rd
   Fort Worth, TX 76109
   (817) 292-0740 Main

9. GOODWILL STORE - HURST
   825 W Pipeline Rd
   Hurst, TX 76053
   (817) 590-0327 Main

10. GOODWILL STORE - KELLER (GOODWILL BOUTIQUE)
    750 Main St Ste 125
    Keller, TX 76248
    (817) 741-6600 Main

11. GOODWILL STORE - LAKE WORTH
    6601 Azle Ave
    Lake Worth, TX 76135
    (817) 238-6100 Main

12. GOODWILL STORE - SAGINAW
    415 N Saginaw Blvd
    Saginaw, TX 76179
    (817) 234-9955 Main

13. GOODWILL STORE - WATAUGA
    7201 Rufe Snow Dr
    Watauga, TX 76148
    (817) 514-2615 Main

14. GOODWILL STORE - WHITE SETTLEMENT
    625 S Cherry Ln
    Fort Worth, TX 76108
    (817) 246-1108 Main

GRACE (GRAPEVINE RELIEF AND COMMUNITY EXCHANGE)

610 Shady Brook Dr
Grapevine, TX 76051
PO Box 412
Grapevine, TX 76099
(817) 488-7009 Main
(817) 488-2181 Fax
www.gracegrapevine.org
development@gracegrapevine.org
Shonda Schaefer, Executive Director

Services

DESCRIPTION: Emergency food, clothing, fans, heaters, utility (gas, electric, water) and rent assistance, gasoline vouchers, prescription vouchers and other limited financial assistance. Seasonal programs (holiday food baskets, Christmas toys, school supplies). Information and referral. Medical clinic open once a week.

INTAKE PROCEDURE: Make appt for clinic services; no appointment necessary for other services

FEES: Clinic: $20 per office visit (no one refused due to inability to pay)

DOCUMENTS REQUIRED: Photo ID for all adults in household, birth certificates and/or Soc Sec card for all household members, income verification for past 30 days, current lease or residence verification letter; for school supplies must have a picture ID, proof of school registration (or last report card)

ELIGIBILITY: For emergency assistance: Must live in designated service area, be within 125% of federal poverty or have had a crisis in the last 30 days; For health clinic: Must be within 200% of poverty level and have no insurance, Medicaid or Medicare

HOURS: Mon Tues Thur Fri 9:00am - 5:00pm, Wed 12:30pm - 5:30pm (emergency assist), 2nd Sat 9:30am - 12:30pm (food and clothing only); clinic open on Tuesdays only (doors open at 5:00pm; walk-ins must be signed in by 5:30pm to be seen)

LANGUAGES: Spanish

AREA SERVED: Grapevine, Colleyville and Southlake (zip codes 76051, 76034 and 76092)

SENIOR PROGRAM FRIENDS & FAMILY

DESCRIPTION: Coordinate formal and/or informal services for seniors and persons with disabilities with the mission of reducing physical and social isolation. Recruit volunteers to provide services such as friendly visits, telephone reassurance, housekeeping, minor home repairs, chores/errands, etc - all services based on availability of volunteers.

INTAKE PROCEDURE: No appt necessary

FEES: None

DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Age 55 and older or persons with disabilities; must be determined to be physically/socially isolated; must be willing to become a participant in Senior Program Friends & Family by completing intake process; must live in designated service area
HOURS: Mon Tues Thur Fri 9:00am - 5:00pm; Wed 12:30pm - 5:30pm
LANGUAGES: Spanish
AREA SERVED: Grapevine, Colleyville and Southlake (zip codes 76051, 76034 and 76092)

FINANCIAL FITNESS
DESCRIPTION: Four-hour course that provides educational workshops for individuals and families that deal with the essentials of money management and financial independence. The classes may address a wide variety of money management issues including credit counseling, budgeting and more. Classes are offered monthly and are two hours in length for two weeks at a time.
INTAKE PROCEDURE: Call for class hours but walk-ins accepted.
FEES: None
DOCUMENTS REQUIRED: None
ELIGIBILITY: No restrictions
HOURS: Thurs 2:00pm - 4:00pm (English); Mon 10:00am - 12:00noon (Spanish)
LANGUAGES: Spanish
AREA SERVED: No restrictions

GRACE TRANSITIONAL HOUSING
DESCRIPTION: This program provides housing and case management to help homeless individuals or families work toward self-sufficiency. Clients and families have a place to live while they work, pay off debt, learn new skills and regain confidence. Clients work directly with a professional case manager and receive support from trained volunteer "client aides". Clients commit to a minimum of six months in the program and have up to two years to attain goals identified at the beginning of their stay.
INTAKE PROCEDURE: Client referrals must come from a case worker at a shelter. The client may be referred just prior to their successful completion of the shelter's full program. The shelter's case worker will send a GRACE referral form (may be obtained by request from GRACE) to the Transitional Housing Program Manager. The program manager may approve this initial referral and request the subsequent completion of an application interview with the client. All applicants are subject to a criminal history check and are required to be drug free for at least one year prior to application. If the initial referral is not approved, the transitional housing program manager will provide alternate program recommendations.
FEES: None
ELIGIBILITY: Homeless individuals and their families who have successfully completed a shelter program and have been referred by that shelter; head of household must be 21 years of age or older; must have a working vehicle
HOURS: Mon Tues Thur Fri 9:00am - 5:00pm; Wed 12:30pm - 5:30pm
LANGUAGES: Staff speaks no language other than English
AREA SERVED: No restrictions

GRACE AFTER FIRE
PO Box 185804
Fort Worth, TX 76181
(800) 362-6477 Main - Toll Free
www.graceafterfire.org
lisa@graceafterfire.org
Kimberly Olson, Colonel, USAF (retired), President/CEO

TABLE TALK: COLOR ME CAMO PEER TO PEER SUPPORT
DESCRIPTION: Provides the means for women Veterans to gain knowledge, insight and self-renewal. Helps women Veterans help themselves. Specializes in helping the veterans reintegrate into society and to deal with issues such as depression, post-traumatic stress disorder PTSD, military sexual trauma MST, suicidal behaviors, drug and alcohol dependencies as well as navigate the Veteran Administrations' system of care. Provides peer-to-peer support; and though the organization does not provide counseling, can refer Veterans to professional/clinical counseling.
INTAKE PROCEDURE: Call and/or visit website (www.graceafterfire.org)
FEES: None
DOCUMENTS REQUIRED: Copy of DD214 or other proof of military service
ELIGIBILITY: Women veterans of any era
HOURS: Mon - Fri 8:00am - 5:00pm
GRACE AFTER FIRE...

LANGUAGES:  Staff speaks no language other than English
AREA SERVED:  Texas

GRAPEVINE COLLEYVILLE INDEPENDENT SCHOOL DISTRICT

3051 Ira E Woods Ave
Grapevine, TX  76051
(817) 251-5200 Main
(817) 251-5375 Fax
www.gcisd-k12.org
Dr. Robin Ryan, Superintendent

DESCRIPTION:  Local administrative office responsible for operating schools in the cities of Grapevine, Colleyville and designated sections of Euless, Bedford, Hurst and Southlake.
INTAKE PROCEDURE:  Call for information
FEES:  Call for information
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  Call for information
HOURS:  Call for information
LANGUAGES:  Staff speaks no language other than English
AREA SERVED:  Grapevine and small portion of Euless

GRAPEVINE PUBLIC LIBRARY

1201 Municipal Way
Grapevine, TX  76051
(817) 410-3400 Main
www.grapevinetexas.gov
circulation@grapevinetexas.gov
Janis Roberson, Library Director

DESCRIPTION:  General library services and materials including books, DVDs, Video cassettes, CDs and audio books; Children's Services including Story Times, Read Along Books, games and Live Online Homework Help for K-12, college intro students and adult learners (available on library computers or remotely from home through website). Teen Zone with teen books, magazines and space to do homework, read, plug in laptop or play some of the board games provided. Adult services including events, Inter-Library Loans and Summer Reading Program.
INTAKE PROCEDURE:  Complete application for library card
FEES:  Free to residents of Grapevine; $25.00 annual fee for non-residents
DOCUMENTS REQUIRED:  Valid ID and proof of address
ELIGIBILITY:  The library may be used by any resident of the City of Grapevine upon registration with the library for a three-year period
HOURS:  Mon - Thur 10:00am - 9:00pm; Fri 10:00am - 6:00pm; Sat 10:00am - 5:00pm; Sun 2:00pm - 6:00pm
LANGUAGES:  Call for information
AREA SERVED:  City of Grapevine

Grapevine Housing Authority

131 Star Pl
Grapevine, TX  76051
(817) 488-8132 Main
(817) 488-1048 Alternate
(817) 421-6404 Fax
www.grapevinetexas.gov
Debra Wells, Executive Director

DESCRIPTION:  Grapevine Housing Authority administers two housing programs available for low income families: public housing and Section 8 housing. Both programs charge rental fees according to monthly income of tenants.
INTAKE PROCEDURE:  Applications handed out on designated dates and must be submitted by mail only; waiting lists for both programs opens for applications each June
FEES:  30% of the residents' monthly income
DOCUMENTS REQUIRED:  Completed application, government issued photo ID and Social Security card
ELIGIBILITY:  Families whose total income does not exceed the income limits designated by HUD (limits may be obtained from the Housing Authority) and who meet other eligibility criteria.
HOURS:  Mon - Fri 8:00am - 4:00pm
LANGUAGES:  Staff speaks no language other than English
AREA SERVED:  Tarrant County
Guardianship Services Inc

GUARDIANSHIP ASSISTANCE FOR ADULTS

DESCRIPTION: The Guardianship Program provides a staff member or volunteer to serve as court-appointed guardian for an older or disabled adult who lacks decisional capacity and has no family member or friend who can assist. The need for a guardian is investigated by the Probate Courts before referral to agency. The guardian may be authorized to do any or all of the following: consent to medical treatment; arrange for in-home services; decide where the client will live; pay bills; apply for benefits; and manage assets and resources.

INTAKE PROCEDURE: All intakes for the Guardianship Program come directly from the Tarrant County Probate Court. Call the Tarrant County Probate Court for further information at 817-884-3395 or 817-884-2189

FEES: Legal and administrative fees may be charged to the ward's estate where applicable in guardianship cases.

DOCUMENTS REQUIRED: Call the Tarrant County Probate Court for further information.

ELIGIBILITY: Potential guardianship clients must be declared legally incapacitated by the Tarrant County Probate Courts, be a Tarrant County resident and have no family members or friends who are qualified to serve as guardians; volunteers must complete intensive training session and be willing to authorize reference and background checks. Program staff determines appropriateness of volunteer placement; Probate Court Judge makes final decision on appointment of guardian.

HOURS: Mon - Fri 8:30am - 5:00pm (office); available for emergencies.

LANGUAGES: Spanish (need advance notice)

AREA SERVED: Tarrant County

Money Management Services

DESCRIPTION: The Money Management Program has three components: 1) The Representative Payee Service manages the finances for clients receiving Social Security, Veterans Administration or other governmental benefits; 2) The Bill Payer Service provides volunteers who visit regularly in the client's home to assist with bill paying and financial management tasks such as understanding medical bills, writing checks or reconciling a bank statement; and 3) The Money Management Education Service provides one-on-one and classwork training in managing finances for persons with developmental disabilities.

INTAKE PROCEDURE: Call office and ask to speak to the Money Management Program Director; intake form also available on website.

FEES: Agency allowed to collect a small fee by the Social Security Administration, but only when all other needs have been met.

ELIGIBILITY: Representative Payee Program: must be recipient of government benefit and willing to allow someone else to manage it; Bill Payer Program: must be low income and willing to accept assistance with making sound financial decisions; Money Management Education Program: must be a person with a developmental disability and referred to the agency by MHMR or the ARC.

HOURS: Mon - Fri 8:30am - 5:00pm (office); available for emergencies.

LANGUAGES: Spanish (need advance notice)

AREA SERVED: Tarrant County

H.O.P.E. (Helping Other People Excel) Farm

DESCRIPTION: Mentoring program in Christian environment aimed at at-risk students in inner city - currently working with kids from SE Fort Worth elementary schools and the surrounding community. Program seeks to foster a sense of responsibility, the discipline of work and the skill of cooperation in boys aged five thru seven years (entry age). Can remain in the program through high school. No transportation services provided.

INTAKE PROCEDURE: Only accept referral from parent or guardian.

FEES: Call for information.

DOCUMENTS REQUIRED: Call for information.
H.O.P.E. (HELPING OTHER PEOPLE EXCEL)

ELIGIBILITY: Must be female single parent with son ages 5-7 (entry age)
HOURS: Mon - Fri 8:00am - 5:00pm (office); Mon - Fri 3:00pm - 7:00pm (service hours)
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Fort Worth
SITES: 1 2

Sites

1. H.O.P.E. (HELPING OTHER PEOPLE EXCEL) FARM
   865 E Ramsey Ave
   Fort Worth, TX  76104
(817) 926-9116 Main 
(817) 926-4747 Fax

Gary Randle, Executive Director

2. HOPE FARM INC - COMO CAMPUS
   5636 Fletcher Ave
   Fort Worth, TX  76107
(817) 289-2482 Main - Site phone
(817) 926-9116 Alternate - Administrative Office

H.O.P.E. TUTORING CENTER INC

2020 S Collins St
Arlington, TX  76010
(817) 860-7757 Main 
(817) 303-5343 Fax

www.hopetutoring.com
hope_tutoring@sbcglobal.net
Betsy Holschuh, Executive Director

DESCRIPTION: Free tutoring for those in grades 3rd thru 8th with reading, math and other homework. During summer months sponsor reading maintenance program in collaboration with Arlington Public Library. Math camp for students in grades 3-5 and science/math program for grades 6-8.
INTAKE PROCEDURE: Call for registration dates and times
FEES: None
DOCUMENTS REQUIRED: Recent report card
ELIGIBILITY: Parent must register and be a resident of Arlington; student must be in grades 3rd - 8th
HOURS: Tues Thur 3:45pm - 4:45pm; 6:30pm - 7:30pm (services); Mon Wed 10:00am - 4:00pm; Tues Thurs 11:00am - 7:00pm (office)
LANGUAGES: Staff speaks no language other than English

HALTOM CITY PARKS AND RECREATION DEPARTMENT

4839 Broadway Ave
Haltom City, TX  76117
(817) 831-6464 Main
(817) 831-6465 Alternate - Sports/Activities
www.haltomcitytx.com
Tom Henry, Director

Services

DESCRIPTION: Ten city parks with the following services available: One lighted tennis court; twelve playgrounds; four lighted softball fields; three multipurpose fields; three football fields; six and one quarter miles of walking, jogging and biking trails; eight pavilions; one recreation center; fitness room; one senior citizens center and 210 acres of open space/picnic areas.
INTAKE PROCEDURE: None
FEES: No fee w/ proof of residency; cost $5 per visit for non-resident; Non-resident recreation ID card is $50 yearly; fees vary for fitness room
DOCUMENTS REQUIRED: Water bill; driver’s license
ELIGIBILITY: Resident of Haltom City
HOURS: Mon - Thur 7:00am - 9:00pm; Fri 7:00am - 6:00pm; Sat 12:00pm - 5:00pm; Closed Sun
LANGUAGES: Spanish
AREA SERVED: Haltom City

HALTOM CITY PUBLIC LIBRARY

4809 Haltom Rd
Haltom City, TX  76117
(817) 222-7786 Main - Help Desk
(817) 222-7785 Circulation/Check Out Desk
(817) 222-7790 Administration
(817) 834-1446 Fax

www.haltomcitytx.com
library@haltomcitytx.com
Lesly M. Smith, Library Services Director

Services

DESCRIPTION: Haltom City residents may borrow materials from Haltom City Public Library and the following libraries using their HCPL card: Benbrook Public Library, Burleson Public Library, any library in the Fort Worth Public Library system, Keller Public Library, Richland Hills Public Library and Watauga...
Public Library; Interlibrary Loan (a $3 fee applies). Other services available:
* Provides weekly story times, family story times, and Summer Reading Club
* GED classes on Tues, Wed and Thurs (5:00 pm - 8:00 pm; closed summer)
* ESL classes on Tues, Thurs (8:30 am - 10:30 am)
* Public-access computers and Wi-Fi hotspot
* Fax & photocopiers
* Meeting rooms available for rent - call (817)-222-7790 for details
* Outreach services including book delivery to homebound; school and daycare visits; and literacy programming for schools within Haltom City
* Additional services include: books on tape; books on CD; music on CD; videos and DVDs; large print books; online databases; online audio books and ebooks

**INTAKE PROCEDURE:** Visit library

**FEES:** Miscellaneous and damage charges vary; 20 cents per day per book for overdue; call for additional information

**DOCUMENTS REQUIRED:** Valid photo ID (TDL/State ID) and proof of residency (voter registration card, rent receipt or lease agreement, utility bill, TDL/ID card or other identifying documents showing a current address)

**ELIGIBILITY:** Haltom city residents and residents of other qualifying cities of the interlibrary system

**HOURS:** Mon - Thur 10:30 am - 8:00 pm; Fri 10:30 am - 6:00 pm; Sat 10:30 am - 5:00 pm; closed Sun

**LANGUAGES:** Spanish (limited), Greek

**AREA SERVED:** City of Benbrook, City of Burleson, City of Haltom City, City of Fort Worth, City of Keller, City of Richland Hills, and City of Watauga

**HANDITRAN**

1101 W Main St
Arlington, TX  76013

MS 06-0100
PO Box 90231
Arlington, TX  76004

(817) 459-5390 Main
(817) 275-3704 Scheduling & Dispatch
(817) 275-2286 Fax

www.handitran.com

Bob Johnson, Transit Manager

**Services**

**DESCRIPTION:** Senior citizens and citizens with disabilities are provided "Share-Ride" door-to-door, demand responsive transportation in mini-buses and taxi cabs.

**INTAKE PROCEDURE:** Call for information

**FEES:** $10 application fee; $2.00 per one way trip; monthly pass $55.00

**DOCUMENTS REQUIRED:** Complete application and submit for certification. Proof of age or disability is required

**ELIGIBILITY:** Persons with a doctor certified disability or age 65 years and older

**HOURS:** Mon - Fri 8:00am - 5:00pm (office); Mon - Fri 7:00am -10:00pm; Sat 8:00am - 9:00pm (services)

**LANGUAGES:** Translation services available

**AREA SERVED:** Arlington, Pantego and Trinity Railway Express at Centerport Station for all trip purposes; for medical and social service trips, service is provided to locations up to 1.5 miles outside of city limits of Arlington and to 2 bus stations in Fort Worth (Eastchase and Lancaster)

**HARVEST HOUSE**

349 NW Renfro St
Burleson, TX  76028

PO Box 1113
Burleson, TX  76097

(817) 295-6252 Main
(817) 295-2392 Fax

www.yourharvesthouse.org

Carolyn Miller, Executive Director

**Services**

**DESCRIPTION:** Emergency financial and material assistance to eligible families in crisis depending on availability of funds. Includes food, clothing, household items as available (no furniture), financial aid (limited rent and utility assistance), limited prescription assistance as well as help with school supplies and Christmas toys. Also offering counseling/prayer.

**INTAKE PROCEDURE:** Must apply for services in person

**FEES:** None

**DOCUMENTS REQUIRED:** Photo ID, proof of residency (i.e. utility bill), Social Security cards or birth certificates for all members of household, proof of income or lack thereof

**ELIGIBILITY:** Must live in a zip code area served by Harvest House; priority given to families with children, elderly and/or disabled

**HOURS:** Tues 10:00 am - 6:00 pm; Wed - Sat 10:00 am - 2:00 pm (no rent, utility or prescription assistance provided on Saturdays)

**LANGUAGES:** Spanish (limited)

**AREA SERVED:** Johnson County zips: 76009, 76028, 76031, 76033, 76044, 76050, 76058, 76059, 76061, 76084, 76093 (does not include the 76063/City of<continued...>
HEALTH AND HUMAN SERVICES COMMISSION (HHSC) ADMINISTRATION REGION 3

801 S State Hwy 161
Grand Prairie, TX 75051
(972) 337-6100 Administration
(877) 787-8999 HHSC Ombudsman
(800) 436-6184 Report Waste, Abuse and Fraud
(888) 425-6889 TDD
(972) 337-6201 Fax
www.hhsc.state.tx.us

Jerry Flores, Regional Director

SERVICES

DESCRIPTION: The Health and Human Services Commission (HHSC) administers certain health and human services programs including the Medicaid Program; Food Stamps/SNAP Program; Temporary Assistance for Needy Families (TANF) and Children’s Health Insurance Program (CHIP).

INTAKE PROCEDURE: To apply:
1. Complete an application for benefits at www.yourtexasbenefits.com; or
2. If need application assistance, find a local Community Partner Program at www.texascommunitypartnerprogram.com; also you may call 2-1-1, choose Option 1 after your language selection, and ask for a referral to a Community Partner program in your area; or
3. Call 2-1-1, and choose Option 2 after your language selection; or
4. Apply directly at a local HHSC Benefits Office; to find an office in your area, visit www.yourtexasbenefits.com or call 2-1-1, choose Option 1 after your language selection to get office location.

FEES: None

DOCUMENTS REQUIRED: Call 211, choose Option 2 or visit www.yourtexasbenefits.com

ELIGIBILITY: Call 211, choose Option 2 or visit www.yourtexasbenefits.com

HOURS: Mon - Fri 8:00am - 5:00pm (office)

LANGUAGES: Language line available

AREA SERVED: Texas

SITES: 1 2 3 4 5 6

Sites

1. HHSC ELIGIBILITY/E LANCASTER
   4733 E Lancaster Ave Ste 101
   Fort Worth, TX 76103
   (817) 536-3353 Main
   (817) 413-2150 Fax
   (817) 413-2160 TDD

2. HHSC ELIGIBILITY/JOHN T WHITE
   7450 John T White Rd
   Fort Worth, TX 76120
   (817) 563-3800 Main
   (817) 563-3995 Fax
   (817) 446-0674 TDD

3. HHSC ELIGIBILITY/LA GRAN PLAZA
   4200 S Frwy Ste 16
   Fort Worth, TX 76115
   (817) 927-2834 Main
   (817) 922-6353 Fax
   (817) 922-6445 TDD

4. HHSC ELIGIBILITY/MALL CIRCLE
   2220 Mall Circle
   Fort Worth, TX 76116
   (817) 625-2161 Main
   (817) 740-6399 Fax
   (817) 740-6215 TDD

5. HHSC ELIGIBILITY/NEW YORK AVE
   1540 New York Ave
   Arlington, TX 76010
   (817) 461-8273 Main
   (817) 462-3869 Fax
   (817) 922-6445 TDD

6. HHSC ELIGIBILITY/RESOURCE CONNECTION
   1501 Circle Dr Ste 110
   Fort Worth, TX 76119
   (817) 321-8000 Main
   (817) 321-8067 Fax
   (817) 321-2345 TDD
HEALTHY MARRIAGE - HEALTHY FAMILIES COALITION OF TARRANT COUNTY

2928 W Fifth St
Fort Worth, TX  76107
(817) 632-5529 Service/Intake
(817) 332-6348 Main
(817) 332-6489 Fax
healthymarriage@theparentingcenter.org

DESCRIPTION: The Healthy Marriage-Healthy Families Coalition of Tarrant County offers relationship strengthening workshops in a variety of settings. Pre-marriage education, marriage enhancement and relationship building classes are available. The coalition consists of more than 100 partner organizations, churches, social service organizations, businesses and individuals dedicated to strengthening healthy marriages and families in our community. Classes are offered for singles, those who are seriously dating, engaged as well as for married couples. Workshops on business relationships, employee relationships, community relationships and family relationships are also available.

INTAKE PROCEDURE: Call for information on location of classes. Agencies, organizations or individuals interested in joining the coalition may call or e-mail for more information.

FEES: Fees vary

DOCUMENTS REQUIRED: Call for Information

ELIGIBILITY: No restrictions

HOURS: Mon - Fri 8:00am - 5:00pm (office); workshops are usually on weekends and evenings, but can be arranged based on participants' schedules

LANGUAGES: Spanish

AREA SERVED: Tarrant County

HELPING RESTORE ABILITY (HRA)

4300 Beltway Place Ste 130
Arlington, TX  76018
(817) 469-1977 Metro
(817) 461-2334 Fax
www.helpingrestoreability.org
hrability@hratexas.org
Vicki Niedermayer, CEO

DESCRIPTION: The programs of Helping Restore Ability enable individuals to stay in their homes, attend school or go to work, and most importantly, to remain self-sufficient. Home health care for short term medical care as well as long term care are provided to clients with disabilities of all types (physical, cognitive, developmental). Services to senior citizens with age related disabilities are also available. Some specific services include: *Primary Home Care - This program has three types of services available for residents of Dallas, Tarrant and nine surrounding counties: 1. Community Attendant services provide an in-home attendant for adults with a medical need for specific tasks; 2. Primary Home Care is a non-technical, medically related personal care service prescribed by a doctor as part of client's plan of care. It is available to

HELP (HEALTH EDUCATION LEARNING PROJECT)

909 W Magnolia Ave, Ste 2
Fort Worth, TX  76104
(817) 332-7722 Main
(817) 923-4444 Fax
www.helpfw.org
DeeJay Johannessen, Executive Director

DESCRIPTION: Promotes health and prevents disease through innovative, accessible and comprehensive health education programming. Sponsors the following: Rapid Connect Program, an HIV testing and linkage program utilizing the INSTI 60 second testing technology; iPlay Program, a two session HIV prevention program designed to reduce the risk of transmission in gay men; Rubber Access Project, a condom distribution program providing free condoms to individuals at risk for HIV and other STIs; Community Mobilization Program, a comprehensive program to expand the scope and reach of HIV and STI prevention programs throughout Tarrant County.

INTAKE PROCEDURE: Call

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Individuals (teens and adults); schools, churches, organizations and agencies

HOURS: Mon - Fri 9:00am - 5:00pm (office); Mon Thu 9:30am - 7:00pm, Tues Wed Fri 9:30am - 5:00pm, Sat 10:00am - 2:00pm (HIV testing); workshops offered at various times

LANGUAGES: Sign language available upon request

AREA SERVED: Tarrant County
eligible adults and children whose health problems cause them to be functionally limited in performing activities of daily living; 3. Family Care is a non-skilled non-technical service provided to eligible adults who are functionally limited in performing daily activities.

*MR Services - HRA also provides services to individuals with mental retardation or autism living in their own homes or family homes through contracts with the local Mental Health Mental Retardation (MHMR) centers in Fort Worth and Dallas. Day habilitation programs for adults with mental retardation who have aged out of school are also offered.

*Private Pay - attendant and respite care are available to those ineligible for Medicaid through private pay option.

**INTAKE PROCEDURE:** Call for appointment

**FEES:** Sliding fee scale for some programs, others are free if meet eligibility criteria; private pay and insurance also available

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Varies by program; call for information

**HOURS:** Mon - Thurs 8:00 am - 5:00 pm; Fri 8:00 am - 4:00 pm (office)

**LANGUAGES:** Spanish, Vietnamese, others - call for information

**AREA SERVED:** Tarrant, Dallas, Denton, Collin, Kaufman, Ellis, Johnson, Hood, Parker, Rockwall, and Wise counties. Varies by program. Some programs are county specific, others are statewide; call HRA office for details

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**HILL SCHOOL**

4817 Odessa Ave
Fort Worth, TX 76133

(817) 923-9482 Main
(817) 923-4894 Fax

www.hillschool.org
hillschool@hillschool.org

Audrey Boda-Davis, Executive Director

**Services**

**DESCRIPTION:** Private nonprofit school (elementary, middle, & high school grades) providing educational and support services to students with learning differences, primarily dyslexia, dysgraphia and A.D.D. As a full-service school, it teaches students the skills and strategies necessary to prepare them for a successful college and career.

**INTAKE PROCEDURE:** Call for appointment.

**FEES:** Call for information - Some scholarships/financial aid available.

**DOCUMENTS REQUIRED:** Call for information.

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**HOPE CENTER 4 AUTISM**

2751 Green Oaks Rd
Fort Worth, TX 76116

(817) 560-1139 Main
(817) 560-7039 Fax

www.hopecenter4autism.org
susan4autism@aol.com

Susan Wood, Director

**Services**

**DESCRIPTION:** Non-profit organization that provides services for children with autism and their families. Some of the services offered include an initial treatment consultation, applied behavior analysis, social skills training, speech and occupational therapy, transitional therapy, parent training, family support groups, in-school observation and music therapy.

**INTAKE PROCEDURE:** Call, fill out and return intake application and wait for call back

**FEES:** $45 an hour (some discounts available based on service and hours contracted)

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Children with autism and their families

**HOURS:** Mon - Thurs 8:30 am - 5:30 pm; Fri 8:30 am - 3:30 pm

**LANGUAGES:** Call for information

**AREA SERVED:** No restrictions

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**HOPE LITERACY INC (HELPING OTHER PEOPLE EXCEL)**

1701 T Square
Fort Worth, TX 76120

4100 SW Loop 820
Fort Worth, TX 76109

(817) 999-9357 Main

www.hopeliteracy.com
hwilson@hopeliteracy.com

Harry K. Wilson III Ph.D., Executive Director

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HOPE LITERACY INC (HELPING OTHER PEOPLE...)

Services

DESCRIPTION: HOPE Literacy, Inc. Helps Other People Excel in life by establishing, equipping, operating, supporting, and resourcing church and community literacy programs. Services provided by church and community literacy partners include beginning to advanced ESL English as a Second Language classes, adult literacy, citizenship classes, GED, and computer classes. Not all services are offered at all sites.

INTAKE PROCEDURE: Call for information or walk-in; students complete a registration form and an English language assessment test, and then are placed with a teacher.

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for Information

HOURS: Service hours vary by site

LANGUAGES: Call or e-mail for information

AREA SERVED: Tarrant County

SITES: 1 2 3 4 5 6 7

Sites

1. HOPE LITERACY INC AT AGAPE BAPTIST CHURCH
   3954 Southwest Blvd
   Fort Worth, TX 76116
   (817) 999-9357 Alternate
   (817) 923-6800 Main

Richard Harper, Director

2. HOPE LITERACY INC AT MAYFIELD ROAD BAPTIST CHURCH
   1701 E Mayfield Rd
   Arlington, TX 76014
   (817) 483-9375 Main
   (817) 999-9357 Alternate

Heather Podbielski, Director

3. HOPE LITERACY INC AT MISSION CENTRAL
   732A East Pipeline Rd
   Hurst, TX 76053
   (817) 999-9357 Alternate
   (817) 595-0011 Main

Paula Jernigan, Executive Director

4. HOPE LITERACY INC AT NORTH FORT WORTH BAPTIST CHURCH
   5801 North I-35
   Fort Worth, TX 76131
   (817) 232-8210 Main
   (817) 999-9357 Alternate

5. HOPE LITERACY INC AT SOUTHCLIFF BAPTIST CHURCH
   4100 SW Loop 820
   Fort Worth, TX 76109
   (817) 924-2241 Main

John Spear, Director

6. HOPE LITERACY INC AT SOUTHWAYSIDES BAPTIST CHURCH
   301 Thornhill Drive
   Fort Worth, TX 76115
   (817) 690-5466 Main
   (817) 999-9357 Alternate

Adlin Cotto, Director

Public transportation accessible.

7. HOPE LITERACY INC AT UNIVERSITY BAPTIST CHURCH
   2720 Wabash
   Fort Worth, TX 76109
   (817) 999-9357 Alternate
   (817) 292-5584 Main

Dorothy Parker, Director

HOUSE OF REDEMPTION

1931 Hemphill
Fort Worth, TX 76110

(817) 922-5493 Intake/Fax
(817) 366-7060 Alternate

www.houseofredemption.org
redemptionhome1@cs.com

Carolyn Edwards, Director

Services

DESCRIPTION: Transitional housing and supportive services for single women who are at risk of or have experienced homelessness, abuse, incarceration and/or substance abuse. Program provides an up-to-24-month stay for women over 18 years of age (including veterans) in a structured environment for those who want a change in lifestyle. Specializes in dual diagnosis (MHMR).

INTAKE PROCEDURE: Must call intake to receive screening interview

FEES: Sliding scale

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Women aged 18 and older who are homeless (no children)

HOURS: Mon - Fri 8:00 am - 5:00 pm (office); 24/7 (housing)

LANGUAGES: Staff speaks no language other than English
HOUSE OF REDEMPTION...

AREA SERVED: No restrictions

HOUSING AND URBAN DEVELOPMENT (HUD) REGION VI OFFICE

801 Cherry St
Unit 45 Ste 2500
Fort Worth, TX 76102
(800) 568-2893 Multi-family/Apartment Listings
(888) 560-8913 Toll Free - Fair Housing Complaints
(817) 978-5700 Office

www.hud.gov
Tammy H. Trevino, Regional Director

SERVICES

DESCRIPTION: HUD provides funding and oversight to state and local governmental agencies, housing authorities, public and private multifamily property developers, lenders, non-profit and faith-based organizations. In addition, HUD administers and enforces fair housing laws that prohibit discrimination in housing on the basis of race, color, religion, sex, national origin, disability, and familial status. HUD oversees the implementation of Fair Housing education and enforcement of the fair housing laws. These services are provided to HUD partners throughout the Fort Worth jurisdiction. Locally, one of the services provided is maintenance of a listing of subsidized housing (single family and apartments) in Fort Worth jurisdiction which includes 59 counties in North Texas. The list contains properties that participate in various rental subsidy programs sponsored thru HUD. Each housing development listed is privately owned and managed. All inquiries and applications are taken at the individual properties.

INTAKE PROCEDURE: Call for information or to have list mailed; or go online to search by zip code, county or city @ hud.gov/apps/section8

FEES: None

ELIGIBILITY: None

HOURS: Mon - Fri 8:00am - 4:30pm

AREA SERVED: 59 counties in North Texas including Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise

HOUSING AUTHORITY OF THE CITY OF HALTOM CITY

2800 Moneda Ave
Haltom City, TX 76117
(817) 834-0691 Main
(817) 838-2187 Fax
hcha2800@charter.net

Claire S. Tiner, Executive Director

SERVICES

DESCRIPTION: The Housing Authority of the City of Haltom City administers one low income housing project subsidized by HUD. There is a total of 150 apartments located on this one site with sixty of these designated for senior citizens age 62 and older; the remainder are for families. This Housing Authority is a smoke-free environment.

INTAKE PROCEDURE: Applications are taken on-line at https://haltomcityhousing.applicationpi.com

FEES: Rent is based on 30% of income

DOCUMENTS REQUIRED: State issued picture ID or driver's license; original birth certificates and social security cards for all family members

ELIGIBILITY: Eligibility is determined after application process completed; must be low income; check criminal background and rental history

HOURS: Mon - Fri 9:00am - 4:00pm (office); closed for lunch Noon - 12:30pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

HOUSING OPPORTUNITIES OF FORT WORTH

1065 W Magnolia Ste B
Fort Worth, TX 76104
(817) 923-9192 Main
(817) 924-8252 Fax
hofw@swbell.net

David O'Brien, Jr., Executive Director

SERVICES

HOUSING COUNSELING AND HOMEBUYER EDUCATION

DESCRIPTION: In-depth counseling with area homeowners who are delinquent on mortgage payments and in risk of foreclosure on their homes. Referrals to other agencies as determined by the counselor. Also provides education for prospective home buyers and gives reverse equity mortgage

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counseling to senior citizens. Does not provide any financial assistance.

**INTAKE PROCEDURE:** Must call for appointment  
**FEES:** Counseling services provided at no charge  
**DOCUMENTS REQUIRED:** Call for information  
**ELIGIBILITY:** None  
**HOURS:** Mon - Fri 8:30am - 5:00pm  
**LANGUAGES:** Spanish  
**AREA SERVED:** No restrictions on residency - serves primarily Tarrant County residents

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### HUMAN RELATIONS UNIT - CITY OF FORT WORTH

Hazel Harvey Peace Center  
818 Missouri Avenue  
Fort Worth, TX 76104  
1000 Throckmorton  
Fort Worth, TX 76102

(817) 392-7525 Main  
(817) 392-7529 Fax  
www.fortworthtexas.gov/humanrelations  
Angela Rush, Administrator

**Services**

**DESCRIPTION:** The Human Relations Unit of the City of Fort Worth is responsible for enforcing anti-discrimination laws as follows:
1) Fair Housing Act and City of Fort Worth fair housing ordinance by investigating complaints of discrimination based on race, color, religion, national origin, sex, familial status, sexual orientation or disability.
2) Provides counseling and referral on matters relating to tenant/landlord issues and fair housing rights.
3) Enforces the city’s Equal Employment Opportunity ordinance, which prohibits discrimination in employment based on race, color, religion, sex, national origin, age, disability and sexual orientation. Provides training to private employers and citizen groups regarding anti-discrimination laws. Serves as a referral source to residents outside the City of Fort Worth jurisdiction who have experienced discrimination.

**INTAKE PROCEDURE:** Call office to set an appointment  
**FEES:** None  
**ELIGIBILITY:** Open to anyone  
**HOURS:** Mon - Fri 8:00am - 5:00pm  
**LANGUAGES:** Spanish; language line service available for other languages  
**AREA SERVED:** City of Fort Worth (but will refer persons living outside Fort Worth area)

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### HUMANE SOCIETY OF NORTH TEXAS

1840 E Lancaster Ave  
Fort Worth, TX 76103

(817) 332-4768 Main - /HSNT  
(817) 332-2164 Fax  
www.hsnt.org  
info@hsnt.org  
Ann Barnes, Executive Director

**DESCRIPTION:** Investigation and/or prevention of cruelty to animals; animal birth control through low cost spay programs; emergency rescue of critically injured animals; lost & found services; pet placement service where pets are adopted out to approved homes; educational programs in schools and at special events. Volunteer opportunities available.

**INTAKE PROCEDURE:** Open door shelter  
**FEES:** Fees vary - call for information (Adoption fees range from $50-$150 and include veterinary services - spay/neuter surgery, vaccines, etc)  
**DOCUMENTS REQUIRED:** Call for information  
**ELIGIBILITY:** None  
**HOURS:** 7 days per week 12:00 pm - 5:00 pm (Lost & Found and Adoption); animals are received at shelter 7 days per week 9:00am - 5:00pm  
**LANGUAGES:** Spanish, Vietnamese  
**AREA SERVED:** Tarrant and surrounding counties  
**SITE:** 1

### SATELLITE ADOPTION CENTER

**DESCRIPTION:** Pet placement service through which pets are adopted out to approved homes. Adoptions only - no animals accepted at this location.

**INTAKE PROCEDURE:** None  
**FEES:** Adoption fees range from $50-$150 and include veterinary services - spay/neuter surgery, vaccines, etc  
**DOCUMENTS REQUIRED:** Call for information  
**ELIGIBILITY:** None  
**HOURS:** Sun - Tues 12:00 pm - 6:00 pm; Wed - Sat 11:00 am - 6:00 pm  
**LANGUAGES:** Vietnamese  
**AREA SERVED:** Tarrant and surrounding counties  
**SITE:** 2

<continued...>
Sites

1. HUMANE SOCIETY OF NORTH TEXAS
   1840 E Lancaster Ave
   Fort Worth, TX  76103
   (817) 332-4768 Main - /HSNT
   (817) 332-2164 Fax
   Ann Barnes, Executive Director

2. SATELLITE ADOPTION CENTER
   6708 S Hulen St
   Fort Worth, TX  76123
   (817) 423-3647 Main
   (817) 788-7300 Main

HURST EULESS BEDFORD INDEPENDENT SCHOOL DISTRICT

   1849 Central Dr
   Bedford, TX  76022
   (817) 283-4461 Main
   (817) 267-3311 Metro
   www.hebsd.edu
   Steve Chapman, Superintendent

Services

DESCRIPTION: The Hurst Public Library is dedicated to acting as a vital educational institution to all citizens by providing access to information, offering professional assistance, materials, and programs that support life-long learning, social needs, cultural enrichment and leisure interests.
* Programs offered for pre-schoolers: Story Time; Toddler Time.
* Programs offered for K-6: homework assignments help; aid in searching for that special book, video, or CD. The Youth Media Center has listening stations, Internet computers, and other activities available.
* Youth Services Provided: a list of computer Links young adults may find useful and fun, as well as a variety of programs designed specifically to address the interests of young adults; a variety of fiction books and magazines bought with teens in mind; nonfiction materials as well as a variety of CDs and DVDs are available in Adult Services.
* Collections include a large variety of resources available such as books, graphic novels, magazines, recorded books, CDs, ebooks, audiobooks, and DVDs
* Family Services Provided: Family Programs and Summer Reading Club New DVD Release Showings
* Adult Services Provided: Masterworks Music Series, Forum Book Discussion Group; exhibits; educational, informational and cultural programming monthly. Hurst Library also serves as a Learning Center site for the Adult Basic Education Center of the FWISD for individuals getting their GED.
* Offers free notary services
* Online services include access to over 60 databases, interactive services such as Live Homework Help, Jobview Job Search, language learning, Resume Maker and test preparation software.

INTAKE PROCEDURE: Call for information
FEES: Library cards are free of charge to all residents of the state of Texas
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Mon Wed Fri Sat 10:00am - 6:00pm, Tues Thurs 10:00am - 9:00pm, CLOSED Sunday (library services); Mon Wed 10:15am - 1:15pm, Tues Thurs 5:30pm - 8:30pm (GED classes)
LANGUAGES: Call for information
AREA SERVED: City of Hurst and surrounding areas; cards available to Texas residents

HURST PUBLIC LIBRARY

   901 Precinct Line Rd
   Hurst, TX  76053
   (817) 788-7300 Main
   www.hursttx.gov/library
   Jesse Louzks, Library Director
**I CAN STILL SHINE INC**

(817) 427-1111 Main  
(817) 887-1278 Fax  
www.icanstillshine.org  
brendajackson11@aol.com  

*Brenda Jackson, Executive Director*

**DESCRIPTION:** Program provides services for battered women as well as for females re-entering society from substance abuse rehab centers and prison. Services include: food pantry, clothing, furniture, GED classes, counseling, housing referrals and more.  
**INTAKE PROCEDURE:** Call for appointment  
**FEES:** None  
**DOCUMENTS REQUIRED:** Drivers license, SS card, lease and police report (if any)  
**ELIGIBILITY:** Any battered woman and/or woman re-entering society from substance abuse rehab centers and prisons or single mom  
**HOURS:** Mon - Fri 9:00am - 5:00pm (office); Sat 9:00am - 2:00pm  
**LANGUAGES:** Spanish (advance notice necessary)  
**AREA SERVED:** Tarrant County

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**IMMUNIZATION COLLABORATION OF TARRANT COUNTY**

PO Box 100192  
Fort Worth, TX 76185-0192  
(817) 238-4448 Recorded Information Only  
www.ictchome.org  
Terri Andrews, Chair

**DESCRIPTION:** The Immunization Collaboration of Tarrant County (ICTC) is a collaboration of agencies and organizations, public and private, committed to providing the systematic eradication of childhood, vaccine-preventable diseases in Tarrant County. ICTC projects directly improve the health and well-being of children through low cost immunization events and community education on the importance of childhood immunizations.  

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INTAKE PROCEDURE: Call information line at 817-238-4448 for information on locations of immunization events; no appointment required - walk in for services
FEES: Immunizations are $15 per child; CHIP and Medicaid accepted; If child has private ins that covers vaccines, then child's provider will have to provide needed vaccines; accept cash, check or CHIP/Medicaid only - no debit or credit cards
DOCUMENTS REQUIRED: Must bring child's immunization records
ELIGIBILITY: Ages 0-18
HOURS: Varies by location - call for information
LANGUAGES: Spanish
AREA SERVED: Tarrant County

JEWISH FEDERATION OF FORT WORTH AND TARRANT COUNTY

4049 Kingsridge Rd
Fort Worth, TX 76109

(817) 569-0898 Main
(817) 569-0895 Fax

www.tarrantfederation.org
jfsftw@flash.net

Jeffrey Hochster, President

Services

DESCRIPTION: Individual, family and group counseling; consultation services; case management; senior citizen program.
INTAKE PROCEDURE: Call for information
FEES: Sliding scale based on ability to pay (income & family size); $40 minimum for individual session
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Depends on intake evaluation and need; no specific age requirement or income guidelines
HOURS: Call for information
LANGUAGES: Spanish
AREA SERVED: Tarrant County

JOB CORPS - OUTREACH AND ADMISSIONS OFFICE

2100 N Main Ste 220
Fort Worth, TX 76164

(817) 625-3993 Main
(800) 733-5627 /JOBS National
(817) 625-3900 Fax

www.jobcorps.org

Lori L. Wynne, Project Manager

Services

DESCRIPTION: Job Corps is a residential living, career technical training program funded by the US Dept of Labor. Students can earn their GED. Career Technical Training Certifications include: Welding, Automotive, Business Technology, Construction, Health Care, Security & Protective Services, Information Technology and more.
INTAKE PROCEDURE: Contact Judy Jones at (817) 625-3993 Ext 103 to learn more about a Job Corps information session near you
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: (1) desire to take on the responsibility and challenge of building your future; (2) between ages of 16 and 24; (3) resident of the US; (4) in need of vocational training; (5) out of school and/or unable to benefit from continuation in a traditional school; (6) low income.
HOURS: Mon - Fri 8:00am - 5:00pm (except state holidays)
LANGUAGES: Spanish
AREA SERVED: Denton County, Tarrant County and Wichita Falls; there are also admissions offices in Abilene, Amarillo and Lubbock

JOHN ED KEETER PUBLIC LIBRARY OF SAGINAW

355 W McLeroy Blvd
Saginaw, TX 76179

(817) 230-0300 Ext. 8 Main
(817) 230-9134 Fax

http://www.saginawlibrarytexas.org
pwaak@ci.saginaw.tx.us

Paula Waak, Library Director

Services

ADULT EDUCATION
DESCRIPTION: Provides literacy services through ESL (English as a Second Language), adult basic education classes, GED and citizenship classes.
INTAKE PROCEDURE: Call 817-230-0344 or come in to sign up
FEES: Free
DOCUMENTS REQUIRED: None
ELIGIBILITY: 18 years and older
HOURS: Call for information
LANGUAGES: Spanish
AREA SERVED: Tarrant County

<continued...>
GENERAL SERVICES

DESCRIPTION: General library services and materials including audio tapes, books, books on CD, downloadable audio and e-books, DVD and VHS videos, magazines and music CDs. Computers with public internet access and wi-fi available. Programs and services for children, teens and adults.

INTAKE PROCEDURE: Complete application for library card

FEES: Free to Saginaw residents, land owners, business owners and Eagle Mountain Saginaw Independent School District teachers and librarians; library participates in TXShare card program; $15 non-resident fee

DOCUMENTS REQUIRED: Picture ID with proof of current address

ELIGIBILITY: Children under age of 18 must have signature of parent or legal guardian on Library Application

HOURS: Tues Thur 9:00am - 8:00pm; Wed Fri Sat 9:00am - 6:00pm

AREA SERVED: City of Saginaw

JOHN KNOX PRESBYTERIAN CHURCH

4350 River Oaks Blvd
River Oaks, TX 76114

(817) 624-9265 Main
(817) 626-6545 Fax
johnknoxpres@sbcglobal.net

Services

DESCRIPTION: Food pantry; prescriptions (no pain medications) when funds available

INTAKE PROCEDURE: Call office first to learn availability of prescription assistance; walk-in for food on Tues

FEES: None

DOCUMENTS REQUIRED: Valid ID & proof of residence (receipt of mail within last 30 days)

ELIGIBILITY: Persons in need who live in designated service area

HOURS: Tues 1:00pm - 3:00pm (food pantry); Mon Thur Fri 9:00am - 1:00pm, Tues - Wed 9:00am - 3:00pm (office)

LANGUAGES: Spanish

AREA SERVED: Residents of 76106, 76114, 76127, 76135, 76164 only

JOURNEY LEARNING CENTER

2100 W Northwest Hwy #202
Grapevine, TX 76051

(817) 416-9797 Main
(817) 416-9714 Fax
www.journeylearning.org
info@journeylearning.org

Mary Villarreal, OTR, BS, MA, Director

Services

DESCRIPTION: Journey Learning Center provides a multi-disciplinary treatment approach for children with Autism Spectrum Disorder to maximize the development of their communication, social, sensory-motor and academic skills within a single setting. Services are provided year-round utilizing customized treatment approaches appropriate to each child's specific needs, such as Relationship Development Intervention (RDI), Applied Behavioral Analysis (ABA), speech therapy and occupational therapy.

INTAKE PROCEDURE: Contact office for information and to make an appointment for tour of the learning center.

FEES: Contact office for current fees. Insurance reimbursement is dependent on an individual's term of coverage.

DOCUMENTS REQUIRED: Call for information.

ELIGIBILITY: Children ages 2-8 years old

HOURS: Mon - Fri 8:00am - 5:00pm (office) Mon - Fri 8:00am - 2:30pm (services); extended day program hours available - call for information.

LANGUAGES: Sign language

AREA SERVED: No restrictions - primarily serve clients in Dallas/Fort Worth metroplex

JPS HEALTH NETWORK

1500 S Main St
Fort Worth, TX 76104

(817) 702-1100 24 hours - Navigation/Call Center
(817) 702-1001 Intake
Eligibility & Enrollment for JPS Connection
(817) 702-3431 Main - JPS Health Network
www.jpshealthnet.org
wecare@jpshealth.org

Robert Earley, President and CEO
Public transportation accessible.

<continued...>
JPS HEALTH NETWORK...

Services

ENROLLMENT & ELIGIBILITY CENTER

DESCRIPTION: Eligibility for JPS Health Network programs and services as well as other programs that provide health care services.

INTAKE PROCEDURE: Appointments preferred

FEES: None

ELIGIBILITY: Must meet eligibility guidelines for individual programs - this center assists with determining eligibility

HOURS: Call for information

AREA SERVED: Tarrant County

SITE: 15

HEALING WINGS OUTPATIENT CENTER

DESCRIPTION: Healing Wings, an AIDS treatment center, offers primary medical care, nursing assessment and teaching, medical nutrition therapy, social case management, patient educational programs, HIV counseling and free HIV testing with results in 20 minutes.

INTAKE PROCEDURE: Call for information

FEES: HIV testing is free - call for information on other services

ELIGIBILITY: Call for information

HOURS: Call for information

LANGUAGES: Spanish

AREA SERVED: No restrictions

SITE: 3

DIABETES COMMUNITY GRANT

DESCRIPTION: Comprehensive diabetes case management provided by an interdisciplinary team of healthcare providers including a diabetologist (physician with specialty in diabetes), a registered nurse case manager, nutritionist and physical fitness trainer. The objectives of this diabetic program includes improving the overall health and wellness of diabetic patients and their families. Group meetings are held to teach the diabetic patient and their families about healthy dietary habits, exercise and self management which focuses on empowering the participant to learn more about their disease process, monitoring blood sugar levels, the importance of foot and eye exams, etc. In addition to the diabetes self management and dietary instructions, low impact physical activity sessions are available in which participants can adapt to their home environments.

INTAKE PROCEDURE: Call to speak with RN case manager's office for more information and/or appointment

FEES: Accept JPS Connection, Medicare, Medicaid and private insurance; sliding scale available

ELIGIBILITY: Call for information

HOURS: 8:00am - 5:00pm Mon - Fri

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SITE: 15

DENTAL CLINICS

DESCRIPTION: Restorative work such as fillings, some extractions; sealants; cleaning; x-rays, preventive education. Complete (full) dentures available at Worth Heights clinic only.

INTAKE PROCEDURE: Must be registered thru JPS - registration available at any of the JPS health centers

FEES: Medicaid accepted; set fee or copayment required at each visit

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Ages 3 and up who meet financial guidelines

HOURS: Hours vary; call for appointment

LANGUAGES: Spanish (other languages also available upon request)

AREA SERVED: Call for information

SITES: 2 9 14 15 18

MICHAEL WEHRLE DENTAL CLINIC

DESCRIPTION: Provides free dental services to low-income students once a week in the five Northeast Tarrant County school districts (Birdville, Carroll, Grapevine-Colleyville, HEB and Keller)

INTAKE PROCEDURE: Requires referral from school nurse on a campus in one of the five school districts

FEES: None

ELIGIBILITY: Low income students (as determined by school nurses) from five designated school districts

HOURS: Call for information

AREA SERVED: Birdville, Carroll, Grapevine-Colleyville, HEB and Keller ISDs

SITE: 11

JPS SURGICAL CENTER

DESCRIPTION: Short stay inpatient hospital providing extensive diagnostic services as well as surgery.

INTAKE PROCEDURE: Appointment required

FEES: Vary by service provided - accepts JPS Connection, Medicare, Medicaid and most insurance

ELIGIBILITY: Physician referral

HOURS: Inpatient 24/7; diagnostics vary

SITE: 19

JOHN PETER SMITH HOSPITAL

DESCRIPTION: Inpatient Services: A licensed teaching hospital providing short-term acute, emergency, intensive care, obstetrics, day surgery and psychiatric services. Psychiatric Emergency Center (PEC) provides services 24 hours a day, seven days a week for both voluntary and involuntary adult and adolescent patients in mental health crisis. This center provides triage, evaluations and admissions. Emergency Services: 24 hour facility for severe trauma and illness. Outpatient Services: Provided through clinics including oral surgery, eye,
ear/nose/throat, obstetrics/gynecology, medicine, orthopedics, pediatric and surgery.

**INTAKE PROCEDURE:** If medical emergency, go to the Emergency Department at John Peter Smith Hospital. Adults and adolescents in mental health crisis should call or visit Psychiatric Emergency Center.

**FEES:** Vary based on service needed

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Medicare/Medicaid recipients and Tarrant County residents whose ability to pay is determined by family size and income; insurance accepted as well as cash, check and credit card

**HOURS:** 24 hr 7 days (hospital and emergency services); outpatient hours vary

**LANGUAGES:** Spanish/Vietnamese; Translators available for other languages

**AREA SERVED:** No restrictions; only Tarrant County residents may qualify for discounts

**SITE:** JPS HEALTH CENTERS

**DESCRIPTION:** Health care provided in neighborhood centers by a Primary Care Provider who is a doctor or nurse practitioner who will direct all needed medical care. Services include gynecology/well-woman, post-partum, obstetrics and/or prenatal care; check-ups for children and adults, including pap smears; childhood immunizations; sight, speech and hearing screening for children. Dental services available at some sites. Specialized medical services for orthopedic and sports medicine issues available at specific locations.

**INTAKE PROCEDURE:** Appointments required at some locations; contact local neighborhood health center or call (817) 702-1100 if additional information needed; all location addresses and phone numbers can be found on website at jpshealthnet.org.

**FEES:** Set fee or copayment required each visit

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Medicare/Medicaid recipients and Tarrant County residents whose ability to pay is determined by family size and income; insurance accepted, as well as cash, checks and credit cards

**HOURS:** Hours vary; call for appointment

**LANGUAGES:** Spanish, Vietnamese (other languages as needed)

**AREA SERVED:** Call for information

**SITE:** 18

**JPS HEALTH CENTERS FOR WOMEN**

**DESCRIPTION:** Full service care for women, including obstetrical and prenatal and postpartum care as well as gynecological services and mammography.

**INTAKE PROCEDURE:** Present eligibility office with proof of residency, income and identification; for additional information on the eligibility process, call (817) 927-1001 Monday thru Friday; after the classification process is completed, an appointment for clinic can be scheduled

**FEES:** Set fee or copayment required each visit

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Medicare/Medicaid recipients and Tarrant County residents whose ability to pay is determined by family size and income; insurance accepted; as well as cash, checks and credit cards

**HOURS:** Hours vary; call for appointment

**LANGUAGES:** Spanish, Vietnamese (other languages as needed)

**AREA SERVED:** Call for information

**SITE:** 16 17

**HEALTH PROMOTIONS**

**DESCRIPTION:**
* Patient education classes including prenatal, childbirth and breastfeeding (for pregnant women)
* Diabetes education program is recognized by the American Diabetes Association.
* Community/School presentations on a variety of topics for all ages.

**INTAKE PROCEDURE:** Call 817-702-7300 for information

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information

**HOURS:** Mon - Fri 8:00am-4:30pm (office); some education programs available evenings and weekends

**LANGUAGES:** Spanish (additional languages available)

**AREA SERVED:** Call for information

**SITE:** 13

**JPS URGENT CARE CENTER**

**DESCRIPTION:** Provides care for non-emergency illness and injuries.

**INTAKE PROCEDURE:** Walk in - intake at Urgent Care Center Registration desk

**FEES:** Varies based on care received

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Children under six months will not be seen

**HOURS:** 24 hours

**LANGUAGES:** Spanish/Vietnamese; Translators available in other languages

**AREA SERVED:** Call for information

<continued...>
JPS HEALTH NETWORK...

JPS SCHOOLS BASED CENTERS

DESCRIPTION: Health services are provided at the following locations for school-aged children of Tarrant County. Assistance with application of Medicaid and CHIP also available at FWISD resource centers:

* Birdville, 8200 O'Brian Way, North Richland Hills 76180 (817) 547-3046
* Castleberry - Lake Worth, 5300 Buchanan Rd, FW 76114 (817) 702-5066
* Chapel Hill, 4640 Sycamore School Road, FW 76133 (817) 702-5178
* Crowley, 1320 W Everman Pkwy, FW 76134 (817) 568-5740
* Eagle Mountain/Saginaw, North Town Center, 1029 N Saginaw Blvd, Ste E-3, Saginaw 76179 (817) 847-7574
* Eastern Hills Elementary, 5900 Yosemite Dr, FW 76112 (817) 492-7838
* Everman, 600 Townley Dr, Everman 76140 (817) 702-4848
* Forest Oak, 3250 Pecos, FW 76119 (817) 531-4685
* Georgia Kidwell, 3115 W Pipeline Rd, Bldg D, Euless, 76040 (817) 399-3366
* Grapevine/Colleyville, 3050 Timberline Dr, Grapevine 76051 (817) 251-5751
* Haltom City, 2807 Layton Ave, FW 76117 (817) 759-2035
* H-E-B, 3115 W Pipeline Rd, Bldg B, Euless 76040 (817) 399-3500
* Hutcheson, 2101 Browning Dr, Arlington 76101 (817) 702-5071
* Mansfield, 901 W Broad St, Mansfield 76063 (817) 702-5120
* Nichols, 1850 Brown Blvd, Arlington 76006 (817) 702-5135
* Northside, 2011 Prospect St, FW 76106 (817) 625-6884
* Southside 2115 Hemphill St, FW 76110 (817) 702-5155
* White Settlement, 8301 Downe Dr, White Settlement 76018 (817) 702-3334
* Workman, 701 E Arbrook Blvd, Ste A, Arlington 76014 (817) 702-4844

INTAKE PROCEDURE: Call individual location for information

FEES: $5 per visit for children with no insurance; Medicaid, insurance and JPS Connection co-pays apply

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Students (and their siblings) from sponsoring school districts as well as districts with specific location contracts; call specific locations for details

HOURS: Mon - Fri 8:00am - 5:00pm during school year; hours vary during summer - call for information

LANGUAGES: Translators as needed

AREA SERVED: Call for information

SITE: 18

JPS CENTER FOR CANCER CARE

DESCRIPTION: The JPS Center for Cancer Care offers state-of-the-art evidence-based, multi-disciplinary care to patients with cancer and blood disorders. JPS offers laboratory, pharmacy and social services in addition to radiology, chemotherapy, radiation therapy and general clinical treatment.

INTAKE PROCEDURE: Call for information

FEES: Call for information

ELIGIBILITY: Call for information

HOURS: Vary - call for details

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SITE: 1

JPS HEALTH CENTER - CYPRESS

DESCRIPTION: Medical and dental services for children and adults

INTAKE PROCEDURE: Walk-ins accepted; may call for appointment

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Homeless individuals or individuals meeting 200% of Federal Poverty Income; accept most insurances

HOURS: Mon - Fri 8:00am - 5:00pm (Closed Noon - 1:00pm); Dental services on Monday & Thursday only

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SITE: 8

TRINITY SPRINGS PAVILION

DESCRIPTION: Trinity Springs Pavilion provides psychiatric inpatient services for adults and adolescents (ages 13-17) who require comprehensive psychiatric evaluation and treatment to stabilize their psychiatric symptoms. Crisis intervention and individualized, structured treatment are provided to patients in need of an intensive and safe setting.

INTAKE PROCEDURE: Call 817-702-4151 for information; if medical emergency, go to the Emergency Department at John Peter Smith Hospital.

FEES: Vary based on services provided. Medicare/Medicaid recipients and Tarrant County residents whose ability to pay is determined by family size and income; insurance accepted as well as cash, checks and credit cards

ELIGIBILITY: Adults and adolescents in mental health crisis in Tarrant County

HOURS: 7 Days/24 Hrs

LANGUAGES: Translators provided as needed

AREA SERVED: No restrictions

SITE: 18
JPS BEHAVIORAL HEALTH CENTER
DESCRIPTION: JPS outpatient behavioral health clinic provides continuity of care for adults in the inpatient unit, as well as self-referred adults in need of medication management for mental health disorders. (Adolescents also receive services at the Stop Six and the Viola Pitts clinics).
INTAKE PROCEDURE: Call appointment line.
FEES: Set fee or copayment required at each visit - amount vary by service provided. Accepts JPS Connection, Medicare, Medicaid and most insurance
ELIGIBILITY: Tarrant County residents aged 18 and older; adolescents seen at the Viola Pitts and the Stop Six clinics
HOURS: Hours vary - call desired site for information.
AREA SERVED: Tarrant County
SITES: 7 11 14 15

TRINITY SPRINGS PAVILION CRISIS STABILIZATION UNIT
DESCRIPTION: The CSU is a grant funded stabilization program located within Trinity Springs Pavilion which provides intervention to those over the age of 18 who do not meet criteria for inpatient psychiatric care but are experiencing problems that could escalate to a point of requiring hospitalization. Crisis resolution and individualized structured therapeutic activities are provided to patients within a social rehabilitation treatment model.
INTAKE PROCEDURE: Call 817-702-4151 for information about admissions
FEES: None
ELIGIBILITY: Adults who are in mental health crisis
HOURS: 24/7
AREA SERVED: Tarrant County
SITE: 18

Sites
1. JPS CENTER FOR CANCER CARE
   601 W Terrell Ave
   Fort Worth, TX  76104
   (817) 702-8300 Main

2. JPS DENTAL CENTER - WORTH HEIGHTS
   3551 New York Ave
   Fort Worth, TX  76110
   (817) 702-6195 Main

3. JPS ENROLLMENT AND ELIGIBILITY CENTER
   1325 S Main St
   Fort Worth, TX  76104
   (817) 702-1001 Main

4. JPS FAMILY MEDICINE AND SPECIALTY CARE CENTER
   1741 E Bardin Rd Ste 291
   Arlington, TX  76018
   (817) 702-8470 Family Medicine

5. JPS HEALING WINGS OUTPATIENT CENTER
   1350 S Main St Ste 1600
   Fort Worth, TX  76104
   (817) 702-3701 Main

6. JPS HEALTH CENTER - AZLE/IONA REED
   401 Stribling Dr
   Azle, TX  76020
   (817) 702-4100 Main
   (817) 702-1100 24 hours - Navigation/Call Center

7. JPS HEALTH CENTER - CENTRAL ARLINGTON
   501 W Main St
   Arlington, TX  76010
   (817) 702-8190 Main
   (817) 702-1100 24 hours - Navigation/Call Center

8. JPS HEALTH CENTER - CYPRESS
   1513 E Presidio St
   Fort Worth, TX  76102
   (817) 702-8380 Main

   Edna M Frade, Supervisor

9. JPS HEALTH CENTER - DIAMOND HILL
   3308 Deen Rd
   Fort Worth, TX  76106
   (817) 702-7000 Main
   (817) 702-1100 24 hours - Navigation/Call Center

10. JPS HEALTH CENTER - GERTRUDE TARPLEY/ WATAUGA
    6601 Watauga Rd Ste 124
    Watauga, TX  76148
    (817) 702-6600 Main
    (817) 702-1100 24 hours - Navigation/Call Center

<continued...>
11. JPS HEALTH CENTER - NORTHEAST
837 Brown Trail
Bedford, TX 76022
(817) 702-6400 Main
(817) 702-1100 24 hours - Navigation/Call Center

12. JPS HEALTH CENTER - POLYTECHNIC
1650 S Beach St
Fort Worth, TX 76105
(817) 702-6100 Main
(817) 702-1100 24 hours - Navigation/Call Center

13. JPS HEALTH CENTER - SOUTH CAMPUS
2500 Circle Dr
Fort Worth, TX 76119
(817) 702-7340 Main
(817) 702-1100 24 hours - Navigation/Call Center

14. JPS HEALTH CENTER - STOP SIX/WALTER B BARBOUR
3301 Stalcup Rd
Fort Worth, TX 76119
(817) 702-7150 Main
(817) 702-1100 24 hours - Navigation/Call Center

15. JPS HEALTH CENTER - VIOLA M. PITTS/COMO
4701 Bryant Irvin Rd N
Fort Worth, TX 76107
(817) 702-7400 Main
(817) 702-1100 24 hours - Navigation/Call Center

16. JPS HEALTH CENTER FOR WOMEN
1201 S Main St
Fort Worth, TX 76104
(817) 702-6500 Main

*Public transportation accessible.*

17. JPS HEALTH CENTER FOR WOMEN - NORTHWEST
2200 Ephriham Ave
Fort Worth, TX 76164
(817) 702-6500 Main

18. JPS HEALTH NETWORK
1500 S Main St
Fort Worth, TX 76104
(817) 702-1100 24 hours - Navigation/Call Center
(817) 702-1001 Intake
Eligibility & Enrollment for JPS Connection
(817) 702-3431 Main - JPS Health Network

Robert Earley, President and CEO

19. JPS SURGICAL CENTER - ARLINGTON
4400 New York Ave
Arlington, TX 76018
(817) 702-8500 Main

20. ORTHOPEDIC AND SPORTS MEDICINE CENTER
701 E I-20
Arlington, TX 76018
(817) 702-8700 Main

KELLER INDEPENDENT SCHOOL DISTRICT

350 Keller Pkwy
Keller, TX 76248
(817) 744-1000 Main
www.kellerisd.net

*Randy Reid, Superintendent*

**Services**

**DESCRIPTION:** Local administrative office responsible for operating schools in portions of the cities of Colleyville, Fort Worth, Haltom City, Hurst, North Richland Hills, Southlake, Watauga, and Westlake and the entire City of Keller.

**INTAKE PROCEDURE:** Call for information

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information

**HOURS:** Call for information

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** Cities of Colleyville, Fort Worth, Haltom City, Hurst, North Richland Hills, Southlake, Watauga, Westlake and Keller

KELLER PUBLIC LIBRARY

640 Johnson Rd
Keller, TX 76248
(817) 743-4800 Main
(817) 743-4890 Fax
www.kellerlibrary.org
library@cityofkeller.com

*Jana Prock, Library Director*
Services

DESCRIPTION: General library services and materials including books, music, books on CD, DVDs, large print books and magazines. Meeting rooms available by reservation. Wireless internet and public-access computers for adults, teens and children. Children’s programs include Story Times, Summer Reading Club and other special events. Teen services include a large collection of Young Adult fiction and nonfiction, popular magazines, music CDs, Tabletop Gaming Club and more.

INTAKE PROCEDURE: Walk in to complete application for library card

FEES: Library card provided free to residents of Keller; non-residents may purchase card for $25 annual fee with 50% discount for seniors age 62 and older; residents of cities belonging to the MetrOPAC libraries (Fort Worth, Watauga, Haltom City, Richland Hills, Benbrook and Burleson) can use their cards at the Keller Public Library; does not accept the TexShare card

DOCUMENTS REQUIRED: Picture ID and proof of residence

ELIGIBILITY: Call for information

HOURS: Mon - Wed 10:00am - 8:00pm; Thur - Fri 10:00am - 6:00pm; Sat - Sun 12:00pm - 5:00pm

LANGUAGES: Call for information

AREA SERVED: City of Keller

KENNEDALE INDEPENDENT SCHOOL DISTRICT

120 W Kennedale Pkwy
Kenedale, TX  76060

PO Box 467
Kenedale, TX  76060

(817) 563-8000 Main
(817) 483-3610 Fax

www.kennedale.net

Gary Dugger, Superintendent

Services

DESCRIPTION: Local administrative office that operates schools or contracts for school services in a specific geographic area.

INTAKE PROCEDURE: Call for information

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information

HOURS: Call for information

LANGUAGES: Staff speaks no language other than English

AREA SERVED: City of Kennedale

KEYS LEARNING CENTER
(HURST-EULESS-BEDFORD ISD)

1100 Raider Dr Ste 100
Euless, TX  76040

(817) 354-3580 Main
(817) 267-3311 Metro
(817) 354-3586 Fax

www.hebisd.edu

Dr. June Jacoby, Principal

Services

DESCRIPTION: K.E.Y.S. (Keeping Eligible Youth in School) is the alternative high school for at risk students in HEB ISD. Students must be ages 16-21 (grades 9-12) and live in HEB ISD. Limited bus transportation is offered to all students living more than 2 miles from the school.

INTAKE PROCEDURE: May obtain an application packet from the home school counselor or apply online through the HEB ISD website; students attending another campus in the district should discuss their desire to attend KEYS with their home campus counselor

FEES: $35 for educational materials - includes IDs, data folder, all transcript fees, mailing fees, parking fees and all other fees for materials in excess of minimum requirements

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Ages 16-21; students must reside in the H-E-B school district and be enrolled in an H-E-B school; must be repeating the 9th grade or academically behind in grades 10-12; students may have extenuating circumstances requiring them to finish school as soon as possible

HOURS: Mon - Thur 8:00am - 4:00pm; Fri 8:00am - 3:45 pm

LANGUAGES: Spanish interpretation available

AREA SERVED: HEB school district.

KOP (KNIGHTS OF PYTHIAS) KARES

Knights of Pythias Lodge
2720 Race St
Fort Worth, TX  76111

(817) 831-1932 Voice mail - leave message

Services

<continued...>
KOP (KNIGHTS OF PYTHIAS) KARES... 

DESCRIPTION: Volunteer run organization dedicated to helping people in need with medical equipment. Volunteers receive donations of medical equipment such as wheelchairs, canes, walkers, crutches, commodes, etc. and clean them up to give away. Not a loan program - once client does not need any longer, it is passed on to someone else or can be donated back to the organization.

INTAKE PROCEDURE: Call and leave message; calls may not be returned same day, but volunteer will return call as soon as possible

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Cannot help if client has Medicaid, Medicare or private insurance and equipment could be covered by them

HOURS: No set hours; but may call anytime and leave message

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

LADDER ALLIANCE

1100 Hemphill St Ste 302
Fort Worth, TX 76104

(817) 834-2100 Main
www.ladderalliance.org
sccox@ladderalliance.org

Sharon Cox, Executive Director

Services

DESCRIPTION: Computer skills instruction including keyboarding, Microsoft Word and Excel, e-mail and internet functionality. GED instruction also available. Child care and dinner provided for evening classes only. Client can choose to attend morning or afternoon sessions Mon - Thur or Mon/Wed evening or Tues/Thur evening sessions. Transportation assistance (with bus passes) may be available - call for information.

INTAKE PROCEDURE: Self-referrals and/or agency referrals accepted; students registered through phone call; placed into first available class that meets her needs; paperwork completed first day of class

FEES: Computer skills training: $10 fee for student training notebook and $5 fee for USB flash drive; GED instruction: $20 for GED book

DOCUMENTS REQUIRED: Proof of income; income qualifying not required for victims of domestic violence

ELIGIBILITY: Women age 18 and over who are low income and/or victims of domestic violence, and/or unemployed or underemployed

HOURS: Mon - Thur 9:00am - 8:30pm (classes), Fri 9:00am - 5:00 (service hours); Mon - Fri 9:00am -5:00pm (office hours)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

LAKE WORTH INDEPENDENT SCHOOL DISTRICT

6805 Telephone Rd
Lake Worth, TX 76135

(817) 306-4200 Main
(817) 237-2583 Fax
www.lwisd.org

John Hebert, Superintendent

Services

DESCRIPTION: Recreational and social activities including Mahjongg, Party Bridge, Beginner Bridge lessons, Sewing Classes, Creative Writing Class, Belly Dance Classes, Line Dance Classes, Needleworks and Quilting, Mixed Media Class, Texas Hold Em practice sessions every 3rd Friday following lunch. Potluck lunches on Fridays - everyone brings a dish to share.

INTAKE PROCEDURE: Membership forms completed by member following 2nd visit

FEES: No membership dues; some classes may require supplies to be purchased by the member attending class

ELIGIBILITY: Membership is open to anyone 55 years of age or older; a membership form must be completed after 2nd visit to become a member

HOURS: Mon - Fri 8:30am - 3:30pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County
LAKE WORTH INDEPENDENT SCHOOL DISTRICT...

Services

DESCRIPTION: Local administrative office responsible for operating schools in the City of Lake Worth and a small northern portion of Fort Worth.

INTAKE PROCEDURE: Call for information

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information

HOURS: Mon - Fri 8:00am - 4:00pm (business hours); Mon - Thur 7:30am - 4:30pm (summer hours)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: City of Lake Worth

LARRY JOE WRIGHT MINISTRIES/LIFE UNLIMITED

3804 N Grove
Fort Worth, TX 76106
PO Box 136939
Fort Worth, TX 76136
(817) 624-3344 Main
www.larryjoewright.org
office@larryjoewright.org

Services

DESCRIPTION: Provides food assistance on a first come first serve basis

INTAKE PROCEDURE: Walk-in (first come, first serve) - application must be filled out

FEES: None

DOCUMENTS REQUIRED: Picture ID preferred

ELIGIBILITY: Any person in need of food assistance; limited to 6x per yr and once per month per household

HOURS: 2nd, 3rd and 4th Thur - need to arrive promptly at 9:00am - assistance provided until resources depleted; closed the 1st Thur of each month

AREA SERVED: No restrictions

LAW LIBRARY OF TARRANT COUNTY

100 W Weatherford St, Rm 420
Fort Worth, TX 76196
(817) 884-1481 Main - Automated Directory
(817) 212-7228 Information - Reference Desk
(817) 884-1509 Fax

www.tarrantcounty.com/eLaw

Holly Gerber, Director

Services

DESCRIPTION: Directs public to sources of law and examples of legal documents; instructs in basic legal research; recommends relevant reading materials and legal websites; and makes referrals to other agencies as appropriate. Does not give legal advice, state opinions on legal issues or select specific documents or language for documents.

INTAKE PROCEDURE: Call office

FEES: Call for information

ELIGIBILITY: Any resident

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

LEAGUE OF WOMEN VOTERS OF TARRANT COUNTY

3212 Collinsworth St Ste 20
Fort Worth, TX 76107
PO Box 100175
Fort Worth, TX 76185
(817) 348-8683 Main
www.lwvtarrantcounty.org
lwvtarrantcounty@sbcglobal.net
Penny Clowers, President

Services

DESCRIPTION: A nonpartisan political organization that promotes informed citizen participation in government. Provides services to voters including election Voters Guides, candidate forums, voter registration, contact information for elected officials, and other information to support citizen participation. Advocates from membership approved positions on issues that impact the community.

INTAKE PROCEDURE: Call for information

FEES: $70 (Regular Membership); $105 (Family Membership); $40 (Student Membership)

ELIGIBILITY: Any person over the age of 18 who subscribes to the purpose and policy of the League shall be eligible for membership

HOURS: Mon Wed Fri 8:30am - 12:30pm; message machine available when office closed

LANGUAGES: Call for information

AREA SERVED: Tarrant County
LEGAL AID OF NORTHWEST TEXAS (LANWT)

600 E Weatherford St
Fort Worth, TX 76102
(817) 336-3943 Main
(817) 877-0804 Fax
(800) 955-3959 Toll Free
www.lanwt.org
princes@lanwt.org
Joel K. B. Winful, Chief Executive Officer

Services

GENERAL LEGAL AID
DESCRIPTION: LANWT advises and may provide legal representation to low-income and disadvantaged clients on cases involving family law, wills and estates, landlord/tenant cases, public benefits, federal tax matters and real property issues. We cannot provide advice or representation on criminal cases, traffic tickets, or personal injury cases. Cases are accepted based on priority guidelines, available staff, resources and merit of the case as determined by legal staff. If appropriate, case may be referred to Equal Justice Volunteer Program (EJVP) where the EJVP Coordinator will search for a private attorney to handle the case.
INTAKE PROCEDURE: Intake appointment lines open Mon - Wed 8:30am -11:00am & 1:30pm-4:00pm - must call for an appointment; bring legal documents and proof of income to appointment
FEES: No fees; client responsible for court costs and related fees
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must be a US citizen or eligible alien, meet income standards and have a case within Legal Aid’s program priorities; must reside in 114-county service area; see website for more information at lanwt.org
HOURS: Mon - Fri 8:00am - 5:00pm (office); Mon - Wed 8:30am - 11:00am & 1:30pm - 4:00pm (intake lines open to call for appt)
LANGUAGES: Spanish onsite; all others by telephone translation service
AREA SERVED: Fort Worth and Parker County branch offices serve 7 counties: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant. Access to the entire 114-county service area can be provided through the Fort Worth office.
SITE: 7

PARENT ACCESS AND VISITATION HOTLINE
DESCRIPTION: Licensed attorneys provide information to non-custodial parents about their rights, gaining access and visitation with their children, establishing paternity, and understanding child support orders, modifications and mediation. Callers also receive access to downloadable forms and sample documents in English and in Spanish, including basic pro se filings in child support and custody matters, demand letters, affidavits and motions. Callers will be referred to appropriate state and local organizations that can provide further services, such as counseling, mediation, access & visitation facilitation and legal representation.
INTAKE PROCEDURE: Call hotline at 866-292-4636
FEES: None
HOURS: Mon - Fri 1:00pm - 7:00pm
LANGUAGES: Spanish
AREA SERVED: State of Texas
SITE: 7

EQUAL JUSTICE VOLUNTEER PROGRAM
DESCRIPTION: Handles cases on housing problems, government benefits, health and medical care, utility problems, family law, consumer law and other civil matters. Cannot handle criminal cases, traffic tickets, or personal injury matters.
INTAKE PROCEDURE: Call for information or to make an appointment; clinics staffed by volunteer licensed attorneys and lay advocate volunteers; applicants are interviewed by lay volunteers to determine financial and case eligibility before meeting with an attorney
FEES: None for legal services, but client may be responsible for case filing fees and court costs
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Be a US citizen or legal resident; meet income eligibility requirements; and live within service area; see lanwt.org for additional information
HOURS: Service dates vary by location: applicants should call for an appointment
LANGUAGES: Call for information
AREA SERVED: Fort Worth branch office serves 7 counties: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant. Access to the entire 114-county service area can be provided through the Fort Worth office.
SITES: 1 2 3 4 5 6 7
Sites

1. LANWT - ARLINGTON LEGAL CLINIC
   401 W Sanford St
   Arlington, TX  76011
   (817) 336-3943 Main
   (817) 877-0804 Fax
   (800) 955-3959 Toll Free

2. LANWT - HIGHLAND HILLS LEGAL CLINIC
   1600 Glasgow Rd
   Fort Worth, TX  76134
   (817) 336-3943 Main
   (817) 877-0804 Fax
   (800) 955-3959 Toll Free

3. LANWT - JOHNSON COUNTY LEGAL CLINIC
   1212 Glenwood Dr
   Cleburne, TX  76033
   (817) 336-3943 Main
   (817) 877-0804 Fax
   (800) 955-3959 Toll Free

4. LANWT - NORTHEAST LEGAL CLINIC
   745 W Pipeline @ Precinct Line
   Hurst, TX  76053
   (817) 336-3943 Main
   (800) 955-3959 Alternate - Toll Free
   (817) 877-0804 Fax

5. LANWT - NORTHSIDE LEGAL CLINIC
   1100 18th St
   Fort Worth, TX  76106
   (817) 336-3943 Main
   (817) 877-0804 Fax
   (800) 955-3959 Toll Free

6. LANWT - PARKER COUNTY LEGAL CLINIC
   100 Austin Ave Ste 203
   Weatherford, TX  76086
   (817) 336-3943 Main - Intake
   (800) 955-3959 Toll Free - Alternate Intake
   (817) 594-7017 Fax

7. LEGAL AID OF NORTHWEST TEXAS (LANWT)
   600 E Weatherford St
   Fort Worth, TX  76102
   (817) 336-3943 Main
   (817) 877-0804 Fax
   (800) 955-3959 Toll Free

Joel K. B. Winful, Chief Executive Officer

LENA POPE

3200 Sanguinet St
Fort Worth, TX  76107
(817) 255-2500 Main - Administration
(817) 255-2657 Fax
www.lenapope.org
Todd Landry, Executive Director
Public transportation accessible.

Services

LENA POPE COUNSELING SERVICES

DESCRIPTION: Provides a comprehensive array of individual, family and group counseling services for children, at-risk youth, families and adults including intake, mental health screenings and assessment. Also provides comprehensive outpatient alcohol, drug and substance abuse treatment for adolescents and adults including intake and assessment. Counseling services include but are not limited to: improving family functioning; adolescent and youth counseling; counseling for juvenile offenders, truancy, bereavement and grief; premarital, marriage and divorce; family and domestic violence; sexual assault, sexual abuse and physical abuse counseling for children and adults and other victims of crime. Anger management for children and adults. Other services include parent counseling groups as well as parenting skills classes. Credentialed therapists specialize in filial therapy, play therapy, cognitive behavioral therapy, trauma informed care and trauma focused cognitive behavioral therapy.

INTAKE PROCEDURE: Call 817-255-2652 for information about group schedules or to make an appointment

FEES: Counseling fees are $100.00 an hour; diagnostic assessment is $150.00; therapeutic groups are $30.00; psychoeducational groups are $25.00; financial assistance may be available for families meeting eligibility requirements if funds are available; accepts Medicaid, Medicare and most private insurances - call for additional information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Tarrant County residents; some services available to Parker and Hood County residents

HOURS: Mon - Fri 8:00am-5:00pm (office); evening appointments may also be available

LANGUAGES: Spanish

AREA SERVED: Tarrant County, some services available to Parker and Hood County residents

SITES: 2 3 4 5 6

<continued...>
LENA POPE EARLY LEARNING CENTER

DESCRIPTION:  LPH’s Early Learning Center is an early learning program designed for children between 2 1/2 and 5 years old. Program uses High Scope, an evidence based curriculum centered on the individual strengths and interests of children. Children learn more both academically and socially.

INTAKE PROCEDURE:  Call the Early Learning Center at 817-255-2562 for more information

FEES:  Child care subsidies, limited scholarships, private pay

DOCUMENTS REQUIRED:  Call for information

ELIGIBILITY:  Call for information

HOURS:  Mon - Fri 6:00am - 6:00pm

LANGUAGES:  Spanish

AREA SERVED:  No restrictions

SITE:  7

CHAPEL HILL ACADEMY CHARTER SCHOOL

DESCRIPTION:  CHA is an open-enrollment public charter school serving Pre-K thru 5th grade. Academic technology is widely utilized, creating an interactive learning venue. In addition, classrooms in Kindergarten – 5th grade are equipped with interactive white boards as well as reading and math curriculum that is whiteboard compatible. Students receive cultural and academic enrichment via after-school programs/clubs hosted by the teaching staff, such as Art Club, Golf Club, choir, music lessons, puppetry, Recycle Club, character and etiquette skills; community arts performances, such as the Fort Worth Opera and educational programs hosted at Bass Hall; peer tutorial partnerships with area private and public school student groups; and various family-theme academic fun nights.

INTAKE PROCEDURE:  Students in grades Pre-K through 5th must apply on-line. Openings are filled based on a random drawing of applications submitted.

FEES:  CHA does not charge tuition.

DOCUMENTS REQUIRED:  Birth certificate, immunization records and transcripts

ELIGIBILITY:  Any Pre-K - 5th grade student residing in one of the 9 school districts served

HOURS:  Mon - Fri 8:00am – 3:15pm (school); Mon - Fri 7:30am – 4:00pm (office)

LANGUAGES:  Spanish

AREA SERVED:  Tarrant County

SITE:  1
LIFEGIFT ORGAN DONATION CENTER...

www.lifegift.org

Services

DESCRIPTION: A federally certified organ procurement organization which coordinates the recovery of organs and tissues for transplantation. Also provides both professional and public education regarding the need for organ donation and transplantation.

INTAKE PROCEDURE: None

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: None

HOURS: Mon - Fri 8:30am - 5:00pm; 24 hr availability by answering service

LANGUAGES: Spanish (need advance notice)

AREA SERVED: Tarrant, Parker, Johnson, Wise, Palo Pinto, Hood, Somervell, Hamilton, and Erath counties

LIVING WORD OUTREACH

107 N First Ave
Mansfield, TX 76063

(817) 473-6055 Main
(817) 473-4235 Alternate/Fax
mansfieldchristianfellowship.com
mcf777@sbcglobal.net

Cathy Wooddell, Food Ministry Director

Services

DESCRIPTION: Living Word Outreach provides outreach to needy residents in Mansfield and surrounding areas by providing supplemental food on monthly basis as well as clothing when needed. Food includes perishable and nonperishable items (when available).

INTAKE PROCEDURE: Food pantry clients must complete an application for assistance. First-time clients may receive emergency help; future assistance for food is available on scheduled basis.

FEES: None for food assistance.

DOCUMENTS REQUIRED: Proof of income, picture ID with address for food assistance

ELIGIBILITY: No restrictions

HOURS: Tues - Thu 9:00am - 5:00pm (office hours); Food Pantry: 1st & 2nd Thu 6:00pm (Spanish staff available on 1st Thu only); 3rd & 4th Thu 10:00am (Age 55+ receive food according to last name: A-K on 3rd Thu and L-Z on 4th Thu). Clothing: Wed & Thu 10:00am - 3:30pm

LANGUAGES: Spanish (available every 1st Thu)

AREA SERVED: No restrictions

THE VINTAGE PLACE

DESCRIPTION: The Vintage Place provides low-cost assistance thru its thrift store with used clothing, furniture and other household items at reasonable costs.

INTAKE PROCEDURE: Visit during store hours

FEES: Low cost fees

DOCUMENTS REQUIRED: None

ELIGIBILITY: None

HOURS: Wed Thu 10:00am - 3:30pm; Sat 10:00am - 2:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions
MANSFIELD INDEPENDENT SCHOOL DISTRICT

605 E Broad St
Mansfield, TX 76063
(817) 299-6300 Main
www.mansfieldisd.org
Jim Vaszauskas, Superintendent

Services

DESCRIPTION: Local administrative office that operates schools or contracts for school services in a specific geographic area.
INTAKE PROCEDURE: Call for information
FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Call for information
LANGUAGES: Spanish (need advance notice)
AREA SERVED: City of Mansfield

MARCH OF DIMES FORT WORTH DIVISION

555 Hemphill St Ste 202
Fort Worth, TX 76104
(817) 451-9174 Main
(817) 451-9214 Fax
www.marchofdimes.org
Aly Layman, Executive Director

Services

DESCRIPTION: March of Dimes is a nonprofit voluntary health agency whose mission is to improve the health of babies by preventing birth defects, premature births and infant mortality. March of Dimes carries out this mission by developing and funding programs of research, community services, education and advocacy. It does not provide financial assistance to individuals.
INTAKE PROCEDURE: Call for information
FEES: None
ELIGIBILITY: None
HOURS: Mon - Fri 9:00am - 5:00pm
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Bedford

COMMUNITY PANTRY

INTAKE PROCEDURE: Call for information
FEES: None
DOCUMENTS REQUIRED: Proof of identity and residence
ELIGIBILITY: HEB residents; Must meet federal government low income standards
HOURS: Sat 10:00am - 12:00 pm; 1st Thur 5:30pm - 7:00pm
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Hurst, Euless, Bedford

BEACON HOUSE

DESCRIPTION: Provides secondhand clothing for adults/children - all sizes, small household items and appliances, shoes and other material goods at very low rates; proceeds support Helping Hands ministry; accept direct donations from the public of new and reusable goods.

<continued...>
MEALS ON WHEELS INC OF TARRANT COUNTY

320 South Freeway
Fort Worth, TX 76104
(817) 336-0912 Main
(817) 338-1066 Fax
www.mealsonwheels.org
info@mealsonwheels.org

Carla Jutson, President & CEO

Services

PATIENT ACTIVATION MEASURE

DESCRIPTION: Designed to help clients needing assistance to manage their health conditions and health care. A trained Community Health Navigator will call clients weekly and visit monthly to support clients in a variety of ways, from organizing medication to making list of questions for their doctors. Each visit is based on the client's needs.

INTAKE PROCEDURE: Call for information
FEES: None
ELIGIBILITY: Clients must be 35 years of age or older and need assistance managing their health conditions and health care. This program is generally for elderly; (**Note: Not for mental health clients)
HOURS: Mon - Thur 8:00am - 4:30pm, Fri 8:00am - 3:30pm (office)
AREA SERVED: Tarrant

GENERAL SERVICES

DESCRIPTION: Hot noon meals delivered to homebound elderly and disabled. Breakfast and weekend meals available if eligible. Provides liquid food supplement (Ensure) with doctor's order to those eligible - caseworker will assess for eligibility. Although primary program is serving home-delivered meals, a comprehensive case management program is also offered, designed to give each client nutritional assistance and advice and refer each client to appropriate social service agencies to help with other needs.

INTAKE PROCEDURE: After agency receives a referral or a call for service, the potential client is contacted to arrange an initial interview in his/her home.
FEES: No fee required; however all clients are asked to contribute if they are able. Ability to pay is never a consideration of eligibility.
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Homebound, disabled and unable to provide a well-balanced meal for themselves and have no one who can provide meals. Eligibility is based on need, not age or income.
HOURS: Mon - Fri 8:00am - 4:30pm (office); Mon - Fri 10:30am-1:00pm (delivery)
LANGUAGES: Spanish; Vietnamese and American Sign Language; will make arrangements to assist people in any language
AREA SERVED: Tarrant County

HEALTHY AGING & INDEPENDENT LIVING

DESCRIPTION: Aims to keep people healthy at home and reduce preventable hospitalizations and emergency room visits. Specifically, those who have diabetes or are high risk nutritionally for developing diabetes, can receive free counseling in the home and over the phone from a registered dietitian or certified diabetes instructor. Dietitians visit clients at home to complete a nutritional assessment and provide nutrition education. Dietitians set goals with clients to improve clients' health.

INTAKE PROCEDURE: Call for information
FEES: None
ELIGIBILITY: Age 35 and older; must be at risk for diabetes or have diagnosis of diabetes
HOURS: Mon - Thur 8:00am - 4:30pm, Fri 8:00am - 3:30pm (office)
AREA SERVED: Tarrant

HOMEMEDS

DESCRIPTION: Conducts inventory of present medications, vitamins and herbal supplementals to determine possible adverse interactions. Program is designed to prevent hospitalizations and falls caused by medication errors.

INTAKE PROCEDURE: Call for information
FEES: None
DOCUMENTS REQUIRED: N/A
ELIGIBILITY: Age 60 and older
HOURS: Mon - Thur 8:00am - 4:30pm, Fri 8:00am - 3:30pm (office)
AREA SERVED: Tarrant

MENTAL HEALTH AMERICA OF GREATER TARRANT COUNTY

3136 W 4th St
Fort Worth, TX 76107
(817) 335-5405 Main
(817) 546-7826 Warm Line
(817) 334-0025 Fax

<continued...>
MENTAL HEALTH AMERICA OF GREATER TARRANT COUNTY

www.mhatc.org
brios@mhatc.org
Wayne Young, LPC, Board President

Services

ADVOCACY
DESCRIPTION: Focuses on policy issues related to treatment, access to care, psychiatric medications, insurance parity, Medicaid, criminal justice, aging, suicide prevention, personal care homes and more.
INTAKE PROCEDURE: Call office
FEES: None
ELIGIBILITY: None
HOURS: Mon - Fri 8:30 am - 5:00 pm
LANGUAGES: Spanish
AREA SERVED: Tarrant County

WARM LINE
DESCRIPTION: The Warm Line is designed to help callers not in crisis but who need support find a resource that is matched to their needs. Phone lines are staffed by trained volunteer mentors who will provide supportive listening and brief problem-solving techniques. Ability to transfer calls as needed to crisis lines or other support systems.
INTAKE PROCEDURE: Call Warm Line 817-546-7826 / (Spanish 817-546-7827)
FEES: None
ELIGIBILITY: No restrictions
HOURS: Mon - Fri 1:00 pm - 5:00 pm
AREA SERVED: No restrictions

COMMUNITY EDUCATION
DESCRIPTION: Provides education and training to businesses, schools, civic groups, police, faith groups, nursing homes and mental health professionals. Mental health screenings also provided at local health fairs as well as through the website at www.mhatc.org
INTAKE PROCEDURE: Call office
FEES: None
ELIGIBILITY: None
HOURS: Mon - Fri 8:30 am - 5:00 pm
LANGUAGES: Spanish
AREA SERVED: Tarrant County

MENTAL HEALTH INFORMATION & REFERRAL
DESCRIPTION: Information & Referral Clearinghouse for all mental health resources in Tarrant County and surrounding counties. Consumers are linked with appropriate resources including counseling and other treatment options.
INTAKE PROCEDURE: Call office
FEES: None
ELIGIBILITY: None
HOURS: Mon - Fri 8:30am - 5:00pm
AREA SERVED: Tarrant County

LOSS TEAM (LOCAL OUTREACH TO SUICIDE SURVIVORS TEAM)
DESCRIPTION: LOSS Team is a joint effort of Mental Health America of Greater Tarrant County and local police departments providing local outreach to suicide survivors. The purpose of the LOSS Team is to provide immediate support and resources to survivors as close to the time of their loss as possible - either on-scene or when one is ready to find help.
INTAKE PROCEDURE: Call 817-733-9123
FEES: None
ELIGIBILITY: Anyone impacted by the suicide of a loved one
HOURS: Call anytime
LANGUAGES: Spanish
AREA SERVED: Tarrant County

PEER SUPPORT
DESCRIPTION: MHATC offers persons with mental health issues the knowledge to understand their own mental health, learn to live with a mental illness, develop a support system and advocate for themselves. Peer support is provided through a recovery-oriented educational series called WRAP (Wellness Recovery Action Planning), social events and Consumer Art Project.
INTAKE PROCEDURE: Call
FEES: None
ELIGIBILITY: None
HOURS: Mon - Fri 8:30 am - 5:00 pm
LANGUAGES: Spanish
AREA SERVED: Tarrant County

MERCY HOUSE MINISTRIES INC

PO Box 236
Colleyville, TX 76034
(817) 369-4628 Main/Fax
www.mercyhouse.org
mercy@mercyhouse.org
Susan L. Hulet, Executive Director

Services

DESCRIPTION: Residential program providing case management including counseling, educational assistance, medical services, childbirth education, parenting classes, pastoral counseling as well as assistance with establishment of household after baby arrives. Medical services are provided by licensed midwives at a state licensed birth center. Each resident is assisted throughout her pregnancy and for twelve weeks postpartum. Mercy House allows women who plan to parent or who are considering adoption. Mercy House is not an adoption agency but networks with those services...
when it is needed.

**INTAKE PROCEDURE:** Complete application on website (www.mercyhouse.org) and return by email or fax

**FEES:** None

**DOCUMENTS REQUIRED:** Must submit application

**ELIGIBILITY:** Must be at least 18 years old, no more than 30 weeks pregnant, must pass background check and pass a drug test, no psychiatric conditions

**HOURS:** Mon - Fri 8:00am - 4:00pm (Emergency calls permitted)

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** No restrictions

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**MHMR OF TARRANT COUNTY**

3840 Hulen Street, North Tower
Fort Worth, TX 76107

PO Box 2603
Fort Worth, TX 76113

(817) 569-4000 MR/IDD (Intellectual & Developmental Disabilities)
(817) 335-3022 24 Hour Hotline - Crisis & Screening
(800) 866-2465 Toll Free Hotline, Crisis, Screening & Intake
(817) 569-4488 TTY/TDD
(817) 569-4300 Administration
(817) 569-4499 Administration Fax
(817) 446-8000 ECI Referrals
(888) 754-0524 Toll Free ECI (Outside Tarrant County)
(817) 569-4492 Fax - ECI

www.mhmrtarrant.org

Susan Garnett, Chief Executive Officer

**Services**

**DESCRIPTION:** Services are designed for individuals who are experiencing the problems associated with mental illness, intellectual and developmental disabilities, autism, addiction and developmental delays. Services are conveniently located at sites throughout Tarrant County.

**INTAKE PROCEDURE:** Varies according to desired program (Mental Health, Mental Retardation, Addiction Services & Early Childhood Intervention)

**FEES:** Medicaid, Medicare, private insurance accepted; fees vary by service; if no insurance, fee assessed based on the ability to pay; families may be asked to pay a Family Cost Share for The Early Childhood Intervention Program if no insurance, Medicaid, or CHIP

**ELIGIBILITY:** Established on case by case basis depending upon criteria of the desired programs.

**HOURS:** Mon - Fri 8:00am - 5:00pm (office); Crisis Line phone answered 24 hours per day

**LANGUAGES:** Spanish (other languages available upon request, including sign language.)

**AREA SERVED:** Tarrant County

**SITE:** 7

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**HIV STREET OUTREACH**

**DESCRIPTION:** This prevention program consists of three Street Outreach teams who seek out and engage individuals in Tarrant County who are at high risk of contracting HIV. The main focus of this program is to try to get this population to eliminate or reduce their risk factors by admitting them into treatment or educating them on ways to reduce the risk.

**INTAKE PROCEDURE:** Call (817) 569-5760

**FEES:** None

**ELIGIBILITY:** Established on case by case basis

**HOURS:** Mon - Sat 8:00am - 7:00pm (office)

**LANGUAGES:** Spanish - other languages available upon request, including sign language

**AREA SERVED:** Tarrant County

**SITE:** 1

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**MR/IDD (INTELLECTUAL & DEVELOPMENTAL DISABILITIES) SERVICES**

**DESCRIPTION:** Provides information and referral services to people with intellectual and developmental disabilities including Autism. Information is available regarding eligibility, benefits, residential services, community supports, crisis services, day programming, respite services, state funded services, and other community resources. If people are interested in services, MHMRTC provides eligibility determination and assists with linking people to appropriate services/agencies. MHMRTC is able to place people on the Home and Community Based Waiver interest list and provide information regarding other waiver programs. Programs that may be available through MHMRTC or other community agencies include the following:

* Service Coordination
* Day Habilitation
* Respite
* Employment Assistance
* Clinical Support Services
* Intermediate Care Facility MR (ICF) Residential Care Services
* Home & Community-Based Services (HCS) Medicaid Waiver Services
* Community Living Assistance & Support Services (CLASS) Medicaid Waiver Case Management Services
* Resource Center (Books, DVD, Skills Training Games, etc)

**INTAKE PROCEDURE:** Call intake at 817-569-4000 for initial telephone screening

**FEES:** Fees are assessed based on the ability to pay. Services are provided to individuals who meet financial guidelines and/or those covered by Medicaid.

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DOCUMENTS REQUIRED: Proof of Tarrant County residency; proof of income/financial status
ELIGIBILITY: Must meet diagnostic eligibility under diagnosis such as MR, Autism Spectrum Disorder or Pervasive Developmental Disorder. Serves consumers aged 3 and older in most programs except Interest List and In Home Family Support which accept all ages.
HOURS: Mon - Fri 8:00am - 5:00pm (office hours); other setting hours vary.
LANGUAGES: Spanish (language line available)
AREA SERVED: Tarrant County
SITE: 8

I-CARE CALL CENTER
DESCRIPTION: The point of entry ("front gate") into all mental health services for adults, adolescents and children is through one central site, the I-Care Call Center, to determine eligibility for services or anyone needing Crisis Services. If found to be eligible for services, a choice of available mental health providers is offered.
These mental health providers, from both the public and private sector are conveniently located in multiple sites throughout Tarrant County. Services include:
1) 24 hour crisis support
2) Intake, screening and referral
3) Mental health warrants
4) Psychiatric evaluation
5) Medication management
6) Counseling
7) Case coordination / Case management
8) Supported housing
9) Supported employment
10) Consumer-managed day drop-in center ("Paradise Center")
11) In-home intervention for ages 3-17 years
12) Specialized services: MHMR/TC also serves people with serious and persistent mental illness who are offenders in the Tarrant County Detention Center, offenders on parole or probation or homeless mentally ill.
13) Inpatient services: Inpatient services are provided locally in conjunction with community hospitals. MHMR/TC also has a 16-bed residence that provides transitional treatment and training (Jennings Place).
INTAKE PROCEDURE: Initial telephone screening (817-335-3022) is required and offered 24 hours 7 days a week. Individuals who meet screening criteria will be referred for a face-to-face eligibility assessment. If determined eligible, a choice of available mental health providers is offered.
FEES: Fees are assessed based on the ability to pay. Services are provided to individuals who meet financial guidelines and/or those covered by Medicaid, Medicare or CHIP.
DOCUMENTS REQUIRED: Call for information

MOBILE CRISIS OUTREACH TEAM (MCOT)
DESCRIPTION: Face-to-face crisis services provided 24 hours per day, 365 days per year to children, adolescents or adults. Emergency care, urgent care, crisis follow up and relapse prevention.
INTAKE PROCEDURE: If someone is experiencing a mental health crisis, they or someone on their behalf can call 817-335-3022/ICARE Call Center (previously known as the MHMR Crisis Line). The Call Center staff will assess the situation and if appropriate, make the referral to MCOT.
FEES: None
ELIGIBILITY: Must be physically in Tarrant County at the time of crisis; must be experiencing a mental health crisis; and must agree to receive voluntary services from MCOT.
HOURS: 24 hours/day, 7 days/week
LANGUAGES: Spanish
AREA SERVED: Tarrant County
SITE: 6

ADDITION RECOVERY CENTER
DESCRIPTION: This outpatient unit provides education classes and group and individual counseling for drug and alcohol abuse and addiction.
INTAKE PROCEDURE: Call (817) 569-5750
FEES: Fees are assessed for all services; some DSHS/TAIP funding; accept private insurance, credit cards, Medicaid; as well as base fees on sliding scale
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Adults; eligibility determined on case by case basis
HOURS: Mon - Thur 11:00am - 8:00pm; Fri 8:00am - 5:00pm; Sat 8:00am - 2:00pm
LANGUAGES: Spanish - other languages also available upon request, including sign language
AREA SERVED: Tarrant County
SITE: 1

BILLY GREGORY/PINE STREET CENTER
DESCRIPTION: This inpatient unit provides the alcohol or drug-addicted client with individual and group therapy, a medically supervised detoxification program, family group support and access to other support groups. It also evaluates the client’s need for mental health treatment and makes referrals to the
COMMUNITY ADDICTION TREATMENT SERVICES (CATS)

DESCRIPTION: This outpatient unit provides a variety of services to the alcohol or drug addicted client, including a special program for women who are pregnant or have children. Unit is open both weekdays and evenings. Spanish speaking chemical dependency group available.

INTAKE PROCEDURE: Call (817) 569-5360

FEES: Fees are assessed for all services. Accepts private insurance, other third party payment as well as base fees on ability to pay.

ELIGIBILITY: Established on case by case basis

HOURS: Mon - Fri 8:30am - 8:30pm (office)

LANGUAGES: Spanish - other languages available upon request, including sign language

AREA SERVED: Tarrant County

SITE: 2

COMMUNITY ADDICTION TREATMENT SERVICES (MHMR)

DESCRIPTION: Addiction Services provides medically supervised detoxification for adults; short-term residential treatment and intensive and supportive outpatient counseling for both adults and adolescents; day treatment for adolescents; DWI Repeat Offender and anger control education classes; and HIV case management and outreach services. It also offers specialized services for women with children, HIV positive clients, homeless individuals, and people who are dually diagnosed (both mental illness and substance abuse).

INTAKE PROCEDURE: Call Recovery Resource Council at 817-332-6329 (this agency is the primary screening and referral point for anyone in Tarrant County who has a drug or alcohol problem) or call the Addiction Recovery Center at 817-569-4600

FEES: Fees are assessed for all services. Accepts private insurance, other third party payment as well as base fees on ability to pay.

ELIGIBILITY: Established on a case-by-case basis

HOURS: Mon - Fri 8:00am - 5:00pm (office); crisis & screening line available 24 hours a day, 7 days a week

MY RIDE

DESCRIPTION: My Ride provides transportation options counseling for persons experiencing difficulty getting to the doctor, grocery store, work, social activities, etc due to a disability. Provides personalized help to connect persons with disabilities and senior citizens with services to meet their transportation needs. When appropriate, will refer to agencies for benefits counseling or other services that can be leveraged in order to make transportation options a viable outcome.

INTAKE PROCEDURE: Call 682-587-7099 or email myridetarrant@gmail.com

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Persons with disabilities or senior citizens

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Language Line available

AREA SERVED: Tarrant County

SITE: 3

LIBERTY HOUSE

DESCRIPTION: Liberty House, a safe haven for homeless veterans faced with Post Traumatic Stress disorder and substance dependence, is a partnership between MHMR of Tarrant County and Veterans Administration. Provides transitional housing for homeless veterans with the opportunity to live and work in a safe and drug-free environment while practicing their recovery skills. Services include case management, substance abuse treatment, family support services and more.

LANGUAGE: Spanish - other languages available upon request, including sign language

AREA SERVED: Tarrant County

SITE: 8

TARRANT YOUTH RECOVERY CAMPUS - RESIDENTIAL AND OUTPATIENT

DESCRIPTION: Tarrant Youth Recovery Campus provides intensive outpatient support with emphasis on relapse prevention. This unit also offers specialized services for women with substance use issues a full continuum of addiction treatment services. MHMR/TC provides a 16-bed residential program for boys; intake and assessments, outpatient services and family programming for boys and girls in the same location.

INTAKE PROCEDURE: Call intake and assessment at (817) 569-4270

FEES: Fees are assessed for all services. Accepts private insurance, other third party payment as well as base fees on ability to pay.

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Adolescent male and female ages 13-17 years old

HOURS: Mon - Fri 8:00am - 5:00pm (office)

LANGUAGES: Spanish (other languages available upon request, including sign language)

AREA SERVED: Tarrant County

SITE: 9

TARRANT COUNTY ADDICTION SERVICES

DESCRIPTION: Call (817) 569-4600

FEES: Fees are assessed for all services. Accepts private insurance, other third party payment as well as base fees on ability to pay.

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Established on case by case basis

HOURS: Mon - Fri 8:00am - 5:00pm (office)

LANGUAGES: Spanish - other languages available upon request, including sign language

AREA SERVED: Tarrant County

SITE: 7
INTAKE PROCEDURE: Call for information
FEES: None
ELIGIBILITY: Homeless veterans
HOURS: 24/7 transitional housing for Liberty House residential veterans
AREA SERVED: No restrictions
SITE: 4

Sites

1. ADDICTION RECOVERY CENTER
   129 Harmon Rd
   Hurst, TX 76053
   (817) 569-5750 Main - Outpatient Addiction Services
   (817) 569-5760 Main - Street Outreach Program
   (817) 569-5797 Fax
   Stevie C. Hanson, Chief Of Addiction Services Division

2. BILLY GREGORY/PINE STREET CENTER
   1501 E El Paso St
   Fort Worth, TX 76102
   (817) 569-4600 Main - Billy Gregory
   (817) 569-4698 Fax - Billy Gregory
   Stevie Hansen, Chief Of Addiction Services Division

3. COMMUNITY ADDICTION TREATMENT CLINIC
   (CATS)
   1518 E Lancaster Ave
   Fort Worth, TX 76103
   (817) 569-5360 Main
   Stephanie Hanson, Chief Of Addiction Services

4. LIBERTY HOUSE
   1501B E El Paso St
   Fort Worth, TX 76102
   (817) 569-4650 Main
   (817) 569-4698 Fax
   Stevie Hansen, Chief Of Addiction Services Division

5. MHMR - ARLINGTON
   501 W Sanford St Ste 11
   Arlington, TX 76011
   (817) 569-4900 Main
   (817) 569-4949 Fax

6. MHMR MOBILE CRISIS OUTREACH TEAM
   (MCOT)
   PO Box 2603
   Fort Worth, TX 76113
   (817) 335-3022 Main
   (817) 569-4462 Fax
   (800) 866-2465 Alternate
   (817) 569-4488 TDD

7. MHMR OF TARRANT COUNTY
   3840 Hulen St, North Tower
   Fort Worth, TX 76107
   (817) 569-4000 MR/IDD (Intellectual & Developmental Disabilities)
   (817) 335-3022 24 Hour Hotline - Crisis & Screening
   (800) 866-2465 Toll Free
   Hotline, Crisis, Screening & Intake
   (817) 569-4488 TTY/TDD
   (817) 569-4300 Administration
   (817) 569-4499 Administration Fax
   (817) 446-8000 ECI Referrals
   (888) 754-0524 Toll Free - ECI (Outside Tarrant County)
   (817) 569-4492 Fax - ECI
   Susan Garnett, Chief Executive Officer

8. MHMRTC - MR/IDD SERVICES
   1300 Circle Dr
   Fort Worth, TX 76119
   (817) 569-4000 Main
   (817) 569-4141 IDD Info/Assessment & Ref
   (817) 569-5474 Fax

9. TARRANT YOUTH RECOVERY CAMPUS - RESIDENTIAL UNIT
   1527 Hemphill St Ste 600
   Fort Worth, TX 76104
   (817) 569-4270 Main
   (817) 569-4233 Fax
   Stevie Hansen, Chief Of Addiction Services Division

MID CITIES PREGNANCY CENTER

201 Westpark Way
Euless, TX 76040
(817) 577-4387 Metro
(817) 427-4379 Fax
www.mcpregnancy.org
mcpcmail@mcpregnancy.org
Paula Odom, Director

Services

DESCRIPTION: Free pregnancy testing - no appointment necessary, results usually within 45 minutes. Free sonograms by appointment. Information, counseling/support groups, and referrals provided as needed.
INTAKE PROCEDURE: Free pregnancy tests on walk-in basis; sonograms by appointment. Call for information on counseling and support groups.
FEES: None
MID CITIES PREGNANCY CENTER...

**DOCUMENTS REQUIRED:** Picture ID
**ELIGIBILITY:** No restrictions
**HOURS:** Mon Tues Thurs 9:00am - 4:00pm; Wed 9:00pm - 7:00pm; Sat 9:00am - Noon
**LANGUAGES:** Spanish (need advance notice)
**AREA SERVED:** No restrictions

**HOPE PROGRAM**
**DESCRIPTION:** HOPE program allows participants to earn coupons and redeem them at on-site store for baby and/or maternity items by watching videos/DVDs or attending classes.
Classes provided: Parenting Education (5 weeks); Married for Life (8 hours) and Connect (6 weeks).
All classes cover various topics which promote healthy choices and self-sufficiency. Class locations subject to change.
**INTAKE PROCEDURE:** Call 817-577-4387 to register
**FEES:** None

**DOCUMENTS REQUIRED:** Picture ID recommended
**ELIGIBILITY:** Must be pregnant and have received a positive pregnancy test at MCPC
**HOURS:** Call for information
**LANGUAGES:** Spanish (need advance notice)
**AREA SERVED:** No restrictions

MID-CITIES CARE CORPS

745 W Pipeline Rd
Hurst, TX 76053
(817) 282-0531 Main
(817) 282-7980 Fax
www.midcitiescarecorps.org
director@midcitiescarecorps.org

Duane E. Buuck, Executive Director

**DESCRIPTION:** The mission of Mid-Cities Care Corps is to preserve the independence of senior neighbors in N.E. Tarrant County. Services provided by MCCC to senior neighbors include:
* Transportation: To routine medical appointments and quality of life drives on weekends (i.e. grocery shopping, banking)
* Helping Hands: Assist seniors with minor home repairs, wheelchair ramps, Adopt-A-Yard and group work days
* TLC Phone Friends: Friendship-centered social network through regular peer interaction via telephone, occasional face-to-face visits (Talking, Listening, Communicating)
* Holiday Outreach: Provide gifts and food baskets to seniors during the holidays

All services are provided by volunteers and MCCC does not charge for services.
**INTAKE PROCEDURE:** Call the office - it is requested that clients call 14 days in advance to be respectful of volunteer schedules
**FEES:** None - all volunteer service; donations accepted

**DOCUMENTS REQUIRED:** Clients are required to submit an application for assistance
**ELIGIBILITY:** 65 years of age or older; age 60+ with a disability; residing in designated service area
**HOURS:** Mon - Fri 9:00am - Noon (office)
**LANGUAGES:** Staff speaks no language other than English
**AREA SERVED:** zip codes 76021, 76022, 76034, 76039, 76040, 76051, 76053, 76054, 76092, 76117, 76118, 76148, 76180, 76248, 76182

MISSION ARLINGTON/MISSION METROPLEX

210 W South St
Arlington, TX 76010
(817) 277-6620 Main
(817) 277-3388 Fax
www.missionarlington.org
mission@missionarlington.org

Tillie Burgin, Executive Director

**AFTER SCHOOL SERVICES**
**DESCRIPTION:** Tutoring/homework help time for school-age children in multi-housing communities (apartments, mobile homes, motels) where the children live and in cooperation with the management of that community and the local schools. Youth leadership opportunities also available including summer day camps for pre-school to high school aged children.
**INTAKE PROCEDURE:** Call for information
**FEES:** None

**DOCUMENTS REQUIRED:** Call for information
**ELIGIBILITY:** School-age children
**HOURS:** Call for information
**LANGUAGES:** Spanish.
**AREA SERVED:** Primarily Arlington area

**GENERAL SERVICES**
**DESCRIPTION:** Provides food (including formula/baby food), clothing (includes blankets), furniture and emergency financial assistance. Will pick up furniture in good condition from Arlington residents. Also distributes fans when available to eligible households. Financial assistance includes rent assistance, utility assistance and prescription vouchers. Other special services include
transportation; school supplies and school clothing; medical and dental clinic; child passenger safety seats; and counseling. English as a Second Language classes are provided at fifteen locations.

**INTAKE PROCEDURE:** Apply in person or request home visit

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information

**HOURS:** Hours vary according to service

**LANGUAGES:** Spanish

**AREA SERVED:** Primarily Arlington area

### EQUIPMENT CLOSET

**DESCRIPTION:** The Equipment Closet accepts used medical equipment such as wheelchairs and walkers which are loaned free of charge. A volunteer will deliver equipment to clients who are unable to arrange for pickup from the Equipment Closet. Items being donated may also be picked up through Mission Metroplex. The Equipment Closet accepts donations of new or used wheelchairs, walkers, canes, crutches, shower stools, nebulizers, toilet chairs and other portable medical equipment.

**INTAKE PROCEDURE:** A case manager, family member or client may call in for the needed piece of equipment

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Client must have a medical need in order to borrow the medical equipment

**HOURS:** Call for information

**LANGUAGES:** Spanish

**AREA SERVED:** Arlington area, including Pantego, Kennedale, Mansfield and Dalworthington Gardens

### RIDE2WORK

**DESCRIPTION:** Ride2Work, a collaboration between Catholic Charities and City of Arlington, is a program which provides transportation to qualified, low- and moderate-income Arlington residents to help them access a broad range of employment-related activities including jobs, job training, job interviews, educational resources and child care. Mission Arlington participates as one of six partners in the Ride2Work program.

**INTAKE PROCEDURE:** Call Mission Arlington to determine eligibility and apply for service

**FEES:** $2 fee per one-way trip

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** 1) Must live in city of Arlington; 2) have household income that is low or moderate according to HUD standards; 3) NOT eligible to ride Handitran; and 4) need transportation to work or a work-related activity including training, interviews, education or child care

**HOURS:** 6:00am - 6:00pm Mon - Fri (transportation service); Hours and days of operation are subject to change

**LANGUAGES:** Spanish

**AREA SERVED:** Hurst, Euless, Bedford area

**SITES:** 2

### GED INSTRUCTION

**DESCRIPTION:** GED instruction prepares students to successfully pass the GED examination.

**INTAKE PROCEDURE:** Call for information; attend orientation on Monday at 6:15pm to learn more about the class

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Students residing in Hurst, Euless, Bedford

**HOURS:** Class meets Mon Wed Fri evening

**LANGUAGES:** Spanish

**AREA SERVED:** Hurst, Euless and Bedford

**SITE:** 2

<continued...>
MISSION CENTRAL...

COAT OF MANY COLORS

DESCRIPTION: Resale shop with clothing, housewares, books, CDs, DVDs and furniture.

INTAKE PROCEDURE: Clothing gift cards are provided for eligible persons through Mission Central

FEES: Low cost

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: None

HOURS: Mon - Sat 10:00am - 6:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

SITE: 1

HEB TRANSIT

DESCRIPTION: This agency participates as a transportation provider for transportation disadvantaged residents in Hurst, Euless and Bedford by providing access to destinations, primarily employment or work-related school, in those three cities and the TRE stations at Hurst (Bell) and CentrePort.

INTAKE PROCEDURE: Call to determine eligibility

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Residents of Hurst, Euless or Bedford who do not qualify for other transportation services; limited number of passes distributed on first come, first served basis - call to determine availability

HOURS: Mon - Sat 6:00am - 12:00am (HEB Transit service hours); Mon - Fri 8:30am - 5:30pm except 2nd Friday of the month during mobile food pantry (office hours)

LANGUAGES: Call for Information

AREA SERVED: Hurst, Euless and Bedford

SITE: 2

1. COAT OF MANY COLORS
   625 Harwood Road
   Bedford, TX  76021
   (817) 428-2450 Main

   Merle Boyd, Store Manager

2. MISSION CENTRAL
   740 E Pipeline Rd
   Hurst, TX  76053
   (817) 595-0011 Main
   (817) 595-9462 Fax

   Paula Jernigan, Executive Director

3. MISSION CENTRAL MOBILE PANTRY
   521 W Pipeline Rd
   Hurst, TX  76053

MONCRIEF CANCER INSTITUTE UT SOUTHWESTERN

400 W Magnolia Ave
Fort Worth, TX  76107
(817) 288-9800 Main

www.moncrief.com
info@moncrief.com

Keith E. Argenbright, MD, Director

Services

DESCRIPTION: Moncrief Cancer Institute is a nonprofit, community-based cancer prevention, early detection and support center serving the social, emotional, and physical needs of individuals with cancer and their support network. An affiliate of UT Southwestern Simmons Cancer Center, the Moncrief staff is comprised of licensed social workers, licensed and registered dietitians, nurse educators, genetic counselors, clinical psychologists and outreach advocates. Moncrief works collaboratively with other community agencies to provide patients with the resources they need.

INTAKE PROCEDURE: Call 817-288-9800 for information and referral

FEES: Charges on a fee-for-service basis; some services are complimentary

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Patients with any cancer diagnoses or women needing screening or diagnostic mammography

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish; access to AT&T Language Line as well as local interpreter services

AREA SERVED: Tarrant County and surrounding areas

MONEY MANAGEMENT INTERNATIONAL

14141 Southwest Freeway Suite 1000
Sugar Land, TX  77478
(888) 845-5669 Main - Toll Free

www.moneymanagement.org
info@moneymanagement.org

Ivan L. Hand, President & CEO

<continued...>
Services

DESCRIPTION: Money Management International is a full-service credit counseling organization providing professional financial guidance, credit counseling, community-wide educational programs, debt management assistance and bankruptcy counseling/education services. MMI is also a HUD approved housing counseling agency which provides pre-purchase and default counseling.

INTAKE PROCEDURE: Counseling is available in person or by telephone; call 24 hours 7 days per week to speak with a counselor or schedule an appointment.

FEES: Credit counseling is provided free of charge; call for fees for other services.

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: No restrictions

HOURS: Assistance available by telephone 24/7 from toll free number; appointment times vary - call for more information.

LANGUAGES: Spanish

AREA SERVED: No restrictions

SITES: 1 2 3

Sites

1. MONEY MANAGEMENT INTERNATIONAL
   14141 Southwest Freeway Suite 1000
   Sugar Land, TX  77478
   (888) 845-5669 Main - Toll Free

2. MONEY MANAGEMENT INTERNATIONAL - FORT WORTH
   1320 S University Dr Ste 200
   Fort Worth, TX  76107
   (866) 336-0624 Toll Free

3. MONEY MANAGEMENT INTERNATIONAL - GRAPEVINE
   1452 Hughes Rd Ste 200
   Grapevine, TX  76051
   (888) 845-5669 Toll Free

MOTHERS AGAINST DRUNK DRIVING (MADD) NORTH TEXAS REGION

www.madd.org/northtexas
north.tx@madd.org
Joaquin Blanco, Affiliate Executive Director

Services

DESCRIPTION: Victim Assistance Program provides individual, family and group support to victims and families. Child/teen victim advocate helps children/teens affected by impaired driving crashes. Victim services provided at no charge. Legal advocacy, court accompaniment and information given to victims. Speakers bureau. Youth in Action team. Wrecked Car Display. Victim Impact Panel and Repeat Drunk Driving Panel are court ordered programs offered monthly for DWI offenders and repeat DWI offenders. Information regarding other community resources to assist the victim and family in the aftermath of a crash. Court ordered victim impact classes. Alcohol awareness classes for minors. Various community service and volunteer opportunities available - call for more information.

INTAKE PROCEDURE: Call 214-637-0372 to speak with a MADD Victim Advocate or 1-877-MADD-HELP (1-877-623-3435) 24 hours a day.

FEES: All services provided by MADD Victim Services Department are free of charge.

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Any individual or family affected by drunk driving.

HOURS: Mon - Fri 8:00am - 5:00pm; evening appointments scheduled.

LANGUAGES: Spanish

AREA SERVED: Tarrant, Parker, Erath, Palo Pinto and Hood counties

COMMUNITY SERVICE

DESCRIPTION: Court ordered alcohol related community service, victim services outreach, youth prevention, community awareness, speakers bureau, and special events.

INTAKE PROCEDURE: Call for Information

FEES: $20.00 Administrative Fee

DOCUMENTS REQUIRED: Call for Information

ELIGIBILITY: Minimum Age 17 years old

HOURS: Call to Schedule

AREA SERVED: No restrictions

MUSCULAR DYSTROPHY ASSOCIATION WEST CENTRAL TEXAS CHAPTER

101 Summit Avenue Ste 204
Fort Worth, TX  76102
(817) 338-1024 Main
(817) 338-1715 Fax
(800) 366-3156 Health Care Service Coordinator
Services

DESCRIPTION: Clinic providing diagnostic and follow-up care, staffed by a neurologist; physical, occupational and respiratory therapist available for consultation. Physician referral necessary. Equipment loan closet available to registered clients. Other services include: educational programs; genetic counseling; flu shots; and children's camping program as well as support groups. Public health educational materials (available in Spanish).

INTAKE PROCEDURE: Call for information; walk-ins accepted

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Open to any person diagnosed with one of the 43 different neuromuscular diseases covered by MDA, including amyotrophic lateral sclerosis (Lou Gehrig's disease) and myasthenia gravis. Multiple sclerosis is not covered.

HOURS: Mon - Fri 9:00am - 5:00pm

LANGUAGES: Spanish (interpreter available for Spanish speaking clients)

AREA SERVED: Comanche, Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise county

NAMI TARRANT COUNTY

3136 W 4th St
Fort Worth, TX 76107
(817) 332-6677 Main
www.namitarrant.org
info@namitarrant.org

Services

DESCRIPTION: Education and support for patients, families and friends of those diagnosed with a serious mental illness. Telephone information for families in crisis. 12-week educational classes offered to family members free of charge throughout the county, as well as monthly educational speakers. Support groups available for patients and families. Advocates for increased and improved services for persons with mental illness, cooperation with other agencies with similar purpose and goals. Speakers available to increase public awareness of serious mental illness. Affiliate of both the state and national organizations. THIS AGENCY PROVIDES EDUCATION AND SUPPORT SERVICES ONLY. IT DOES NOT PROVIDE MEDICAL OR REHABILITATION SERVICES.

INTAKE PROCEDURE: Contact office; application for membership provided on request but is not prerequisite for receiving services

FEES: Annual Dues: $35 Regular / $3 Low income

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Those who support the mission of NAMI to improve the living conditions of those living with mental illness

HOURS: Vary (office staffed by volunteers and/or answering service)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Greater Tarrant County

NEED (NORTH EAST EMERGENCY DISTRIBUTION)

PO Box 1376
Hurst, TX 76053
(817) 280-0286 Main
(817) 282-9830 Fax
www.need-tarrant.com

Henry Del Castillo Jr, President

Services

DESCRIPTION: Distribution of emergency food, supplemental food and clothing. Emergency food available 4 times within one year (must wait two weeks minimum to receive repeat services). Assistance with TXU Electric only and water bills for Hurst, Euless and Bedford residents once a year.

INTAKE PROCEDURE: Referrals accepted; walk-ins seen on first come first serve basis and should arrive as early as possible (no later than 2:00pm) in order to complete required paperwork

FEES: None, except for resale shop; donations accepted

DOCUMENTS REQUIRED: Driver's license or photo ID, SS cards for household, proof of address for last 30 days & proof of income for entire household

ELIGIBILITY: All eligible households must live in designated service area; food stamp recipients are ineligible for food assistance but may receive taxable items; TXU assistance available to those facing termination of service; clients must meet income guidelines of National School Lunch Program

HOURS: Mon - Fri 10:00am - 3:00pm (must arrive no later than 2:00pm in order to complete required paperwork)

LANGUAGES: Staff speaks no language other than English

<continued...>
AREA SERVED: Residents of 76021, 76022, 76039, 76040, 76052, 76054
SITE: 1

N.E.E.D. CENTER WEST
DESCRIPTION: Referral and distribution of emergency food and clothing. Assistance with TXU electric bill based on availability of funds.
INTAKE PROCEDURE: Clients may apply directly.
FEES: None - donations accepted
DOCUMENTS REQUIRED: Must bring document with current name and address within last 30 days; proof of income for household; picture ID; Soc Sec cards for all members (or tax return or divorce decree)
ELIGIBILITY: Must meet income and residency requirements
HOURS: Mon - Fri 10:00am - 2:45pm
LANGUAGES: Spanish (limited)
AREA SERVED: Zip Codes 76111, 76117, 76118, 76137, 76148, 76180
SITE: 2

HEB TRANSIT
DESCRIPTION: This agency participates as a transportation provider for transportation disadvantaged residents in Hurst, Euless and Bedford by providing access to destinations, primarily employment, in those three cities and the TRE stations at Hurst (Bell) and CentrePort.
INTAKE PROCEDURE: Call to determine eligibility
FEES: None
ELIGIBILITY: Residents of Hurst, Euless or Bedford who do not qualify for other transportation services
HOURS: Mon - Sat 6:00am - 12:00am (HEB Transit service hours)
AREA SERVED: Hurst, Euless and Bedford
SITE: 1

NEW RISING STAR BAPTIST CHURCH
5000 Wichita St
Fort Worth, TX 76119
(817) 739-6535 Intake
(817) 531-3404 Fax
www.newrisingstarbaptistchurch.org
new_rising_star@sbcglobal.net
Toni Relf, Secretary to Pastor/Church

FOOD PANTRY
DESCRIPTION: Food assistance for those in need
INTAKE PROCEDURE: Call food pantry at 817-739-6535 (if no answer, leave message)
FEES: None
DOCUMENTS REQUIRED: Picture ID, utility bill (to prove residency); proof of income
ELIGIBILITY: Call for information
HOURS: Tues 4:30 pm - 6:30 pm (service); Mon - Fri 9:30 am - 4:00 pm (office); hours change during summer months
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Tarrant County

1. N.E.E.D. CENTER EAST
   424 W Bedford Euless Road
   Hurst, TX 76053
   (817) 280-0286 Main
   (817) 282-9830 Fax
   Rosemary Alt, Manager

2. N.E.E.D. CENTER WEST
   5028 Broadway
   Haltom City, TX 76117
   (817) 759-1506 Main
   (817) 759-1508 Fax
   Ann Sims, Manager

NICA (NORTHSIDE INTER-COMMUNITY AGENCY)
1600 Circle Park Blvd
Fort Worth, TX 76164
(817) 626-1102 Main
(817) 626-9043 Fax
www.nicaagency.org
info@nicaagency.org
Connie Naholewa, Executive Director

SERVICES
DESCRIPTION: Emergency assistance including food and clothing. Provides advocacy, information and referral, case management (limited caseload) and crisis counseling. Bus passes also available. All services available to undocumented. Specific services include:
* Senior supplemental food program every 2nd and 3rd Saturday for elderly and people with disabilities. Call for more information. In addition, there are limited funds for persons aged 60+ with utility bills. Must meet 150% federal poverty.
* Employment information, job referrals, and training resources.
* Education and Life Skills Classes - subjects include ESL, literacy, computer training, nutrition and...
health-related classes. Call for more information.
*Northside Neighborhood Association - meets every third Tuesday of month at 6:30pm (except in December)
*Community meeting space available - call for details

**INTAKE PROCEDURE:** Call or apply in person
**FEES:** None
**DOCUMENTS REQUIRED:** Picture ID, verification of household members, proof of address
**ELIGIBILITY:** Northwest Tarrant county residents - other areas by contact referral only; food stamp income guidelines used or documented emergency need
**HOURS:** Tues - Fri 9:00am - 3:30pm; Sat 9:30am - 11:30am (client service hours); Tues - Fri 8:00am - 5:00pm (office)
**LANGUAGES:** Spanish
**AREA SERVED:** 76008, 76020, 76052, 76071, 76106, 76108, 76114, 76127, 76131, 76135, 76164, 76177 & 76179

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**CIRCLE OF WINNERS**

**DESCRIPTION:** Circle of Winners is an employment program that provides mentoring and leadership development for at-risk youth ages 15-18. The program targets high school students who have a desire to attend college but, due to financial reasons, may be at risk for dropping out of school or failing to continue their education after high school graduation. This program offers students the opportunity to work and earn money as tutors and mentors to younger students ages 7-17 in the northside community. This program is funded by Department of Family and Protective Services/CYD.

**INTAKE PROCEDURE:** Call for more information
**FEES:** None
**ELIGIBILITY:** High school students 15-18 with a recommendation from high school counselor and interview
**HOURS:** Call for information
**LANGUAGES:** Spanish
**AREA SERVED:** 76106 and 76164

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**NORTH CENTRAL TEXAS AREA AGENCY ON AGING**

616 Six Flags Dr
Arlington, TX  76011
PO Box 5888
Arlington, TX  76005-5888
(800) 272-3921 Ext. 7194 Main
(817) 695-9194 Alternate
(817) 695-9274 Fax
www.nctcog.org/cs/aging

**Doni Green, Aging Program Manager**

**Services**

**DESCRIPTION:** The North Central Texas Area Agency on Aging provides information and assists older Texans in accessing services to help maintain health, obtain public and private benefits, and protect rights. Services include:
* Benefits Counseling: help in applying for public and private benefits and resolving issues related to benefits
* Care Coordination: help in connecting frail older persons with services that allow them to live independently. Services may include emergency response systems, medications, medical equipment and home accessibility modifications (grab bars, ramps, etc.)
* Caregiver Support: information, respite, caregiver support coordination and caregiver education services to help caregivers meet their own needs as well as those of aging family members
* Information and Referral: information about public and private benefits, programs and services; links to other resources
* Legal Assistance: information about legal services, referrals to attorneys and limited help with legal fees (i.e. wills, powers of attorney, guardianship, trusts)
* Light Housekeeping: help with routine household chores
* Long-term Care Ombudsman: help for nursing home residents who have concerns about quality of care
* Meals: hot or frozen meals delivered to the home and hot meals served in a group setting, limited temporary assistance with nutritional supplements
* Transportation: curb-to-curb service, by reservation, for medical appointments, group meals, errands and recreational activities

(NOTE: Waiting lists may be in effect for some services. Also not all services are available in all counties.)

**INTAKE PROCEDURE:** Call
**FEES:** None
**ELIGIBILITY:** Persons age 60 and above and their family caregivers who are residents of the 14 counties surrounding the Dallas/Fort Worth area
**HOURS:** Mon - Fri 8:00am - 5:00pm
**LANGUAGES:** Staff speaks no language other than English
**AREA SERVED:** Collin, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell and Wise Counties

**KINSHIP CAREGIVERS**

**DESCRIPTION:** Support and assistance for grandparents raising grandchildren. Eligible grandparents may receive respite vouchers for their grandchildren's care, temporary financial assistance with essential needs such as back-to-school clothing/supplies, benefits counseling and care
coordination. Grandparents and/or grandchildren may also receive help with health maintenance (i.e. medical-related) goods and services such as eyeglasses.

**INTAKE PROCEDURE:** Call 1-800-272-3921 for screening

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Grandparents age 55 and over raising grandchildren under the age of 18; also must meet 4 of the following criteria:
* Cares for grandchild who is medically fragile or who has special needs
* Responsible for providing care to more than one grandchild
* Grandparent has had a hospitalization within the last four weeks, and/or has experienced physical problems because of care responsibilities
* Cares for grandchild who has no other support - either paid or unpaid
* Income at or below poverty level

**HOURS:** Mon - Fri 8:00am - 5:00pm

**AREA SERVED:** Collin, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell and Wise counties

**NORTH CENTRAL TEXAS AGING AND DISABILITY RESOURCE CENTER (ADRC)**

**DESCRIPTION:** The North Central Texas ADRC provides information and assistance in finding and accessing services for older adults, persons with disabilities, family caregivers as well as persons who want to plan in advance of need.

**INTAKE PROCEDURE:** Call 877-229-9084 for information

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Serves persons of all ages who have disabilities, their caregivers, and persons who want to plan in advance of need for long-term services and supports

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Staff speaks no language other than English (Language Line Available)

**AREA SERVED:** Collin, Denton, Hood and Somervell counties

**NURSING HOME RELOCATION PROGRAM**

**DESCRIPTION:** Assistance for nursing home residents in leaving the nursing home setting and returning to the community

**INTAKE PROCEDURE:** Call to make a referral

**FEES:** None

**ELIGIBILITY:** Must be current nursing home residents who are deemed eligible for Medicaid and wish to return to the community

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Staff speaks no language other than English (Language Line Available)

**AREA SERVED:** Collin, Cooke, Dallas, Denton, Ellis, Erath, Fannin, Hood, Hunt, Grayson, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant and Wise counties

**NORTH CENTRAL TEXAS COUNCIL OF GOVERNMENTS**

616 Six Flags Dr
Centerpoint Two
Arlington, TX  76011

PO Box 5888
Arlington, TX  76005

(817) 640-3300 Main - Switchboard
(800) 898-9103 AirCheck Texas
(817) 640-7806 Fax

www.nctcog.org

R. Michael Eastland, Executive Director

**Services**

**DESCRIPTION:** DOES NOT PROVIDE DIRECT SERVICES TO INDIVIDUALS.
The North Central Texas Council of Governments (NCTCOG) is a voluntary association of, by and for local governments, and was established to assist local governments in planning for common needs, cooperating for mutual benefit, and coordinating for sound regional development. NCTCOG's purpose is to strengthen both the individual and collective power of local governments and to help them recognize regional opportunities, eliminate unnecessary duplication, and make joint decisions. NCTCOG serves a 16-county region of North Central Texas (Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, Wise counties), which is centered around the two urban centers of Dallas and Fort Worth. NCTCOG has over 230 member governments including all 16 counties, numerous cities, school districts, and special districts. Functional areas include Transportation (multi-modal planning and congestion mitigation/air quality planning); Environmental Development (water, wastewater, solid waste, recycling, public works specifications, community codes); Workforce Development; Human Services (planning for aging service delivery, 9-1-1 implementation, criminal justice planning, local government personnel and police training); Research & Information Services (population and employment estimates and forecasts and other statistical data); Regional Emergency Management planning.

**INTAKE PROCEDURE:** Receptionist can respond to requests for information. Membership inquiries addressed to Executive Director

**FEES:** Member governments pay annual dues

**DOCUMENTS REQUIRED:** Call for information

<continued...>
AircheckTexas

DESCRIPTION: The AirCheckTexas Drive a Clean Machine Program is designed to help vehicle owners comply with vehicle emissions standards to reduce ozone-forming pollutants created by on-road motor vehicles.

INTAKE PROCEDURE: Call toll free 1-800-898-9103

FEES: Assistance for emissions repairs limited to no more than $600; customer pays the first $30 of the repair bill and any costs over $600

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Net household income may not exceed 300% of Federal poverty guideline; and Vehicles must meet these conditions to apply:
*Failed an emissions test within the past 30 days of the application date
*Passed the safety portion of the motor-vehicle safety and emissions inspection within 15 months of the application date
*Currently registered in a participating county and has been for at least the 12 of the past 15 months prior to application date
*Vehicle must be drivable and gasoline powered

Assistance for emissions repairs is limited to no more than $600; customer pays the first $30 of the repair bill and any costs over $600; if customer chooses to retire the vehicle, a voucher may be issued for up to $3000 toward the purchase of a replacement car or truck (up to $3500 for hybrid); various replacement vehicle requirements apply

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGE: Spanish

AREA SERVED: Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant and Wise counties

North Central Texas Council of...
DOCUMENTS REQUIRED: Call for Information
ELIGIBILITY: No restrictions
HOURS: Wed 6:30pm - 8:00pm during school year (Birdville ISD calendar); Every Sun 10:45 - 12:00pm
LANGUAGES: Classes are taught in English; some teachers speak Spanish also if students need some assistance
AREA SERVED: No restrictions

NORTH RICHLAND HILLS PUBLIC LIBRARY

9015 Grand Ave
North Richland Hills, TX  76180
(817) 427-6800 Main
(817) 427-6808 Fax
www.library.nrhtx.com
reference@nrhtx.com
Services
DESCRIPTION: General library services and materials including books, DVDs, CDs and electronic information and services.
INTAKE PROCEDURE: Walk in to library to apply for a library card at the circulation desk
FEES: NRH Library cards free to Texas residents
DOCUMENTS REQUIRED: ID and one form of proof of current address such as Driver's license
ELIGIBILITY: All residents of Texas are eligible for NRH library cards; applications for minors up to age 16 must be signed by a parent or guardian
HOURS: Mon - Thur 9:00am - 9:00pm; Fri 9:00am - 6:00pm; Sat 9:00am - 5:00pm; closed Sunday
LANGUAGES: Call for information
AREA SERVED: Texas

NORTH RICHLAND HILLS SENIOR CENTER

6000 Hawk Ave
North Richland Hills, TX  76180
(817) 427-6695 Main
www.nrhcentre.com
jgriggs@nrhtx.com
Jodi Griggs, Senior Center Manager
Services
DESCRIPTION: Recreational and educational activities for persons age 55 and older.
INTAKE PROCEDURE: Walk in
FEES: None
ELIGIBILITY: Age 55+
HOURS: Mon - Fri 8:00am - 5:00pm
AREA SERVED: North Richland Hills and surrounding area

NORTH TEXAS ADDICTION COUNSELING & EDUCATION INC

124 W Pioneer Parkway Ste 120
Arlington, TX  76010
(817) 795-8278 Main
(817) 795-8279 Fax
www.dfwdrugtreatment.com
info@dfwdrugtreatment.com
Garry Crain, Executive Director
Services
DESCRIPTION: North Texas Addiction Counseling and Education, Inc. is a non-profit 501c(3) agency providing treatment for those who suffer from substance abuse or mental health disorders or conditions. The goal at NTACE is to provide a continuum of care including treatment, recovery and prevention services to meet the needs of both adults and adolescents who suffer from drug and alcohol related problems. NTACE uses evidence and research-based curriculums for the program services provided at its two locations. Those services include individual, group and family therapy; aftercare and relapse prevention; anger management classes; chemical dependency assessments as well as two state certified education programs: Driving While Intoxicated (DWI) Education and Drug Offender Education Program (DOEP). In addition, counseling and literature/documents are provided in Spanish at both facilities.
INTAKE PROCEDURE: Call office for intake appointment; referrals and walk-ins welcome.
FEES: Medicaid, private insurance and private pay accepted; state funding available for those who meet residential and financial criteria - call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Adults and adolescents who suffer from substance abuse and/or mental health disorders or conditions and who live at or below the poverty level as well as those who have medical insurance and private pay.
HOURS: Mon - Thurs 10:00am - 8:00pm; Sat 9:00am - 3:00pm; closed Fri and Sun
<continued...>
COMMUNITY PARTNERS PROGRAM
DESCRIPTION: Site identified as participant in statewide network of community-based organizations which have partnered with Health and Human Services Commission to help people in need apply online for state benefits, including SNAP/food stamps, TANF, CHIP and Medicaid. Trained staff will assist with the online benefits application at www.YourTexasBenefits.com as well as manage case information.
INTAKE PROCEDURE: Appointments encouraged but not necessary; walk-ins welcomed
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Mon Thur 8:00am - 7:00pm; Tues Wed Fri 8:00am - 5:00
AREA SERVED: Tarrant County
SITE: 1

GENERAL SERVICES
DESCRIPTION: Federally qualified community health center, providing comprehensive primary and preventive health services for children and adults, including immunizations; acute, chronic and routine examinations; management of chronic illnesses such as diabetes, hypertension and more. OB/GYN services and STD screening also available. Referrals to discounted dental services are provided to patients of clinic.
INTAKE PROCEDURE: Appointments preferred; walk-ins accepted
FEES: Accepts Medicaid, Medicare, Private Insurance; Sliding Fee Scale available for Self-Pay patients - minimum fee $25-$40 or 20% - 60% of full charges (whichever is greater) based on income/family size; Medicare, Medicaid, private insurance and sliding scale based on family size and income; not a free clinic
DOCUMENTS REQUIRED: Proof of Medicaid, Medicare and Private Insurances must be presented at time of registration; if applying for sliding fee will need to provide proof of income (W-2 or last three pay stubs for primary wage earners), picture ID with current address, proof of address (utility bill with current address), Social Security numbers for all family members if patients (if available); other documentation may be required
ELIGIBILITY: No restrictions - no one is refused treatment regardless of citizenship or ability to pay
HOURS: Hours vary by site - call for information
LANGUAGES: Spanish; interpretation services available for other languages
AREA SERVED: No restrictions
SITES: 1 2

Sites
1. NORTH TEXAS AREA COMMUNITY HEALTH CENTERS INC
   2106 N Main St
   Fort Worth, TX 76164
   (817) 625-4254 Clinic
   (817) 378-0855 Administration
   (817) 378-0861 Fax
   Elizabeth Trevino, CEO

2. SOUTHEAST COMMUNITY HEALTH CENTER
   2909 Mitchell Blvd
   Fort Worth, TX 76105
   (817) 916-4333 Main

OPEN ARMS HEALTH CLINIC

3921 W Green Oaks Blvd Ste D
Arlington, TX 76016
(817) 496-1919 Main
(817) 496-6133 Fax
www.openarmshealthclinic.org
openarmshealthclinic@gmail.com
Fran Martin, Executive Director

Services
DESCRIPTION: Open Arms Health Clinic offers free healthcare by promoting wellness and providing physical, emotional and spiritual care to those with limited access to care. Free healthcare includes health education; chronic disease management (hypertension, diabetes, etc.) as well as non-emergency problems such as sore throats, ear aches and more. Does not provide prenatal care,
PARKS AND COMMUNITY SERVICES DEPARTMENT FORT WORTH

4200 S Freeway Ste 2200
Fort Worth, TX 76115

(817) 392-5700 Main
(817) 392-5724 Fax

www.fortworthgov.org/pacs/fwpacsd

Richard Zavala, Director

SERVICES

DESCRIPTION: Community centers located throughout the city of Fort Worth providing programs for youth, teens, adults and seniors. The public can access services such as after school programs, summer camp, special interest classes, computer labs, as well as join recreational sport teams, use physical fitness equipment, rent a room for family or community event and much more. Membership cards are required for participation in all programs and to access the facility for open play activities. As necessary, centers are designated as cooling centers during disasters and/or heat emergencies.

INTAKE PROCEDURE: Call for information; walk-ins accepted.

FEES: Vary according to activity - call for information

DOCUMENTS REQUIRED: Call for information.

ELIGIBILITY: Varies depending on program - call for information.

HOURS: Call for information; vary according to activity

AREA SERVED: City of Fort Worth.

SITES: 1 2 3 4 5 6 8 9 10 11 12 13 14 15 16 17 18

SITES: 19 20 21 22
6. FIRE STATION COMMUNITY CENTER
   1601 Lipscomb St
   Fort Worth, TX 76104
   (817) 924-9971 Main
   (817) 924-0893 Fax

7. GRAFFITI ABATEMENT
   920 Woodard
   Fort Worth, TX 76107
   (817) 212-2700 Main
   (817) 212-2702 Fax

8. GREENBRIAR COMMUNITY CENTER
   5200 Hemphill St
   Fort Worth, TX 76115
   (817) 926-6214 Main
   (817) 923-9971 Fax

9. HANDLEY-MEADOWBROOK COMMUNITY CENTER
   6201 Beaty St
   Fort Worth, TX 76112
   (817) 451-0222 Main
   (817) 446-3257 Fax

10. HIGHLAND HILLS COMMUNITY CENTER
    1600 Glasgow Road
    Fort Worth, TX 76134
    (817) 293-0681 Main
    (817) 551-6098 Fax

11. HILLSIDE COMMUNITY CENTER
    1201 E Maddox
    Fort Worth, TX 76104
    (817) 871-7660 Main
    (817) 871-7659 Fax

12. MARTIN LUTHER KING COMMUNITY CENTER
    5565 Truman Drive
    Fort Worth, TX 76112
    (817) 871-5960 Main
    (817) 446-0617 Fax

13. NORTH TRI-ETHNIC COMMUNITY CENTER
    2950 Roosevelt Avenue
    Fort Worth, TX 76106
    (817) 871-5853 Main
    (817) 624-2442 Fax

14. NORTHSIDE COMMUNITY CENTER
    1100 NW 18th Street
    Fort Worth, TX 76106
    (817) 871-5820 Main
    (817) 871-5824 Fax

15. PARKS AND COMMUNITY SERVICES DEPARTMENT FORT WORTH
    4200 S Freeway Ste 2200
    Fort Worth, TX 76115
    (817) 392-5700 Main
    (817) 392-5724 Fax

Richard Zavala, Director

16. R. D. EVANS COMMUNITY CENTER
    3242 Lackland Road
    Fort Worth, TX 76116
    (817) 731-8789 Main
    (817) 732-8330 Fax

17. RIVERSIDE COMMUNITY CENTER (IN SYLVANIA PARK)
    3700 E Belknap St
    Fort Worth, TX 76111
    (817) 871-7670 Main
    (817) 831-3203 Fax

18. SOUTHSIDE COMMUNITY CENTER
    959 E Rosedale
    Fort Worth, TX 76104
    (817) 871-6605 Main
    (817) 871-6606 Alternate

19. SOUTHWEST COMMUNITY CENTER
    6300 Welch Street
    Fort Worth, TX 76133
    (817) 392-7613 Main
    (817) 346-7898 Fax

20. SYCAMORE COMMUNITY CENTER
    2525 E Rosedale St
    Fort Worth, TX 76105
    (817) 871-7675 Main
    (817) 871-7672 Fax

<continued...>
21. THOMAS PLACE COMMUNITY CENTER  
4237 Lafayette  
Fort Worth, TX 76107  
(817) 735-1751 Main  
(817) 763-9648 Fax

22. WORTH HEIGHTS COMMUNITY CENTER  
3551 New York Avenue  
Fort Worth, TX 76110  
(817) 871-8722 Main

PAWS ACROSS TEXAS (PAT)  
PO Box 164084  
Fort Worth, TX 76161  
(817) 577-1103 Main - President  
(817) 232-9170 Fax  
www.pawsacrosstexas.org  
info@pawsacrosstexas.org  
Virginia Hyatt, President

Services

PET ASSISTED THERAPY

DESCRIPTION: Provide Animal Assisted Therapy to children and adults through the use of volunteers and their trained dogs in nursing facilities, hospitals, special needs schools, and other settings.

INTAKE PROCEDURE: Call, write or email (info@pawsacrosstexas.org); website provides application procedure for membership, registration and certification

FEES: $20 annual membership; $5 one-time non-refundable application fee per "Team" (dog/handler)

DOCUMENTS REQUIRED: Application packets provided upon request; Facility Policy & Procedures packets are available for staff persons interested in establishing a PAT program at their facility - details at PAT website

ELIGIBILITY: Membership/AAT Registration and Certification is provided; minimal age for applicants is 21 years with dogs ages 2 years or older; must have attended a class/course in Basic Canine Obedience before attending evaluation, orientation and training

HOURS: Call for information

LANGUAGES: Call for information

AREA SERVED: Dallas, Tarrant and surrounding areas

PHOENIX ASSOCIATES COUNSELING SERVICES INC

3001-A W 5th St  
Fort Worth, TX 76107  
(817) 338-0311 Main  
(817) 332-9075 Fax  
www.phoenixacs.org  
pacs3001@sbcglobal.net  
Donna Stout, MA, LPC, LCDC, Executive Director

Public transportation accessible.

Services

DESCRIPTION: Outpatient substance abuse education and/or treatment - counseling available for individuals and families. Chemical dependency assessments which provide diagnostic impressions and recommendations. Behavior focused programs for anger control. Individual and group counseling available for ex-offenders. All services are provided by mental health professionals.

INTAKE PROCEDURE: By appointment; emergency appointments are available

FEES: Call for fees; DSHS funded; Medicaid accepted

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Client and/or family must be willing to receive help - no services available to under age 18

HOURS: Mon - Thurs 9:00am - 9:00pm; Sat 8:30am - 1:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

Sites

1. PHOENIX ASSOCIATES COUNSELING SERVICES INC

3001-A W 5th St  
Fort Worth, TX 76107  
(817) 338-0311 Main  
(817) 332-9075 Fax  
Donna Stout, MA, LPC, LCDC, Executive Director

Public transportation accessible.

2. PHOENIX ASSOCIATES COUNSELING SERVICES INC - ARLINGTON

801 W Road to Six Flags Ste 132  
Arlington, TX 76011  
(817) 795-3030 Main  
(817) 795-3099 Fax
PLANNED PARENTHOOD OF GREATER TEXAS INC

6464 John Ryan Dr
Fort Worth, TX 76132
(817) 276-8063 Main
(800) 230-7526 Information
(817) 346-7703 Fax

www.plannedparenthood.org/greater-texas/
info@ppgt.org

Services

CLINIC SERVICES
DESCRIPTION: Family planning medical services and reproductive health care education programs are provided throughout communities in North Texas. Health Center Services include:
(1) Physical and gynecological examinations;
(2) Birth control methods and counseling;
(3) Breast exams
(4) Cervical cancer screening
(5) Pregnancy testing and comprehensive options counseling;
(6) Emergency contraception (the "Morning After Pill");
(7) HIV counseling and testing
(8) Sexually transmitted infections testing and treatment
and more.
ALL SERVICES ARE STRICTLY CONFIDENTIAL.

INTAKE PROCEDURE: Call for appointment - limited services available on walk-in basis - call for information.
FEES: Based on fee schedule; Medicaid accepted
DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information
HOURS: Hours vary by clinic - call for information

LANGUAGES: Spanish; telephone interpreters for other languages available - advance notice required for in person interpreters - varies by location - call for information
AREA SERVED: No restrictions
SITES: 1 2 3 4 5 6

Sites

1. PLANNED PARENTHOOD OF GREATER TEXAS - ARLINGTON SOUTH CLINIC
   3701 S Cooper Ste 235
   Arlington, TX 76015
   (817) 472-8196 Main
   (817) 472-8926 Fax

2. PLANNED PARENTHOOD OF GREATER TEXAS - BEDFORD CLINIC
   2816 Central Drive Ste 160
   Bedford, TX 76021
   (817) 545-0077 Main
   (817) 685-7952 Fax

3. PLANNED PARENTHOOD OF GREATER TEXAS - SE FORT WORTH
   3863 Miller Ave
   Fort Worth, TX 76119
   (817) 536-4942 Main
   (817) 536-6205 Fax

4. PLANNED PARENTHOOD OF GREATER TEXAS - SW FORT WORTH
   6464 John Ryan Drive
   Fort Worth, TX 76132
   (817) 276-8063 Main
   (817) 346-7703 Fax

5. PLANNED PARENTHOOD OF GREATER TEXAS - WEST FORT WORTH
   6775 Camp Bowie Blvd
   Fort Worth, TX 76116
   (817) 377-1234 Main
   (817) 377-1235 Fax

6. PLANNED PARENTHOOD OF GREATER TEXAS INC
   6464 John Ryan Dr
   Fort Worth, TX 76132
   (817) 276-8063 Main
   (800) 230-7526 Information
   (817) 346-7703 Fax

PREGNANCY LIFELINE

4747 S Hulen Ste 103
Fort Worth, TX 76132
(817) 292-6449 Main
(817) 263-0821 Fax

www.pregnancylifeline.net
life103@swbell.net
Jeanne Mullen, Executive Director
Public transportation accessible.

Services

A RESOURCE FOR WOMEN

DESCRIPTION: Free pregnancy tests; sonograms on a limited basis; help with applying for medicaid/CHIP; education and information regarding medical care, abortion, adoption, schooling, nutrition, housing, parenting classes, etc; post-abortion support group also available; maternity and baby clothes/items as available.

INTAKE PROCEDURE: Call for an appointment; walk-ins also accepted

FEES: None

DOCUMENTS REQUIRED: None

ELIGIBILITY: Any woman who is pregnant or thinks she may be pregnant and needs assistance; families in crisis who need assistance or referrals; families who need help with maternity or baby items

HOURS: Mon Wed Fri 10:00am - 4:00pm; Tues Thur 11:30am - 5:30pm; last client taken 30 minutes prior to closing

LANGUAGES: Spanish

AREA SERVED: No restrictions

PRESBYTERIAN NIGHT SHELTER OF TARRANT COUNTY

2400 Cypress St
Fort Worth, TX  76102

PO Box 2645
Fort Worth, TX  76113

(817) 632-7400 Main
(817) 877-5297 Fax

www.journeyhome.org

Toby Owen, CEO

Services

DESCRIPTION: Basic necessities to homeless population; general coordination of access to area resources; 24-hour emergency intake/referral; specific services as listed below:

*Emergency Shelter: Men and women 18 years of age and older; 24-hour shelter during inclement weather and wind chill below 40 degrees.

*Food: Dinner served 7 days a week

*Public Facilities: Restrooms with showers and hygiene items in the dispensary.

*Social Services: Case Management available for all residents.

*Work Program: Employment and training for 25-30 homeless persons; residents participate by working in-take, security, kitchen and janitorial duties.

*Veterans: Dormitories inside the night shelter for transitional housing and case management

INTAKE PROCEDURE: Individuals over 55, sick and disabled and women are allowed in first; for persons 55 years and older, intake time is 3:00pm; for all others, intake time is 5:00pm; intake ends at 7:00pm; check-out time is 6:30am

FEES: None

DOCUMENTS REQUIRED: Scan card required; if new to homelessness, card may be obtained through intake; TB testing is provided twice per month and required for permanent card

ELIGIBILITY: No current suspension of services; no weapons or drugs; must submit to search and entry; must be able to provide self-care

HOURS: Mon - Fri 9:00am - 5:00pm (office hours); 24 hours/7 days (emergency intake and referral)

LANGUAGES: Spanish

AREA SERVED: No restrictions

SITE: 3

PATRIOT HOUSE

DESCRIPTION: Transitional facility for veterans.

INTAKE PROCEDURE: Must call for details

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Homeless veteran

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: No restrictions

SITE: 2

SAFE HAVEN

DESCRIPTION: The purpose of this program is to provide a safe non-threatening environment for chronically homeless persons with severe mental illness. The following services are provided to those who are eligible: individual room, case management, medication management; three meals/day, personal hygiene kits, laundry and showers.

INTAKE PROCEDURE: Must have an appointment - agency or individual may call to set up an appointment; no emergency intake for Safe Haven

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Must be homeless individual with severe mental illness who is disconnected from mental health providers or other services

HOURS: Mon - Fri 9:00am - 5:00pm (office hours)

LANGUAGES: Call for information

AREA SERVED: No restrictions

SITE: 4

<continued...>
LOWDON-SCHUTTS BUILDING FOR WOMEN & CHILDREN

DESCRIPTION: Emergency shelter for single women with children and women with high risk pregnancy; case management; tutoring; mentoring and educational classes; 3 meals served daily; restrooms with showers; washers/dryers; dispensary items.

INTAKE PROCEDURE: See intake staff for eligibility screening 24 hrs/7 days

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Homeless women with children; women in last trimester of high risk pregnancy (doctor verification required)

HOURS: Mon - Fri 9:00am - 5:00pm (office hours); 24 hours/7 days (emergency intake)

LANGUAGES: Spanish

AREA SERVED: No restrictions

SITE: 1

1. LOWDON-SCHUTTS BUILDING
   2401 Cypress Street
   Fort Worth, TX 76102
   (817) 632-7429 Main
   (817) 877-5297 Fax

2. PATRIOT HOUSE
   2320 Cypress St
   Fort Worth, TX 76102
   (817) 698-0130 Main

3. PRESBYTERIAN NIGHT SHELTER OF TARRANT COUNTY
   2400 Cypress St
   Fort Worth, TX 76102
   (817) 632-7400 Main
   (817) 877-5297 Fax

   Toby Owen, CEO

4. SAFE HAVEN
   1500 E Presidio St
   Fort Worth, TX 76102
   (817) 632-7420 Main
   (817) 336-1959 Fax

PROJECT H.E.L.P. (HIS ETERNAL LOVE PROCLAIMED)

2000 Shady Brook Dr
Bedford, TX 76021

First United Methodist Church Of Bedford
1245 Bedford Rd
Bedford, TX 76021

(817) 283-5678 Main
(817) 868-1964 Fax

www.fumcbedford.com
ph@fumcbedford.com

Charles F Wecker, Director

SERVICES

DESCRIPTION: As funds are available, will provide emergency financial assistance as well as food, clothing and counseling to HEB residents in need.

INTAKE PROCEDURE: Walk-in @ 2000 Shady Brook Dr

FEES: None

DOCUMENTS REQUIRED: Proof of residency; picture ID and documentation of crisis

ELIGIBILITY: HEB residents in need

HOURS: Tues 10:00am - 1:00pm (sign in 9:30am - 12:30pm)

LANGUAGES: Spanish

AREA SERVED: Hurst-Euless-Bedford only

PROJECT REACH FORT WORTH INDEPENDENT SCHOOL DISTRICT

3150 McCart Ave Ste 247
Fort Worth, TX 76110

(817) 814-3320 Main/Office
(817) 814-3325 Fax

nina.jackson1@fwisd.org

SERVICES

DESCRIPTION: Educational services including academic and vocational assessments; child care; transportation; case management; information and referral; monitoring of academic progress in school; assessment and referral for services. Provides services to teen fathers and mothers. Provides services to pregnant school-age adolescents.

INTAKE PROCEDURE: Call office and give name, address and situation

FEES: None

ELIGIBILITY: Program can serve teen girls and boys; any pregnant and/or parenting schoolage adolescent who resides in the FWISD attendance zones and who
is 21 years of age or younger
HOURS:  Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish
AREA SERVED: Fort Worth Independent School District

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**PROYECTO INMIGRANTE IMMIGRATION COUNSELING SERVICES INC**

6850 Manhattan Blvd Ste 200
Fort Worth, TX  76120
(888) 793-2182 Ext. 201 Main
(800) 687-1721 Fax
www.proyectoinmigrante.org
douglas.interiano@proyectoinmigrante.org

* Douglas Interiano, CEO and Founder

**Services**

**DESCRIPTION:** Provides technical legal immigration assistance to North Texas low income families and/or those households most vulnerable to abuse. The mission is to serve, inform and assist immigrant families in immigration matters while working in partnership with nonprofit organizations, churches, schools and media. The mission is to reunite families who aim to become permanent residents and U.S. citizens.

**INTAKE PROCEDURE:** For legal consultation, may call to schedule an appointment or walk-in. To process immigration paperwork and legal representation, must call to schedule an appointment.

**FEES:** Sliding scale fees

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Prospective clients are screened for eligibility prior to applying for immigration services

**HOURS:** Tues - Sat 9:00am - 5:00pm

**LANGUAGES:** Spanish, Vietnamese

**AREA SERVED:** No restrictions

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**REACH OF FORT WORTH RESOURCE CENTER ON INDEPENDENT LIVING**

1000 Macon St #200
Fort Worth, TX  76102
(817) 870-9082 Main
(817) 877-1622 Fax
www.reachcils.org
reachftw@reachcils.org

Charlotte Stewart, Executive Director

**Public transportation accessible.**

**Services**

**DESCRIPTION:** Services for individuals with disabilities to increase self-determination and minimize unnecessary dependence on others. Working to eliminate attitudinal, environmental, social, psychological and economic barriers between people with disabilities and achievement of their goals. Services include:

* Information and referral - for individuals, families and other agency representatives.
* Peer counseling services - training for individuals with disabilities to become peer counselors and matching between volunteer peer counselors and individuals.
* Sponsors Project RAMP - program that provides accessibility modifications to allow people with mobility impairments to have access in and out of their homes in order to participate in community life (ramps, handrails and/or grab bars installed)
* Community education newsletter;
* Individual and group education concerning disabilities, disability rights, accessibility.
* Advocacy - individual advocacy to ensure necessary services and systems advocacy to improve public policy and community service delivery.
* Assistive devices - works with DARS to provide consumers with devices such as artificial limbs, hearing aids, bath equipment, car modifications, etc.
  to help achieve independent living objectives. Also will provide assistive devices such as walking canes depending on availability.
* Loaner equipment program which will loan a wheelchair; wheelchairs are loaned based on availability of appropriate size and need ($25 deposit and doctor prescription required)
* Home by Choice Program which assists individuals currently living in nursing home facilities to relocate to independent living in the community.
* Weekly Adjustment To Disability Classes.
* Weekly Social/Recreational Support Group meetings/outings.
* Outreach to Youth with Disabilities.
* Disability Awareness and Sensitivity Training.

**INTAKE PROCEDURE:** Call for information and/or to schedule an appointment

**FEES:** Possible fees for attendance at support group social events/outings and newsletter advertising/technical assistance provided to business in complying with the ADA; wheelchair equipment loan program requires $25 deposit

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Must be a person with a disability

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Spanish; American Sign Language

(need advance notice)

**AREA SERVED:** Primarily Tarrant County
RECOVERY RESOURCE COUNCIL

2700 Airport Frwy
Fort Worth, TX  76111

(817) 332-6329 Main
(877) 332-6329 Toll Free
(817) 332-2828 Fax
www.recoverycouncil.org

Eric Niedermayer, CEO

Services

SUBSTANCE ABUSE SERVICES

DESCRIPTION: Provides information, assessment, referral, case management and long term follow-up for persons with alcohol and drug abuse problems, including current 12-Step groups meeting times and locations as well as local and statewide substance abuse treatment options. Agency also provides community and school-based education, presentations, professional workshops as well as a public awareness series. Family education and case management for special populations are offered.

INTAKE PROCEDURE: Call for consultation or information and referral services; confidentiality of clients is maintained.

FEES: Sliding scale for assessments; education programs according to established fee schedule, sliding scale, some scholarships; or free depending on specific program

ELIGIBILITY: Varies depending on program.

HOURS: Mon - Thur 8:00am - 5:00pm; Fri 8:00am - 4:00pm (office); walk-in clients seen Mon - Thur 8:00am - 1:00pm; answering machine available after hours; some education programs available evenings and weekends

LANGUAGES: Spanish

AREA SERVED: 12 counties including Cooke, Denton, Erath, Fannin, Grayson, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise

WOMEN PARTNERS PROGRAM

DESCRIPTION: A federally funded program established to empower women by providing HIV, STD and substance abuse prevention education as well as support services to women whose partners are incarcerated or have been recently released. Participants are provided with accurate information regarding HIV and STDs, including clarifying false information and increasing knowledge for self-protection as well as provide counseling and testing resources.

INTAKE PROCEDURE: Call Vicki Wooten at 817-332-6329 ext 238 for information

FEES: None

DOCUMENTS REQUIRED: None

ELIGIBILITY: Women who have partners incarcerated or who have been recently released

ENDURING WOMEN AND ENDURING FAMILIES VETERAN SERVICES

DESCRIPTION: Free and confidential counseling services available through the Enduring Women and Enduring Families Veteran Services. Enduring Women provides group counseling and peer navigation to women veterans experiencing various...
issues including, but not limited to, post-traumatic stress disorder, depression, anxiety, military sexual trauma, reintegration issues, substance abuse or parenting difficulties. Enduring Families is unique in that it provides counseling services not only to the veteran, but also to his or her family members, for issues that are unique to a family who has experienced deployment. A variety of counseling services will be combined to meet the particular needs of the family including individual, couples, family therapy and parenting help. A Licensed Professional Counselor, Licensed Chemical Dependency Counselor and a Certified Peer Specialist who are veterans or spouses of veterans will conduct all evidence-based therapy.

**INTAKE PROCEDURE:** Call 817-332-6329 Ext 250 or email at t.sherrill@recoverycouncil.org

**FEES:** None

**ELIGIBILITY:** Tarrant County veterans of Operation Enduring Freedom or Operation Iraqi Freedom and their families

**HOURS:** Call for information

**AREA SERVED:** Tarrant county

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**RESOURCE CONNECTION OF TARRANT COUNTY**

1100 Circle Dr
Fort Worth, TX  76119

(817) 531-7600 Main
(817) 531-7618 Fax

www.tarrantcounty.com/tc_resource

Judi Ketchum, Director
Public transportation accessible.

**Services**

**DESCRIPTION:** The Resource Connection is a one-stop center that through partner agencies, connects persons with education, employment, health and/or human service needs with available resources in a campus environment. It promotes service coordination by providing a Community Resource Coordination Group for Adults (CRCGA) that facilitates customers’ access to various services. Tarrant County is the lead agency in this collaboration and provides the administrative and management services for tenant agencies. Organizations located at the Resource Connection in alphabetical order include:

- Autism Treatment Center
- Aquatic Center - (Year round, indoor, accessible pool & hydrotherapy center)
- Community Supervision & Corrections Department
- Department of Veteran Affairs Vocational Rehabilitation & Counseling
- Educational First Steps
- Guinn Healthcare Technologies LLC
- Health Masters
- JPS Health Network Health Promotions
- JPS Health Network - South Campus Clinic
- Mental Health Mental Retardation (MHMRTC) of Tarrant County
- MHMRTC - Early Child Intervention Program
- MHMRTC - Mental Health Clinic
- MHMRTC Property Management
- Refugee Services of Texas, Inc
- SER-Jobs for Progress National Inc Senior Community Service
- Employment Program
- Senior Citizen Services of Tarrant County
- Senior Citizen Services Central Kitchen
- Special Olympics
- Tarrant County Housing Assistance
- Tarrant County Human Services
- Tarrant County Juvenile Services
- Tarrant County Public Health Department - Community Health
- Tarrant County Public Health Department Immunization Outreach Program
- Tarrant County Public Health Nurse/Family Partnership Program
- Tarrant County Public Health Department WIC Program
- Tarrant County Sheriff's Office Academy
- Tarrant County Sheriff's Office Narcotics Unit
- Tarrant County Sheriff's Office Recruitment/Training
- Tarrant County Veterans Services
- Texas Commission on Fire Protection
- Texas Department of Housing and Community Affairs
- Texas Department of Housing and Human Services Commission (HHSC)
- Texas Department of Family and Protective Services (DFPS)
- Texas Department of Assistive & Rehabilitative Services (DARS)
- Texas Star Program - MAXIMUS
- Texas Workforce Commission
- Texas Workforce Solutions - Disability Employment Services
- University of Texas Systems Educational Opportunity Center
- Workforce Solutions for Tarrant County

**INTAKE PROCEDURE:** Varies according to agency

**ELIGIBILITY:** Criteria depends on agency requirements

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant County
RESTORE COUNSELING AT LIGHT OF THE WORLD CHURCH

8750 Old Denton Rd
Keller, TX 76248

(817) 750-0444 Main
(817) 750-0447 Fax
www.lotwchurch.org
Trey Teel, LPC, Clinical Counselor

Services

DESCRIPTION: Provides professional Christian counseling, crisis intervention; assessment; and inpatient referral. Other services include support groups and mentorships. Issues addressed include, but are not limited to: anxiety, phobias, stress management, depression, grief and loss, substance abuse, sexual addictions, family of origin problems, anger management, post-abortion recovery, trauma recovery, critical incident debriefing, adjustment and personality disorders, marital and family problems, family violence, premarital counseling, and play therapy.

INTAKE PROCEDURE: Call for appointment to ensure availability
FEES: Sliding scale, Aetna insurance accepted, private pay
DOCUMENTS REQUIRED: Insurance cards if applicable
ELIGIBILITY: None
HOURS: Mon Wed 9:00am - 7:00pm; Tues Thur 8:00am - 5:00pm
LANGUAGES: Staff speaks no language other than English
AREA SERVED: No restrictions

RICHLAND HILLS PUBLIC LIBRARY

6724 Rena Dr
Richland Hills, TX 76118

(817) 616-3760 Main
(817) 616-3763 Fax
www.richlandhills.com/library
Lisa Harper Wood, Library Director

Services

DESCRIPTION: The Richland Hills Public Library houses a collection of over 40,000 books, magazines, CDs, audio books, and videos. Programs are offered by the staff of the Library and the Library Advisory Board, which include book reviews, storytelling, and musical programs. Also free wireless internet is available to all visitors.

INTAKE PROCEDURE: Complete application and show proof of Texas residency
FEES: None; Richland Hills Public Library is a member of the Loan Star Program as designated by the Texas State Library and has no non-resident fees; reciprocal borrowing agreements with the cities of North Richland Hills, Watauga, Hurst, Bedford, Euless, Benbrook, Burleson, Keller, Fort Worth and Haltom City - each library has its own borrowing policy, but Richland Hills resident patrons may borrow from each of these libraries free of charge
DOCUMENTS REQUIRED: Proof of residency in the State of Texas
ELIGIBILITY: Anyone living within the State of Texas may qualify for a library card upon completing the required application form; proof of residency is required; children should be accompanied by a parent or legal guardian; reciprocal borrowing agreements with the cities of North Richland Hills, Watauga, Hurst, Bedford, Euless, Benbrook, Burleson, Keller, Fort Worth and Haltom City - each library has its own borrowing policy, but Richland Hills resident patrons may borrow from each of these libraries free of charge
HOURS: Mon Wed Fri 10:00 am - 6:00 pm; Tues Thurs 12:00 pm - 8:00 pm; Sat 10:00 am - 2:00 pm
LANGUAGES: Call for information
AREA SERVED: Texas

RONALD MCDONALD HOUSE OF FORT WORTH INC

1001 8th Ave
Fort Worth, TX 76104
(817) 870-4942 Main
(817) 870-0254 Fax
www.rmhfw.org
Jennifer Johns, Executive Director

Services

DESCRIPTION: Provides a "home-away-from-home" for families with seriously ill children who travel to Fort Worth for pediatric medical care.

INTAKE PROCEDURE: Families must be referred by hospital social worker
FEES: Call for details
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Families of children 18 years or younger being treated at a local hospital
HOURS: Mon - Sun 8:30am - 8:30pm
LANGUAGES: Call for information
AREA SERVED: Families living more than 40 miles away from Fort Worth
SAFEHAVEN OF TARRANT COUNTY

8701 W Bedford Euless Rd
Hurst, TX 76053

(877) 701-7233 24 Hour Hotline - /SAFE
(817) 535-6462 Administration
(817) 548-0583 Information - Legal Services
(817) 535-2215 Fax

www.safehaventc.org
info@safehaventc.org

Kathryn Jacob, CEO

CLIENT SERVICES

DESCRIPTION: Provides emergency shelter, support groups, case management, counseling, legal representation, supportive housing, children's programs and prevention training.

INTAKE PROCEDURE: Call 24 hour hotline

FEES: No fees for any victim services; fees required for Batterer’s Intervention Program

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Any victim of family violence

HOURS: 24 hours a day

LANGUAGES: Spanish

AREA SERVED: No restrictions

SITES: 1 2 3

PREVENTION SERVICES

DESCRIPTION: Teaches prevention strategies through evidence-based curricula to Tarrant County students through local school districts. Provides classroom presentations, teacher training, and parenting workshops. Specialized training available for allied professionals, the workplace, healthcare professionals, law enforcement, and educators. Educational presentations also available for the community at large.

INTAKE PROCEDURE: None

FEES: None

DOCUMENTS REQUIRED: None

ELIGIBILITY: Schools, youth organizations, religious organizations, service clubs, and other interested parties.

HOURS: Mon - Fri 8:00am - 5:00pm; available for evening and weekend presentations

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SITES: 1 2 3

Sites

1. SAFEHAVEN - ARLINGTON RESOURCE CENTER
   401 W Sanford Ste 1400
   Arlington, TX 76011
   (877) 701-7233 24 Hour Hotline - /SAFE
   Maria Field, Clinical Services Director

2. SAFEHAVEN - FORT WORTH RESOURCE CENTER
   777 W Rosedale St
   Fort Worth, TX 76104
   (877) 701-7233 24 Hour Hotline - /SAFE
   (817) 536-5496 Main
   Maria Field, Clinical Services Director

3. SAFEHAVEN OF TARRANT COUNTY
   8701 W Bedford Euless Rd
   Hurst, TX 76053
   (877) 701-7233 24 Hour Hotline - /SAFE
   (817) 535-6462 Administration
   (817) 548-0583 Information - Legal Services
   (817) 535-2215 Fax
   Kathryn Jacob, CEO

SAGINAW UNITED METHODIST CHURCH

209 S Blue Bonnet St
Saginaw, TX 76179

(817) 232-0390 Main
(817) 232-1751 Fax

www.saginawumc.org
office@saginawumc.org

HELPING HANDS MINISTRY

DESCRIPTION: Utility assistance to Saginaw residents in need - available once every 12 months - assistance limited to $50.

INTAKE PROCEDURE: Call to make appointment

FEES: None

DOCUMENTS REQUIRED: Must present utility bill, driver’s license and social security card

ELIGIBILITY: Saginaw residents in need

HOURS: Tues Thur 10:00am - 2:00pm (service hours); Mon - Thur 9:00am - 4:00pm; Fri 9:00am - 12:00pm; closed 12:00pm - 1:00pm for lunch (office hours)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Saginaw
SERVICES

EMERGENCY SHELTER
DESCRIPTION: Emergency shelter is open 365 days a year to provide a safe, clean refuge for men, women, families and women with children to sleep. Services include sleeping accommodations and shower facilities.
INTAKE PROCEDURE: Contact case manager at 817-344-1845 for pre-screening process to determine if eligible for placement in the Transitional Program.
FEES: Four nights per month; unlimited bad weather nights when temperature is below 45 degrees Fahrenheit or when rain or stormy weather occurs.
ELIGIBILITY: None.
HOURS: Mon - Fri 8:30am - 4:30pm (office); client check-in 8:00pm; in inclement weather, check-in may be earlier; daily wake up 6:00am; must leave in morning after breakfast; hot lunch available 12:30pm-1:00pm daily.
LANGUAGES: Spanish.
AREA SERVED: No restrictions.
SITE: 9.

HOME SWEET HOME HOMELESS PREVENTION PROGRAM
DESCRIPTION: Provides 12 month Homeless Prevention services by providing weekly home visits to individuals and families identified as at-risk of being homeless within the next 30 days. Also provides follow-up for individuals and families who have completed the transitional program.
INTAKE PROCEDURE: Referral by appropriate service providing agency.
FEES: None.
ELIGIBILITY: Individuals or families identified as at-risk by a service providing agency.
HOURS: Mon - Fri Noon - 8:00pm by appointment only.

FINANCIAL ASSISTANCE
DESCRIPTION: Provides emergency financial assistance and case management to eligible individuals and families in crisis depending on availability of funding. Services include rent assistance and food boxes. Other assistance includes free notary services.
INTAKE PROCEDURE: Call for appointment for financial assistance; walk-ins accepted for food boxes (Wed 9:00am - 11:00am & 2:00pm - 4:00pm); call for information on notary public.
FEES: None.
DOCUMENTS REQUIRED: Financial assistance: Proof of crisis situation/need, eviction notice (includes lease documents; picture ID and Social Security card; proof of last 60 days of earned or received income).
Food boxes: Copy of lease agreement; picture ID; and current copy of any utility bill.
ELIGIBILITY: Fort Worth residents in need; financial assistance not available if eviction has occurred.
HOURS: Mon - Fri 8:30am - 4:30pm (office); Wed 9:00am - 11:00am and 2:00pm - 4:00pm (food boxes); call for hours on other services.
LANGUAGES: Spanish.
AREA SERVED: City of Fort Worth.
SITE: 9.

COMMUNITY CENTER SERVICES
DESCRIPTION: Summer Day Camps - A daily day camp for children ages 12 and younger which promotes physical, intellectual, spiritual, emotional and social growth. Field trips to area tourist and educational sights are part of the summer activities.
Sunbeams: a developmental program for girls ages 6-10. The girls are taught homemaking skills and social interaction skills. Structured activities include camping, field trips, recreation and arts and crafts.
Girl Guards: a developmental program for girls ages 11-18. Homemaking and relationship skills taught. Activities include camping, arts and crafts, field trips and recreation.
After School Program: low cost after-school care providing homework tutoring, creative arts program, multimedia Literacy Center and recreational activities.
Home League: A program for women to become more effective homemakers.
Also offered are the following Bible study and worship opportunities: Sun 9:45am (Bible Study), 11:00am (Worship Services); Tues 10:00am (Women’s Bible Study); Wed 7:00pm (Bible Study/Prayer Group).
Center services include having designation as a “cooling station” when temperatures reach 100 plus degrees. The Salvation Army DFW operates “Cooling Stations” at each of their shelters and community centers.
centers. Citizens in the community are encouraged to stop by, cool off in an air conditioned facility and enjoy a cold drink of water.

**INTAKE PROCEDURE:**  Call office  
**FEES:**  Day care based on sliding scale fee. No fees for other programs.  
**ELIGIBILITY:**  Varies per program  
**HOURS:**  Call office for hours  
**LANGUAGES:**  Spanish  
**AREA SERVED:**  Fort Worth and Arlington  
**SITES:**  4 8 9

**CATHERINE/EVANGELINE BOOTH FRIENDSHIP HOUSES**

**DESCRIPTION:**  Residence for low-income elderly men and women, 62 years and older, moderately priced.  
**INTAKE PROCEDURE:**  Call office  
**FEES:**  Call for fees  
**ELIGIBILITY:**  Must be ambulatory; minimum age 62  
**HOURS:**  Mon - Fri 8:00am - 6:00pm  
**AREA SERVED:**  No restrictions  
**SITES:**  1 2

**LANCASTER CORPS**

**DESCRIPTION:**  Bible Study and worship opportunities. Discipleship groups for staff and client families who choose to participate.  
**INTAKE PROCEDURE:**  Walk in  
**FEES:**  None  
**ELIGIBILITY:**  Open to all  
**HOURS:**  Sun 9:00am (Discipleship Bible Study Group), 10:30am (Praise and Worship Services)  
**AREA SERVED:**  No restrictions  
**SITE:**  9

**ADULT REHABILITATION CENTER**

**DESCRIPTION:**  The Salvation Army Adult Rehabilitation Center offers work, group and individual counseling in a 109-bed residential facility. The six-month comprehensive program includes work therapy and various life skills classes which provide social, emotional and spiritual assistance for men who have lost the ability to cope with their problems, such as, but not limited to, alcohol and drug addictions.  
**INTAKE PROCEDURE:**  Apply in person. Potential participants undergo an extensive intake interview to determine if the ARC program is the right match. A commitment of 6 months is urged so patterns of poor decision-making can be broken and replaced with positive life choices.  
**FEES:**  None  
**ELIGIBILITY:**  Adult males, 21-65 years old with no sexual or arson convictions  
**HOURS:**  Vary - Call or visit website: www.satruck.org  
**LANGUAGES:**  Staff speaks no language other than English

**S.T.A.R.T.**

**DESCRIPTION:**  This residential program is designed to give people who are shackled by a repetitive cycle of homelessness a new start in life. Accommodations for up to 20 women, 20 men and 3 families with an average occupancy stay of one to eight months. Readily accessible to public transportation and a full spectrum of health care services. On-site services include case management, and life skills classes.  
**INTAKE PROCEDURE:**  Call for information; walk-ins accepted.  
**FEES:**  Call for information  
**DOCUMENTS REQUIRED:**  Call for information  
**ELIGIBILITY:**  Homeless males, females and families 18 years and above  
**HOURS:**  Mon - Fri 8:30am - 4:30pm (office); attendant on duty 4:30pm - 8:30am  
**LANGUAGES:**  Spanish  
**AREA SERVED:**  Tarrant County  
**SITE:**  9

**ARLINGTON FAMILY LIFE CENTER**

**DESCRIPTION:**  Lodging for up to 14 families; maximum length of stay is 14 weeks (four weeks for job placement skills and ten weeks supportive housing program). Program emphasis is on helping family become self-sufficient.  
**INTAKE PROCEDURE:**  Call or visit office

<continued...>
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must show proof of need
HOURS: Mon - Fri 8:30am - 4:30pm; night attendant 4:30pm - 8:30am & weekends (shelter hours)
LANGUAGES: Spanish
AREA SERVED: Tarrant County
SITE: 4

FIRST CHOICE
DESCRIPTION: Residential treatment facility for chemically dependent pregnant women and single mothers with minor children. Mothers and their children live at the facility for six months to one year receiving counseling, shelter and rehabilitation. After care services provided.
INTAKE PROCEDURE: Call 817-344-1836 for appointment
FEES: None
ELIGIBILITY: Chemically addicted low income pregnant women or single mothers with minor children
HOURS: Mon - Fri 8:30am - 4:30pm; night attendant 4:30pm - 8:30am & weekends
LANGUAGES: Spanish
AREA SERVED: Tarrant County
SITE: 9

THRIFT STORES
DESCRIPTION: Donations and sales of good used clothing, furniture, household supplies, cars, trucks, boats, motorcycles and other vehicles are the sole support of the Adult Rehabilitation Center.
INTAKE PROCEDURE: Call desired store or toll free 800-SA-TRUCK (800-728-7825) or visit website: www.fortworth.satruck.org for information as well as schedule of pick-up of items, locations and directions to the Center or stores.
ELIGIBILITY: None
HOURS: Vary by store - call for information.
AREA SERVED: No restrictions
SITES: 5 6 7

Sites

1. CATHERINE BOOTH FRIENDSHIP HOUSE (SALVATION ARMY)
   1901 E Seminary Dr
   Fort Worth, TX 76119
   (817) 531-2923 Main
   (817) 535-3594 Fax

2. EVANGELINE BOOTH FRIENDSHIP HOUSE
   1909 E Seminary Dr
   Fort Worth, TX 76119
   (817) 413-2445 Main

3. SALVATION ARMY ADULT REHABILITATION CENTER
   2901 NE 28th St
   Fort Worth, TX 76111
   (817) 834-6271 Main
   (817) 831-9514 Fax
   (800) 728-7825 Alternate - 800-SA-TRUCK

4. SALVATION ARMY ARLINGTON FAMILY LIFE CENTER
   712 W Abram St
   Arlington, TX 76013
   (817) 860-1836 Main
   (817) 860-4247 Fax

5. SALVATION ARMY FAMILY STORE - ARLINGTON
   1301 E Abram St
   Arlington, TX 76010
   (817) 861-9488 Main

6. SALVATION ARMY FAMILY STORE - FORT WORTH
   2917 NE 28th St
   Fort Worth, TX 76111
   (817) 838-8203 Main

7. SALVATION ARMY FAMILY STORE - MANSFIELD
   936 N Hwy 287
   Mansfield, TX 76063
   (682) 518-8961 Main

8. SALVATION ARMY NORTHSIDE CORPS/COMMUNITY CENTER
   3023 NW 24th St
   Fort Worth, TX 76106
   (817) 624-3111 Main
   (817) 624-7710 Fax
   (817) 624-3112 Alternate

9. SALVATION ARMY OF TARRANT COUNTY THE
   1855 E Lancaster Ave
   Fort Worth, TX 76103
   (817) 338-9251 Fax - Main/Administration
   (817) 344-1850 Simon Transitional Housing
   (817) 344-1800 S.T.A.R.T.
   (817) 344-1836 First Choice

Major Ward Matthews, Area Commander
SERVICES

THE VILLAGES AT SAMARITAN HOUSE

DESCRIPTION: The Villages at Samaritan House is a 66 unit all-bills-paid apartment complex of one, two and three bedrooms providing transitional housing for individuals and families with children.

INTAKE PROCEDURE: Call for information
FEES: Below market rental rates
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Homeless or low-income household (individuals or families) with at least one person diagnosed with HIV/AIDS or other special needs
HOURS: Mon - Fri 9:00am - 5:00pm (office)
LANGUAGES: Spanish
AREA SERVED: Tarrant, Johnson, Denton, Parker, Hood, Somervell, Wise, Palo Pinto, Erath, and Navarro counties

GENERAL SERVICES

DESCRIPTION: Sixty (60) single occupancy rooms for persons living with HIV/AIDS who are homeless or low-income. Many supportive services are provided on-site, including medication support, case management, counseling, meals, life skills training and assistance with daily living activities.

INTAKE PROCEDURE: Call for information
FEES: Tenant rent established by HUD formula based on gross income
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Homeless or low-income individuals with HIV/AIDS
HOURS: Mon - Fri 9:00am - 5:00pm (office)
LANGUAGES: Spanish
AREA SERVED: Tarrant, Johnson, Denton, Parker, Hood, Somervell, Wise, Palo Pinto, Erath, and Navarro counties

GENESIS PROJECT

DESCRIPTION: The Genesis Project offers off-campus housing to 50 individuals and families whose level of independence enables them to live in the community at large. Participants in this program still have a Samaritan House caseworker but are responsible for managing most of their own needs.

INTAKE PROCEDURE: Call for information
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must be a middle school student enrolled and attending school at one of the sites where All Stars is presented - call for information
HOURS: Mon - Fri 8:00am - 5:00pm
AREA SERVED: Tarrant County

SANTA FE YOUTH SERVICES

DESCRIPTION: The All Stars program is designed to change lives by helping young people build bright futures. Program provides consistent and integrated tools for prevention and targets youth during the years of greatest vulnerability to experimenting with substances, fighting, bullying and initiating sexual activity.

INTAKE PROCEDURE: Call for information
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must be a middle school student enrolled and attending school at one of the sites where All Stars is presented - call for information
HOURS: Mon - Fri 8:00am - 5:00pm
AREA SERVED: Tarrant County

<continued...>
RECONNECTING YOUTH (RY)

DESCRIPTION: Reconnecting Youth is a school based prevention program for youth who are at risk of school failure. RY students learn, practice and apply decision-making skills, personal control strategies and interpersonal communication techniques. The RY program meets the needs of high school students by helping them develop skills and strategies for dealing with risk factors at school, with peers, with self and with family.

INTAKE PROCEDURE: Call for information

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: High School students enrolled in one of the following schools in Tarrant County: Carter Riverside High School, New Lives School, Juvenile Justice Alternative Education Program, Crowley 9th Grade, North Crowley 9th or Keller Learning Center

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County

CANNABIS YOUTH TREATMENT

DESCRIPTION: Cannabis Youth Treatment (CYT) is a short term program consisting of 12 counseling sessions to include two individual motivational sessions to engage youth using marijuana. This program is designed to reduce or eliminate all marijuana/drug use, improve family functioning, increase school performance and attendance as well as reduce involvement with juvenile justice.

INTAKE PROCEDURE: Referrals accepted from Tarrant County Juvenile Drug Court only

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Youth ages 9-16 and their families.

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County

LIFE SKILLS

DESCRIPTION: Life Skills is a research-validated substance abuse prevention program proven to reduce the risks of alcohol, tobacco, drug abuse and violence by targeting the major social factors that promote the initiation of substance abuse and other risky behaviors. This program provides adolescents and young teens with the confidence and skills necessary to successfully handle challenging situations. This program teaches students the necessary skills to resist peer pressures to smoke, drink and use drugs; helps students develop greater self-esteem and self-confidence; enables students to effectively cope with anxiety; increases student knowledge of the immediate consequences of substance abuse and other self-destructive behaviors; and enhances cognitive and behavioral competency to reduce and prevent a variety of health risk behaviors.

INTAKE PROCEDURE: Call for information

FEES: None

ELIGIBILITY: Middle and high school students enrolled in the Juvenile Justice Alternative Education Program

HOURS: Mon - Fri 8:00am - 5:00pm (office)

LANGUAGES: Spanish

AREA SERVED: Tarrant County

STRENGTHENING FAMILIES

DESCRIPTION: Strengthening Families Program is a research-based program aimed at youth ages 9-16 and their families to help them learn together on how to communicate and appreciate each other. It consists of a seven week curriculum held in different locations in Tarrant County. Program helps youth and families develop effective communication skills, build positive relationships with each other and appreciate the value of spending time together. Dinner is provided at each session as well as transportation and childcare for children too young to participate. Groups rotate to different locations throughout the community and are held during weekday evenings. Locations can be found on the web site (www.santafeyouth.org)

INTAKE PROCEDURE: Call for more information

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Youth ages 9-16 and their families.

HOURS: Mon - Fri 8:00am - 5:00pm (office); 5:30pm - 8:00pm (program)

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SCHOOL LUNCH PROGRAM FORT WORTH

601 East North Side Dr
Fort Worth, TX 76164
(817) 814-3500 Main
(817) 814-3550 Fax
Glenn Headlee, Director

Services

DESCRIPTION: To provide free and reduced price breakfast and school lunches through the school cafeteria.

INTAKE PROCEDURE: Parents or guardians of students of elementary, middle and senior high schools in the Fort Worth Independent School District may apply to the school lunch program to determine eligibility for their students

FEES: None

ELIGIBILITY: Established by National School Lunch Program guidelines

<continued...>
**SCHOOL LUNCH PROGRAM FORT WORTH...**

**HOURS:** Mon - Fri 8:00am - 5:00pm  
**LANGUAGES:** Spanish

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**SENIOR ADULT DAY PROGRAM/JAMES L WEST CENTER**

1111 Summit Ave  
Fort Worth, TX 76102  
(817) 335-8218 Ext. 107 Information - Office  
(817) 877-1199 24 hours  
(817) 877-1414 Fax  
www.jameslwest.org  
mwashburn@jameslwest.org  
Susan Farris, James L West Center Executive Director

**Public transportation accessible.**

**DESCRIPTION:** The James L West Alzheimer Center Senior Adult Day Program serves families whose loved ones with dementia can still remain at home, but desire socialization during the day. Provide programming, meals and medication administration.

**INTAKE PROCEDURE:** Call 817-877-1199 ext. 132 to arrange a tour or complimentary day. Application, fee payment, and determination of eligibility are required in advance of admission to the program.

**FEES:** Rates are based on full days or half-days, and are reduced for advance reservations (i.e. higher for drop-ins). Please call 817-877-1199 ext 132 for current rates.

**DOCUMENTS REQUIRED:** Application and physician physical exam required. Must have a diagnosis of dementia. Extra documentation required if medications are to be given. Copies of living will or other advanced directives are requested.

**ELIGIBILITY:** Eligible participants must have a diagnosis of Alzheimer's disease or a related dementia disorder, and have physical and cognitive needs that can be met by available staff. Eligibility is determined based on physician exam and current functional ability.

**HOURS:** Mon - Fri 7:30am - 6:00pm; closed most holidays  
**LANGUAGES:** Spanish  
**AREA SERVED:** Tarrant County

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**SENIOR CITIZEN SERVICES OF GREATER TARRANT COUNTY**

1400 Circle Dr Ste 300  
Fort Worth, TX 76119  
(817) 413-4949 Main  
(817) 413-4908 Fax  
www.scstc.org  
Jerome H Mosman, Executive Director

**Services**

**DESCRIPTION:** County-wide network for information and delivery of senior services and volunteer opportunities encompassing:

* Senior Centers - Activities for health and well-being including health screening, health and nutrition education, physical fitness, referral, volunteer opportunities, recreation and creative arts.  
* Wellness Programs:
  1) Better Choices Better Health, Diabetes Self Management - workshops providing information on development of healthy lifestyles to assist in individual management of diabetes;  
  2) Matter of Balance Fall Prevention Program - workshops to increase balance and prevent falls;  
  3) HomeMeds Program - inventory of present medications to determine possible adverse interactions.

**INTAKE PROCEDURE:** Call for information.

**FEES:** Lunch provided on donation basis; persons under 60 years of age not accompanied by a spouse aged 60 or above may purchase meals at rate posted in each center.

**DOCUMENTS REQUIRED:** Call for information.

**ELIGIBILITY:** Persons who are 60 years + and their spouses are eligible for center services.

**HOURS:** Mon - Fri 8:00am - 5:00pm (administration); hours vary by center - call for information.

**AREA SERVED:** Tarrant County  
**SITES:** 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19  
**SITES:** 20 21 22 23 24 25 27 28 29 30

**RETIRED AND SENIOR VOLUNTEER PROGRAM**

**DESCRIPTION:** Designed to enable persons aged 55 and older to effectively use their time, energy and talents in volunteer service to the community. Special programs include Senior Leadership, Seniors and Volunteers for Childhood Immunization and RSVP volunteer opportunities within other community organizations.

**INTAKE PROCEDURE:** Call for information.

**FEES:** None.

**DOCUMENTS REQUIRED:** Call for information.

**ELIGIBILITY:** Anyone aged 55 or older who wants to volunteer.

**HOURS:** Call for information.

<continued...>
LANGUAGES: Spanish (need advance notice)
AREA SERVED: Tarrant County
SITE: 26

**Sites**

1. **ARLINGTON - NEW YORK SENIOR CENTER**
   1815 New York Ave
   Arlington, TX 76010
   (817) 460-5009 Main
   Daniel White, Center Director

2. **ARLINGTON CENTRAL SENIOR CENTER**
   971 E Sanford St
   Arlington, TX 76011
   (817) 303-8716 Main
   Darlene Holmes, Center Director

3. **AZLE SENIOR CENTER**
   601 SE Pkwy
   Azle, TX 76020
   (817) 444-0070 Main
   Darlene Holmes, Center Director

4. **BARNABAS HOUSE SENIOR CENTER**
   4409 Sycamore School Rd
   Fort Worth, TX 76133
   (817) 370-6242 Main
   Tom Welches, Lead Volunteer

5. **CASA SENIOR CENTER**
   3201 Sondra Dr
   Fort Worth, TX 76107
   (817) 332-7276 Ext. 2509 Main
   Patricia Chambers, Center Director

6. **COMO SENIOR CENTER**
   4900 Horne St
   Fort Worth, TX 76107
   (817) 732-0951 Main
   Ralph Rhodes, Center Director

7. **CROWLEY SENIOR CENTER**
   900 E Glendale St
   Crowley, TX 76036
   (817) 297-9131 Main
   Aleeta Connelley, Center Director

8. **DIAMOND HILL SENIOR CENTER**
   1701 NE 36th St
   Fort Worth, TX 76106
   (817) 625-4721 Main
   **Ruth Smith, Center Director**

9. **EUGENE MCCRAY SENIOR CENTER**
   4932 Wilbarger St
   Fort Worth, TX 76119
   (817) 871-7156 Main
   Roy Mateen

10. **EULESS FAMILY LIFE SENIOR CENTER**
    300 W Midway Dr
    Euless, TX 76040
    (817) 685-1671 Main
    (817) 685-1654 Fax
    Diane Eggers, Center Director

11. **FELLOWSHIP CORNER SENIOR CENTER**
    1601 New York Ave
    Fort Worth, TX 76104
    (817) 921-9741 Main
    Alene Washington, Center Director

12. **FOREST HILL SENIOR CENTER**
    7004 Forest Hill Dr
    Forest Hill, TX 76140
    (817) 293-8319 Main
    Bettie Sheffield, Center Director

13. **GOODRICH CENTER FOR THE DEAF SR CENTER**
    2500 Lipscomb St
    Fort Worth, TX 76110
    (817) 926-5305 Main
    Dan White, Acting Center Director

14. **GRAPEVINE SENIOR CENTER**
    421 Church St
    Grapevine, TX 76051
    (817) 410-8130 Main
    Trent Kelley

15. **HALTOM CITY SENIOR CENTER**
    5000 Bernice St
    Haltom City, TX 76117
    (817) 834-8021 Main
    Bobbi Arthur, Director

<continued...>
16. HANDLEY MEADOWBROOK SENIOR CENTER
   6201 Beaty St
   Fort Worth, TX  76112
   (817) 496-3986 Main
   Tina Dawson, Center Director

17. JEWSH FAMILY SERVICES SENIOR CENTER
   4900 Briarhaven Rd
   Fort Worth, TX  76109
   (817) 296-3709 Main
   Hedy Collins, Center Director

18. KELLER SENIOR CENTER
   660 Johnson Rd
   Keller, TX  76248
   (817) 743-4371 Main
   Renee Garrett, Center Manager

19. KENNEDALE SENIOR CENTER
   420 Corry A Edwards Dr
   Kennedale, TX  76060
   (817) 985-2131 Main
   Cindy Lee, Director

20. MANSFIELD SENIOR CENTER
   106 S Wisteria St
   Mansfield, TX  76063
   (817) 453-5420 Ext. 2227 Main
   Suzanne Newman, Director

21. NORTH TRI ETHNIC SENIOR CENTER
   2950 Roosevelt St
   Fort Worth, TX  76106
   (817) 871-5850 Main
   Linda Beltram, Center Coordinator

22. NORTHSIDE SENIOR CENTER
   1100 NW 18th St
   Fort Worth, TX  76164
   (817) 626-3692 Main
   Dora Sandoval, Center Director

23. RIVER OAKS SENIOR CENTER
   5300 Blackstone Dr
   Fort Worth, TX  76114
   (817) 732-5885 Main
   Candace Howard, Center Director

24. ROOSEVELT SENIOR CENTER (VIETNAMESE)
   2117 Roosevelt Dr Ste F
   Pantego, TX  76013
   (817) 200-8070 Main
   Cheri Chong, Director

25. SAINT FRANCIS VILLAGE SENIOR CENTER
   4070 St Francis Dr
   Crowley, TX  76036
   (817) 413-4949 Main
   Barbara Boyle, Director

26. SENIOR CITIZEN SERVICES OF GREATER
    TARRANT COUNTY
   1400 Circle Dr Ste 300
   Fort Worth, TX  76119
   (817) 413-4949 Main
   (817) 413-4908 Fax
   Jerome H Mosman, Executive Director

27. STOP SIX SENIOR CENTER
   4910 Dunbar St
   Fort Worth, TX  76105
   (817) 706-1931 Main

28. WATAUGA SENIOR CENTER
   7857 Indian Springs Rd
   Watauga, TX  76148
   (817) 514-5892 Main
   Vickie Vickers, Director

29. WHITE SETTLEMENT SENIOR CENTER
   8211 White Settlement Rd
   White Settlement, TX  76108
   (817) 246-6619 Main
   Lydia Neece, Center Director

30. WORTH HEIGHTS SENIOR CENTER
   3551 New York Ave
   Fort Worth, TX  76110
   (817) 921-5881 Main
   Glenda Lawrence, Director
SER SCSEP OF TARRANT COUNTY

1200 Circle Drive Ste 301
Fort Worth, TX 76119
(817) 536-3600 Main
(877) 484-8948 Toll Free
(817) 536-3601 Fax
www.ser-national.org
Rosa Arroyo, Lead Site Coordinator

Services

DESCRIPTION: The Senior Community Service Employment Program (SCSEP) provides temporary training experience for people age 55 and over who meet income guidelines. Enrollees are given temporary assignments with nonprofit and governmental organizations where they have an opportunity to sharpen and develop skills while searching for a permanent job. The goal of the program is to provide useful, but part-time temporary community service and to assist enrollees with updating or developing the skills they need to obtain a permanent "unsubsidized" job in their community. On-the-job training through SCSEP offers at least 20 hours per week and pays at least minimum wage.

INTAKE PROCEDURE: Call or walk in to complete application

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Tarrant County residents age 55 and over who meet income guidelines

HOURS: Mon - Fri 8:00 am - 4:00 pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SHAKEN BABY ALLIANCE, THE

8551 Boat Club Rd Ste 117
Fort Worth, TX 76135
(817) 882-8686 Main
(877) 636-3727 Helpline / 6 END SBS
(817) 882-8687 Fax
info@shakenbaby.org
Bonnie Armstrong, Executive Director

Services

DESCRIPTION: The Shaken Baby Alliance provides support and information about Shaken Baby Syndrome, and Abusive Head Trauma (SBS/AHT) to victim families (including adoptive and foster parents), advocate justice, and increase awareness of SBS. The Shaken Baby Alliance also provides training for professionals on the medical, investigative, legal and prevention aspects of SBS/AHT. Works collaboratively with all agencies and professionals in a community effort.

INTAKE PROCEDURE: Call, write, or email for more information

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Families or professionals seeking information or support

HOURS: Mon - Fri 9:00am - 3:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Texas / United States/ Canada

SOCIAL SECURITY ADMINISTRATION

Federal Bldg
819 Taylor St Rm 1A07
Fort Worth, TX 76102
(800) 772-1213 Main
(866) 704-4858 Site Office
(800) 325-0778 TTY
www.ssa.gov

Services

DESCRIPTION: The Social Security Administration is an independent agency of the United States federal government that administers Social Security, a social insurance program consisting of retirement, disability and survivors’ benefits, including Medicare which is health insurance program for people age 65 or older. Certain people younger than 65 can qualify for Medicare who have disabilities. Provides Social Security cards for people who need to register for employment, report their taxes and track their Social Security benefits. Also replaces Social Security cards when they are lost or stolen.

INTAKE PROCEDURE: By telephone, in person (appointment service available), or website.

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Benefits are paid only on the accounts of a worker who is "insured" by having worked a required length of time in employment or self-employment covered by Social Security. SSI payments are based on financial need and not past work.

HOURS: Mon Tues Thurs Fri 9:00 am - 3:00pm, Wed 9:00 am - 12:00 pm (office)

LANGUAGES: Spanish

AREA SERVED: No restrictions

SITES: 1 2 3

<continued...>
SOFT CONSERVATION ADMINISTRATION

1. SOCIAL SECURITY ADMINISTRATION
   819 Taylor St Rm 1A07
   Fort Worth, TX 76102
   (800) 772-1213 Main
   (866) 704-4858 Site Office
   (866) 704-4858 Site Office
   (800) 325-0778 TTY

2. SOCIAL SECURITY ADMINISTRATION - ALTA MESA
   2901 Altamesa Blvd
   Fort Worth, TX 76133
   (866) 681-1405 Site Office
   (800) 772-1213 Main
   (800) 325-0778 TDD

3. SOCIAL SECURITY ADMINISTRATION - MID-CITIES FIELD OFFICE
   2010 N Texas Hwy 360
   Grand Prairie, TX 75050
   (800) 772-1213 Main
   (800) 325-0778 TDD

SOUTH CENTRAL ALLIANCE OF CHURCHES

Southside Church Of Christ
2101 Hemphill St
Fort Worth, TX 76110
(817) 923-0486 Main
(817) 923-8278 Fax - Call to let know faxing
www.fwscac.org
office@fwscac.org
Opel Smith, Program Director

Services

DESCRIPTION: Emergency assistance with basic needs: limited rent and utilities, food, baby formula, clothing, diapers, toiletries, gas vouchers, bus passes and referrals to other agencies.

INTAKE PROCEDURE: Must call for an appointment

FEES: None

DOCUMENTS REQUIRED: Must bring picture ID and proof of residency. For financial assistance, also must bring proof of income and documentation of need

ELIGIBILITY: Residents of designated service area who have experienced unexpected crisis that results in financial hardship

HOURS: Mon - Thur 1:30pm - 4:30pm (office)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: ONLY 76104, 76109 & 76110

SOUTHLAKE PUBLIC LIBRARY

1400 Main St Ste 130
Southlake, TX 76092
(817) 748-8243 Main
www.southlakelibrary.com
southlakelibrary@ci.southlake.tx.us
Cynthia Pfledderer, City Librarian

Services

DESCRIPTION: The Southlake Library offers library services and materials including books, audiobooks, eBooks, Music CDs, DVDs and more; free wireless internet; Children's Services including Story Time and FirstStageArts program. Check the monthly calendar for more programs and services.

INTAKE PROCEDURE: Complete application for library card and present required documentation

FEES: Library card free for Southlake residents, City of Southlake employees, members of the Southlake Chamber of Commerce, students and employees of Carroll ISD (valid until Aug 31 of the current school year) and non-residents who obtain a TexShare card from their local participating library; all other non-residents pay a card fee of $25 per year

DOCUMENTS REQUIRED: Proof of residence or property ownership (Texas DL, utility bill, tax statement)

ELIGIBILITY: Call for information

HOURS: Mon - Thur 10:00am - 8:00pm; Fri - Sat 10:00am - 6:00pm; closed Sunday

LANGUAGES: Call for information

AREA SERVED: City of Southlake

SOUTHLAKE SENIOR ACTIVITY CENTER

307 Parkwood Dr
Southlake, TX 76092
(817) 748-8250 Fax
(817) 748-8315 Main
www.southlakeseniorcenter.com
Soheila Phelps, Senior Center Activity Coordinator

<continued...>
SOUTHLAKE SENIOR ACTIVITY CENTER...

**Services**

**DESCRIPTION:** A variety of recreational activities and classes offered to senior citizens including exercise classes, line dancing, book clubs, bingo, bridge, lectures and more.

**INTAKE PROCEDURE:** Walk-ins accepted for most activities; pre-registration required for some day activities and trips; call 817-748-8315 for more information.

**FEES:** Membership is free

**ELIGIBILITY:** Age 55 and older

**HOURS:** Mon - Thurs 9:00am - 4:00pm

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** Texas

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SOUTHSIDE CHURCH OF CHRIST

2101 Hemphill St
Fort Worth, TX 76110

(817) 923-8276 Main
(817) 923-8278 Fax

www.sscofc.org

Daniel Leaf, Minister
Public transportation accessible.

**Services**

**DESCRIPTION:** Food pantry and clothing assistance.

**INTAKE PROCEDURE:** Walk-ins accepted

**FEES:** None

**DOCUMENTS REQUIRED:** Proof of address (current utility bill, rent receipt, etc) and photo ID

**ELIGIBILITY:** Must reside in designated service area

**HOURS:** Tues 10:00am - Noon (service)

**LANGUAGES:** Spanish

**AREA SERVED:** Zip codes 76104, 76109 and 76110

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ST ANDREW CATHOLIC PARISH FOOD PANTRY OUTREACH

3300 Dryden Rd
Fort Worth, TX 76109

3312 Dryden Rd
Fort Worth, TX 76109

(817) 927-5383 Main

http://www.standrewwcc.org/Social_Ministry.html
pwatson@standrewwcc.org

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Pattie Watson, Director of Food Pantry Outreach

**Services**

**FOOD PANTRY OUTREACH**

**DESCRIPTION:** Food provided three times a week to designated area residents through the Community Center located at 3300 Dryden.

**INTAKE PROCEDURE:** Parishioners by appointment only; all other individuals may walk-in or have agency referral

**FEES:** None

**DOCUMENTS REQUIRED:** Bring proof of residence (mail with name and current address) and photo identification

**ELIGIBILITY:** Be resident of designated service area (only exception: Monday night hours solely for employed residents of the City of Fort Worth who are unable to go to food pantries during the day)

**HOURS:** Mon - Fri 8:30 am - 3:00 pm (office); Mon Wed Fri 12:00 pm - 2:00 pm (service hours); Mon 6:30 pm - 7:30 pm (service hours for residents of the City of Fort Worth who are unable to go to food pantries during the day)

**LANGUAGES:** Spanish

**AREA SERVED:** 76109, 76110 or 76115

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ST FRANCIS OUTREACH & THRIFT SHOP

861 Wildwood Ln
Grapevine, TX 76051

(817) 488-5444 Main

**Services**

**THRIFT SHOP**

**DESCRIPTION:** A low cost thrift store for purchase of clothing, household items and furniture. 100% of proceeds from resale shop are used to support the ministries of St. Francis Outreach which assists clients by referral from GRACE only.

**INTAKE PROCEDURE:** Walk-in to thrift store to shop or donate

**FEES:** Low cost, affordable

**ELIGIBILITY:** None

**HOURS:** Tues Thu Sat 9:30am - 1:00pm (thrift store)

**LANGUAGES:** Spanish

**AREA SERVED:** No restrictions
ST JOHN’S OUTREACH (ST JOHN THE APOSTLE CATHOLIC CHURCH)

4101 Frawley Dr
North Richland Hills, TX  76180
7341 Glenview Dr
North Richland Hills, TX  76180
(817) 284-5912 Main
(817) 595-6390 Fax
www.sjtanrh.com
Colleen Cargile, Director of Social Services

Services

DESCRIPTION:  Provides food, prescription and limited financial assistance.
INTAKE PROCEDURE:  Must make appointment for financial assistance with rent and utilities - take first 10 calls on Monday (beginning at 9:30am) to schedule appointments for the week; no appointment required for food, limited prescription assistance, or Baby World
FEES:  None
DOCUMENTS REQUIRED:  For food and prescription assistance: Picture ID with correct address or Picture ID with recent bill or lease with correct address; for financial assistance, required documents will be listed at the time appointment is made
ELIGIBILITY:  Be resident of zip codes in designated service area for all services except Baby World; assistance is primarily for low income families with children, disabled and elderly
HOURS:  Mon Wed 9:30am - 11:30am; Tues Thur 1:00pm - 3:00pm
LANGUAGES:  English/Spanish
AREA SERVED:  Zip codes 76053, 76054, 76111, 76117, 76118, 76180, 76182

BABY WORLD

DESCRIPTION:  Baby World is a service to families in need of assistance for their children. Services include gently used clothing, baby food/formula, baby toiletries (including diapers), and toys. These items are provided monthly as long as the individual family is in need.
INTAKE PROCEDURE:  Walk-ins accepted - no appointment necessary
FEES:  None
DOCUMENTS REQUIRED:  Picture ID, birth certificate or Soc Sec card for each child served, or referral from social service agency
ELIGIBILITY:  Families with children ages newborn through age 6
HOURS:  Mon Wed 9:30am - 11:30am; Tues Thur 1:00pm - 3:00pm

ST MARIA GORETTI CATHOLIC CHURCH

1200 S Davis Dr
Arlington, TX  76013
(817) 274-5407 Main
(817) 277-4193 Fax
www.smgparish.org
bmaunders@smgparish.org
Brad Maunders, Director

Services

ST. ANTHONY’S FOOD AND BREAD PANTRY

DESCRIPTION:  Operates an emergency food pantry offering non-perishables and some perishables when donated, such as bread. Also based on availability, may provide personal hygiene items, paper products, laundry soap and other items that cannot be purchased with food stamps. No financial assistance.
INTAKE PROCEDURE:  Walk-in; no appointment necessary
FEES:  None
DOCUMENTS REQUIRED:  Government issued Photo ID (i.e. drivers license, passport, consulate), proof of address such as a utility bill and original birth certificate for each child 16 and under
ELIGIBILITY:  No eligibility criteria - will serve any hungry/needy individual; assistance limited to 2x per month up to 24 visits total
HOURS:  Tues Sat 8:00am (Must arrive by 8:00am); volunteers come in to office to take calls and check voice mail throughout the week (leave message in English if possible as volunteers do not speak Spanish - Spanish messages will be interpreted and someone Spanish-speaking will return call)
LANGUAGES:  Spanish
AREA SERVED:  Tarrant County
ST. TERESA OF THE CHILD JESUS BABY'S WORLD

DESCRIPTION: Outreach to mothers of all circumstances who need help in caring for their babies and young children - offers diapers, some formula (in limited amounts), baby food/cereal, baby wipes, baby clothing in sizes 0-3T, and some maternity clothing.

INTAKE PROCEDURE: Walk in by 8:00am; no appointment necessary

FEES: None

DOCUMENTS REQUIRED: Government issued Photo ID (i.e. drivers license, passport, consulate); proof of address such as a utility bill and original birth certificate for each child 16 and under

ELIGIBILITY: No restrictions on who is eligible; restriction on frequency - twice per month; assistance with formula, baby food & cereal provided to children up to age 1; other assistance provided up to age 30 months

HOURS: Tues Sat 8:00am (Must arrive by 8:00am); volunteers come in to office to take calls and check voice mail throughout the week (leave message in English if possible as volunteers do not speak Spanish - Spanish messages will be interpreted and someone Spanish-speaking will return call)

LANGUAGES: Spanish

AREA SERVED: Tarrant County

ST PAUL PRESBYTERIAN CHURCH

4517 Rufe Snow Dr
North Richland Hills, TX 76180
(682) 227-9477 Main - Leave message
www.stpaulnrh.org
pastorsppc@sbcglobal.net

Hillary Cahee, H.E.P.P. Committee Chairman

Services

HEALTH EQUIPMENT PROVIDER PROGRAM (H.E.P.P.)

DESCRIPTION: Provides medical equipment (i.e. crutches, walking boots, wheelchairs, walkers, canes, shower/stools, etc) based on availability. No disposable items such as incontinence supplies (depends) or ostomy supplies. Also no parts for equipment or wheelchairs and no hospital beds. Equipment must be picked up at the church by appointment - no deliveries. When equipment is no longer needed, it is asked that it be donated to another person or program - not required to return items to St Paul. Availability is based on donations, therefore inventory is subject to change. Donations of medical equipment accepted - call for information.

INTAKE PROCEDURE: Call 682-227-9477 - may leave voice mail including name, phone number and item(s) needed. Calls are generally returned within 24 hours.

FEES: None

DOCUMENTS REQUIRED: ID with current address; additional contact and phone number also required; prescription not required

ELIGIBILITY: None

HOURS: Daily 9:00am - 6:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions
FINANCIAL ASSISTANCE/KAY LYNN'S PANTRY

DESCRIPTION: Provide rent, electric (TXU or Reliant Energy only), gas (Atmos Energy only) and/or water bill assistance by appointment only. Clients receiving food stamps may receive assistance from Kay Lynn's pantry (taxable items that cannot be bought with food stamps - cleaning supplies, toiletries, misc) every 60 days.

INTAKE PROCEDURE: Assistance offered once per month; must call office Mon - Thur to find out date of assistance for that month

FEES: None

DOCUMENTS REQUIRED: For financial assistance - Driver's license/ID, SS# and copy of lease or bill to be paid; for Kay Lynn's Pantry (taxable items) - Driver's License/ID, Lone Star card or food stamp case letter

ELIGIBILITY: Needy families in Hurst, Euless or Bedford area only (limited to once in 12 month period per family; must be food stamp recipient to receive hygiene items every 60 days

HOURS: Mon - Thurs 8:30am - 4:30pm (office); Mon - Thurs 1:00pm - 4:00pm (service hrs for food stamp clients to receive hygiene items); financial assistance by appt only

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Hurst, Euless, Bedford (76021, 76022, 76039, 76040, 76053, 76054)

SURVIVORS ROAD2HEALING

729 Grapevine Hwy 356
Hurst, TX 76054

(817) 585-0345 Main
www.road2healing.com
louise@road2healing.com

Louise Wirick, Founder/Executive Director

DESCRIPTION: A support group for those who have lost loved ones to suicide. Online support groups available (www.road2healing.com/support.html) as well as one on one bereavement counseling.

INTAKE PROCEDURE: Call for information or go online

FEES: No fee for support group; bereavement counseling available to anyone on donation basis

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Must be a survivor of suicide (not for those feeling suicidal or those who survived a suicide attempt) for support group

HOURS: Call for information

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Dallas/Fort Worth metroplex

ST THOMAS THE APOSTLE CATHOLIC CHURCH

2920 Azle Ave
Fort Worth, TX 76106

(817) 624-4514 Main
(817) 624-9688 Fax

www.stthomasholytrinity.org
info@stthomasholytrinity.org

Liz Caron, Food Pantry Administrator

DESCRIPTION: Emergency food assistance for those in need who live in designated service areas. Assistance available three times a year per household.

INTAKE PROCEDURE: Walk-ins accepted and/or referrals from other agencies and churches

FEES: None

DOCUMENTS REQUIRED: Bring Picture ID, utility bill or rent lease for proof of residency

ELIGIBILITY: Resident of designated zip codes

HOURS: Wed Fri 9:00am - 11:30am (food pantry)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Zip Codes 76020, 76106, 76164, 76107, 76108, 76114, 76131, 76135, 76179

SUSAN G. KOMEN - GREATER FORT WORTH AFFILIATE

Ridgmar Mall
2216 Green Oaks Rd
Fort Worth, TX 76116

(817) 735-8580 Main
(817) 735-8635 Fax
(800) 462-9273 24 Hour Helpline

www.komengreaterfw.org
info@komengreaterfw.org

MaryAnn Means-Dufrene, Executive Director

DESCRIPTION: Through a grant process, Susan G. Komen - Greater Fort Worth Affiliate funds breast health education as well as screening and treatment within the local community, particularly breast cancer treatment and screening programs for medically underserved women in Tarrant, Parker, Johnson and...
Hood counties.

**INTAKE PROCEDURE:** Call for grant/funding guidelines

**FEES:** None

**ELIGIBILITY:** Anyone interested in receiving information on breast cancer or breast health concerns

**HOURS:** Mon - Fri 9:00am - 5:00pm

**LANGUAGES:** Staff speaks no language other than English; multi-lingual educational materials available

**AREA SERVED:** Hood, Johnson, Parker and Tarrant counties

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**TARRANT APPRAISAL DISTRICT**

2500 Handley-Ederville Rd
Fort Worth, TX 76118

(817) 284-0024 Main
(817) 595-6198 Fax

www.tad.org

Jeff Law, Chief Appraiser

**Services**

**DESCRIPTION:** This agency appraises worth of housing and property in Tarrant County and establishes values for property tax purposes. Special programs available to senior citizens: If you are age 65 or over on January 1, your residence homestead will qualify for at least one additional homestead exemption. These exemptions are in addition to the exemptions that all homeowners receive. In addition, this agency maintains on file and, where appropriate, provides access to the official document that transfers ownership of land from one individual to another or which otherwise provides evidence of the individual's entitlement to the property.

**INTAKE PROCEDURE:** Call office

**FEES:** Call for information.

**DOCUMENTS REQUIRED:** Call for information.

**ELIGIBILITY:** Tarrant County resident

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant County

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**TARRANT AREA FOOD BANK**

2600 Cullen St
Fort Worth, TX 76107

(817) 332-9177 Main
(817) 877-5148 Fax

www.tafb.org

tafb@tafb.org

Bo Soderbergh, Executive Director

**Services**

**FOOD BANK**

**DESCRIPTION:** The Tarrant Area Food Bank (TAFB) receives donated food and distributes it in usable quantities to partner agencies, including churches and nonprofit organizations, which provide food to individuals in the form of prepared meals, snacks, or groceries for emergency assistance. In addition, for low-income individuals and families, TAFB offers free culinary job training, nutrition education and community gardening expertise. TAFB also assists individuals and families in applying for Health and Human Services Commission benefits including SNAP (food stamps) and health services.

**INTAKE PROCEDURE:** Call for information on becoming a partner agency

**FEES:** Partner agencies, not persons receiving assistance, pay a small distribution fee attached to food obtained from the Food Bank

**DOCUMENTS REQUIRED:** Prospective member agencies are invited to call about joining the Food Bank's network

**ELIGIBILITY:** Private, nonprofit organizations that have 501(c)(3) status with the Internal Revenue Service and are located within the 13-county area served by the Food Bank. Each partner agency must have an established food distribution system, adequate storage and comply with health regulations. Partner agencies pick up allocations at the Food Bank and report monthly to the Food Bank.

**HOURS:** Agencies pickup food by appointment only

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant, Johnson, Hood, Parker, Palo Pinto, Wise, Denton, Cooke, Erath, Somervell, Hamilton, Hill and Bosque counties

**SNAP/HHSC BENEFITS OUTREACH**

**DESCRIPTION:** Tarrant Area Food Bank SNAP Specialists educate individuals and families about all Health and Human Services benefits and assist them in applying for benefits such as pregnancy Medicaid, Children’s Medicaid, Temporary Assistance for Needy Families (TANF), CHIP, Women’s Health Program and SNAP (food stamps). In addition, TAFB SNAP Specialists conduct the SNAP interview and, in most cases, issue the Lone Star benefits card to be used once HHSC approves the application and funds the card.

**INTAKE PROCEDURE:** Call the TAFB SNAP office at 1-866-430-6143

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information

**HOURS:** Call for information

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant, Johnson, Hood, Parker, Palo Pinto, Wise, Denton, Cooke, Erath, Somervell, <continued...>
Hamilton, Hill and Bosque counties

**FOOD FOR KIDS**

**DESCRIPTION:** Tarrant Area Food Bank’s BackPacks for Kids program places nonperishable foods in unmarked backpacks for the neediest school children and their school-aged siblings who are at risk of hunger on weekends. Summer Packs for Kids provides backpacks of weekend food at selected summer feeding sites. Kids Cafes serve prepared meals to children at high risk of hunger and are placed in agencies that provide children with structured activities after school or on weekends. Some Kids Cafes operate during the summer as do Summer Food Service Program sites sponsored by Tarrant Area Food Bank (TAFB) in collaboration with the Texas Department of Agriculture (TDA). Mobile School Pantries deliver fresh and nonperishable foods to schools in selected high-need communities for distribution to students and their families. In the summer, the Farmers Market Nutrition Program (FMNP) at Tarrant County WIC Clinics is coordinated by TAFB in collaboration with TDA to provide fresh fruits and vegetables from local farmers to eligible mothers and young children in the Special Supplemental Nutrition Program for Women, Infants and Children (WIC).

**INTAKE PROCEDURE:** Call for information

**FEES:** None

**ELIGIBILITY:** Children eligible to participate in BackPacks for Kids are referred by designated schools; children who attend the Kids Cafe are participants in specific after-school programs; Summerpacks are distributed to all children eating a meal at the participating summer feeding sites; Summer Food Service Program sites are open to all children younger than 18; must call for details.

**HOURS:** Call for information

**COMMUNITY KITCHEN**

**DESCRIPTION:** The Community Kitchen provides four months of free culinary job training to low-income adults to ready them for entry-level work in restaurants, hotels, institutional food services and other food service venues offering opportunities for career advancement.

**INTAKE PROCEDURE:** Everyone must complete an initial screening before being invited to apply to the Community Kitchen program; call 817-332-9177

**FEES:** None

**ELIGIBILITY:** 1) Must be eligible to work in the United States; 2) 18 years of age or older; 3) economically disadvantaged, i.e. receive TANF, SNAP benefits (food stamps) and/or be underemployed or unemployed; 4) must have high school diploma, GED, enrolled in a GED program or willing to begin work on GED; 5) must be able to read and write in English; 6) reading and math abilities must be at 6th grade level; 7) pass initial drug screening and random screening throughout the training; and 8) have reliable transportation or be on the bus line; 9) if an ex-offender, cannot have committed a violent crime or crime against a child.

**HOURS:** Training is Mon - Fri 8:00am - 4:00pm

**LANGUAGES:** Staff speaks no language other than English.

**AREA SERVED:** Tarrant, Johnson, Hood, Parker, Palo Pinto, Wise, Denton, Cooke, Erath, Somervell, Hamilton, Hill and Bosque counties.

**NUTRITION EDUCATION**

**DESCRIPTION:** Tarrant Area Food Bank offers nutrition education to clients of its partner agencies and other low-income families and senior citizens. Cooking Matters, a program of Share Our Strength, is presented in a kitchen by chefs and nutritionists who teach low-income families about nutrition, cooking and budgeting. The goal is for families to enjoy the best nutrition possible on a limited budget. Additional nutrition classes are available for children and senior citizens. The Community Gardens program teaches nutrition to children and adults as it inspires and guides communities to grow their own produce, and to share their excess with those at risk of hunger and malnutrition.

**INTAKE PROCEDURE:** Call for information

**FEES:** None

**ELIGIBILITY:** Low income families who are clients of partner agencies or members of a local community

**HOURS:** Call for information

**AREA SERVED:** Bosque, Cooke, Denton, Erath, Hamilton, Hill, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant, Wise

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**TARRANT CHURCHES TOGETHER (TCT)**

2601 Clover Ln
Fort Worth, TX 76107

(817) 737-5554 Main
(817) 737-5569 Fax

www.tarranttogether.org

Melinda Veatch, Executive Director
TARRANT CHURCHES TOGETHER (TCT)...

Services

DESCRIPTION: Tarrant Churches Together (TCT) is a network of Christian congregations in Tarrant County. The mission of TCT is to bridge divisions, build unity, and address community needs as churches working together across the Tarrant County area. TCT promotes and coordinates cooperative action among faith groups and community organizations and shares religious and human needs concerns with the larger community through its newsletter, website and action networks. No financial assistance to individuals is available through TCT, though TCT does function as a referral to faith-based resources for those in need. The congregations involved in TCT come together for community worship services and other religious observances. Additionally, TCT works in partnership with local schools that are low performing in an effort to encourage student participation and school completion. Go Centers offer no-cost tutoring, mentoring, computer use, access to online resources and planning of parent/student engagement activities.

INTAKE PROCEDURE: Call for information

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Ages 10-17 years referred by Tarrant County Juvenile Services

HOURS: Mon - Fri 8:30am - 4:30pm (office)

LANGUAGES: Spanish

AREA SERVED: Tarrant County

TARRANT COUNTY BEHAVIORAL HEALTH PROGRAM - (YES) WAIVER

DESCRIPTION: The YES (Youth Empowerment Services) Waiver is a 1915(c) Medicaid Home and Community-Based Services Waiver that allows for more flexibility in the funding of intensive community-based services to assist children and adolescents with severe emotional disturbances to live in the community with their families. Waiver services are provided in combination with services available through Medicaid State Plan, other federal, state, and local programs the individual may qualify for, and the natural supports that families and communities provide.

INTAKE PROCEDURE: Must first call Interest Line for information: (817) 569-5600

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Ages 3-18 years, resident of Tarrant County, reside in non-institutional setting with the child's or adolescent's Legally Authorized Representative; or in the child's or adolescent's own home or apartment, if legally emancipated; child or adolescent must have serious functional impairment or acute to severe psychiatric symptoms to be assessed by the local mental health authority; financial eligibility is based on standards to determine eligibility for Medicaid in institutions and parental income is not counted

HOURS: Mon - Fri 8:30am - 4:30pm (office)

LANGUAGES: Spanish

AREA SERVED: Tarrant County

TARRANT COUNTY BAR ASSOCIATION

4019 Woodland Park Blvd Ste 103
Arlington, TX 76013

(817) 801-1612 Main
(817) 801-1646 Fax

www.yapinc.org
Kimberly Brandon, Program Director

Services

DESCRIPTION: Provides direct advocacy to youth and their families by assessing needs and interests and developing an individualized plan of action to be implemented by a mentor, family advocate or both. THIS AGENCY DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC, BUT IS AVAILABLE FOR CONSULTATION OR TRAINING.

INTAKE PROCEDURE: Only accept referrals from Tarrant County Juvenile Services

FEES: Sliding scale

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Ages 10-17 years referred by Tarrant County Juvenile Services

HOURS: Mon - Fri 8:30am - 4:30pm (office)

LANGUAGES: Spanish

AREA SERVED: Tarrant County

TARRANT COUNTY ADVOCATE PROGRAM

4019 Woodland Park Blvd Ste 103
Arlington, TX 76013

(817) 801-1612 Main
(817) 801-1646 Fax

www.yapinc.org
Kimberly Brandon, Program Director

TARRANT COUNTY BAR ASSOCIATION

1315 Calhoun St
Fort Worth, TX 76102

(817) 335-1239 Legalline
(817) 338-4092 Main
(817) 336-4101 Lawyer Referral & Information Service
(817) 335-9238 Fax

www.tarrantbar.org
tcba@tarrantbar.org
Patricia Graham, Executive Director

<continued...>
TARRANT COUNTY BAR ASSOCIATION...

Services

DESCRIPTION: Mission: To advance the science of jurisprudence; to facilitate and improve the administration of justice; to maintain and elevate standards of professional conduct; to increase professional skills through regular continuing legal education; to encourage and promote a better understanding of the legal profession by the public. Tarrant County Bar Association was established in 1904. The group provides for the public: LegalLine, Lawyer Referral Service and publications. For members, it provides CLE programs, Bench Bar Conference, seminars and a pictorial directory.

INTAKE PROCEDURE: Call for information
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Anyone needing a lawyer or having legal questions may call appropriate program
HOURS: Call for information
LANGUAGES: Spanish
AREA SERVED: Tarrant County and surrounding counties

LAWYER REFERRAL & INFORMATION SERVICE

DESCRIPTION: Referrals to attorneys in private practice in Tarrant County.
INTAKE PROCEDURE: Call for information; no walk-ins
FEES: According to selected attorney’s fee structure
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: None
HOURS: Mon - Fri 8:30am - 4:30pm (office)
LANGUAGES: Spanish
AREA SERVED: Tarrant County & surrounding counties

LEGALLINE

DESCRIPTION: Free answers to legal question over the phone. Volunteer members of the Tarrant County Bar Association answer calls. Lawyers and callers will remain anonymous. Lawyers will answer callers’ legal questions in the areas of: business/finance, consumer, criminal/traffic, employment, family, insurance, landlord/tenant, tax, immigration and will/probate.
INTAKE PROCEDURE: Call hotline (817-335-1239) between 6:00pm - 8:00pm on second and fourth Thursday of each month from January through October; and second Thurs in November
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: None
HOURS: 2nd and 4th Thur of month 6:00pm - 8:00pm (Jan-Oct); 2nd Thur (Nov)
LANGUAGES: Spanish
AREA SERVED: Tarrant County and surrounding counties

TARRANT COUNTY VOLUNTEER ATTORNEY SERVICES

DESCRIPTION: Offers quarterly clinics to assist with simple legal issues such as uncontested divorce, powers of attorney, wills, adoption.
INTAKE PROCEDURE: Call for appointment and interview for qualification; no walk-ins accepted
FEES: May be responsible for some court fees
DOCUMENTS REQUIRED: ID, financial documentation of income and expenses - call for details
ELIGIBILITY: Low income individuals residing in Tarrant County
HOURS: Call for schedule; Mon - Fri 8:30am - 5:00pm (office)
AREA SERVED: Tarrant County

TEXAS LAWYERS FOR TEXAS VETERANS - TARRANT COUNTY CHAPTER

DESCRIPTION: Free legal counsel and advice are available at legal clinics to veterans and the surviving spouses of deceased veterans, without regard to financial ability. After financial evaluation and qualifications, a veteran’s legal matter requiring representation will be referred to a volunteer attorney in the field of law for the matter. Areas of law covered at legal clinics include:
• Family Law
• Wills, Estate Planning and Probate
• Employment
• Housing and Landlord/Tenant
• Consumer
• Bankruptcy
• Guardianship
• Criminal Defense
INTAKE PROCEDURE: By appointment only - call 817-546-4450 for appointment; location varies - call for details
FEES: None
DOCUMENTS REQUIRED: DD-214; call for additional information
ELIGIBILITY: US veterans and spouses of deceased veterans
HOURS: Every third Friday of the month (except December and March) by appointment only
LANGUAGES: Spanish
AREA SERVED: Tarrant

TARRANT COUNTY CHALLENGE, INC.

226 Bailey Ave Ste 105
Fort Worth, TX 76107
(817) 336-6617 Main
(817) 336-6642 Fax
www.tcchallenge.org
info@tcchallenge.org
<continued...>
Jennifer A. Gilley, Executive Director

**Services**

**DESCRIPTION:** THIS AGENCY DOES NOT WORK DIRECTLY WITH CLIENTS. THIS LISTING IS INCLUDED AS INFORMATION ONLY.

**SERVICES PROVIDED:** Challenge, Inc. is a substance abuse elimination organization with the goal of mobilizing Tarrant County, its communities and agencies in developing and implementing comprehensive coordinated strategies and advocacy for substance abuse prevention, intervention and treatment. Programs of Challenge, Inc. include Because We Care/Prevention Programming, Closing the Addiction Treatment Gap, Substance Abuse Information Databank, Texas Youth Tobacco Awareness Program, Alcohol Education Programs for Minors, Challenge Training Institute, and Tarrant County Family Drug Court.

**INTAKE PROCEDURE:** None

**FEES:** None

**DOCUMENTS REQUIRED:** None

**ELIGIBILITY:** None

**HOURS:** Mon - Fri 8:30am - 5:00pm

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant County

**CHALLENGE TRAINING INSTITUTE**

**DESCRIPTION:** The Challenge Training Institute (CTI) provides a wide variety of training programs designed to help professionals, parents, students, elected officials and the community increase their knowledge around substance abuse issues. All of the trainings are delivered on-site in the community or workplace, and continuing education units (CEUs) are available. CTI also provides technical assistance to community coalitions or can customize training to meet a specific organizational need.

**INTAKE PROCEDURE:** None

**FEES:** None

**DOCUMENTS REQUIRED:** None

**ELIGIBILITY:** None

**HOURS:** Mon - Fri 8:30am - 5:00pm

**LANGUAGES:** Call for information

**AREA SERVED:** Tarrant County

**BECAUSE WE CARE**

**DESCRIPTION:** Provide technical assistance, training and education to, and networking and collaboration between, substance abuse prevention providers in the education systems, law enforcement, social service agencies and policy makers. Some of the programs include Substance Abuse Prevention Providers and Substance Abuse Treatment Providers Coalitions, Red Ribbon Week Kick-off event, day-long seminar on trends in substance abuse prevention, community awareness forums, newsletters, community task force involvement and Benavides Awards to honor outstanding youth peer educators.

**INTAKE PROCEDURE:** None

**FEES:** None

**ELIGIBILITY:** None

**HOURS:** Mon - Fri 8:30am - 5:00pm

**LANGUAGES:** Call for information

**AREA SERVED:** Tarrant County

**S.A.I.D. (SUBSTANCE ABUSE INFORMATION DATABANK)**

**DESCRIPTION:** The Tarrant County Substance Abuse Information Databank (S.A.I.D.) is a Challenge, Inc. computerized databank of available local substance abuse, or community indicators, compiled in a simple and manageable format. The databank exists as an aid in increasing community awareness and in planning community response to substance abuse problems.

The Tarrant County S.A.I.D. uses current computer technology to collect, compile, analyze and communicate changing substance abuse data. Annually, the S.A.I.D. project publishes a Tarrant County Drug Impact Index to summarize and document the scope and impact of substance abuse in Tarrant County. This information is available on their web page.

**INTAKE PROCEDURE:** None

**FEES:** None

**ELIGIBILITY:** None

**HOURS:** Mon - Fri 8:30am - 5:00pm

**AREA SERVED:** Tarrant County

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**TARRANT COUNTY COLLEGE DISTRICT**

May Owen Center  
1500 Houston St  
Fort Worth, TX  76102  
(817) 515-8223 Information Center  
(817) 515-5100 Administration  
www.tccd.edu  
Erma Johnson Hadley, M.Ed, Chancellor

**Services**

**COMMUNITY COLLEGES**

**DESCRIPTION:** Administers university-parallel, transferable academic credit courses; offers Associate in Arts and Associate in Applied Science degree programs as well as vocational Certificates of Completion programs; also Tech-Prep Programs beginning in high school and continuing through TCC. Counseling and testing centers on each campus provide personal assistance in completion of admission procedures.

<continued...>
INTAKE PROCEDURE:  Contact Registrar's office at desired campus.
FEES:  Nominal tuition and fees.
DOCUMENTS REQUIRED:  Call for information.
ELIGIBILITY:  For credit classes, be high school graduate or equivalent; for more information call office.
HOURS:  Mon - Fri 8:00am - 5:00pm
LANGUAGES:  Spanish.
AREA SERVED:  No restrictions.
SITES: 1 2 3 4 5 6 7

CONTINUING EDUCATION PROGRAM

DESCRIPTION:  The Continuing Education Program at TCC offers a wide variety of continuing education courses and programs for the community - for individuals, families and businesses.  TCC offers career and job skills programs including licensure and certifications, multi-level classes in English for speakers of other languages, test preparation classes, classes for personal enrichment, improve basic education and job entry skills, help businesses and employers in need of specialized training, counseling and training for small business owners, and special programs for transitional students, senior citizens, and kids.

INTAKE PROCEDURE:  Continuing Education registration is available through the Registrar's Offices on each campus
FEES:  Variable
DOCUMENTS REQUIRED:  Call for information.
ELIGIBILITY:  Open to the public - programs available for adults and children, including those with special needs
HOURS:  Mon - Fri 8:00am - 5:00pm (office)
LANGUAGES:  Spanish.
AREA SERVED:  No restrictions.
SITES: 2 3 4 5 6 7

Sites

1. TARRANT COUNTY COLLEGE DISTRICT
   1500 Houston St
   Fort Worth, TX  76102
   (817) 515-8223 Information Center
   (817) 515-5100 Administration
   Erma Johnson Hadley, M.Ed, Chancellor

2. TCC NORTHEAST CAMPUS
   828 W Harwood Rd
   Hurst, TX  76054

3. TCC NORTHWEST CAMPUS
   4801 Marine Creek Pkwy
   Fort Worth, TX  76179

4. TCC SOUTH CAMPUS
   5301 Campus Dr
   Fort Worth, TX  76119

5. TCC SOUTHEAST CAMPUS
   2100 Southeast Pkwy
   Arlington, TX  76018

6. TCC TRINITY RIVER CAMPUS
   300 Trinity Campus Cir
   Fort Worth, TX  76102

7. TRINITY RIVER CAMPUS EAST
   245 E Belknap St
   Fort Worth, TX  76102

TARRANT COUNTY COMMUNITY DEVELOPMENT DIVISION

1509-B S University Dr #276
Fort Worth, TX  76107
(817) 850-7940 Main
(817) 850-7944 Fax
www.tarrantcounty.com
Patricia Ward, Director
Public transportation accessible.

Services

DESCRIPTION:  Tarrant County Community Development Corporation operates or supports many public service programs -- to house the homeless, improve public facilities for the poor, disabled and elderly and a number of other projects to serve community needs, including providing information on tenant rights.  Housing programs include home rehabilitation, first-time home buyer assistance and the acquisition and rehabilitation of low-income housing.  The Division also supports several local emergency shelters and administers a transitional housing program through local providers.

INTAKE PROCEDURE:  Call for information; walk-ins accepted
FEES:  None
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  The housing rehabilitation and first-time homebuyers programs are for low income...
Tarrant County residents, excluding the cities of Fort Worth, Arlington and Grand Prairie. Any Tarrant County resident is eligible to apply for transitional housing program. Tenant rights information available to any Tarrant County resident excluding Fort Worth.

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Spanish (limited)

**AREA SERVED:** Tarrant County residents only

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**TARRANT COUNTY DEPARTMENT OF HUMAN SERVICES**

1200 Circle Dr Ste 200
Fort Worth, TX 76119

(817) 531-5620 Main
(817) 531-5648 Fax
(817) 735-7989 TDD

www.tarrantcounty.com

Mary Lou Almendarez, Director

**Services**

**DESCRIPTION:** Financial assistance is provided to low-income Tarrant County residents who are unemployed, disabled or facing a crisis. Services provided include: case management; limited assistance with mortgage, rent, utilities and hygiene items as well as county-funded burials provided through participating funeral homes. One program with specific criteria offered is SUAP (Special Utility Assistance Program) which provides utility assistance during the months of January thru August for individuals receiving Social Security benefits or similar income who meet income guidelines. TCDHS cannot provide assistance for prepaid electric bills or telephone bills.

**INTAKE PROCEDURE:** Call 817-531-5620 to request assistance and provide contact information. A caseworker will return call and complete a telephone pre-screening interview. If potentially eligible, an application packet will be made available by mail, fax or pick up.

**FEES:** None

**DOCUMENTS REQUIRED:** Depending on situation, required documents may include but not limited to the following
1. Picture ID
2. Social Security card
3. Rent/Lease/Mortgage information
4. Check stubs
5. Utility bills
6. Physician's statements
7. Employer's statements
8. Work registration verification and/or
9. Income verification

**ELIGIBILITY:** Basic eligibility requirements include but are not limited to the following:
Tarrant County resident; adult over age 18 or emancipated minor; US citizen or permanent documented resident; no accessible resources or assets; must apply for SNAP and other resources; must be disabled or registered for work. Households must meet specific income limits based on the federal poverty guidelines. Current information regarding income limits will be provided during the “pre-screening” process.

**HOURS:** Mon - Fri 8:00am - 4:00pm (office hours); Mon - Fri 8:00am - 3:30pm (call center hours)

**LANGUAGES:** Call for information

**AREA SERVED:** Tarrant County

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**TARRANT COUNTY DOMESTIC RELATIONS OFFICE**

Family Law Center 2nd Floor
200 E Weatherford St
Fort Worth, TX 76196

(817) 884-1742 Administration
(817) 884-1475 Child Support
(817) 884-1879 Enforcement
(817) 884-1848 Community Supervision
(817) 884-1616 Family Court Services
(817) 884-2591 Administration Fax

Christina S. Glenn, Executive Director

**Services**

**DESCRIPTION:** Administers the Child Support Division, Enforcement Division, Family Court Services, and Community Supervision Unit. THIS AGENCY DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC. THIS IS INCLUDED FOR INFORMATION PURPOSES ONLY.

**INTAKE PROCEDURE:** Call for information.

**FEES:** Call for information.

**DOCUMENTS REQUIRED:** Call for information.

**ELIGIBILITY:** Call for information.

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Spanish.

**AREA SERVED:** Tarrant County.

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**CHILD SUPPORT DIVISION**

**DESCRIPTION:** THIS PROGRAM WORKS WITH CLIENTS BUT DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC.
Collects and disburses child support funds.

**INTAKE PROCEDURE:** Call for information.

**FEES:** Call for information.

**DOCUMENTS REQUIRED:** Call for information.

**ELIGIBILITY:** None.

**HOURS:** Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish.
AREA SERVED: Tarrant County.

FAMILY COURT SERVICES
DESCRIPTION: THIS PROGRAM WORKS WITH CLIENTS BUT DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC.
Makes investigations for family district courts regarding disposition of children involved in divorces or adoptions.
INTAKE PROCEDURE: Call for information.
FEES: Call for information.
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: Call for information.
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish.
AREA SERVED: Tarrant County.

ENFORCEMENT DIVISION
DESCRIPTION: Assists managing and possessory conservators in enforcing collection of child support orders and visitation rights by court action.
INTAKE PROCEDURE: Call for information.
FEES: Call for information.
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: Call for information.
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish.
AREA SERVED: Tarrant County.

COMMUNITY SUPERVISION UNIT
DESCRIPTION: THIS AGENCY WORKS WITH CLIENTS BUT DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC.
Probation office for those placed on formal probation by family district courts for failure to pay child support or to allow child visitation.
INTAKE PROCEDURE: Call for information.
FEES: Call for information.
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: Call for information.
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish.
AREA SERVED: Tarrant County.

TARRANT COUNTY HOMELESS COALITION

Fort Worth Housing Authority
1201 E 13th St
First Floor
Fort Worth, TX  76102
PO Box 471638
Fort Worth, TX  76147
(817) 509-3635 Main
Cell - also receives text messaging
(817) 719-9489 Fax
www.ahomewithhope.org
tchc@ahomewithhope.org
Cindy J Crain, Executive Director

Services

DESCRIPTION: Tarrant County Homeless Coalition is the lead agency for the Continuum of Care and the administrator of the Homeless Management Information System. TCHC can provide agency specific referrals for other agencies and occasionally for persons at risk of or experiencing homelessness. TCHC does not provide direct services to clients.

INTAKE PROCEDURE: Call for information
FEES: Fees for membership dues vary; $45 for individual memberships for private households; agency level memberships of $100, $200 and $300 depending on annual operating revenue caps of $250,000, $500,000 and over $500,000
ELIGIBILITY: Membership is open to agencies and individuals who are interested in issues affecting the homeless community
HOURS: Mon - Fri 8:00am - 4:30pm (office)
AREA SERVED: Tarrant and Parker counties

HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS) SCAN CARDS
DESCRIPTION: The HMIS systems is a database of persons receiving services from homeless services providers. Adult homeless clients accessing services at emergency shelters are required to have an HMIS Scan Card in order to receive shelter services.

INTAKE PROCEDURE: New homeless are issued an HMIS Scan Card when they present at the Day Resource Center for the Homeless, Presbyterian Night Shelter or The Salvation Army Mabee Center; HMIS Scan Cards are created by TCHC and DRC staff; Tuberculosis Screening is connected to the issuance of HMIS Scan Cards; all persons receiving a new HMIS Scan Card (a yellow card) will have between 14-30 days to have a tuberculosis screening from the Tarrant County Public Health Department before being issued a permanent HMIS Scan Card (a white card); clients provided an appointment and bus pass to get to the Public Health Department for this screening. NOTE: tuberculosis test involves an interview, an x-ray of the chest and a skin test that must be read 2-3 days after the skin test; DOES NOT INVOLVE A SHOT; any person testing positive to exposure or with active TB will immediately be provided the needed medical interventions by the Public Health Department.
FEES: None
ELIGIBILITY: Homeless and in need of shelter services

<continued...>
HOURS: Mon - Fri 10:00am - 1:00pm at Salvation Army Mabee Center;  
Mon - Fri 2:00pm - 7:00pm and Sat - Sun 4:00pm - 7:00pm at Presbyterian Night Shelter;  
Mon - Thu 8:00am - 11:30am, Fri 8:00am - 10:00am at Day Resource Center  
AREA SERVED: Tarrant and Parker counties

TARRANT COUNTY HOUSING ASSISTANCE OFFICE

2100 Circle Dr Ste 200  
Fort Worth, TX  76119  
(817) 531-7640 Main  
(817) 212-3052 Fax  
www.tarrantcounty.com/ehousing  
Wayne E. Pollard, Executive Director

Services

FAMILY SELF-SUFFICIENCY (FSS) PROGRAM

DESCRIPTION: The FSS Program provides linkages between Section 8 housing assistance recipients and social/educational service providers. Program participants are referred for help in securing employment, child care, counseling, job training, GED/ABE classes, college and financial aid. FSS offers life skills workshops and social activities throughout the course of the program. Emphasis is placed on self-sufficiency. Home ownership is encouraged with the establishment of a HUD supported savings account for active participants.  
INTAKE PROCEDURE: Call and make appointment  
FEES: None  
ELIGIBILITY: Currently receiving rental assistance from Tarrant County Housing Assistance Office  
HOURS: Mon - Fri 8:00am - 4:30pm  
LANGUAGES: Spanish  
AREA SERVED: Tarrant County cities excluding Arlington and Fort Worth

HOUSING CHOICE VOUCHER PROGRAM

DESCRIPTION: Administers the Housing Choice Voucher Program, a federally funded program which assists very low income families, the elderly and disabled in affording decent, safe and sanitary housing in the private market. Since housing assistance is provided on behalf of the family or individual, applicants are able to find their own housing, including single family homes, townhouses and apartments. The applicant is free to choose any housing that meets the requirements of the program. The Tarrant County Housing Assistance Office administers the program in the jurisdiction of Tarrant County outside of the city limits of Fort Worth and Arlington.  
INTAKE PROCEDURE: Applications taken when waiting list is open  
FEES: None  
ELIGIBILITY: Persons who meet standard criteria for housing choice voucher program  
HOURS: Mon - Fri 8:00am - 4:30pm  
LANGUAGES: Spanish  
AREA SERVED: Tarrant County cities excluding Fort Worth and Arlington

TARRANT COUNTY HOUSING PARTNERSHIP INC

3204 Collinsworth St  
Fort Worth, TX  76107  
(817) 924-5091 Main  
(888) 995-4673 /HOPE  Counseling hotline  
(817) 924-7619 Fax  
www.tchp.net  
info@tchp.net  
Donna VanNess, President

Services

DESCRIPTION: TCHP reviews applicant information to determine the need for aid in home ownership financing and provides eligible families with counseling to educate about down payment and closing cost assistance. TCHP owns and operates multi-family apartments which provide shelter at affordable rental rates. TCHP constructs new affordable homes in various locations throughout the county. Also, TCHP has an inventory of properties located in Tarrant County which are remodeled and priced at below market value. Depending on the location of the property and the home buyer's eligibility, assistance toward the purchase of the home may be available from TCHP. Credit counseling and foreclosure avoidance counseling also available.  
INTAKE PROCEDURE: Check website at tchp.net under programs and services  
FEES: Counseling and workshops offered free to first-time buyers and home owners in crisis  
DOCUMENTS REQUIRED: Varies  
ELIGIBILITY: Low to middle income families meeting certain criteria  
HOURS: Mon - Fri 8:00am - 5:00pm  
LANGUAGES: Spanish  
AREA SERVED: Tarrant County

<continued...>
HOMES WITH HONOR

DESCRIPTION: Affordable homes available for purchase for income-eligible active or reserve military personnel and veterans at a 25% discount off list price. All homes are fully remodeled with energy efficient upgrades and are ready for occupancy. These homes are located throughout North Texas - call for details. A course in homeowner education is required to receive assistance through Homes with Honor.

INTAKE PROCEDURE: Check website at www.tchp.net/programs_services/hba/veterans.html

FEES: None for counseling/education; properties listed under the program are discounted at 25% of the purchase price; (the discount is applied toward the buyer's down payment and principle reduction, as well as closing costs)

ELIGIBILITY: Active or reserve military personnel and veterans whose household income does not exceed 120% of the area median income; no residency restrictions

HOURS: Mon - Fri 8:00 am - 5:00 pm

LANGUAGES: Spanish

AREA SERVED: Collin, Dallas, Denton, Grayson, Henderson, Hunt, Kaufman, Palo Pinto, Rains, Tarrant and Van Zandt counties

TARRANT COUNTY JUVENILE SERVICES

Scott D Moore Juvenile Justice Center
2701 Kimbo Rd
Fort Worth, TX 76111

(817) 838-4600 Main
(817) 838-4633 Fax

www.tarrantcounty.com

Randy Turner, Director/Chief Probation Officer

DESCRIPTION: This agency works with clients primarily referred by law enforcement agencies. General information provided upon request.

The mission of Tarrant County Juvenile Services is to operate a justice organization that supports victim rights and community safety while fostering productive, responsible behavior for youth and families. Services include juvenile court services, probation supervision and counseling; services to pre-delinquent youth, and juvenile detention.

INTAKE PROCEDURE: Call for information

FEES: May be ordered by the court

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Ages 10-16, Tarrant County residents

HOURS: Mon - Fri 7:30am - 4:30pm; Detention Center 24 hours

LANGUAGES: Spanish

AREA SERVED: Tarrant County

TARRANT COUNTY MEDICAL SOCIETY

555 Hemphill St
Fort Worth, TX 76104

(817) 732-2825 Main
(817) 732-3033 Fax

www.tcms.org

Brian T Swift, Executive Vice President/CEO

DESCRIPTION: The Tarrant County Medical Society serves as the physicians advocate by linking medicine to the community. The society supports programs that support wellness for its patients. One such program, Project Access Tarrant County, allows physicians to expand health care to the uninsured and underserved in Tarrant County.

INTAKE PROCEDURE: Call for information

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: None

HOURS: Mon - Fri 9:00am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County

TARRANT COUNTY PRETRIAL SERVICES

100 N Lamar St
Fort Worth, TX 76196

(817) 884-1465 Main
(817) 884-3348 Fax

www.tarrantcounty.com

Michelle Brown, Program Director

DESCRIPTION: Pretrial Services provides personal bond release for persons arrested and held in the Tarrant County jail and/or any of Tarrant County's outlying jails or municipalities. Bond supervision of released defendants, notification of court settings and drug screening referrals are also provided.

INTAKE PROCEDURE: Call for information

FEES: Fees based on the bond amount - $20 or 3% of the bond amount, whichever is greater
TARRANT COUNTY PRETRIAL SERVICES...

DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Must be charged with a Class A or B misdemeanor or non-violent felony offense; must not be currently on parole or probation nor have any previous felony convictions; must not have a history of bond forfeitures; must not have an extensive criminal record; must be willing to appear in court until the case is completely out of litigation; and must provide positive identification.
HOURS: Mon - Fri 7:00am - 7:00pm, Sat 8:00am - 5:00pm; closed Sun and holidays
LANGUAGES: Spanish
AREA SERVED: Tarrant County charges only; must reside within a 50-mile radius

TARRANT COUNTY PUBLIC HEALTH DEPARTMENT

1101 S Main Street
Fort Worth, TX 76104
(817) 321-4700 Main
(817) 321-5400 Appointment Line/WIC
(817) 321-4850 HIV/AIDS Preventive Medicine
(817) 238-4448 Immunization Information Line
(817) 321-4800 STD Clinic
(817) 321-4900 TB Clinic
(817) 321-4707 Travel Health
(817) 321-5302 Fax
http://health.tarrantcounty.com
phcustsvc@tarrantcounty.com
Vinny Taneja, Director
Public transportation accessible.

Services

DESCRIPTION: The Tarrant County Public Health Department (TCPHD) is responsible for safeguarding the health of its community’s residents by providing a variety of services that promote good health, prevent disease and injury, protect our communities, as well as reduce the physical and fiscal impact of health threats.
HOURS: Mon - Fri 8:00am - 5:00pm (office)
SITE: 9

HIV/AIDS PREVENTIVE MEDICINE CLINIC
DESCRIPTION: Provides primary medical care to people who are HIV positive. Services include: HIV/AIDS clinical services, medical case management, education, nutritional counseling and referral services.
INTAKE PROCEDURE: Call for appointment
FEES: Sliding scale
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: HIV positive
HOURS: Mon Wed Thur Fri 8:00am - 5:00pm; Tue 10:00am - 7:00pm

HIV COUNSELING AND TESTING
DESCRIPTION: HIV testing and counseling which are offered exclusively apart from the general screening offered at the STD Clinic/Adult Health Services.
INTAKE PROCEDURE: Call for appointment
FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: None
HOURS: Mon Wed Thur Fri 8:00am - 5:00pm; Tues 10:00am - 7:00pm
LANGUAGES: Spanish
AREA SERVED: No restrictions
SITES: 8 9

WIC (WOMEN, INFANTS AND CHILDREN)
DESCRIPTION: Program that provides nutrition education and supplemental food to pregnant women, post partum women and children up to age 5 who are at nutritional risk. Other WIC administrative services provided.
INTAKE PROCEDURE: Call appointment line at 817-321-5400
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Women who are pregnant or nursing; infants up to one year old; and children up to five years old who are at nutritional risk; participants must meet financial guidelines and have a nutritional need
HOURS: Vary by location - call for information; days and hours subject to change
LANGUAGES: Spanish
AREA SERVED: Tarrant County
SITES: 2 3 4 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

TUBERCULOSIS (TB) CONTROL
DESCRIPTION: Provides TB education, testing, treatment and referral services.
INTAKE PROCEDURE: Call for information
FEES: Fees on sliding scale; Medicaid and Medicare accepted
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Call for information
LANGUAGES: Spanish, Vietnamese. Language line available for other languages.
AREA SERVED: Tarrant County and surrounding areas.
SITE: 9

TRAVEL HEALTH SERVICES
DESCRIPTION: Health consultations for travelers; travel immunizations and booster shots; destination dossiers; and international certificates of vaccination (yellow cards).

<continued...>
TARRANT COUNTY PUBLIC HEALTH DEPARTMENT...

**INTAKE PROCEDURE:** Call for appointment  
**FEES:** Clinic visit fee - call for information; vaccinations extra  
**DOCUMENTS REQUIRED:** Call for information  
**ELIGIBILITY:** None  
**HOURS:** Vary by location - call for information and appointment  
**LANGUAGES:** Staff speaks no language other than English  
**AREA SERVED:** Tarrant County  
**SITES:** 1 8 9

**CHRONIC DISEASE PREVENTION**

**DESCRIPTION:** The Division of Chronic Disease Prevention provides a variety of services such as free classes and trainings geared toward health promotion and the prevention of chronic diseases as well as health screenings and literature. Examples of chronic disease include diabetes, asthma, heart disease, obesity and cancer. Specifically, the class Texas Healthy Lifestyles, is a diabetes self-management class. In addition, various programs to address health literacy issues are offered including:
* Health Literacy workshop (for health care providers/staff)
* How to Talk to Your Doctor (for health care consumers)
* Health Literacy Goes to the Classroom (1st-3rd graders)

**INTAKE PROCEDURE:** Services are offered at Tarrant County Public Health and in the community upon request. Call main number (817-321-4700) for information.  
**FEES:** None  
**ELIGIBILITY:** Call for information  
**HOURS:** Varies depending on service - call for information.  
**AREA SERVED:** Tarrant County  
**SITE:** 9

**IMMUNIZATIONS**

**DESCRIPTION:** Provides immunizations and immunization education at all public health centers.  
**INTAKE PROCEDURE:** Appointments are not required - immunization hours vary at each public health center and/or immunization events - call the Tarrant County Immunization Collaboration Information Line at 817-238-4448  
**FEES:** Flu shots are $25 per person; $14 for children 6 months to 3 years and must be paid in cash or credit card. Medicaid, Medicare and Secure Horizons are accepted. Call for information on fees for other immunizations for children and adults.  
**ELIGIBILITY:** No eligibility requirements  
**HOURS:** Call nearest center for information  
**SITES:** 2 3 4 6 7 8 9

**TARRANT COUNTY PUBLIC HEALTH WIC**

**BREASTFEEDING WARM LINE**

**DESCRIPTION:** Provides support, referrals and limited breast pumping equipment for families enrolled in the Women, Infants and Children Supplemental Nutrition Program (WIC) for breastfeeding.  
**INTAKE PROCEDURE:** Call the Warm Line (817-321-5416)  
**FEES:** None  
**ELIGIBILITY:** Must be enrolled in WIC  
**HOURS:** Mon - Fri 9:00am - 6:00pm, Sat 10:00am - 2:00pm  
**LANGUAGES:** Language Line Available  
**AREA SERVED:** Tarrant County  
**SITE:** 9

**NURSE- FAMILY PARTNERSHIP PROGRAM**

**DESCRIPTION:** Nurse home visits; education on healthy lifestyles, pregnancy and parenting; assessments as well as resource referrals for first time pregnant women.  
**INTAKE PROCEDURE:** Call or walk-ins accepted.  
**FEES:** None  
**ELIGIBILITY:** First time pregnant women who are Medicaid eligible and are in their 1st - 2nd trimester of pregnancy; cannot be more than 28 weeks in gestation.  
**HOURS:** Mon - Fri 8:00am - 5:00pm

<continued...>
ENVIRONMENTAL HEALTH

DESCRIPTION: Environmental Health services include: inspection of on-site sewage systems, air pollution awareness education, health impact information, and environmental health/hazard complaint investigations. Provides training, support, inspections, food handler training, and permitting services to the retail food service industry in Tarrant County contract cities. Provides inspection services to public swimming pools in Tarrant County contract cities. In addition, they coordinate with the Disease Control Division in the investigation of foodborne illnesses and in the investigation of certain other complaints in the county associated with consumer related services. Speakers bureau is available.

INTAKE PROCEDURE: Call 817-321-4960 or visit webpages for information

FEES: Variable fees for on-site sewage facility, pool, and food service establishment permits

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: All unincorporated areas plus on-site sewage facilities in the following cities: Bedford, Benbrook, Colleyville, Dalworthington Gardens, Fort Worth, Grapevine, Haltom City, Haslet, Hurst, Keller, Kennedale, Lakeside, Mansfield, North Richland Hills and Southlake; food service inspections in all Tarrant county cities except Fort Worth, Arlington, North Richland Hills, Euless and Grapevine.

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGEs: Spanish

AREA SERVED: Tarrant County

SITE: 9

HEALTH EDUCATION INFORMATION

DESCRIPTION: Public health emphasizes prevention, promotion and education as a means of addressing health issues. Tarrant County Public Health (TCPH) is organized into specialized divisions, employs a diverse staff knowledgeable in a variety of health topics, and provides programs and services focused on specific health concerns. TCPH strives to provide health educational resources to our public health partners and the community that are current, reliable and relevant. Please go to the web contact to contact the appropriate divisions.

INTAKE PROCEDURE: Call for information

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: None

HOURS: Mon - Fri 8:30am - 4:30pm (office)

LANGUAGEs: Spanish (by request only)

AREA SERVED: Tarrant County

SITE: 9

SEXUALLY TRANSMITTED DISEASE/ADULT HEALTH SERVICES

DESCRIPTION: Provides a comprehensive, integrated approach to the prevention and control of sexually transmitted disease (STD) and HIV. Program components include: STD/HIV prevention education; HIV testing and counseling; clinical diagnosis and treatment of STDs and HIV; STD/HIV disease intervention/outreach efforts aimed at identifying individuals who may have been exposed to STDs and HIV.

INTAKE PROCEDURE: Call 817-321-4800 appointment line

FEES: Fees on sliding scale; Medicaid accepted

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: None

HOURS: Mon Wed Thurs Fri 8:00am - 5:00pm; Tues 8:00am - 7:00pm

LANGUAGEs: Spanish

AREA SERVED: Tarrant County and surrounding areas

SITES: 8 9

REFUGEE HEALTH SCREENING

DESCRIPTION: To provide each eligible client with a culturally and linguistically appropriate comprehensive health assessment including public health screenings. Vaccinations, physical exam, screening for: tuberculosis, hepatitis, HIV/STD, intestinal parasites and other exams as required. Referrals for additional health care needs.

INTAKE PROCEDURE: Call 817-321-4910 to schedule appointment

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Health assessment services are available to refugees within 90 days of arrival. Vaccines can be provided for up to 1 yr. Services are also provided to asylees, Cuban/Haitain Entrants, special immigrant visa holders from Iraq and...
Afghanistan, and victims of trafficking. Immigration documents must be provided as proof of eligibility.

**HOURS:** Call for information  
**LANGUAGES:** Call for information  
**AREA SERVED:** Tarrant County  
**SITE:** 9

**FREEDOM FROM SMOKING**

**DESCRIPTION:** Offers free smoking cessation self-management program addressing four key issues: managing stress, nicotine withdrawal, weight control and long-term strategies for maintaining cessation. Program is available in person or online.

**INTAKE PROCEDURE:** Call 817-321-4976 or email smokefree@tarrantcounty.com

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Open to any Tarrant County resident who wants to quit smoking

**HOURS:** Call for information  
**LANGUAGES:** Spanish  
**AREA SERVED:** Tarrant County  
**SITE:** 9

**TARRANT COUNTY MEDICAL RESERVE CORPS**

**DESCRIPTION:** The Tarrant County Medical Reserve Corps is a diverse group of medical and non-medical volunteers that are dedicated to assisting Tarrant County residents during a large-scale public health emergency or other times of community need. The Tarrant County MRC provides the personnel surge capacity needed during a local emergency, including set-up and staffing Point of Dispensing (POD) clinics, shelter operations, vaccination clinics and other major public health needs. This unit collaborates with the local American Red Cross, VOAD, Tarrant County MHMR, Tarrant County Office of Emergency Management, Citizen Corps and other organizations to develop a coordinated response to a disaster.

**INTAKE PROCEDURE:** Contact the coordinator at 817-321-5319 for more information.

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information.

**ELIGIBILITY:** Anyone meeting the following criteria is eligible to apply:

*18 years or older  
*In good health emotionally and physically  
*Has a valid email address  
*Willing to assist the residents of Tarrant County in the event of a large-scale public health emergency and other times of community need

**HOURS:** Call for information  
**AREA SERVED:** Tarrant County  
**SITE:** 9

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**Sites**

1. **SOUTHLAKE TRAVEL HEALTH SERVICES**  
   1400 Main Ste 340  
   Southlake, TX 76092  
   (817) 321-4707 Appointments

2. **TARRANT COUNTY PUBLIC HEALTH - BAGSBY WILLIAMS HEALTH CENTER**  
   3212 Miller Avenue  
   Fort Worth, TX 76119  
   (817) 531-6738 Clinic Site  
   (817) 321-5400 Appointment Line/WIC

3. **TARRANT COUNTY PUBLIC HEALTH - LA GRAN PLAZA**  
   4200 S Freeway  
   Fort Worth, TX 76115  
   (817) 920-5752 Clinic  
   (817) 321-5400 Appointment Line/WIC

4. **TARRANT COUNTY PUBLIC HEALTH - NORTHWEST HEALTH CENTER**  
   3800 Adam Grubb Road  
   Lake Worth, TX 76135  
   (817) 238-4441 Clinic  
   (817) 321-5400 Appointment Line/WIC

5. **TARRANT COUNTY PUBLIC HEALTH - NURSE-FAMILY PARTNERSHIP PROGRAM**  
   1200 Circle Drive #301  
   Fort Worth, TX 76119  
   (817) 413-6320 Main  
   (817) 413-6324 Fax  
   (817) 413-6323 Alternate  
   Florestine Mack, Director

6. **TARRANT COUNTY PUBLIC HEALTH - SOUTHWEST**  
   6551 Old Granbury Road  
   Fort Worth, TX 76133  
   (817) 370-4530 Clinic  
   (817) 321-5400 Appointment Line/WIC  
   (817) 370-4522 Fax

7. **TARRANT COUNTY PUBLIC HEALTH - WATAUGA**  
   6601 Watauga Rd Ste 122  
   Watauga, TX 76148  
   (817) 321-5400 Appointment Line/WIC  
   (817) 514-5036 Clinic

<continued...>
8. TARRANT COUNTY PUBLIC HEALTH AT RANDOL MILL
   536 West Randol Mill Road
   Arlington, TX  76011
(817) 321-5400 Appointment Line/WIC
(817) 321-4716 Clinic Site
(817) 321-4800 STD Clinic

9. TARRANT COUNTY PUBLIC HEALTH DEPARTMENT
   1101 S Main Street
   Fort Worth, TX  76104
(817) 321-4700 Main
(817) 321-5400 Appointment Line/WIC
(817) 321-4850 HIV/AIDS Preventive Medicine
(817) 238-4448 Immunization Information Line
(817) 321-4800 STD Clinic
(817) 321-4900 TB Clinic
(817) 321-4707 Travel Health
(817) 321-5302 Fax - Administration

Vinny Taneja, Director
Public transportation accessible.

10. WIC - AZLE WIC FAMILY NUTRITION CENTER
    401 Stribling
    Azle, TX  76020
(817) 321-5400 Appointment Line/WIC

11. WIC - EASTSIDE WIC FAMILY NUTRITION CENTER
    1100 Bridgewood Dr Ste 110
    Fort Worth, TX  76112
(817) 321-5400 Appointment Line/WIC

12. WIC - EULESS WIC FAMILY NUTRITION CENTER
    417 W Euless Blvd
    Euless, TX  76040
(817) 321-5400 Appointment Line/WIC

13. WIC - FIESTA PLAZA WIC FAMILY NUTRITION CENTER
    245 NE 28th St
    Fort Worth, TX  76106
(817) 321-5400 Appointment Line/WIC

14. WIC - GREEN OAKS WIC FAMILY NUTRITION CENTER
    2001 SE Green Oaks Rd
    Arlington, TX  76018
(817) 321-5400 Appointment Line/WIC

15. WIC - HALTOM CITY WIC FAMILY NUTRITION CENTER
    4113 Denton Hwy
    Haltom City, TX  76117
(817) 321-5400 Appointment Line/WIC

16. WIC - MANSFIELD WIC FAMILY NUTRITION CENTER
    1585 E Broad Street Ste 104
    Mansfield, TX  76063
(817) 321-5400 Appointment Line/WIC

17. WIC - NEW YORK STREET WIC FAMILY NUTRITION CENTER
    1608 New York Ave
    Arlington, TX  76010
(817) 321-5400 Appointment Line/WIC

18. WIC - PANTEGO WIC FAMILY NUTRITION CENTER
    2208 W Park Row #110
    Pantego, TX  76013
(817) 321-5400 Appointment Line/WIC

19. WIC - RESOURCE CONNECTION CENTER
    1500 Circle Drive Ste 300
    Fort Worth, TX  76119
(817) 321-5400 Appointment Line/WIC

20. WIC - WHITE SETTLEMENT WIC FAMILY NUTRITION CENTER
    1638 S Cherry Lane
    White Settlement, TX  76108
(817) 321-5400 Appointment Line/WIC

TARRANT COUNTY TAX ASSESSOR-COLLECTOR

100 E Weatherford St
Fort Worth, TX  76196
PO Box 961018
Fort Worth, TX  76116
(817) 884-1100 Main
TARRANT COUNTY TAX ASSESSOR-COLLECTOR...

www.tarrantcounty.com
taxoffice@tarrantcounty.com

Ron Wright, Tax Assessor-Collector

**Services**

**PROPERTY TAX INFORMATION**

**DESCRIPTION:** Provides information on property tax, penalty & interest and more. Examples of exemptions which reduce the taxable value of qualifying properties are: Homestead, Over Sixty-Five, and Disability exemptions. They can only be claimed on one piece of property in the state of Texas and are granted by the Tarrant Appraisal District.

**INTAKE PROCEDURE:** Call for information

**FEES:** Call for information

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information

**HOURS:** Mon - Fri 8:00 am - 5:00 pm

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant County

**SITES:** 1 2 3 4 5 6 7 8

**VEHICLE REGISTRATION**

**DESCRIPTION:** Provides vehicle title and registration services. Also issues licenses and parking permits for disabled residents of Tarrant County.

**INTAKE PROCEDURE:** Call for information

**FEES:** Call for information

**HOURS:** Mon - Fri 8:00am - 5:00pm

**AREA SERVED:** Tarrant County

**SITES:** 1 2 3 4 5 6 7 8

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**TARRANT COUNTY YOUTH COLLABORATION**

6707 Brentwood Stair Rd Ste 620
Fort Worth, TX 76112

(817) 496-6099 Main
(817) 496-6093 Fax

www.tcyc4kids.org
info@tcyc4kids.org

Tacia Torres, Executive Director
Public transportation accessible.

**Services**

**DESCRIPTION:** THIS AGENCY DOES NOT WORK DIRECTLY WITH CLIENTS. THIS LISTING IS INCLUDED AS INFORMATION ONLY.

The Tarrant County Youth Collaboration advocates for public policy friendly to children and families; convenes collaborations of organizations and individuals to improve youth services; develops youth/adult partnerships to address community concerns related to youth and provides information and education on youth-related needs, issues and...
TARRANT COUNTY YOUTH COLLABORATION... legislation. Provides training, technical assistance and resources for local initiatives.

**INTAKE PROCEDURE:** Call for information  
**FEES:** No membership fees  
**DOCUMENTS REQUIRED:** Call for information  
**ELIGIBILITY:** Any interested agency, organization, business, municipality, group or individual may apply for TCYC Board of Directors  
**HOURS:** Mon - Fri 9:00am - 5:00pm  
**LANGUAGES:** Call for information  
**AREA SERVED:** Tarrant County, Dallas County and surrounding areas

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TARRANT LITERACY ASSOCIATION INC

800 W Berry St  
Fort Worth, TX 76110  
(817) 923-4242 Main  
www.tarrantliteracy.org  
tla@tarrantliteracy.org  

Grimes Fortenberry, Executive Director  
Public transportation accessible.

**DESCRIPTION:** Hosts three workshops per year (during Jan-Oct) to train tutors to teach programs. Individual and/or group tutoring for persons age 16 and up who need to learn basic reading, writing and or mathematics skills from grade levels 0-8th grade in English; persons age 16 and up who need to learn to speak English. Also tutors those with special needs (dyslexics and native English speakers who need to improve reading skills based on Texas Scottish Rite Hospital program).

**INTAKE PROCEDURE:** Individual requests and referrals accepted from social service agencies and National Literacy Hotline, Dollar General National Student Referral Project and Wal-Mart Literacy Initiative  
**FEES:** Students are requested to buy their consumable workbooks if possible; if not, materials will be provided  
**DOCUMENTS REQUIRED:** Call for information  
**ELIGIBILITY:** Target group is adult-oriented (ages 16 and up)  
**HOURS:** Tues 11:00am - 1:00pm (office) answering machine available; Tues Thurs 6:00pm - 8:00pm (special needs class); other classes available by appointment  
**LANGUAGES:** Staff speaks no language other than English  
**AREA SERVED:** Tarrant County

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TARRANT LITERACY COALITION

3954 Southwest Blvd  
Fort Worth, TX 76116  
PO Box 470744  
Fort Worth, TX 76147  
(817) 870-0082 Main  
www.tarrantliteracycoalition.org  
info@tarrantlit.org  
Kathryn Thompson, Executive Director

**Services**

**LITERACY AND LEARNING**  
**DESCRIPTION:** Works with literacy providers and community stakeholders to enable adults in the Tarrant County area to have the functional ability to read, write, speak, compute and problem-solve in English. Services include: training and technical assistance for providers of adult literacy services, community awareness and advocacy on the issue of adult literacy, recruitment and placement of volunteers in adult literacy programs, placement of students in need of adult literacy services, and financial assistance to adult literacy programs (does not cover the cost of GED testing fees). The coalition also maintains a comprehensive database of local literacy programs and is continually working to update the list in order to obtain a current listing of classes, days and times they are offered and types of services available. Anyone in need of literacy services or anyone looking for a place to volunteer may contact the coalition for more information.  
**INTAKE PROCEDURE:** Call for appointment - no referral required  
**FEES:** Vary - majority of programs and services are provided at no cost or very low cost; scholarships are usually offered for training programs.  
**ELIGIBILITY:** Services provided to any program or individual that is currently serving or interested in providing services to adult literacy students; also any individual in need of adult literacy services  
**HOURS:** Mon - Fri 8:30am - 5:30pm; available by appointment at other times  
**LANGUAGES:** Spanish (limited)  
**AREA SERVED:** Tarrant, Parker and surrounding counties
DESCRIPTION: Education and scientific information on environmental sciences; agriculture; horticulture; nutrition and health; family and consumer sciences; 4-H and youth; and urban development providing educational programs related to leadership and professional development, community engagement and community network.

INTAKE PROCEDURE: Call for information

FEES: Varies by program

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Varies by program

HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday

LANGUAGES: Spanish

AREA SERVED: Tarrant County.

SITE: 1

FAMILY AND CONSUMER SCIENCES

DESCRIPTION: Continuing education for families on food and nutrition; health and wellness; parenting; child development and family relations; child care provider training; money management and financial literacy. Class series, workshops and seminars are provided and may be customized to meet the needs of the audience. Contact for specific program topics related to financial literacy, parenting, nutrition and health, diabetes education, work site wellness and Walk Across Texas - physical activity program. The Better Living for Texans program provides services to assist food stamp recipients, eligible applicants, and others with limited resources to acquire the knowledge, skills, and behaviors necessary to better manage food dollars, improve dietary quality and food safety. Publications on the latest research; telephone assistance; and programs for special interest groups on prepared topics are available. Fees may be involved.

INTAKE PROCEDURE: Call or write for information; walk-ins accepted.

FEES: Some programs are fee based - call for information

DOCUMENTS REQUIRED: Call for information.

ELIGIBILITY: Call for information.

HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday

LANGUAGES: Written Spanish publications are available.

AREA SERVED: Tarrant County.

SITE: 1

HORTICULTURE PROGRAMS

DESCRIPTION: Education, information and classes for home horticulture and commercial horticulture. Topics include gardening, landscaping, water conservation, plant selection and training for the Master Gardener and Junior Master Gardener programs. Assistance provided via telephone/mail related to problems in landscape, plant selection and information can be provided related to removal/extermination of bees, ants and other insects. Fees may be involved.

INTAKE PROCEDURE: Call for information; email; walk-ins accepted

FEES: Fees for classes vary; call for information.

DOCUMENTS REQUIRED: Call for information.

ELIGIBILITY: No restrictions.

HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday

LANGUAGES: Spanish.

AREA SERVED: Tarrant County.

SITE: 1

URBAN DEVELOPMENT

DESCRIPTION: Educational programs focused on professional and leadership development, job development and community development.

INTAKE PROCEDURE: Call for information

FEES: Some programs are fee based - call for information

ELIGIBILITY: Call for information

HOURS: Mon - Fri 8:00am - 5:00pm (office); some educational programs are available during evening hours and Saturday

AREA SERVED: Tarrant County

SITE: 1
AGRICULTURAL PROGRAMS

DESCRIPTION: Education, information, and classes on agriculture and related topics. Pesticide applicator training available with CEU updates.

INTAKE PROCEDURE: Call for information; walk-ins accepted.

FEES: Some programs are fee based - call for information.

DOCUMENTS REQUIRED: Call for information.

ELIGIBILITY: Call for information.

HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday.

LANGUAGES: Call for information.

AREA SERVED: Tarrant County.

SITE: 1

EXPANDED FOOD AND NUTRITION EDUCATION PROGRAM (EFNEP)

DESCRIPTION: Basic nutrition educational programs available to increase knowledge and skills of families in improving dietary quality, increasing physical activity, improving food safety and improving food shopping skills and making the most of the food dollar. Services include a series of lessons in basic nutrition for adult and youth; Nutrition education activities for children, ages 6-19, help youngsters learn more about what foods to eat and why, simple food preparation of nutritious dishes and snacks, food safety tips, comparison shopping ideas and kitchen sanitation.

INTAKE PROCEDURE: Call for information.

FEES: None.

ELIGIBILITY: Low income families, especially young families with small children who reside in certain target areas.

HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday.

LANGUAGES: Spanish.

AREA SERVED: North Side, Diamond Hill, Riverside, South Side, Poly, Stop Six and Eastwood areas of Fort Worth - areas inside Loop 820.

SITE: 1

TEXAS WILDLIFE SERVICES

DESCRIPTION: This program established to alleviate damage and other problems caused by wildlife such as raccoons, beavers, birds, skunk and more. It provides both technical and direct control assistance pertaining to the management of wildlife. Technical assistance involves helping people solve their own problems by offering advice, recommendations, information or materials used in managing wildlife. If direct control is required, it is conducted according to a written agreement, usually requiring some level of local sharing of costs.

INTAKE PROCEDURE: Call office and explain problem.

FEES: None.

DOCUMENTS REQUIRED: Call for information.

ELIGIBILITY: Resident of Texas.

HOURS: Mon - Fri 9:00am - 5:00pm.

LANGUAGES: Staff speaks no language other than English.

AREA SERVED: State of Texas.

SITE: 2

4-H YOUTH PROGRAM

DESCRIPTION: 4-H is the youth development program of TAES, a part of Texas A&M University System. The program provides opportunities for youth to reach their full potential while learning leadership, citizenship, and life skills. Youth are provided opportunities to participate in clubs, curriculum enrichment and special interest projects. Educational programs include topics such as photography, water quality/conservation, youth leadership, team building & conflict resolution.

INTAKE PROCEDURE: Call, write or email for information; walk-ins accepted.

FEES: None except individual expenses for project materials.

ELIGIBILITY: School age; Tarrant County resident.

HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday; 4-H community club meeting times vary for each club.

LANGUAGES: Spanish.

SITE: 1

Sites

1. TEXAS A&M AGRILIFE EXTENSION SERVICE - TARRANT COUNTY
   200 Taylor Street, Suite 500
   Fort Worth, TX  76196
   (817) 884-1945 Main
   (817) 884-1946 Agriculture
   (817) 212-7501 Expanded Food & Nutrition Education Program
   (817) 884-1294 Family & Consumer Sciences/Nutrition & Health
   (817) 884-1296 Horticulture
   (817) 884-1944 Master Gardener
   (817) 884-1941 Fax - Administration
   (817) 884-1291 4-H Youth

   Joan I. Jacobsen, County Extension Director
2. TEXAS WILDLIFE DAMAGE MANAGEMENT SERVICES
501 W 10th Street Rm B-10
Fort Worth, TX  76102
(817) 978-2630 Main
(817) 347-9396 Fax

TEXAS A&M LAW CLINIC
1515 Commerce
Fort Worth, TX  76102
(817) 212-4123 Main
(817) 212-4124 Fax
(817) 212-4000 Ext. 4123 Alternate
http://law.tamu.edu/
Charlotte Hughart, Clinic Director

Services

DESCRIPTION:  Legal representation of indigent clients in family law cases and Social Security /SSI disability hearings. Law students with a Third Year Bar Card represent clients under supervision of experienced, licensed attorneys.
INTAKE PROCEDURE:  For all matters, call the Law Clinic for appointment.  No email applications accepted.
FEES:  No attorney fees charged; clients must pay other expenses of litigation if any
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  Clients must meet income standards based on federal poverty guidelines
HOURS:  Mon - Fri 8:30 am - 5:00 pm; evenings by appointment
LANGUAGES:  Spanish
AREA SERVED:  Tarrant County

TEXAS CHRISTIAN UNIVERSITY TRIO PROGRAMS
TCU Box 297760
Fort Worth, TX  76129
(817) 257-7946 Main
(817) 257-7467 Fax
www.trio.tcu.edu
trio@tcu.edu
J. Steven Hodnett, TRIO Program Director

Services

RONALD E MCNAIR POSTBACCALAUREATE ACHIEVEMENT PROGRAM
DESCRIPTION:  Designed to provide disadvantaged college students with effective preparation for doctoral studies. Program provides: research and scholarly opportunities; seminars and other educational activities for doctoral studies; tutoring; Graduate Record Examination (GRE) preparation; academic counseling; mentoring with faculty, staff and individuals from the community; cultural enhancement opportunities; university and college campus visits, tours and professional conferences; and graduate school application assistance.
INTAKE PROCEDURE:  Contact the McNair Program Director at (817) 257-7946
FEES:  None
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  Students must be enrolled at TCU and meet the following criteria:
* Students must be from groups typically under represented in specific doctoral fields.
* Students must be junior or senior classification.
* Students must meet income criteria set forth by the US Department of Education.
* Students must be in good standing with the university.
* Students must have a minimum cumulative grade point average of 2.75.
Additional federal requirements specify the following:
* Two-thirds of the McNair participants must meet income criteria set forth by the Department of Education and be first generation college students.
* One third of the participants may be either income eligible, first generation college status, or disabled.
* Participants must be citizens of the United States or permanent residents.
* Participants must be in good standing with the university.
* Participants should be committed to excellence in their academic endeavors and sincere in the ambition to pursue a Ph.D. program.
HOURS:  Vary
LANGUAGES:  Call for information
AREA SERVED:  Tarrant County

STUDENT SUPPORT SERVICES
DESCRIPTION:  Seeks to increase the retention and graduation rates of eligible participants and to assist in fostering an institutional climate conducive to the success of first generation, lower income college students and students with disabilities. Program provides assistance and services such as study skills, personal counseling, academic advice and assistance, tutoring, cultural events, academic workshops, career services, activities designed to foster enrollment in graduate programs, study lab, computer lab, and when requested, mentoring involving faculty or upper classmen. The program may also offer these and other services to students
with limited English proficiency. Additional services may be offered when requested by participants or when related to improving the persistence, retention, and graduation rates of program participants.

**INTAKE PROCEDURE:** Contact the TRIO office at (817) 257-7946

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** * Be a citizen of the United States or meet the residency requirements for federal student financial assistance;
* Be enrolled at the host institution or accepted for enrollment in the next academic term at Texas Christian University;
* Have a need for academic support, as determined by the program staff, in order to pursue or continue successfully in a program of postsecondary education.
* Be a low-income individual
* Be either a first-generation college student, or be an individual with a disability

**HOURS:** Vary

**LANGUAGES:** Call for information

**AREA SERVED:** Tarrant County

**UPWARD BOUND**

**DESCRIPTION:** Assists middle and high school students from six target schools in the Fort Worth Independent School District with the extra academic support needed for college entry and success. Program services include extensive academic and personal counseling, tutoring, exposure to cultural events, and other educational activities not normally available at the high school level such as career counseling, mentoring, and college/university field trips. Services may be adapted for students with limited English speaking ability. Services are provided after school (Monday through Thursday and on Saturday) during the academic year. Students live on the TCU campus for several weeks during the summer and attend classes five days per week.

**INTAKE PROCEDURE:** Call the office at (817) 257-7946

**FEES:** There is no cost to students who qualify. Students who actively and fully participate will be eligible to receive a program stipend. The program also offers students a small travel allowance to assist in covering transportation costs to and from the program.

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** According to federal regulations, potential students must meet several mandated criteria prior to being considered for acceptance into the TCU Upward Bound Program. Students must:
* Be a citizen or United States national;
* Be a permanent resident of the United States;
* Be in the United States for other than a temporary purpose and able to provide evidence of this or their intent to become a permanent resident;
* Be a permanent resident of Guam, the Northern Mariana Islands, or the Trust Territory of the Pacific Islands;
* Be a resident of the Freely Associated States; the Federated States of Micronesia, the Republic of the Marshall Islands, or the Republic of Palau;
* Be either a potential first-generation college student or a low-income individual;
* Have a need for academic support, as determined by both the U.S. Department of Education and the TCU Upward Bound staff, and have the motivation to enter and succeed in a program of postsecondary education;
* Have completed the eighth grade but not have entered the twelfth grade;
* Be at least thirteen years of age but not older than nineteen

**HOURS:** Program Hours: Mon - Thurs after school and on Saturdays during the academic year

**LANGUAGES:** Call for information

**AREA SERVED:** Tarrant County

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**TEXAS HEALTH HARRIS METHODIST HOSPITAL FORT WORTH**

1301 Pennsylvania Ave
Fort Worth, TX 76104

(817) 250-2000 Main
(817) 250-2149 Fax
(817) 250-3800 TDD
(817) 250-3131 Medical Management/Social Workers

www.texashealth.org

Lillie Biggins, President

**Services**

**BRAIN INJURY TRANSITIONAL SERVICES (BITS)**

**DESCRIPTION:** BITS is an intensive outpatient program that helps brain injured individuals make the transition from an acute-care setting to their homes, jobs and communities. Services provided include case management, occupational therapy, physical therapy, social services, referring physician, rehabilitation, nursing, speech/language therapy, therapeutic recreation, vocational services and neuropsychology.

**INTAKE PROCEDURE:** Referral from physicians, insurance representatives and or case managers.

**FEES:** According to established fee schedule. Accepts private insurance, HMO/PPO, Work Comp, DARS, self-pay and limited Medicare.

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Call for information.

**HOURS:** 24 hours 7 days

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WELLNESS FOR LIFE MOBILE UNIT

DESCRIPTION: Wellness for Life is a prevention and early detection program available to the community through the mobile health-screening unit. The goals of Wellness for Life are to increase awareness of cancer prevention, promote the benefits of cancer screening and offer the community easy accessibility to many types of screening and early detection services. Wellness for Life offers breast, prostate, skin, colon and other cancer-related screenings that are recommended by the American Cancer Society.

INTAKE PROCEDURE: Call the Harris Well Call Center at 1-877-847-9355 to schedule an appointment.

FEES: Call for information

ELIGIBILITY: Call for information

HOURS: Various hours depending on location - call for information

LANGUAGES: Language interpreters available

AREA SERVED: Tarrant County

SITE: 3

GENERAL SERVICES

DESCRIPTION: Texas Health Resources is a nonprofit health care delivery systems with 16 acute-care hospitals, six short-stay hospitals, 1 transitional care hospital, 1 rehabilitation hospital and 18 outpatient facilities. Health services include: cardiovascular; neuroscience; orthopedics and sports medicine; rehabilitation; adult critical care and neonatal intensive care; high risk and routine obstetrics and gynecology; trauma and emergency medicine; cancer care; medical/surgical; kidney transplants; occupational health; and more.

INTAKE PROCEDURE: Through member of hospital medical staff for private care or care of the medically indigent

FEES: According to established fee schedule; accepts Medicare/Medicaid

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Serves Tarrant County, North Central TX and other outlying areas

HOURS: 7 Days 24 Hours

LANGUAGES: Spanish

AREA SERVED: No restrictions

SITES: 1, 2, 3, 4, 5, 6

SPRINGWOOD HOSPITAL

DESCRIPTION: Psychiatric and addiction treatment unit of Texas Health Harris Methodist Health System. Located in Bedford on the Texas Health Harris Methodist HEB Campus. Extensive outpatient services also available.
6. TEXAS HEALTH RESOURCES CORPORATE OFFICE
   612 E Lamar Blvd
   Arlington, TX  76011
   (817) 462-7900 Administrative

7. TEXAS HEALTH SPRINGWOOD HOSPITAL
   2717 Tibbets Dr
   Bedford, TX  76022
   (817) 355-7700 Main
   (817) 355-7777 Intake - Screening and Referral
   (817) 355-7736 Fax

TEXAS HEALTH HUGULEY HOSPITAL
FORT WORTH SOUTH

   11801 South Frwy
   Burleson, TX  76028
   PO Box 6337
   Fort Worth, TX  76115
   (817) 293-9110 Main
   (817) 568-1296 Fax
   www.texashealthhuguley.org
   huguley-admin@ahss.org
   Ken Finch, President & CEO

Services

HEALTH EDUCATION DEPARTMENT
DESCRIPTION: Offering seminars to the public in: weight management, cardiopulmonary resuscitation (CPR), first aid, stop smoking, prepared childbirth, diabetic class, cardiac rehabilitation, senior wellness and women's health. Fitness membership available.
INTAKE PROCEDURE: Call for information
FEES: Some classes are free, others have registration fees
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: None
HOURS: Call for schedule
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Tarrant and Johnson Counties

SENIOR CLASS
DESCRIPTION: A program for people 65 years of age and older, offering health lectures and social events.
INTAKE PROCEDURE: Call 817-551-2652
FEES: Low cost fee for some services.
ELIGIBILITY: Age 65+
HOURS: Mon - Fri 9:00 am - 1:00 pm

LANGUAGES: Staff speaks no language other than English
AREA SERVED: Southeast Tarrant and Johnson Counties

MOBILE HEALTH SERVICES BUS
DESCRIPTION: Huguley’s Mobile Health Services Bus provides immunizations, screenings and other healthcare services throughout South Tarrant and Johnson counties. It provides services to those unable to access healthcare due to a lack of transportation or adequate financial resources. The Mobile Health Services Bus is staffed by a licensed paramedic, varied allied health professionals and volunteers.
INTAKE PROCEDURE: Call 817-568-3253 for updated information on dates and locations
FEES: Call for fees
ELIGIBILITY: Anyone unable to access healthcare due to a lack of transportation or adequate financial resources
HOURS: Call for information
AREA SERVED: South Tarrant and Johnson Counties

DESCRIPTION: 24-hour physician-staffed emergency service; general acute care hospital; medical ICU; cardiovascular critical care unit; cardio-vascular surgery; accredited chest pain center, complete diagnostic and treatment facilities; cardiac pulmonary and stroke rehabilitation; cancer center; outpatient surgery and imaging center; family centered childbirth; single-care rooms; health fitness center; hospice, nursing home; Behavioral Health Services; wound care center; accredited bone & joint replacement orthopedic center; outpatient therapy services; mobile unit offering health screenings and flu shots
INTAKE PROCEDURE: By order of private practice attending physician
FEES: According to established fee schedule
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: None
HOURS: 24 hours
LANGUAGES: Spanish
AREA SERVED: No restrictions

THE ARC OF GREATER TARRANT COUNTY

   5765 Westcreek Dr
   Fort Worth, TX  76133
   (817) 877-1474 Main
   (817) 877-1477 Fax
   www.arcgtc.org
   info@arcgtc.org

<continued...>
The Arc of Greater Tarrant County

Scot Evans, Executive Director
Public transportation accessible.

DESCRIPTION: The Arc of Greater Tarrant County advocates on behalf of and in collaboration with people with intellectual and developmental disabilities and their families to improve the quality of life and to expand opportunities to participate actively in the community. Services include information and referral, individual and systems advocacy, as well as support and education of the community, service providers and individuals with intellectual and developmental disabilities and their families. Through the Family Connections program education and training regarding the rights of individual with disabilities and their parents in schools is provided, as well as support groups Our Special Children and Las Familias. These support groups offer monthly informational presentations and support for parents with children with disabilities (in English and Spanish). Social/recreational programs are provided for adults, teens and families affected by intellectual and developmental disabilities. United Advocates, an organization made up of and run by adults with intellectual and developmental disabilities, have meetings where they receive training on becoming their own advocates, leadership, attend statewide events, have monthly group and committee meetings, and have social events.

INTAKE PROCEDURE: Call or write for information

FEES: There is a membership fee to join The Arc and some activities have small fees. However, membership is not required to participate in Arc activities

ELIGIBILITY: All persons with intellectual and developmental disabilities & their families

HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant, Johnson, Parker, Wise and Hood counties

The Arc of Northeast Tarrant County

Jennifer Jordan, Board Member

DESCRIPTION: The Arc of Northeast Tarrant County provides support and information for individuals who have an intellectual or developmental disability and the people who support them through: advocacy; outreach activities; a monthly newsletter, Learning Together Workshops; online discussion boards; parent to parent support; a parent information/support group - PEAS (Family Connections, a Partnership in education, advocacy, and support); social opportunities; leadership activities for adults with disabilities through S.A.L.T. (Self-Advocate Leaders of Today) and through information and referral. The agency is committed to providing education and empowerment to people with intellectual and/or developmental disabilities and their families as well as community awareness and education.

INTAKE PROCEDURE: Call or e-mail for information or appointment; voice mail available to leave contact information

FEES: No fee for services; membership fees vary based on type of membership

DOCUMENTS REQUIRED: None

ELIGIBILITY: Persons who have an intellectual or developmental disability, their family members, professionals and other interested citizens

HOURS: Call or e-mail for information

LANGUAGES: Volunteers speak English and Spanish

AREA SERVED: Northeast Tarrant County

The Art Station

Peggy Marshall, Executive Director

DESCRIPTION: The Art Station is a mental health agency specializing in art therapy. Art therapy uses art making and the creative process as a therapeutic intervention to help individuals understand and communicate their thoughts, feelings, relationships, interests, concerns and conflicts. The Art Station provides an array of individual, family and group counseling services for children, teens and adults for issues that include but are not limited to: behavioral
issues, adolescent and youth counseling, social skills, mood disorders, bereavement and grief, marriage and divorce, sexual abuse and physical abuse as well as trauma. Credentialed therapists specialize in art therapy, filial therapy, play therapy, trauma informed care and trauma focused cognitive behavioral therapy. Sessions are available days, evenings and weekends.

**INTAKE PROCEDURE:** Call first to determine appointment availability.

**FEES:** Counseling fees $90/hour for individual and family therapy; group therapy $45. Financial assistance may be requested but depends on funding availability. Accepts Medicaid/CHIP and some private insurances.

**ELIGIBILITY:** Ages 6 and up

**HOURS:** Mon - Fri 9:00am - 6:00pm (office); sessions by appointment only

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** No restrictions

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**VISIONARY VETERANS**

**DESCRIPTION:** A 16-week art therapy program offering counseling in a therapeutic group setting for veterans returning from service who may have mental health issues such as depression, anxiety and trauma and/or relationship issues/conflicts as well as stress of finding employment and transitioning home.

**INTAKE PROCEDURE:** Call for information

**FEES:** None

**DOCUMENTS REQUIRED:** None

**ELIGIBILITY:** OEF/OIF veterans (ages 18-45)

**HOURS:** Tues 10:00 am - 12:00 pm; Thurs 6:30pm - 8:30 pm

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** Tarrant County

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**THE LEARNING CENTER OF NORTH TEXAS**

101 Summit Ave Ste 612
Fort Worth, TX 76102

(817) 336-0808 Main
(817) 338-4752 Fax

www.tlcnt.org
contactus@tlcnt.org

Dr. Leslie C. James, Ed.D, Executive Director

**Services**

**COMPREHENSIVE EDUCATIONAL EVALUATIONS**

**DESCRIPTION:** The Learning Center of North Texas (TLCNT) offers children and adults who may have learning differences or disabilities the resources to address their different learning needs by providing the following services:

- Comprehensive Diagnostic Educational Evaluations - Diagnostic staff administers and interprets for children age 4 years through adults, with assessments of ability, achievement, speech/language, reading, listening, language, math, visual-motor abilities, ADHD, and Asperger's/Autism. Aptitude testing available. Visit website www.tlcnt.org for more information.
- Educator Training - TLCNT offers Schools Attuned training for educators, as well as workshops with education experts.
- Learning Resources - Books, magazines, videos, articles and individual assistance are available to the...

* Adult Services - Adult Services supports success in education and employment for high school and college students and adults in community programs. TLCNT supports literacy programs in Tarrant County by providing professional development, resources, instructional support, administrative/program support, and assessment.

**INTAKE PROCEDURE:** Appointment necessary for educational evaluations and professional consultations - call Client Services Coordinator at 817-336-0808

**FEES:** Fees for educational evaluations, professional development, and workshops; sliding scale assistance for educational evaluations may be available for qualifying individuals or families

**ELIGIBILITY:** Children ages 4 through adults experiencing learning problems at home, school or the workplace

**HOURS:** Mon - Fri 8:30am - 4:30pm (general office hours); evaluation appointments available on Saturday mornings

**LANGUAGES:** Bilingual (English/Spanish) diagnostician available upon appointment

**AREA SERVED:** Call for information

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**THE MULTICULTURAL ALLIANCE**

500 W 7th St
Suite 1707 Unit 15
Fort Worth, TX  76102

(817) 332-3271 Main
(817) 332-3272 Fax

www.mcatexas.com

Cheryl Kimberling, President

**Services**

**DESCRIPTION:** The Multicultural Alliance is a human relations organization dedicated to fighting bias, bigotry and oppression in the local community. The Multicultural Alliance promotes understanding and respect among all races, religions and cultures through advocacy, conflict resolution, education and shared experiences.

**INTAKE PROCEDURE:** Program proposals discussed with President and Program Director, subject to approval of local board

**FEES:** None

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** None

**HOURS:** Mon - Fri 9:00am - 5:00pm

**LANGUAGES:** Call for information

**AREA SERVED:** Tarrant County

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**THE PARENTING CENTER**

2928 W Fifth St
Fort Worth, TX  76107

(817) 332-6348 Main
(817) 332-6399 Parenting Advice Line/PAL
(817) 332-6489 Fax

www.theparentingcenter.org

parentco@theparentingcenter.org

Barbara Lamsens, Executive Director

**Public transportation accessible.**

**Services**

**COUNSELING SERVICES**

**DESCRIPTION:** Provides Clinical Counseling services for a wide variety of problem areas. Individual, group, couples and family counseling available. Play therapy is provided for children as young as 3 years old. Six-week anger management groups held regularly.

**INTAKE PROCEDURE:** Call Mindy Zamarripa at (817) 632-5517

**FEES:** Vary according to service provided; Medicaid, CHIP and some insurance accepted for counseling; Anger Management Group $120 (6 week series)

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Any child or adult needing services; services provided in Tarrant County but open to anyone

**HOURS:** Mon - Thur 8:30am - 9:00pm, Fri 8:30am - 5:00pm, Saturday mornings by appointment

**LANGUAGES:** Spanish

**AREA SERVED:** Tarrant and surrounding counties

**PAL (PARENTING ADVICE LINE)**

**DESCRIPTION:** PAL (Parenting Advice Line) is a telephone helpline for parents and caregivers that provides advice, guidance and referrals to community resources. Problems addressed include parent/child issues and parenting or co-parenting questions.

**INTAKE PROCEDURE:** Call helpline at 817-332-6399

**FEES:** None

**DOCUMENTS REQUIRED:** None

**ELIGIBILITY:** Open to anyone

**HOURS:** Mon - Fri Noon - 3:00pm by phone; 24 hours a day, 7 days a week at www.theparentingcenter.org/PAL; The Parenting Center will respond to a query no later than the next business day

**LANGUAGES:** Call for information

**AREA SERVED:** Tarrant and surrounding counties

<continued...>
**FAMILY TRANSITIONS**

**DESCRIPTION:** Two four-hour courses designed to educate parents and empower family members to make decisions regarding their family while raising children between two homes. Topics include adult issues related to divorce and children’s issues related to growing up between two homes. Intensive one-on-one sessions are available to enhance communication skills and assist with parenting plans.

**INTAKE PROCEDURE:** Call 817-332-6348 to register for classes or one-on-one services

**FEES:** Co-Parenting Essentials (four-hour class) - $40 pre-registration fee or $50 at the door; Kids First (four-hour class) - $40 pre-registration fee or $50 at the door; some insurances are accepted

**ELIGIBILITY:** Must be at least 18 years old

**HOURS:** Call for class hours or visit theparentingcenter.org/events-reg/

**LANGUAGES:** Staff speaks no language other than English

**AREA SERVED:** Tarrant

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**PARENTING AND FAMILY LIFE EDUCATION**

**DESCRIPTION:** Parenting education and family life workshops on more than 50 different topics offered at The Parenting Center and various locations throughout the community upon request. Specialized parenting seminars include topics on communication, discipline, self-esteem, dealing with tantrums, single parenting, step parenting, internet safety, bullying and conflict resolution.

Classes are available as single topics and multi-week series for more in depth learning purposes.

The Parenting Center also provides online, self-paced parenting classes and the Parenting Education Program in Schools (PEPS), a free 3-hour program to teach high school students about healthy relationships. Programs are appropriate for at-risk families, single parents and teen parents, as well as professionals who wish to improve their positive parenting skills.

All classes can be found at theparentingcenter.org/events-reg.

**INTAKE PROCEDURE:** Register for a class online at www.theparentingcenter.org/events-reg or call 817-332-6348; to schedule a PEPS class, call 817-632-5521

**FEES:** $20 pre-registration or $30 at the door (for each class session); reduced fees and free community classes available; call for more information about the class series pricing

**DOCUMENTS REQUIRED:** If reduced fee is requested, proof of income is required

**ELIGIBILITY:** None

**HOURS:** Call or visit theparentingcenter.org/events-reg for class dates and times

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**EMPOWERING FAMILIES**

**DESCRIPTION:** Empowering Families offers free marriage/relationship classes, employment and family support services that will help strengthen and stabilize relationships for singles and couples, alike. Upon entering the program, all individuals will be screened to determine any family struggles or barriers that may prevent them from accessing social services. If no barriers or struggles are identified, program participants will enroll directly into an eight-hour marriage course. Otherwise, participants will work with a case manager to develop a plan and enroll in services that address their problems before they continue to the eight-hour marriage/relationship course.

With completion of the course, participants earn a certificate to receive a $60 discount of their marriage license fee. Topics in the program include communication skills, handling finances, sexuality, conflict resolution, problem solving and more.

**INTAKE PROCEDURE:** Call 817-632-5529 or go online to fill out the intake form to have a case manager contact you

**FEES:** All services area free

**DOCUMENTS REQUIRED:** None

**ELIGIBILITY:** None; workshops provided in Tarrant County, however residents of surrounding counties
THE PARENTING CENTER...

welcome to attend

HOURS: Register Mon - Fri 8:30am - 5:00pm; classes typically on Saturdays from 8:30am - 5:00pm and on some Sundays

LANGUAGES: Spanish

AREA SERVED: Tarrant and surrounding counties

THE RUSH CREEK COMPASSION CENTER

2350 SW Green Oaks Blvd
Arlington, TX  76017

(817) 468-7729 Main
(817) 701-0379 Fax

www.rushcreek.org
rccompassioncenter@rushcreek.org

Jessica Walley, Compassion Center Director

Services

DESCRIPTION: Provides non-perishable food items as available

INTAKE PROCEDURE: Walk-ins accepted

FEES: None

DOCUMENTS REQUIRED: Must present photo ID and proof of address

ELIGIBILITY: No restrictions other than be resident of designated service area

HOURS: Tues 11:00 am - 3:00pm, Thurs 5:00 pm - 7:00 pm

LANGUAGES: Spanish

AREA SERVED: City of Arlington; City of Mansfield; City of Kennedale; City of Grand Prairie

LIFE SKILLS CLASSES

DESCRIPTION: Life skills classes are offered in the following areas: nutrition; parenting; budgeting; ESL; career resources; computer skills. After school tutoring is also available for students in 3rd-6th grades.

INTAKE PROCEDURE: Call for information.

FEES: None

DOCUMENTS REQUIRED: Must provide proof of address, income and a school report card for tutoring. No documents required for life skills classes.

ELIGIBILITY: Call for information on life skills classes; must be student in grades 3-6 for tutoring.

HOURS: Tues - Wed 5:00 pm - 7:00 pm (tutoring)

LANGUAGES: Spanish

AREA SERVED: No restrictions

THE WARM PLACE

809 Lipscomb St
Fort Worth, TX  76104

(817) 870-2272 Main
(817) 870-2570 Fax

www.thewarmplace.org

Shirley Bowen, Executive Director

Services

DESCRIPTION: Group support services for children grieving the death loss of a loved one. Evening groups available for kindergarten through high school and their parents or guardians. Daytime eight-week group sessions for children (ages 3-5) two times per year; evening groups for young adults ages 19-25, offered three times for eight-week sessions. Outreach: community education, tri-annual newsletter, and speakers bureau.

INTAKE PROCEDURE: After a death occurs, parent or guardian may schedule appointment for family to visit The WARM Place and talk with a professional counselor about the death loss; appointments available Mon - Fri 9:00am, 11:00am and 2:00pm; during first visit, counselor will explain program, talk with each family member, and determine when the family will come to The WARM Place for their first group meeting; call 817-870-2272 to schedule appt

FEES: None

ELIGIBILITY: Children ages 3-18 and their parents or guardians; young adults ages 19-25

HOURS: Mon - Fri 8:00am - 5:00pm (office); regular ongoing grief support groups meet every other week Mon Tue Wed or Thur 6:30pm - 8:30pm; The Young Adult and Preschool groups meet at different times throughout the year; more information available on website

LANGUAGES: Call for information

AREA SERVED: 12 County area

TRAUMA SUPPORT SERVICES OF NORTH TEXAS

210 S Cedar Ridge Dr Ste C-100
Duncanville, TX  75116

(972) 709-4904 Intake - Dallas Site
(817) 378-7158 Intake - Fort Worth Site

www.tssnt.org
advocate@tssnt.org

Greg Gerendas, Executive Director

<continued...>
Services

DESCRIPTION: Provides free professional counseling (individual, family, play and group) and support services for survivors of traumatic events such as homicide, rape, suicide, assault, abuse, robbery, car crashes, human trafficking, identity theft, post-traumatic stress disorder (PTSD), etc. Services are offered as long as necessary to assist survivors rebuild their lives after trauma. In addition to counseling, other services include suicide trauma grief groups, assistance in filing for Crime Victim Compensation as well as case management services.

INTAKE PROCEDURE: Call or email contact person Tabatha Gunn (advocate@tssnt.org) for appointment. A licensed therapist answers phones and voice mail messages at both locations.

FEES: None; donations accepted.

ELIGIBILITY: Anyone who has experienced or witnessed a traumatic event such as: homicide, armed robbery, assault, child abuse/child sexual assault, vehicular crashes, drunk driving, domestic violence, sexual assault, suicide, etc.

HOURS: Hours vary - call for information.

LANGUAGES: Spanish speaking therapists available

AREA SERVED: Collin, Dallas, Denton, Ellis, Erath, Hood, Johnson, Kaufman, Palo Pinto, Parker, Rockwall, Sovervell, Tarrant and Wise counties

SITES: 1 2

TRINITY HABITAT FOR HUMANITY

3345 S Jones St
Fort Worth, TX 76110

(817) 926-9219 Main
(817) 926-8575 Fax

www.trinityhabitat.org
info@trinityhabitat.org

Gage Yager, Executive Director

Services

DESCRIPTION: Trinity Habitat for Humanity, a non-profit home purchase program and exterior home repair program, is an ecumenical Christian housing ministry using volunteer labor to build homes and repair homes in partnership with hard-working families, volunteers, sponsors, and partners. For the home purchase program, a no-interest mortgage is held by Habitat and houses are sold for no profit. The homeowner performs 250 hours of sweat equity on their home and other Habitat homes. External home renovations are done in partnership with hard-working families, with special preference to the elderly and disabled.

INTAKE PROCEDURE: Visit website at www.trinityhabitat.org to learn about qualifications for becoming a homeowner and to download or request a Mortgage Questionnaire

FEES: $20.00 non-refundable application fee

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: All applicants must meet three basic criteria:
1. A need for shelter
2. An ability to pay a no interest mortgage
3. A willingness to partner (must contribute 250 hours of sweat equity toward building their homes as well as on other Habitat projects.)

HOURS: Mon - Thur 8:30am - 5:30pm; Fri 8:30am - 4:00pm

LANGUAGES: Spanish; other translators available upon request

AREA SERVED: Tarrant, Johnson, Parker and Wise counties

SITE: 5

RESTORE, THE

DESCRIPTION: The ReStore sells surplus new and used building materials at 50% to 90% below retail. As a division of Trinity Habitat for Humanity, all proceeds from the ReStore benefit Habitat in its mission of revitalizing neighborhoods and helping families realize their dreams of homeownership. The ReStore offers homebuilders, retailers, and remodelers the opportunity to donate surplus, discounted and reusable building materials to resell to the general public at discount prices. The ReStore also conducts deconstruction projects. Reusable items are removed from homes, saving valuable
landfill space and recycling surplus building materials through the store.

**INTAKE PROCEDURE:** Call or visit store

**FEES:** Low cost

**ELIGIBILITY:** None

**HOURS:** Tues - Sat 9:00am - 6:00pm

**AREAS SERVED:** No restrictions

**SITES:** 1 2 3 4

**SITES**

1. **RESTORE, THE - ARLINGTON**
   905 W Mayfield Rd
   Arlington, TX  76015
   (822) 433-0006 Main

2. **RESTORE, THE - CLEBURNE**
   1407 N Brazos Ave
   Cleburne, TX  76031
   (817) 556-2613 Main

3. **RESTORE, THE - FW NORTH**
   4433 River Oaks Blvd
   Fort Worth, TX  76114
   (817) 626-5000 Main
   (817) 626-5003 Fax

4. **RESTORE, THE - FW SOUTH**
   3420 S Grove St
   Fort Worth, TX  76110
   (817) 920-9203 Main

5. **TRINITY HABITAT FOR HUMANITY**
   3345 S Jones St
   Fort Worth, TX  76110
   (817) 926-9219 Main
   (817) 926-8575 Fax

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**EMPOWERING FAMILIES PROJECT**

**DESCRIPTION:** Healthy marriage classes are offered to provide couples with the tools necessary to manage the challenges inherent to relationships. Classes are taught in various venues around the region and include eight hours of training focusing on communication skills, conflict resolution and the elements of a healthy marriage. Classes will benefit couples who are seriously dating, engaged to marry and those married for any length of time. Engaged couples completing the classes will have $60 of their marriage license fee waived and they will not have to wait 72 hours to get married.

**INTAKE PROCEDURE:** Call to get information and location of classes in desired area

**FEES:** Free or low cost; call or log on to www.theparentingcenter.org/2intex to get information and location of classes in desired area

**ELIGIBILITY:** Primarily target individuals interested in premarital classes as well as those married for any length of time

**HOURS:** Mon - Fri 8:30am - 5:00pm (office); workshops are usually on weekends

**LANGUAGES:** Spanish (other languages with advance notice)

**AREAS SERVED:** Tarrant

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**UMOJA**

PO Box 19090
Fort Worth, TX  76119
(817) 475-0515 Main
www.umojafortworth.org
lutherperry@charter.net

**JOHNNIE MOHAMMED, PRESIDENT**

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**Services**

**UMOJA**

**DESCRIPTION:** As a holistic mentoring program which focuses on behavior modification, Umoja provides the following services:

- **STUDENT SUSPENSION** - Principals refer students to our program that they would normally suspend. The students are suspended to us for the entire suspension time period, at which time the Conflict Resolution Program is implemented.

- **S.E.T.C.L.A.E** - Self Esteem Through Culture Leads to Academic Excellence is a comprehensive, multi-cultural curriculum that leads to academic achievement and self-esteem.

- **RITES OF PASSAGE** - This is a year-long program which teaches kids the model from adolescence to...
adulthood.

D.A.P. (Drug Awareness Program) covers the entire gamut of drug awareness and is offered all year long.

Annual Conference - Each student that is in our program will have an opportunity to attend our annual Responsible Fatherhood and Family Development Conference that is held in January of every year.

Resource Bank - Students that are in this program have access to the resources listed below:
1. Intervention Specialist
2. Advocacy Program
3. Community Connections (i.e. churches, health agencies, job banks)
4. Criminal Justice Advocates
5. Economic Development Program Specials
6. Tutorial & Mentorship Programs

INTAKE PROCEDURE: Call and leave message
FEES: None (except for summer camp held June thru August)
ELIGIBILITY: Primarily FWISD students ages 5-21 years who are enrolled in designated FWISD schools - focus is on groups (rather than one-on-one)
HOURS: Hours vary depending on need - answering machine available - leave message
LANGUAGES: Staff speaks no language other than English (Spanish available with advance notice)
AREA SERVED: Primarily FWISD

UNION GOSPEL MISSION

1321 E Lancaster Ave
Fort Worth, TX 76102
PO Box 2144
Fort Worth, TX 76113
(817) 339-2553 Main
(817) 335-2504 Fax
(817) 339-2553 Ext. 1153 Intake - Women's Center

www.ugm-tc.org
info@ugm-tc.org

Don Shisler, President
Public transportation accessible.

Services

UGM FAMILY CENTER

DESCRIPTION: Transitional program for families including single women/men with children. Private family rooms available. Breakfast, lunch, and dinner available daily. Case management services along with classes addressing barriers to self-sufficiency.
INTAKE PROCEDURE: Call or walk in during intake hours

FEES: Call for information
DOCUMENTS REQUIRED: Photo ID, Social Security Card and current TB card
ELIGIBILITY: Call for information
HOURS: Mon - Fri 10:00am - 5:00pm (intake)
LANGUAGES: Spanish
AREA SERVED: Tarrant County and surrounding area
SITE: 1

DONATION DROP-OFF CENTER

DESCRIPTION: Donations of clothing, furniture and household items are accepted at the drop-off center. All items used to help graduating residents dress for success and set up new homes. Also collaborate with other local agencies to provide clothing and household needs to their clients as well.
INTAKE PROCEDURE: Call 817-284-3255 for pick up of items or visit center to drop off items
FEES: None
HOURS: Mon - Fri 9:00am - 4:00pm
AREA SERVED: Tarrant County and surrounding area
SITE: 2

MCFADDEN HALL

DESCRIPTION: Permanent supportive housing for ladies over 50 years of age. Private rooms with shared bath and laundry facility. Security plus qualified staff manager on duty. Operated in compliance with ADA regulations.
INTAKE PROCEDURE: Call for information
FEES: Sliding scale fee for all residents ranging from $210-$300 per month maximum
DOCUMENTS REQUIRED: Photo ID, proof of income, Social Security card and current TB card
ELIGIBILITY: Residents must be self sufficient and have a source of income
HOURS: Call for information
LANGUAGES: Call for information
AREA SERVED: Tarrant County and surrounding areas
SITE: 1

M. J. NEELY MEN'S BUILDING

DESCRIPTION: Residential program for men. Emergency shelter for men. 24-hour shelter during severe weather. Three private rooms for fathers with children. Case management provided for residents along with skill building program and spiritual development.
INTAKE PROCEDURE: Men's overnight emergency dormitory: Walk in 4:30pm - 9:00pm; Intake for Men's Facility residential program Mon - Fri (must be at Men's Facility at 7:30am)
FEES: Call for information
DOCUMENTS REQUIRED: Picture ID and current TB card
ELIGIBILITY: Males 18 and over; physically and mentally able to self care; US citizen; Must have proper documentation including current photo ID and
UNION GOSPEL MISSION...

TB card
HOURS: Open 24 hours daily
LANGUAGES: Spanish
AREA SERVED: Tarrant County and surrounding areas
SITE: 1

UGM WOMEN'S CENTER
DESCRIPTION: Transitional residential program for single women. Dorm, semi-private program. Program is designed to promote self sufficiency through case management and skill building program along with spiritual development.
INTAKE PROCEDURE: Call for information
FEES: Call for information
DOCUMENTS REQUIRED: Photo ID, Social Security Card and current TB card
ELIGIBILITY: Call for information
HOURS: Intake: Mon - Sun 9:00am - 11:30am and 1:00pm - 4:00pm
LANGUAGES: Spanish
AREA SERVED: Tarrant County and surrounding area
SITE: 1

SERVICES

DESCRIPTION: Agency's mission is to empower individuals, strengthen families and enrich communities by assisting clients with childcare support, food, clothing and referrals for services as needed.
INTAKE PROCEDURE: Call nearest center for information
HOURS: Mon - Fri 9:00am - 4:30pm
AREA SERVED: Varies by site
SITE: 3

COMMUNITY CENTER SERVICES
DESCRIPTION: * AFTER SCHOOL CHILD CARE: Services are provided after school and all day in the summer and some holidays. The program is based on a learning-center concept which promotes literacy skills, decision making, cooperative play and development of social skills.
* SUMMER DAY CAMP: A variety of activities and field trips for children and youth for ten weeks during the summer from 7:00am to 6:00pm.
* ACT III (AWARENESS CHANGES TOMORROW): A program which targets adolescents grades 7-12. ACT III helps youth achieve academic success, increase self-confidence, improve family relationships and creates community awareness and involvement.
* CLIENT ASSISTANCE PROGRAM: An emergency food and clothing service for low income families and fixed-income senior citizens. Clients are referred to other agencies and services as needed.
INTAKE PROCEDURE: Call for information
FEES: Reduced fees for Childcare and Summer Day Camp; other services are free
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Childcare and ACT III: Ages 3 - 17 years based on need. Client Assistance: All ages based on need
HOURS: Vary by site
LANGUAGES: Spanish
AREA SERVED: Varies by site - call for information
SITES: 1 2 4

Sites

1. BETHLEHEM CENTER
   970 E Humbolt St
   Fort Worth, TX 76104
   (817) 332-7911 Main
   (817) 332-8241 Fax
   Carolyn Yusuf, Director

2. UNITED COMMUNITY CENTERS INC
   1200 E Maddox St
   Fort Worth, TX 76104
   (817) 927-5556 Main
   (817) 924-3992 Fax
   www.unitedcommunitycenters.org
   info@unitedcommunitycenters.org
   Celia Esparza, President & CEO

<continued...>
UNITED STATES ATTORNEY’S OFFICE
FORT WORTH DIVISION

Burnett Plaza
801 Cherry St Ste 1700 Unit #4
Fort Worth, TX 76102

(817) 252-5200 Main
(888) 781-2577 Toll Free

Services

VICTIM WITNESS PROGRAM

DESCRIPTION: The goal of the victim witness program is to ensure that victims and witnesses of federal crimes are treated fairly, their privacy is respected, and that they are treated with dignity and respect. The United States Attorney’s Office Victim-Witness Program addresses the needs of crime victims during the prosecution stage of the federal court process. The program was established to provide resources to victims of crime through a variety of notification and assistance services. Services provided include:

* Provide information about the status of the case;
* Provide referrals for victims to crisis intervention, counseling and other assistance services;
* Provide information on victim compensation to victims of violent crime;
* Provide notification, upon request, to the employer of the victim/witness if cooperation in the prosecution of the crime causes absence from work;
* Provide information about submitting written victim impact statements and seeking restitution, and for certain types of cases provide information about making verbal victim impact statements at the sentencing;
* Accompany victims to court for trial and sentencing;
* Provide logistical information and assistance to witnesses with respect to directions, transportation, parking, witness fees and travel reimbursement; assistance with airline and lodging arrangements is provided for out-of-state witnesses

INTAKE PROCEDURE: Call for information

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Referrals to victim witness program are based on cases filed through federal investigative agencies and accepted by the U.S. Attorney’s Office

HOURS: Mon - Fri 9:00am - 5:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Comanche, Erath, Hood, Jack, Palo Pinto, Parker, Tarrant and Wise counties

UNITED WAY OF TARRANT COUNTY

PO Box 4448
Fort Worth, TX 76164

(817) 258-8000 Administration
(877) 541-7905 Helpline Alternate Number
Dial 2-1-1 tollfree 24 hours
(817) 258-8005 Administration Fax

www.unitedwaytarrant.org

Tim McKinney, President/CEO

Services

DESCRIPTION: United Way advances the common good by focusing on Education, Income and Health—the building blocks for a good life. Within these areas, United Way is especially concentrating on three goals: more on-time high school graduations; more low-income, working families who are financially stable; and improved lives for more adults with ongoing health concerns. United Way also has a special focus on homelessness. United Way strategically raises and invests resources to make lasting change and improve lives across the diverse communities of Tarrant County. It forms innovative and effective partnerships with businesses, government, neighborhoods, faith groups, nonprofits and caring individuals to get measurable results that no one can accomplish alone. United Way invites
people to "Live United" and be part of changing their community by giving, advocating and volunteering. United Way provides 2-1-1 Texas information and referral service for eight North Texas counties in partnership with the Texas Health and Human Services Commission. 2-1-1 at United Way publishes the "Blue Book Directory of Community Resources" and administers an online community resource database (www.tarrantcounty211.org). United Way is also the designated Area Agency on Aging for Tarrant County. AAA leads and advocates in the creation and delivery of services that promote empowerment, independence and dignity for older citizens, persons with disabilities and caregivers. Besides its Fort Worth location, United Way has offices in Arlington (United Way-Arlington) and Bedford (United Way-Northeast).

**INTAKE PROCEDURE:** Call 817-258-8000 for administration. Dial 2-1-1 (press option 1) for service information and referral
**FEES:** None
**HOURS:** Mon - Fri 8:00am - 5:00 pm
**LANGUAGES:** Spanish and Vietnamese
**AREA SERVED:** Metropolitan Tarrant County

### 2-1-1 Texas

**DESCRIPTION:** The 2-1-1 information and referral service in Tarrant County is nationally accredited and is operated by the United Way of Tarrant County in partnership with the Texas Health and Human Services Commission. By selecting option one when dialing 2-1-1, callers can talk to an information and referral specialist who will assess their needs and refer them to services depending upon presenting needs. When callers press option two, they will speak with a state eligibility representative to enroll for state benefits such as SNAP, TANF, Medicaid, CHIP, and long-term care services. As a comprehensive I&R, 2-1-1 collects and maintains up-to-date information on nonprofit and governmental agencies that provide services to residents in its eight-county service area. This information is available to the public online (www.tarrantcounty211.org) as well as in the "Blue Book Directory of Community Resources," available for purchase online as a downloadable pdf.

**INTAKE PROCEDURE:** Dial 2-1-1 (press option 1); Alternate toll-free number is 877-541-7905
**FEES:** None except for "Blue Book Directory of Community Resources" - call for information
**DOCUMENTS REQUIRED:** Call for information
**ELIGIBILITY:** None
**HOURS:** 24 hours, 7 days a week
**LANGUAGES:** Spanish (access to Language Line for others)
**AREA SERVED:** Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Wise and Tarrant counties

### Dolly Parton's Imagination Library

**DESCRIPTION:** Dolly Parton's Imagination Library is a program that encourages a love of reading among preschool children and their families and helps lay the groundwork for success in school. The program mails a book every month to registered children from birth to age 5 who live in designated areas.

**INTAKE PROCEDURE:** Contact Emily Furney at 817-258-8115 to register
**FEES:** None

**ELIGIBILITY:** Children birth to age 5 who live in 76010, 76011, 76012, 76014, 76039, 76040, 76104, 76105, 76117, 76119 and 76164 (additional zip codes planned in 2015)

**HOURS:** Mon - Fri 8:00am - 5:00pm
**LANGUAGES:** Spanish
**AREA SERVED:** 76010, 76011, 76012, 76014, 76039, 76040, 76104, 76105, 76117, 76119 and 76164
**SITE:** 4

### Area Agency on Aging

**DESCRIPTION:** United Way is the designated Area Agency on Aging for Tarrant County. AAA leads and advocates in the creation and delivery of services that promote empowerment, independence and dignity for older citizens, persons with disabilities and caregivers. The Area Agency on Aging implements United Way's Live Well health initiative.

**INTAKE PROCEDURE:** Call for information
**HOURS:** Mon - Fri 8:00am - 5:00pm
**SITE:** 4

### United Way - Arlington

**DESCRIPTION:** United Way-Arlington is a partnership of United Way of Tarrant County, the City of Arlington and knowledgeable community volunteers. It provides human service planning for Arlington that encourages cooperation and collaboration, facilitates the implementation of community solutions and promotes diversity.

**ELIGIBILITY:** Arlington agencies and individuals interested in participating in cooperative human service planning efforts

**HOURS:** Mon - Fri 8:00am - 5:00pm
**AREA SERVED:** Greater Arlington area
**SITE:** 2

### United Way - Northeast

**DESCRIPTION:** United Way-Northeast works with volunteers and human service professionals to strengthen communities in Northeast Tarrant County. They evaluate the area's needs and bring together relevant partners to address them.

**ELIGIBILITY:** Northeast Tarrant County individuals and organizations interested in participating in collaborative human service planning efforts
HOURS: Mon - Fri 8:00am - 5:00pm; closed for lunch
Noon - 1:00 pm
AREA SERVED: Northeast Tarrant County
SITE: 3

Sites

1. 2-1-1 TEXAS
   401 W Sanford Ste 2600
   Arlington, TX 76011
   (877) 541-7905 Helpline Alternate Number
   Dial 2-1-1 tollfree 24 hours
   (817) 635-4230 Fax

   Vicki Mize, 2-1-1 Director

2. UNITED WAY - ARLINGTON
   401 W Sanford Ste 2600
   Arlington, TX 76011
   (817) 548-9595 Main
   (817) 277-6919 Fax

   Cynthia Jensen, Regional Director

3. UNITED WAY - NORTHEAST
   221 Bedford Road Ste 306
   Bedford, TX 76022
   (817) 282-1160 Main
   (817) 282-1275 Fax

   Faye Beaulieu, Ph.D., Regional Director

4. UNITED WAY OF TARRANT COUNTY
   1500 N Main
   Fort Worth, TX 76164
   (817) 258-8000 Administration
   (877) 541-7905 Helpline Alternate Number
   Dial 2-1-1 tollfree 24 hours
   (817) 258-8005 Administration Fax

   Tim McKinney, President/CEO

UNIVERSITY BAPTIST CHURCH

2709 Wabash Ave
Fort Worth, TX 76109
(817) 926-3318 Intake/Church Office
(817) 923-2005 Fax
www.ubcfortworth.org

Services

DESCRIPTION: Food pantry, clothing assistance and household items (no furniture) when available. ESL classes also offered.
INTAKE PROCEDURE: Walk-ins accepted - bring ID and proof of residency; call for information on ESL classes
FEES: None
DOCUMENTS REQUIRED: Picture ID and proof of residency (current utility bill, etc)
ELIGIBILITY: Be resident in designated zip codes
HOURS: Tues Thur 9:00am - 11:00am (service hrs); call for information on class hours
LANGUAGES: Spanish (limited).
AREA SERVED: Zip codes 76107, 76109, 76110 or 76115

UNT HEALTH SCIENCE CENTER

3500 Camp Bowie Blvd
Fort Worth, TX 76107
(817) 735-2000 Administrative
(817) 735-2486 Fax - Administration
www.unthsc.edu
news@unthsc.edu

Michael Williams, DO, MD, MBA, President

Services

DESCRIPTION: UNT Health Science Center is comprised of five separate health-related schools -- Texas College of Osteopathic Medicine (TCOM), Fort Worth's medical school; the Graduate School of Biomedical Sciences; the School of Public Health; the School of Health Professions; and the UNT System College of Pharmacy. UNTHSC, a part of the UNT System, is dedicated to excellence in education, research and patient-centered clinical care. This mission is achieved by: * Preparing students in osteopathic medicine, biomedical sciences, public health, physician assistant studies, physical therapy, pharmacy and other health professions. * Teaching and practicing primary health care. * Emphasizing health promotion, disease prevention and public health, with a focus on underserved populations. * Actively collaborating with other academic institutions, health-related organizations and the communities served.
INTAKE PROCEDURE: Call for information.
FEES: Participate with most HMOs, PPOs and commercial insurance plans. Also accept Medicaid, Medicare & Tricare.
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: Call for information.
HOURS: Mon - Fri 8:00am - 5:00pm (office)
AREA SERVED: No restrictions.
SITE: 5

<continued...>
ALLERGY, ASTHMA AND IMMUNOLOGY CLINIC
DESCRIPTION: Diagnosis and management of allergies, asthma and immunologic disorders in both adults and children. The spectrum of complex allergic and immunologic diseases now being seen includes hypersensitivity diseases, severe asthma, antibody deficiencies and cellular immune defects.
INTAKE PROCEDURE: Call for appointment.
FEES: Medicare assignment, Medicaid and third party insurance.
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: None.
HOURS: Vary by site - call for information
LANGUAGES: Spanish.
AREA SERVED: No restrictions.
SITES: 1 6

FAMILY AND COMMUNITY MEDICINE
DESCRIPTION: Family practice clinics perform a full range of services including laboratory tests, osteopathic manipulative therapy and minor surgical procedures. Also offer international travel medicine and psychological services including psychotherapy, weight management, stress management, smoking cessation and a memory clinic. Some clinics offer OMT, vaccinations for children program, well women and well men exams, sports medicine and patient education. Contact desired clinic to see which services are provided.
INTAKE PROCEDURE: Call for appointment
FEES: Participate with most HMOs, PPOs and commercial insurance plans; also accept Medicaid and Tricare
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: None.
HOURS: Mon - Fri 8:00am - 5:00pm (office)
LANGUAGES: Spanish.
AREA SERVED: No restrictions.
SITES: 1 3 4 6

INTERNAL MEDICINE
DESCRIPTION: For comprehensive internal medicine assessment and treatment, the UNTHSC team of internists includes specialists in general internal medicine, cardiology, endocrinology, gastroenterology, geriatrics, infectious diseases, nephrology, neurology, pulmonaryology and rheumatology.
INTAKE PROCEDURE: Contact office for an appointment
FEES: Participate with most HMO, PPO, and commercial insurance programs; accept Medicaid, Medicare, and Tricare
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: None
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish.
AREA SERVED: No restrictions
SITE: 6

INSTITUTE OF APPLIED GENETICS/DNA LAB/TICKBORNE DISEASES
DESCRIPTION: Molecular-based identity testing is currently being used by the UNTHSC Institute to determine parentage, forensic analysis to help solve crimes, in identification of missing persons and human remains, and identification of ticks carrying a variety of communicable diseases.
INTAKE PROCEDURE: Call for appointment.
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: None.
HOURS: Mon - Fri 8:00am - 5:00pm (office)
LANGUAGES: Spanish.
AREA SERVED: No restrictions.
SITE: 5

PEDIATRIC CLINIC
DESCRIPTION: Board-certified pediatricians specialize in total health care for infants and children. Provides a full range of care from routine immunizations and well-child care to evaluation and consultation for acute and chronic medical problems.
INTAKE PROCEDURE: Call for appointment.
FEES: Medicare assignment, Medicaid and third party insurance.
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: None.
HOURS: Mon - Fri 8:00am - 5:00pm (office)
LANGUAGES: Spanish.
AREA SERVED: No restrictions.
SITES: 2 6

SURGERY CLINIC
DESCRIPTION: The Department of Surgery is a comprehensive academic facility with three objectives: provide state of the art clinical care for patients; provide an optimal academic surgical environment for residents and staff, and to pioneer research activities. The department is comprised of the following divisions: General Surgery, Vascular Surgery, Cardiac Surgery, ENT and Hyperbaric.
INTAKE PROCEDURE: Contact office for an appointment.
FEES: Medicare assignment, Medicaid and third party insurance.
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: None.
HOURS: Mon - Fri 8:00am - 5:00pm (office)
LANGUAGES: Spanish.
AREA SERVED: No restrictions.
SITE: 6

OBSTETRICS AND GYNECOLOGY CLINIC
DESCRIPTION: Board-certified specialists offer care for women of all ages. Clinic has staff and equipment to perform full range of tests, sonograms and minor surgical procedures.
INTAKE PROCEDURE: Call for appointment
FEES: Medicare assignment, Medicaid and third party insurance
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: None
HOURS: Mon - Fri 8:00am - 5:00pm (office)
LANGUAGES: Spanish
AREA SERVED: No restrictions
SITES: 4 6

WILLED BODY PROGRAM
DESCRIPTION: The Department of Cell Biology & Anatomy administers the Willed Body Program which accepts body donations to the health science center.
INTAKE PROCEDURE: Call 817-735-2047 for information
FEES: Call for information
ELIGIBILITY: Call for information
HOURS: Mon - Fri 8:00am - 5:00pm
AREA SERVED: No restrictions
SITE: 5

1. EAGLE RANCH FAMILY HEALTH CLINIC
   7235 Boat Club Rd
   Fort Worth, TX  76179
   (817) 232-9877 Main - Eagle Ranch Clinic

2. PEDIATRIC CLINIC AT HULEN
   4925 S Hulen St
   Fort Worth, TX  76132
   (817) 361-0397 Main
   (817) 361-0458 Fax

3. SEMINARY DRIVE FAMILY PRACTICE CLINIC
   1305 E Seminary Dr
   Fort Worth, TX  76115
   (817) 735-5800 Main

4. UNT HEALTH AT ALLIANCE
   12650 N Beach St Ste 148
   Keller, TX  76244
   (817) 735-2100 Main

5. UNT HEALTH SCIENCE CENTER
   3500 Camp Bowie Blvd
   Fort Worth, TX  76107
   (817) 735-2000 Administrative - Main
   (817) 735-2486 Fax - Administration

   Michael Williams, DO, MD, MBA, President

6. UNT HEALTH SCIENCE CENTER CENTRAL CLINIC
   855 Montgomery St
   Fort Worth, TX  76107
   (817) 735-3627 (DOCS)

VET CENTER

6620 Westworth Blvd
Westworth Village, TX  76114
(817) 921-9095 Main
(817) 921-9438 Fax
www.vetcenter.va.gov
Dan H. Vandergriff, PhD, LCSW, Team Leader
Public transportation accessible.

READJUSTMENT COUNSELING SERVICES
DESCRIPTION: Outpatient psychological counseling - specialization in the treatment of Post Traumatic Stress Disorder and readjustment issues. Psychological counseling available in: individual, family and group therapy - includes sexual trauma and bereavement. Referrals for inpatient alcohol/drug treatment and aftercare.
INTAKE PROCEDURE: Call for appointment
FEES: None
DOCUMENTS REQUIRED: DD-214
ELIGIBILITY: All women and men who have served in the military service during World War II through the present conflict era; also work with family members and significant others; all veterans screened and referred as appropriate
HOURS: Mon - Fri 8:00am - 4:30pm; evening appts by prior arrangement
LANGUAGES: Spanish
AREA SERVED: Cook, Denton, Jack, Montague, Palo Pinto, Parker, Tarrant, Wise and Young counties

VETERAN SERVICES OFFICE TARRANT COUNTY

1200 Circle Dr Ste 300
Fort Worth, TX  76119
(817) 531-5645 Main
(817) 531-5649 Fax
www.tarrantcounty.com/eveterans
Mamie L Glover, Interim Director

<continued...>
Services

DESCRIPTION: The Tarrant County Veterans Service Office is an advocate agency established to assist veterans and/or their survivors obtain entitled benefits from the U.S. Department of Veterans Affairs and the state of Texas. The office cooperates with local government and private agencies to assist their clients in obtaining needed specialized services.

INTAKE PROCEDURE: Call for appointment
FEES: None
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: All veterans and their survivors
HOURS: Mon - Fri 8:00am - 4:30pm (closed for lunch noon to 1:00pm)
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Tarrant County

VETERANS INTEGRATED SERVICES NETWORK (VISN 17)

2301 East Lamar Blvd Ste 650
Arlington, TX  76006
(817) 652-1111 Main
(817) 385-3700 Fax
www.heartoftexas.va.gov/
Joseph Dalpiaz, Network Director

DESCRIPTION: Veterans Integrated Service Networks 17 (VISN 17) is one of 21 integrated networks of care within the VA medical system that focuses on pooling and aligning resources to better meet local health care needs and provide greater access to care. There are three health care systems aligned under VISN 17: the VA North Texas Health Care System which includes medical centers in Dallas and Bonham, an outpatient clinic in Fort Worth and numerous community-based outpatient clinics (CBOCs); the VA Central Texas Health Care System which includes medical centers in Temple and Waco, an outpatient clinic in Austin, and numerous CBOCs; and the South Texas Veterans Health Care System which includes medical centers in San Antonio and Kerrville, outpatient clinics in San Antonio, Corpus Christi, McAllen, Laredo and Victoria, and numerous CBOCs. The system medical facilities vary in scope and complexity from large urban centers providing state-of-the-art healthcare, education and research, to smaller rural facilities providing primary and long-term care services. Network facilities also include five nursing homes, four domiciliaries, one blind rehabilitation center and two spinal cord injury centers. Principle academic affiliations are with the University of Texas Southwestern School of Medicine, Texas A&M School of Medicine, University of Texas Galveston Branch and the University of Texas Health Science Center at San Antonio.

HOURS: Mon - Fri 8:00am - 4:00pm (office)
AREA SERVED: 134 counties stretching from Oklahoma Border to the Lower Rio Grande Valley of Texas
SITE: 2

MOVE (MANAGING OVERWEIGHT VETERANS EVERYWHERE)

DESCRIPTION: MOVE is a national weight management program designed by the VA National Center for Health Promotion and Disease Prevention (NCP), a part of the Office of Patient Care Services, to help veterans lose weight, keep it off and improve their health. All VA facilities have been mandated to initiate MOVE! or an alternative weight management program.

INTAKE PROCEDURE: Contact VA facility to inquire about procedures
FEES: None
DOCUMENTS REQUIRED: Call for Information
ELIGIBILITY: Designed for veterans enrolled in the VA healthcare system who want assistance with managing their weight.
HOURS: Call for information
SITE: 1

VA MEDICAL CENTERS

DESCRIPTION: Primary health care for eligible veterans as well as a wide variety of specialty care, nursing home care, mental health services (including acute inpatient, inpatient, psychosocial rehabilitation, day treatment, substance abuse residential rehabilitation treatment, community residential care, community support team, post traumatic stress disorder, domiciliary, comprehensive homeless center, compensated work therapy), dental and ancillary care, geriatric care programs, spinal cord injury program, including urgent care.

INTAKE PROCEDURE: Call for information
FEES: Many services are cost-free to qualified veterans - means test given to determine if eligible for cost-free services or required to pay co-pay.
DOCUMENTS REQUIRED: Social Security card; DD214 form and/or Certification and/or discharge papers; income information from previous year including IRS tax statements (need individual information if married), any investments such as property, leases, IRAs, CDs, etc.; valid picture ID; Medicare/Medicaid information; personal health insurance information; medical expenses for individual and family (can be as a group); two next of kin information (name, address and phone number)

<continued...>
ELIGIBILITY: Dependent upon several factors: nature of veteran’s discharge from military service (e.g., honorable, other than honorable, dishonorable); length of service; whether veteran has service-connected disabilities; income level; and available VA resources among others.

HOURS: Call for information

SITE: 1

VA OUTPATIENT CLINICS
DESCRIPTION: Federally operated outpatient clinics for eligible veterans which provides primary care, a wide variety of specialty care, mental health (psychology, psychiatry, substance abuse, recreation therapy, post-traumatic stress disorder, telemental health), dental and ancillary care.

INTAKE PROCEDURE: Call for Information

FEES: Call for Information

DOCUMENTS REQUIRED: Call for Information

ELIGIBILITY: VA applies a variety of factors in determining Veterans’ eligibility for enrollment, but once a Veteran is enrolled, that Veteran remains enrolled in the VA health care system

HOURS: Call for information

SITE: 1

Sites

1. FORT WORTH VA OUTPATIENT CLINIC
2201 SE Loop 820
Fort Worth, TX 76119

(817) 730-0000 Main
(800) 443-9672 Toll Free
(817) 730-0601 Fax

2. VETERANS INTEGRATED SERVICES NETWORK (VISN 17)
2301 East Lamar Blvd Ste 650
Arlington, TX 76006

(817) 652-1111 Main
(817) 385-3700 Fax

Joseph Dalpiaz, Network Director

VOLUNTEER CENTER OF NORTH TEXAS - FORT WORTH OFFICE

4137 Stadium Dr
Fort Worth, TX 76133

(817) 927-7172 Main
(817) 927-3280 Fax
(866) 797-8268 Alternate/Toll free

www.vcnt.org
vcnorthtexas@vcnt.org

Judy Shannon, Director - Agency Relations
Public transportation accessible.

Services

VOLUNTEER CONNECTION
DESCRIPTION: The Volunteer Center of North Texas provides volunteer recruitment and referral for nonprofit organizations as well as education, training and consultation services for volunteer managers. The Volunteer Center also offers a criminal background check program, Community Services Restitution program and access to the Donated Goods warehouse for its Partner and Associate member agencies. Contracts with the business community for corporate services programs. Individuals and groups may search for volunteer opportunities at our Volunteer Connection at www.vcnt.org.

INTAKE PROCEDURE: Call for information.

Individuals who need list of volunteer opportunities may visit web site at vcnt.org or call 817-927-7172 ext 237.

FEES: Friend membership level is free; Enhanced services levels, Associate($40 per year); and Partner ($140 per year) provide significant additional services.

ELIGIBILITY: 501(c)(3) Nonprofit organizations and tax-supported agencies

HOURS: Mon - Thur 8:30am - 5:00pm; Fri 8:30am - Noon

LANGUAGES: Call for information

AREA SERVED: North Texas

VOLUNTEERS OF AMERICA

300 E Midway Dr
Euless, TX 76039

(817) 529-7300 Main
(817) 529-0501 Fax

www.voatx.org

Angela King, CEO

Services

DESCRIPTION: Nonprofit organization designed to serve individuals, strengthen families and build communities. Specific services for Tarrant County residents include affordable housing for the disabled, homeless, and elderly; residential and outpatient substance abuse treatment and rehabilitation programs; after-school drug prevention programs for elementary school students; and home and community based services for people with disabilities.

INTAKE PROCEDURE: Call for information

FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Staff speaks no language other than English
AREA SERVED: No restrictions
SITE: 4

**HOME AND COMMUNITY BASED SERVICES**

**DESCRIPTION:** Residential and in-home support for individuals with intellectual and developmental disabilities. This is a Medicaid waiver program monitored by Texas Department of Aging and Disability Services designed to assist individuals with the improvement of self-help, socialization, and adaptive skills necessary to reside in their local communities.

**INTAKE PROCEDURE:** For residential and in-home support services, call (817) 529-7305 or email ccarroll@voatx.org or Stephanie Noel at (817) 529-7300 ext 1511

**FEES:** Medicaid and private pay

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** Must have determination of mental retardation or diagnosed as having a related condition

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Bi-lingual assistance available as needed

**AREA SERVED:** No restrictions

**SITE:** 4

**DISABLED HOUSING**

**DESCRIPTION:** Housing for low income people who are disabled. This program is funded through HUD and rent is based on individual income. Two bedroom duplexes are available for individuals and families. Currently housing options include scattered site duplexes in Arlington and Fort Worth.

**INTAKE PROCEDURE:** Call for information

**FEES:** Rent based on income

**DOCUMENTS REQUIRED:** Call for information

**ELIGIBILITY:** In order to qualify for this housing a person's income must be affected by their disability

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Bi-lingual assistance available as needed

**AREA SERVED:** Dallas, Tarrant and surrounding areas

**SITE:** 4

**SUBSTANCE ABUSE SERVICES**

**DESCRIPTION:** Residential and outpatient substance abuse treatment for chemically dependent adults who have been detoxified. Services include: counseling; job assistance; life skills training.

**INTAKE PROCEDURE:** Call for information.

**FEES:** None.

**DOCUMENTS REQUIRED:** Call for information.

**ELIGIBILITY:** Homeless, adult females with children, detoxified

**HOURS:** Mon - Fri 8:00am - 5:00pm (office)

**LANGUAGES:** Bi-lingual assistance available as needed

**AREA SERVED:** No restrictions.

**SITE:** 1

**SUBSTANCE ABUSE SERVICES #2**

**DESCRIPTION:** Substance abuse prevention/intervention program (CAN-DO Community and Neighborhood Drug Offensive) for children and families in Tarrant County and Hutchins, Texas, Hispanic Awareness and Prevention Program for Youth (HAPPY); Foundations of Fatherhood: fatherhood initiative (prevention) program, and Strengthening Families.

**INTAKE PROCEDURE:** Call for information.

**FEES:** None.

**DOCUMENTS REQUIRED:** Call for information.

**ELIGIBILITY:** Referred children and families

**HOURS:** Mon - Fri 8:00am - 5:00pm

**LANGUAGES:** Bi-lingual assistance available as needed

**AREA SERVED:** Tarrant County and Lancaster TX

**SITE:** 4

**SUBSTANCE ABUSE/CORRECTIONAL SERVICES**

**DESCRIPTION:** Level II and Level III residential substance abuse treatment and rehabilitation for ex-offenders, including individual and group counseling, job readiness and placement and life skills training. HIV counseling and testing comprehensive sanctions center for inmates referred from the Federal Bureau of Prisons.

**INTAKE PROCEDURE:** Call for information.

**FEES:** As determined by referring agency.

**DOCUMENTS REQUIRED:** Call for information.

**ELIGIBILITY:** Referral by Probation Department and Federal Bureau of Prisons

**HOURS:** Mon - Fri 8:00am - 5:00pm (office)
LANGUAGES: Bi-lingual assistance available as needed.
AREA SERVED: No restrictions.
SITE: 3

Sites

1. LIGHT (LIVING IN GOOD HEALTHY TREATMENT)
   2600 Shadydell Dr
   Fort Worth, TX 76135
   (817) 535-8047 Main
   (817) 535-3467 Fax

   Russ Harrison, Sr Facility Director

2. SUBSTANCE ABUSE SERVICES (INPATIENT AND OUTPATIENT)
   4700 Riverside Dr
   Fort Worth, TX 76119
   (817) 534-3432 Main

   Russ Harrison, Sr Facility Director

3. SUBSTANCE ABUSE/CORRECTIONAL SERVICES
   2710 Ave J
   Fort Worth, TX 76105
   (817) 535-0853 Main

   Merrill Wells, State Director - Corrections

4. VOLUNTEERS OF AMERICA
   300 E Midway Dr
   Euless, TX 76039
   (817) 529-7300 Administrative
   (817) 529-0501 Fax

   Angela King, CEO

WATAUGA PUBLIC LIBRARY

7109 Whitley Rd
Watauga, TX 76148
(817) 514-5864 Main
(817) 581-3910 Fax
www.ci.watauga.tx.us
Lana Ewell, Library Director

Services

ESL CLASSES
DESCRIPTION: Offers classes in adult education such as English as a Second Language (ESL), Adult Basic Education (ABE) and GED. Introductory computer classes are also available - must come in and register. Some classes may have waiting list - call for availability.

INTAKE PROCEDURE: Walk-in or call 817-514-5863 for a list of available classes
FEES: None
DOCUMENTS REQUIRED: None
ELIGIBILITY: Minimum age 18
HOURS: Mon Thu Fri 9:00am - 12:00pm (GED);
call for information and hours on other classes
LANGUAGES: Spanish
AREA SERVED: No restrictions

GENERAL SERVICES
DESCRIPTION: General library services and materials including books, magazines, book and music CDs, videos in DVD and public computer access.
INTAKE PROCEDURE: Call or walk-in
FEES: Library cards are free to all Watauga residents; Watauga Public Library also has reciprocal agreements with other local cities and residents of these cities may obtain a library card at no charge; non-residents may obtain a card for annual fee of $40
HOURS: Mon Thu 12:00pm - 8:00pm; Tues Wed Fri 10:00am - 6:00pm; Sat 12:00pm - 4:00pm; Sun - closed (library hours)
LANGUAGES: Spanish
AREA SERVED: Tarrant County

WATER FROM THE ROCK

1015 Gibbins Road
Arlington, TX 76011
(817) 860-9702 Office
(817) 804-1998 Fax
waterfromtherock.biz
waterfromtherock2u@sbcglobal.net
Reta Elverton, Executive Director

SERVICES

COMMUNITY CARE ASSISTANCE
DESCRIPTION: Community Care Assistance is a supportive service program in the form of a food pantry.
INTAKE PROCEDURE: Walk-ins accepted
FEES: None
DOCUMENTS REQUIRED: Picture ID and proof of residency if different from ID
ELIGIBILITY: Must be low to moderate income resident of zip code 76010, 76011, 76012 or 76013
HOURS: Wed - Fri 10:00am - 12:00pm (service); Mon - Fri 9:00am - 3:00pm (office)
LANGUAGES: Spanish
AREA SERVED: 76010, 76011, 76012 or 76013

<continued...>
WATER FROM THE ROCK...

JOB READINESS AND ADULT EDUCATION

DESCRIPTION: Water from the Rock provides services to enhance the marketability of individuals who are seeking to achieve self-sufficiency. Services include:
* Adult Education Classes - GED preparation in English and Spanish, ESL and life skills training
* Job Readiness - Professional clothing for job interviews and computer training - computer basics, introduction to the internet, Microsoft Word, Power Point and Excel

INTAKE PROCEDURE: Prefer calls but walk-ins accepted - must have required documents to receive assistance.

FEES: None

DOCUMENTS REQUIRED: Picture ID and proof of household income and benefits from all sources; proof of residency if different from address on ID

ELIGIBILITY: Must be low to moderate income resident in Central Arlington (zip codes 76010, 76011, 76012 or 76013)

HOURS: Mon - Fri 9:00am - 3:00pm (office); schedules vary according to program - call for information.

LANGUAGES: Spanish

AREA SERVED: 76010, 76011, 76012, 76013

WESLEY MISSION CENTER INC

777 N Walnut Creek Dr
Mansfield, TX 76063
(817) 473-6650 Main
(817) 473-3177 Fax
www.wesleymissioncenter.org
info@wesleymissioncenter.org
Teresa Sherwood, Executive Director

DESCRIPTION: Food, utility and rent assistance - assessment of needs will be provided with all. Goal is to partner with client to become self-sufficient by creating solution-focused goals. Assistance may not be provided if client does not meet action plan goals. Financial education program provides nine weeks of classes and private financial coaching sessions. Also provides employment assistance which includes assessment of job needs as well as assistance in job search and help with resume writing. Eight week faith-based job readiness and life skills program offered semi-annually. Other assistance includes referrals for back-to-school clothing, Christmas gifts, and some home repair assistance for elderly and disabled. Community Thrift Store provides low cost clothing and household goods - open to the public.

INTAKE PROCEDURE: Call to schedule appointment for financial assistance or to sign up for a program; job readiness program candidates will be interviewed for acceptance into the program; food recipients are helped during their financial assistance appointment; walk-in food assistance provided Fri 10:00am - 2:00pm (with 2 forms of ID) - food assistance provided every 30 days for up to 3 months; hours extended for Summer Food Program - call center for details

FEES: None

DOCUMENTS REQUIRED: Documentation of need (utility bill and/or lease agreement), photo ID, proof of residency in MISD area, proof of income and as necessary, birth certificates for household/children; some cases require proof of crisis (i.e. medical bills)

ELIGIBILITY: Anyone with emergency need in the Mansfield Independent School District; for eight week job readiness program must be interviewed/accepted into the program and reside in Tarrant, Johnson or Ellis county

HOURS: For financial assistance and job program - call for appointment; Fri 10:00am - 2:00pm (walk-in for food only); Mon - Fri 10:00am - 6:00pm, Sat 10:00am - 4:00pm (Thrift Store)

LANGUAGES: Spanish in thrift store; must bring own interpreter for other services

AREA SERVED: Mansfield Independent School District (includes parts of Arlington and Grand Prairie); Eight week job program serves Tarrant, Johnson and Ellis counties

WESLEY UNITED METHODIST CHURCH

2201 E Park Row Dr
Arlington, TX 76010
(817) 366-8049 Main

DESCRIPTION: Free English classes for adults. ESL classes are available to improve workplace setting as well as real life skills.

INTAKE PROCEDURE: Call Teresa Sims at 817-366-8049

FEES: None

ELIGIBILITY: 18 years and older seeking to improve English-speaking skills

HOURS: Class times are Tues and Thurs 10:00am - 12 Noon and 6:30pm - 8:30pm

LANGUAGES: Spanish, Vietnamese, Chinese

AREA SERVED: No restrictions
WEST FREEWAY CHURCH OF CHRIST

8000 Western Hills Blvd
Fort Worth, TX 76108
(817) 246-0418 Main/Fax
Fax # unless during service hrs
www.wfcoc.org
wbencnr@gmail.com
Haskell Dotson, Don Lambert, Jim Turner, Directors

**Services**

**DESCRIPTION:** Food assistance limited to once per month; clothing assistance limited to once every two months

**INTAKE PROCEDURE:** Walk-ins accepted or agency referrals

**FEES:** None

**DOCUMENTS REQUIRED:** Soc Sec cards or birth certificates for all household members, driver's license or picture ID for all adults 18 and over, proof of address (current lease or utility bill), proof of income

**ELIGIBILITY:** Resident of specified zip codes 76108, 76114, 76126, and 76135

**HOURS:** Mon - Thurs 9:00am - 11:00am (service)

**LANGUAGES:** Staff speaks no language other than English; must bring interpreter for other languages

**AREA SERVED:** 76108, 76114, 76126, 76135

**SITE:** 1

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WEST SIDE MOBILE PANTRY

**DESCRIPTION:** West Freeway Church of Christ hosts mobile food pantry on first Saturday of each month from 10:00 am - 12:00 pm on the Cooperative Industries parking lot. Food is distributed to the general public and includes fresh food and other refrigerated items as available. Public is encouraged to bring own containers to carry food.

**INTAKE PROCEDURE:** Open to public - no registration required

**FEES:** None

**ELIGIBILITY:** No restrictions

**HOURS:** 1st Sat 10:00 am - 12:00 pm

**AREA SERVED:** No restrictions

**SITE:** 2

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WESTAID

7940 Camp Bowie West Blvd
Fort Worth, TX 76116
(817) 737-9338 Main
www.westaid.org
info@westaid.org
Rev. William Pherigo, Executive Director
Public transportation accessible

**Services**

**DESCRIPTION:** Emergency food; client shopping once per three months; GAP food order as needed during other months. Bus passes for job and medical-related purposes (now restricted to one person per household per month).

**INTAKE PROCEDURE:** No appointment needed for food assistance; initial contact with receptionist who outlines services and requirements; Intake Specialist gathers information and determines eligibility; food order filled according to size of family and availability

**FEES:** None

**DOCUMENTS REQUIRED:** Photo ID and recent (within last 3 months) verification of address

**ELIGIBILITY:** Priority given to families with children, elderly and/or disabled but assist all ages; assistance limited to 50 households per day (25 on Friday); must live in designated zip codes (76008 residents must live in Tarrant County; 76109 residents must live west of Bryant Irvin)

**HOURS:** Mon - Thur 9:30am - 2:30pm, Fri 9:30am - 12:00pm; best to arrive early as limited number of households served each day; during high volume times, there is restricted access (when wait area is full, may have to temporarily lock door)

**LANGUAGES:** Spanish (limited - need advance notice)

**AREA SERVED:** 76008 (Tarrant), 76107, 76109 (west of Bryant Irvin), 76126, 76116
WHITE SETTLEMENT INDEPENDENT SCHOOL DISTRICT

401 S Cherry Ln
Fort Worth, TX  76108

(817) 367-1300 Main
(817) 367-1351 Fax

www.wsisd.com

Frank Molinar, Superintendent

Services

WHITE SETTLEMENT ISD FAMILY RESOURCE CENTER

DESCRIPTION: Provides literacy services thru ESL (English as a Second Language), conversational Spanish classes, Project BEST (Basic Education and Skills Tutoring), parenting classes and free child care.

INTAKE PROCEDURE: Pre registration required for classes - call 817-367-1257 or email cpatterson@wsisd.net for more information.

FEES: Conversational Spanish class $40 Tuition and $20 for textbook and CD; ESL class $10 and $15 for textbook; Most parenting classes and workshops are free of charge.

DOCUMENTS REQUIRED: None

ELIGIBILITY: Preference given to White Settlement ISD parent, but all is welcome. 18 and older.

HOURS: Mon - Fri 8:00am - 3:00pm (office hours); Tues and Thur 6:00pm - 8:00pm (All classes)

SITE: 2

GENERAL SERVICES

DESCRIPTION: Local administrative office responsible for operating schools in the City of White Settlement and west Fort Worth.

INTAKE PROCEDURE: Call for information

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information

HOURS: Mon - Fri 8:00am - 4:00pm (office hours)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: City of White Settlement

SITE: 1

WHITE SETTLEMENT RECREATION CENTER

8213 White Settlement Rd
White Settlement, TX  76108

214 Meadow Park Dr
White Settlement, TX  76108

(817) 246-5012 Main
(817) 246-2929 Fax

www.wstx.us
recreationcenter@wstx.us

Richard Tharp, Parks & Recreation Director

Services

DESCRIPTION: Offers a variety of classes, programs, activities and special events for youth, adults and seniors for the White Settlement and surrounding areas ranging from recreational activities to fitness classes. Adult fitness classes offered daily throughout the year include Zumba, Yoga, Circuit Training, Turbo Kick and more. Also offer an eight month recital tap and ballet dance program for children October through June. A gymnasium and multi-purpose rooms are available for use.

INTAKE PROCEDURE: Call for information

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information

HOURS: Mon - Fri 8:00am - 8:00pm; Mon - Sat morning and evening classes available

LANGUAGES: Spanish

AREA SERVED: City of White Settlement and surrounding areas
WIDOWED PERSONS SERVICE OF TARRANT COUNTY

2906 SE Loop 820 Ste A
Fort Worth, TX 76140

(817) 551-2922 Main
(817) 551-2377 Fax

wpstc.org
wpstc@att.net

Clarence Briggs, President

Services

DESCRIPTION: Grief support groups and special programs for widowed men and women of all ages regardless of race, creed and/or economic status. Groups held in Fort Worth, Arlington, Mansfield, Saginaw, Crowley, Burleson and Mid-Cities areas.

INTAKE PROCEDURE: Call for information

FEES: None

ELIGIBILITY: Widowed persons (male & female)

HOURS: Mon - Fri 10:00am - 2:00pm (office)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant

WOMEN'S CENTER OF TARRANT COUNTY INC THE

1723 Hemphill St
Fort Worth, TX 76110

(817) 927-4006 Administration
(817) 927-4040 Main
(817) 927-4000 Helpline
(817) 927-4050 Employment Solutions
(817) 927-2737 Rape Crisis & Victim Services Hotline
(817) 924-2562 Fax

www.womenscentertc.org
info@womenscentertc.org

Laura Hilgart, President & Chief Executive Officer
Public transportation accessible.

Services

DESCRIPTION: The Women's Center serves women, men and children in various programs addressing violence, poverty and crisis: rape crisis and victim services; counseling, information and referrals and support groups as well as employment training and assistance.

INTAKE PROCEDURE: Call for information - walk-ins accepted.

ELIGIBILITY: Adults, adolescents and children

HOURS: Mon - Fri 8:30am - 5:15pm (office)

LANGUAGES: Spanish and sign language with advanced arrangements

AREA SERVED: Tarrant and surrounding counties

SITE: 2

GENERAL COUNSELING SERVICES

DESCRIPTION: Helpline (817) 927-4000 provides crisis telephone peer counseling, information and referral, emotional support and advocacy. Clinical counseling includes: clinical assessment, individual and group counseling for women, men, adolescents, and children in crisis and transition; couples' counseling; support and learning groups for women. Legal Clinics are scheduled every second and fourth Thursday of the month at 5:30pm. A volunteer attorney will answer questions, offer legal information and options (in group settings) about divorce, child custody, child support and other family law matters but will not personally take a case.

INTAKE PROCEDURE: Call (817) 927-4000 for information; walk-ins accepted

FEES: Insurance, Medicare and Medicaid accepted; reduced fee based on financial need also available; nominal fee for groups

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Adults, adolescents and children

HOURS: Mon - Fri 8:30am - 5:15pm

LANGUAGES: Information and referral in English and Spanish; counseling in English only

AREA SERVED: Tarrant and surrounding counties

SITES: 1 2

OLDER ADULTS PROGRAM

DESCRIPTION: Provides free counseling and case management services for Fort Worth residents age 62 and older. Helps older adults identify and prioritize needs and provides assistance in accessing community resources. Offers individual and group counseling dealing with loss, trauma, health concerns, relationship issues and more. Educational groups cover important topics such as money management, staying active, grief and loss, depression and grandparents as parents.

INTAKE PROCEDURE: Call 817-927-4040 to schedule appointment

FEES: None

ELIGIBILITY: Fort Worth residents age 62 and older

HOURS: Mon - Fri 8:00 am - 5:15 pm

LANGUAGES: Call for information

AREA SERVED: City of Fort Worth

SITE: 2

EMPLOYMENT SOLUTIONS

DESCRIPTION: "Jobs NOW!" is a job search, job matching and job retention program available at no charge to women and men throughout the Tarrant County area. Includes competitive job search training, assisted job search, resume writing, career exploration, job leads, on-site employer networking
and job retention support. Information meetings held weekly. Includes job retention and advancement assistance for 12 months.

Jobs Skills Training – Through a partnership with United Way of Tarrant County, working or recently unemployed women and men can receive skills training to increase their income and advance in their careers. Services include career exploration, free skills training at local training providers, financial education, mentoring, links with community resources, and one year of retention/advancement assistance.

**INTAKE PROCEDURE:** Call (817) 927-4050 for information; walk-ins accepted

**FEES:** None

**ELIGIBILITY:** Unemployed or underemployed Tarrant County women or men

**HOURS:** Mon - Fri 8:30am - 5:15pm

**AREA SERVED:** Tarrant county

**SITES:** 1 2

**COMMUNITY EDUCATION**

**DESCRIPTION:** Play It Safe is an educational awareness/risk reduction program for children Pre-K through high school years. Through the "Play it Safe" program, children and teens learn how to reduce their risk of sexual abuse and how to seek help if they are victimized. "Play It Safe" is provided in schools one classroom at a time, and at other youth serving organizations. Includes training and education programs which are available to:

* Teach adults how to recognize signs of child abuse and how to help child victims.
* Teach adults how to reduce their own risk and how to help victims of sexual assault, domestic violence, and other traumatizing crimes. Police, courts, hospitals and mental health professionals are trained and assisted in their work with victims.

**INTAKE PROCEDURE:** Call (817) 927-4039 for information

**FEES:** None

**ELIGIBILITY:** None

**HOURS:** Mon - Fri 9:00am - 5:00pm (office); other hours available

**LANGUAGES:** Spanish and Sign Language are available with advanced arrangements

**AREA SERVED:** Tarrant and surrounding counties

**SITES:** 1 2

1. **WOMEN'S CENTER OF TARRANT COUNTY - ARLINGTON OFFICE**
   401 W Sanford St Ste 1200
   Arlington, TX 76011

   (817) 548-1663 Main - Arlington office
   (817) 927-4000 Helpline
   (817) 548-9895 Fax

2. **WOMEN'S CENTER OF TARRANT COUNTY INC THE**
   1723 Hemphill St
   Fort Worth, TX 76110

   (817) 927-4006 Administration
   (817) 927-4040 Main
   (817) 927-4000 Helpline
   (817) 927-4050 Employment Solutions
   (817) 927-2737 Rape Crisis & Victim Services Hotline
   (817) 924-2562 Fax

Laura Hilgart, President & Chief Executive Officer
Public transportation accessible.

**WOMEN’S CHOICE RESOURCE CENTER**

324 Rand St
Fort Worth, TX 76103

(817) 534-9947 Main
(817) 534-9948 Fax

www.choicepregnancy.com
tuamigaporlavida@gmail.com

Lissi Holloway, Director

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Services

DESCRIPTION: Free pregnancy tests; free limited ultrasounds to confirm pregnancy and determine gestational age, information on pregnancy and prenatal development; and information on alternatives to abortion. Health education literature also provided. Referrals to physicians, employment, adoption and housing. Educational video available. One time only emergency assistance for diapers, clothing and formula (up to ages one year old). Parenting classes available for pregnant women.

INTAKE PROCEDURE: Call first for information and availability

FEES: None

DOCUMENTS REQUIRED: Picture ID

ELIGIBILITY: Call for information

HOURS: Mon Wed 10:00am - 4:00pm; Tues 9:30am - 1:00pm (Spanish); Thurs - Fri 10:00am - 1:00pm

LANGUAGES: Spanish

AREA SERVED: No restrictions

WORKFORCE SOLUTIONS FOR TARRANT COUNTY

1320 S University Dr Ste 600
Fort Worth, TX 76107

(817) 420-1600 Unemployment Insurance
(817) 413-4000 Main
(800) 735-2989 TTY/TDD
(817) 531-6754 Fax

www.workforcesolutions.net
info@workforcesolutions.net

Judy McDonald, Executive Director

Employment Services

DESCRIPTION: Employment services center that provides employment and career assistance based on the individual needs of businesses and job seekers including youth through the center and sub-contractors providing targeted services to adults and youth. Customers are assessed to find out their current level of employment readiness: work preparation ready, pre-activity ready, employment ready, and career ready. Timely assessments and tools enable customers to make informed decisions regarding their training and career goals.

INTAKE PROCEDURE: Call center for intake procedures. To apply by phone for unemployment benefits, call 817-420-1600. To apply online for unemployment, go to paymentrequest.texasworkforce.org and follow the instructions.

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information.

HOURS: Mon - Fri 8:00am - 5:00pm; apply by phone for unemployment insurance

LANGUAGES: Spanish - Other languages including sign language can be made available upon request.

AREA SERVED: Tarrant County

SITES: 1 2 3 4 5 6 7

YOUTH WORKS

DESCRIPTION: The year-round program offers services for youth, ages 17 to 21, that are designed to enhance participants’ academic performance leading to valuable workplace skills. The youth program gives youth an opportunity to participate in a broader program that includes tutoring, limited summer employment opportunities, support services, mentoring, and follow-up services that can include alternative education, paid or unpaid work experience, occupational skills training, leadership development and counseling.

INTAKE PROCEDURE: Call for an appointment

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: In school and out of school youth ages 17-21 meeting income and eligibility guidelines

HOURS: Vary by site - call for information

LANGUAGES: Call for Information

AREA SERVED: Tarrant County

SITES: 3 4 6 7

Sites

1. WORKFORCE SOLUTIONS FOR TARRANT COUNTY
1320 S University Dr Ste 600
Fort Worth, TX 76107

(817) 420-1600 Unemployment Insurance
(817) 413-4000 Main
(800) 735-2989 TTY/TDD
(817) 531-6754 Fax

Judy McDonald, Executive Director

2. WORKFORCE SOLUTIONS FOR TARRANT COUNTY
- ALLIANCE OPPORTUNITY CTR
13825 Aviator Way
Fort Worth, TX 76177

(817) 420-1600 Unemployment Insurance
(817) 548-5270 Main

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3. WORKFORCE SOLUTIONS FOR TARRANT COUNTY - ARLINGTON WORKFORCE CTR
140 W Mitchell St, C Section
Arlington, TX  76010
(817) 420-1600 Unemployment Insurance
(817) 804-4200 Main

4. WORKFORCE SOLUTIONS FOR TARRANT COUNTY - EASTSIDE WORKFORCE CTR
4701 E Lancaster Ave
Fort Worth, TX  76103
(817) 420-1600 Unemployment Insurance
(817) 531-7800 Main

5. WORKFORCE SOLUTIONS FOR TARRANT COUNTY - MID-CITIES BUSINESS & WORKFORCE CTR
8701 Bedford Euless Rd Ste 205
Hurst, TX  76053
(817) 420-1600 Unemployment Insurance
(817) 548-5200 Main

6. WORKFORCE SOLUTIONS FOR TARRANT COUNTY - NORTHSIDE WORKFORCE CTR
2315 N Main St Ste 110
Fort Worth, TX  76164
(817) 626-5262 Main

7. WORKFORCE SOLUTIONS FOR TARRANT COUNTY - RESOURCE CONNECTION WORKFORCE CTR
1400 Circle Dr
Fort Worth, TX  76119
(817) 420-1600 Unemployment Insurance
(817) 531-5670 Main

YMCA OF ARLINGTON

1148 W Pioneer Pkwy Ste H
Arlington, TX  76013
(817) 299-9629 Main
(817) 461-1414 Metro
(817) 299-9631 Fax
www.ymca-arlington.org
community@ymca-arlington.org
Roberto E Aguirre, President & CEO

Services

DESCRIPTION:  The mission of the YMCA of Arlington is to put Christian principles into practice through programs that build a healthy spirit, mind and body for all. The YMCA serves the Arlington and Mansfield areas with after-school care, summer day camps, aquatics, youth and adult sports, parent-child programs, teen programs, health and well-being programs, and senior programs.

INTAKE PROCEDURE:  Call for information
FEES:  Amounts vary according to program; financial assistance offered
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  All participants must be a YMCA member (no membership denied due to inability to pay)
HOURS:  Hours vary by site
LANGUAGES:  Spanish
AREA SERVED:  Call for information
SITES: 1 2 3 4

CHILD CARE

DESCRIPTION:  Before and After-school program based on-site at several Arlington and Mansfield elementary schools. Summer day camps available - call for information.

INTAKE PROCEDURE:  Call for information
FEES:  Amounts vary; financial assistance offered
DOCUMENTS REQUIRED:  Call for information
ELIGIBILITY:  All participants must be a YMCA member (no membership denied due to inability to pay)
HOURS:  After-school: Mon - Fri School dismissal - 6:30pm; Most School breaks and holidays (optional program - call for hours); Before-school (only at certain sites): Mon - Fri 6:30am until school starts
LANGUAGES:  Spanish
AREA SERVED:  Arlington & Mansfield
SITES: 1 2 3 4

Sites

1. YMCA OF ARLINGTON
1148 W Pioneer Pkwy Ste H
Arlington, TX  76013
(817) 299-9629 Main
(817) 461-1414 Metro
(817) 299-9631 Fax

Roberto E Aguirre, President & CEO

2. YMCA OF ARLINGTON - CENTRAL BRANCH
2200 S Davis Dr
Arlington, TX  76013
(817) 274-9622 Main
(817) 277-4719 Fax

Beth Lecroy, Director

<continued...>
3. YMCA OF ARLINGTON - COOPER STREET BRANCH
   7120 S Cooper St
   Arlington, TX  76001
   (817) 419-9629 Main
   (817) 419-9640 Fax

   Kevin Cartwright, Director

4. YMCA OF ARLINGTON - NORTH
   1005 Skyline Dr
   Arlington, TX  76011
   (817) 548-9622 Main
   (817) 548-9627 Fax

   James Hollis, Site Director

YMCA OF METROPOLITAN FORT WORTH
512 Lamar St Ste 400
Fort Worth, TX  76102
(817) 335-9622 Main
(817) 335-7043 Fax
www.ymcafw.org
Tony Shuman, President/CEO

Services

DESCRIPTION: The YMCA of Metropolitan Fort Worth offers a wide variety of programs that focus on nurturing the potential of kids, promoting healthy living and fostering a sense of social responsibility. YMCA activities range from youth sports to activities for older adults. The YMCA of Metropolitan Fort Worth has 12 branch locations, a resident camp and sports complex.

FEES: Monthly membership fees vary based on membership category and location
HOURS: Mon - Fri 8:00am - 5:00pm (office); branch locations open 7 days a week, hours vary
AREA SERVED: Tarrant, Johnson, Hood, Parker, Wise and Denton counties
SITE: 13

CAMP CARTER
DESCRIPTION: 350-acre conference and summer youth camping facilities for over 300 people overnight, which includes retreat center, meal service, picnic, swimming and game facilities for large groups - can accommodate several thousand; equestrian center, adventure trips, summer residence camp for boys and girls 6-16 years of age, including special needs children. Outdoor Environmental Education program for grades 2 - 6 which provides hands-on learning about the environment, working through the schools.
INTAKE PROCEDURE: Call for information
FEES: Depends on facilities and services; sliding scale for summer camp
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Available for use by any agency
HOURS: Mon - Fri 9:00am - 5:00pm (office); Camp 24 hours
LANGUAGES: Spanish (need advance notice)
AREA SERVED: North Texas including Tarrant, Hood, Johnson, Parker, Wise and Denton Counties
SITE: 4

CHILD CARE
DESCRIPTION: Pre-school child care; after-school child care for kindergarten and schoolage children; all day summer schoolage child care and day camp.
INTAKE PROCEDURE: Call for information
FEES: Fees vary depending on programs; financial assistance offered
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Day camp and after-school programs for ages 4 - 15 years
HOURS: Call for information
LANGUAGES: Spanish (need advance notice)
AREA SERVED: Tarrant, Hood, Johnson, Parker, Wise and Denton Counties
SITES: 2 3 4 6 8 9 10 11 12

FITNESS CENTER
DESCRIPTION: Services offered at the various branches include: family recreation; gym; swimming; group exercise classes; 12-week personal fitness program; Diabetes Prevention Program and youth sports leagues.
INTAKE PROCEDURE: Call for information on registration at individual branch YMCAs
FEES: Fees vary depending on programs; financial assistance offered
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: No restrictions
HOURS: Call for information
LANGUAGES: Spanish (need advance notice)
AREA SERVED: Tarrant, Hood, Johnson, Parker, Wise and Denton Counties
SITES: 1 2 3 5 6 7 8 9 10 11 12 13
EARLY CHILDHOOD PROGRAM

DESCRIPTION: High-quality child care services for all children, including homeless and low income children, birth through 5 years. Both Fort Worth Centers offer FWISD Pre-K classes. Arlington Center offers AISD Pre-K classes. Child care for homeless children is offered at the YWCA Rosie K Mauk Child Development Center and Arlington Center. Transportation is provided for children in specific emergency shelters.

INTAKE PROCEDURE: Contact child development center

FEES: Sliding fee based on parent(s) income; to qualify for sliding fee parent(s) must be employed and/or in job training/school at least 30 hours per week, meet income guidelines, provide proof of income; free for homeless children (referral required from case manager at emergency shelter or transitional housing program); for more information contact child development center

DOCUMENTS REQUIRED: Child’s up-to-date immunization record; copy of any divorce decree, protective or restraining order, or any other court orders to which the child is subject; if applying for ISD class, birth certificate, social security card, proof <continued...>
FINANCIAL EMPOWERMENT SERVICES

DESCRIPTION: The YWCA’s Financial Empowerment Program interrupts the cycle of homelessness and the cycle of poverty by educating women and families about healthy financial management and providing tools to save and grow their income. The ultimate goal of the program is to move participants out of poverty and into a life of financial independence and self-sufficiency.

Services include:
* The YW Self-Sufficiency Calculator
* Financial Coaching
* Financial Education Classes
* Matched Savings Incentive Program
* Individual Development Savings Accounts, and
* Lending Circles

INTAKE PROCEDURE: Call 817-484-1558 or email Director at kclarke@ywcafortworth.org to be assigned to a financial coach

FEES: None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Income 50,000/yr or less

HOURS: Mon - Fri 8:00am - 5:00pm (office); other hours as scheduled

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SITE: 1

SHARED HOUSING

DESCRIPTION: The Shared Housing program provides safe and affordable housing alternatives for elderly women, single mothers, and single women. Shared Housing is a living arrangement in which two or more unrelated people share a home or apartment. The Shared Housing program has 3 options: Home Share, Cohort, and InHome Care. The Home Share option matches elderly or disabled home owners with individual women or single parent families in need of housing. The Cohort Option matches women experiencing similar circumstances to create a mutual system of support by sharing housing costs. The InHome Care program is similar to the Home Share option, providing a match between an elderly or disabled woman and a single woman. With the InHome Care option, the Home Seeker may be reimbursed for personal care or housekeeping duties provided by a third-party employer or the home owner.

INTAKE PROCEDURE: By appointment only; phone 817-332-6191 to schedule appointment

FEES: Call for information on fees

ELIGIBILITY: Elderly women, single mothers and single women who can benefit from a shared living arrangement

HOURS: Mon - Fri 9:00am - 6:00pm (office)

LANGUAGES: Spanish

AREA SERVED: No restrictions

SITE: 1

YWCA RESALE SHOP

DESCRIPTION: Resale Shop sells low-cost high quality clothing, shoes and accessories for women and men; furniture; housewares; linens; books and music; small appliances. Donations of gently used merchandise always welcomed.

INTAKE PROCEDURE: Visit store

FEES: All merchandise priced very low; daily specials; Senior Citizens (55+) discount every Monday; Visa, MasterCard, Discover and personal checks accepted. E-mail promotion calendar available.

ELIGIBILITY: None

HOURS: Mon - Thurs 10:00am - 7:00pm; Fri - Sat 10:00am - 6:00pm; closed Sunday

AREA SERVED: No restrictions

SITE: 3
ACH Child and Family Services  
AIDS Outreach Center Inc.  
Alzheimer’s Association  
American Red Cross, Chisholm Trail Chapter  
The Arc of Greater Tarrant County  
Big Brothers Big Sisters  
Boy Scouts of America, Longhorn Council  
Boys & Girls Clubs of Arlington Inc.  
Boys & Girls Clubs of Greater Fort Worth Inc.  
Camp Fire First Texas  
Cancer Care Services  
Catholic Charities, Diocese of Fort Worth Inc.  
Child Care Associates  
Child Study Center  
Communities In Schools of Greater Tarrant County Inc.  
Community Enrichment Center  
Dental Health for Arlington Inc.  
Easter Seals North Texas  
Girl Scouts of Texas Oklahoma Plains  
Girls Incorporated of Tarrant County  
GRACE (Grapevine Relief And Community Exchange)  
Guardianship Services Inc.  
Jewish Federation of Fort Worth and Tarrant County  
Lena Pope Home Inc.  
Meals On Wheels Inc. of Tarrant County  
Mental Health America of Greater Tarrant County  
The Parenting Center  
Presbyterian Night Shelter of Tarrant County  
Reading and Radio Resource Inc.  
Recovery Resource Council  
SafeHaven of Tarrant County  
The Salvation Army  
Senior Citizen Services of Greater Tarrant County Inc.  
Sickle Cell Disease Association Inc.  
Southwestern Diabetic Foundation Inc.  
Tarrant County Challenge Inc.  
Tarrant Literacy Coalition  
Travelers Aid Dallas/Fort Worth  
United Community Centers Inc.  
The Women’s Center of Tarrant County Inc.  
YMCA of Arlington  
YMCA of Metropolitan Fort Worth  
YWCA of Fort Worth & Tarrant County
Dial 2-1-1
Alternate number: 1-877-541-7905
Online Community Resource Directory: www.tarrantcounty211.org

Trained information and referral specialists will help you find answers.

- Community Information & Referral Service
- Free and Confidential
- Available 24 Hours a Day by Phone

A program of United Way of Tarrant County in collaboration with the Texas Health and Human Services Commission